

2A

CC 4, ASM 180 21194, K1paz

LKK: IDAC

83871

AWC

ASSIGNMENT

Surveyor:

DOI: 23.11.18

Date / Time:

23.11.18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No:

SJU 2882D

Claim No:

58m 01412

Name of Insured:

Ang Thim Hnat

Policy No:

Insured Tel No:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

22/11/2018

Place of Accident:

Nakh Bridge Rd X Luch St

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHO 8504U



INSRS:

WSP:

Tel:

Liability:

RMKS:

over 10 days



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

22/11

CHY

SHO 8504U - 23/11/18 10:15 AM / only 1 car 2018 2018

SJU 2882D - X

the driver. And out of letter.

TO AXA Any OI GIA?

NO OI GIA

✓ OI GIA

13-03-18 TO EXPLAIN TO 9/1 the damage condition ARE CONSISTANT.

file -> MK to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

23/11/18

After call ltr to OI:

(By email)

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(W)

(Agreed / Assessed) BOLA S/N No. : 28

4 NO or B 28, Ass. Lia:

Repair Cost:

SS

105.80

Loss of Rental (LOR):

SS

122.80

(

1.5 days)

X \$115.00

Loss of Use (LOU):

SS

75.00

(

1.5 days)

X \$115.00

Loss of Income (LOI):

SS

75.00

(

1.5 days)

X \$115.00

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

SS

7.49

Medical:

SS

Disbursement:

SS

(e.g Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

1260.00

Global Sum SS:

1260.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

1260.00

Name 1:

Comfortable Engineering Pte Ltd

Payee 2 (Strike if N.A.)

SS

Name 2:

Payee 3 (Strike if N.A.)

SS

Name 3:

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

Insured: _____

Policy No _____

Claims No _____

Turn Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repair: 2 days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD85044Yr Regn: 7 Apr 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / T.O. / Prime Mover /

Truck / Trailer or

Make: HyundaiCC: 1.6LColour: White

A/C: Insured / Std / Nil / NA

Sp. Reading: 305263

T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: KM HLBK111464 087128Gen. Cond: Good / F / Poor / Burnt

Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/B or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /

TOYO / YOKO or Har Kook

Front

Rear

R/Bal: 7 mmR/Bal: 7 mmL/Bal: 7 mmL/Bal: 7 mmD.O.A: 22/11/18D.O.I: 23/11/18Survey held at CDGE (Loyang)

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

Rear o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/D # 940 Cred #512.66/385

AA
PR

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS: \$ _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech. Invs (\$ _____)

☐

: Weekend (\$ _____)

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order:

JC NO.: 305242433

OMER
S CITYCAB PTE LTD
OMER NO. 7010070
ESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65551188 (O)

AXA

REGN NO.: SHD8504U	MILEAGE
MAKE: HYUNDAI	FUEL E 1/2 F
MODEL I-40	DATE/TIME IN 22.11.2018 12:15
YR OF MANU 07.04.2016	TARGET DATE
CHASSIS CODE RMHLB41UMGU087124	COMPLETION DATE/TIME

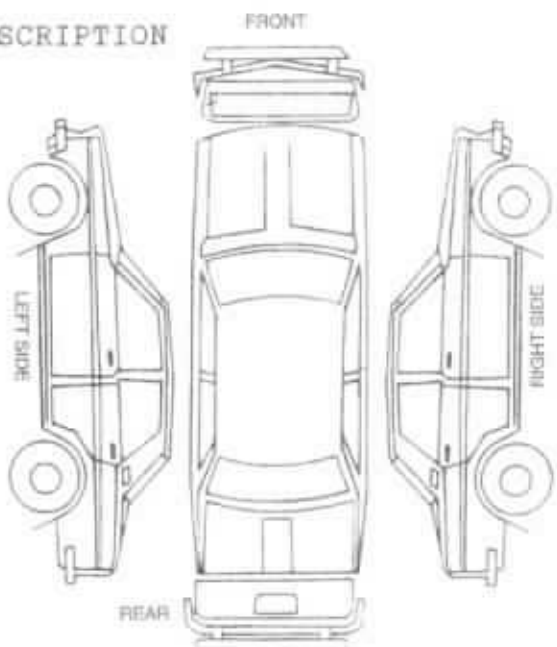
JOINT CARD NO.

JOB DESCRIPTION

Accident Date: 22.11.2018
NATURE: 3P 22.11.2018

S/NO LABOR CODE

DESCRIPTION



WORKED & PASSED OUT BY:

SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
No.: SHD8504U	LKE	Vehicle No.: SHD8504U	
Signature/Date		Name of Service Advisor	Date
Returned to Service Reception upon collection		To be kept by Security Guard	

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 8504U

DATE 22/11/2018 16:46

MAKE :

MODEL : HYUNDAI i40

P6yP

AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper ✓			\$ 553.00	
	Rear Bumper Clip 10 pcs ✓			\$ 22.00	
	Rear Bumper Bracket ✕		\$ 35.60	\$ 71.20	
	SUB TOTAL			\$ 646.20	
	LESS 20%			\$ 129.24	
	DISCOUNTED TOTAL			\$ 516.96	
	Rear Bumper Rubber Mat ✓			\$ 50.00	Nett
	Rear Bumper Reverse Sensor ✕			\$ 135.70	Nett
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 400.00 ²⁰⁰	
	Spray Painting Charge			\$ 300.00 ²⁰⁰	
	Wiring Charge			\$ 30.00 ✕	
	Remove/Refix Reverse Sensor			\$ 80.00 ²⁰	
	TOTAL LABOUR			\$ 810.00	
	ESTIMATE TOTAL			\$ 1,512.66	
<p> <i>Ka lin 1/11/18</i> <i>23/11/18 1000hrs.</i> <i>2 Pys</i> <i>P/P</i> <i>Before Paint photo</i> </p> <div> <p>LKK Auto Conc... the Repairer... • To survey the... • To display... • Parts prices... • Third party... • No illegal... • Suppliers... is subject to... Acknowledged by Repairer Signature: Date:</p> </div>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

COMFORTDELGRO ENGINEERING

Our Job Ref No 305242433
Date : 24/11/18

ComfortDelGro Engineering Pte Ltd
59 Layan Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr KALVIN ANG
Vehicle Reg No. SHD8504U CCPL

Fax :

22.11.18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: AXA — SJU2882D
2. The finalized amount shall be:

(a) Spare Parts after List discount	<u>\$510.00</u>
(b) Labour Charges	<u>\$430.00</u>
Total for Part-By-Part Repair Cost	<u>\$940.00</u>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	<u> </u>
Final Lumpsum Repair cost	<u> </u>

3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Kalvin
Date : 26/11/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305242433
REGN NO : SHD8504U
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 07.04.2016
DATE/TIME IN : 22.11.2018 12:15
ACCIDENT DATE : 22.11.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1 L	553.00	20.00	442.40
0002	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0003	04-01-0103-1150-A	I40VC PROTECTOR MAT	1 N	50.00	2.00-	50.00

SUB-TOTAL : 510.00

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 L	RENEW/REFIX REVERSE SENSOR	30.00

SUB-TOTAL : 430.00

TOTAL : 940.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 8504U

DATE 22/11/2018 16:46

MAKE :

MODEL : HYUNDAI i40

PbyP

AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper — <i>Return</i>			\$ 553.00
	Rear Bumper Clip 10 pcs — <i>new</i>			\$ 22.00
	Rear Bumper Bracket X <i>new</i>		\$ 35.60	\$ 71.20
	SUB TOTAL			\$ 646.20
	LESS 20%			\$ 129.24
	DISCOUNTED TOTAL			\$ 516.96
	Rear Bumper Rubber Mat — <i>new</i>			\$ 50.00
	Rear Bumper Reverse Sensor X <i>new</i>			\$ 135.70
				\$ 185.70
	Labour Charge			
	Panel Beating			\$ 400.00 ²⁰⁰
	Spray Painting Charge			\$ 300.00 ²⁰⁰
	Wiring Charge			\$ 30.00 ^{X 2}
	Remove/Refix Reverse Sensor			\$ 80.00 ²⁰
	TOTAL LABOUR			\$ 810.00
	ESTIMATE TOTAL			\$ 1,512.66
<p><i>Ko Lin 11/11/18</i></p> <p><i>23/11/18 1000hrs.</i></p> <p><i>2 Pys</i></p> <p><i>P/P</i></p> <p><i>Before Paint photo</i></p>				
<p>LKK Auto Centre works in accordance with the Repairer's Code of Practice:</p> <ul style="list-style-type: none"> • To return the vehicle to the condition it was in before the damage occurred • To display damaged parts in a separate area • Parts prices are shown on a separate sheet • Third party survey is done on a 'before and after' basis • No illegal modifications are made • Supplementary work is done on a separate sheet and is subject to final approval from the insurance company <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 27 February 2019 8:54 AM
To: 'wendell.ong@axaplanner.com.sg'
Subject: ACCIDENT INVOLVING SJU 2882D & SHD 8504U ALONG/AT BUGIS STREET ON 22/11/2018
Attachments: Survey Photos.pdf

MR ONG THIAM HUAT/ MR WENDELL ONG YU XUAN

Dear Sirs/ Madam,

OUR REF : CC4/ASM18021199/K1pa3
YOUR REF : SJU 2882D
ACCIDENT INVOLVING SJU 2882D & SHD 8504U ALONG/AT BUGIS STREET ON 22/11/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHD 8504U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as he had collided onto third party vehicle from behind. Under Motor Accident Guide, vehicles must keep a safe distance.

We also attached here with the damaged photographs of SHA 8504U during our inspection for your perusal. Kindly confirm the damage shown in the photos taken by our assessor, is it consistent with what your driver has seen after the accident. If so, we will proceed to negotiate for an amicable settlement with the Third Party.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **11/03/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Wendell Ong Yu Xuan <wendell.ong@axaplanner.com.sg>
Sent: Wednesday, 27 February 2019 10:20 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: ACCIDENT INVOLVING SJU 2882D & SHD 8504U ALONG/AT BUGIS STREET ON 22/11/2018

Hello officer in Charge,

The pictures that were taken during the survey clearly is different from what i took at the scene.

Pls refer to the image attached.



Please look into the matter further. The damages dont match.

Regards
Wendell

On Wed, 27 Feb 2019 at 8:54 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote: *KINDLY BE NOTED THAT YOUR PHOTO IS TAKEN FROM A DISTANCE WHEREAS OUR SURVEYOR'S PHOTOS ARE TAKEN AT A CLOSED UP VIEW. AS YOU KNOW VEHICLE PARTS LIKE BUMPER IS USUALLY MADE OF FIBRE MATERIAL WHICH UPON IMPACT IS EASILY TO BE DEFORMED OR OUT OF ALIGNMENT. WE HAVE ENLARGED THE PHOTO TAKEN BY YOU, WE CONFIRM THAT DAMAGES CAUSED IMMEDIATELY AFTER THE IMPACT AND DAMAGES FOUND AT THE INSPECTION BY SURVEYOR ARE*
MR ONG THIAM HUAT/ MR WENDELL ONG YU XUAN *CONSISTANT.*

Dear Sirs/ Madam,

OUR REF : CC4/ASM18021199/K1pa3

YOUR REF : SJU 2882D

ACCIDENT INVOLVING SJU 2882D & SHD 8504U ALONG/AT BUGIS STREET ON 22/11/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHD 8504U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as he had collided onto third party vehicle from behind. Under Motor Accident Guide, vehicles must keep a safe distance.

We also attached here with the damaged photographs of SHA 8504U during our inspection for your perusal. Kindly confirm the damage shown in the photos taken by our assessor, is it consistent with what your driver has seen after the accident. If so, we will proceed to negotiate for an amicable settlement with the Third Party.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **11/03/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

--

Warmest Regards,

Wendell Ong

BBus (Ec & Fin)

Financial Services Manager

Eric Cheah Organisation

AXA Insurance Singapore Private Limited

No 9 North Buona Vista Drive #18-01/06

The Metropolis Tower 1

Singapore 138588

Email: wendell.ong@axaplanner.com.sg

HP: +65 92320178

"Money is merely a tool for greater purposes."






Service Request Details

Claim

S8M0141Z

Reference

None 

Loss Date

November 22, 2018

Kalvin.

Request Date

November 23, 2018

Due Date

November 30, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHD8504U

Make

TPVD HYUNDAI

Model

I40

Service Address

...

Primary Contact/Insured

ONG THIAM HUAT

BLK 855 WOODLANDS STREET 83, #10-72, 730855, Singapore

JETTAINSURANCE@GMAIL.COM

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 December, 2018

ONG THIAM HUAT
BLK 855 WOODLANDS STREET 83
#10-72
SINGAPORE 730855

Dear Sir,

OUR REF : CC4/ASM18021199/K1pa3 // S8M0141Z
YOUR REF : SJU 2882D
ACCIDENT INVOLVING SJU 2882D AND SHD 8504U ON 22/11/2018 ALONG/AT
NORTH BRIDGE ROAD X SEAH STREET

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 December 2018 5:57 PM
To: 'motor.doc@axa.com.sg'
Cc: Admin A; 'ANG Richard'
Subject: <Request for Insured GIA Report> S8M0141Z; Insured Veh: SJU 2882D; Third Party Veh: SHD 8504U; DOA: 22/11/2018 *LKK REF: CC4/ASM18021199/K1pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: KADRI Mateen <mateen.kadri@axa.com.sg>
Sent: Wednesday, 12 December 2018 12:53 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; ANG Richard
Subject: RE: <Request for Insured GIA Report> S8M0141Z; Insured Veh: SJU 2882D; Third Party Veh: SHD 8504U; DOA: 22/11/2018 *LKK REF: CC4/ASM18021199/K1pa3

Hi,

As of 12/12/2018, our insured had yet to file an accident report.

Thank you

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, December 11, 2018 5:57 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; ANG Richard <richard.angbs@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M0141Z; Insured Veh: SJU 2882D; Third Party Veh: SHD 8504U; DOA: 22/11/2018 *LKK REF: CC4/ASM18021199/K1pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

13 DEC 2018

1st Reminder

ONG THIAM HUAT
BLK 855 WOODLANDS STREET 83
#10-72
SINGAPORE 730855

Dear Madam,

OUR REF : CC4/ASM18021199/K1pa3 // S8M0141Z
YOUR REF : SJU 2882D
ACCIDENT INVOLVING SJU 2882D AND SHD 8504U ALONG/AT NORTH BRIDGE ROAD
X SEAH STREET ON 22/11/2018 (00:05HRS)

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 21 DEC 2018.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHD 8504U** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **21 DEC 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

Our Ref : CC18110693/ SHD8504U /WT(st)

Your Ref :

Date : 28-Nov-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198002499V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD8504U YOUR INSURED SJU2882D
AND OTHER ON 22.11.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : **SHD8504U** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SJU2882D** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,005.80
2	2 days Loss of Rental @ \$ 115.00 per day	\$ 230.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 1,243.29

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 1,403.29

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 6 pcs.
b) LTA search slip/s of : **SJU2882D**
c) GIA / Police report/s of : **SHD8504U**
d) Letter of authority from owner / hirer / operator
(X) Photocopies of Accident Scene Photo/s () Hirer's 3 Years IRAS
() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 April 2019 9:18 AM
To: 'Wendell Ong Yu Xuan'
Subject: RE: ACCIDENT INVOLVING SJU 2882D & SHD 8504U ALONG/AT BUGIS STREET ON 22/11/2018
Attachments: Photo from OID-SJU 2882D.jpg; Survey Photos.pdf

Dear Mr Wendell,

Thank you for your email.

We have enlarged the photos taken by you and found that the damages are consistent. The photo taken by you is from a distance whereas our surveyor's photos are taken at a closed up view. As you know vehicle parts like bumper is usually made of fibre material which upon impact is easily to be deformed or out of alignment.



If you insisted that we should not offer settlement to the third party, kindly let us know within the next 14days i.e. by 15/04/2019 and we will seek further instruction from AXA.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wendell Ong Yu Xuan <wendell.ong@axaplanner.com.sg>

Sent: Wednesday, 27 February 2019 10:20 AM

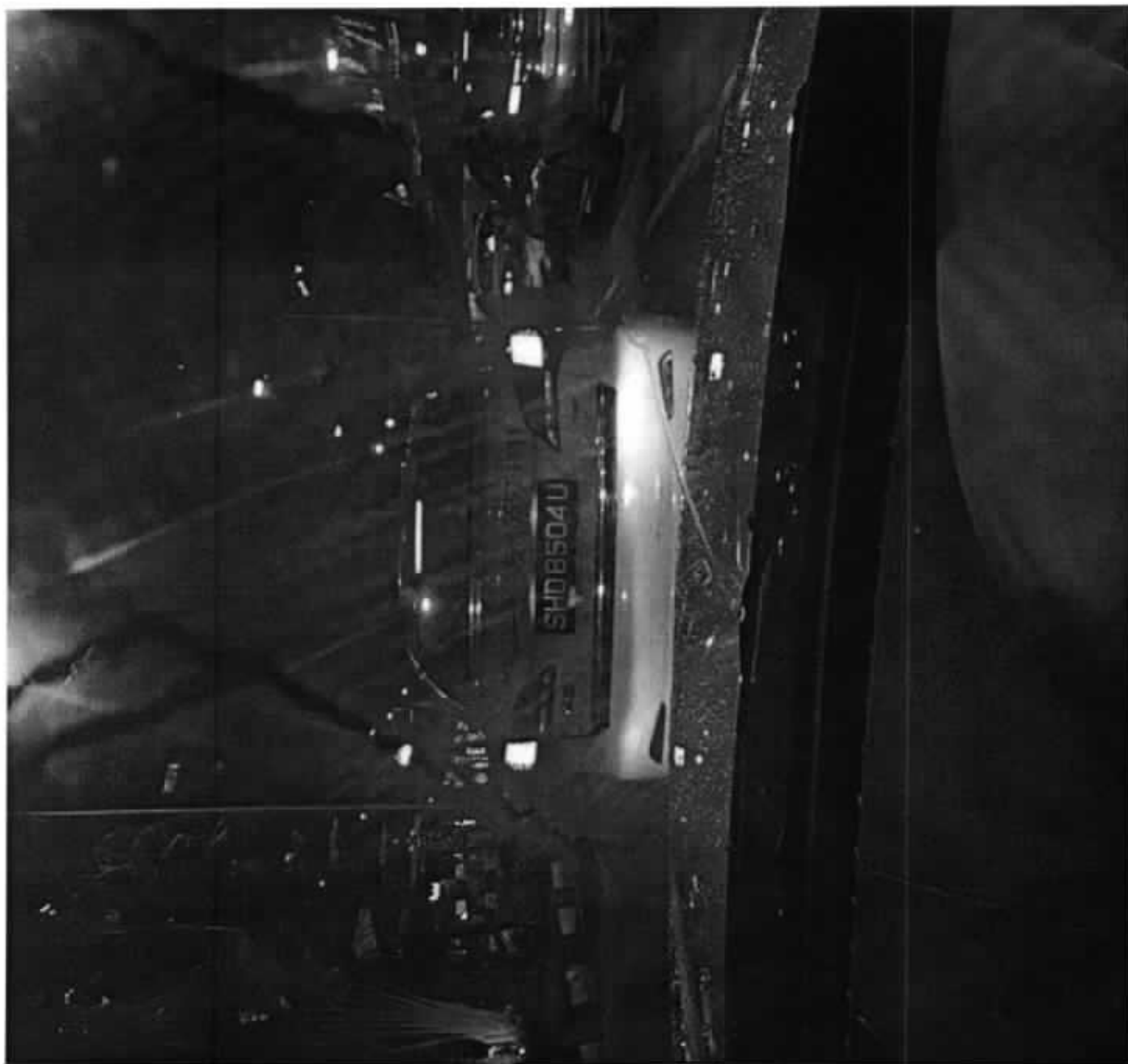
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SJU 2882D & SHD 8504U ALONG/AT BUGIS STREET ON 22/11/2018

Hello officer in Charge,

The pictures that were taken during the survey clearly is different from what i took at the scene.

Pls refer to the image attached.



Please look into the matter further. The damages dont match.

Regards
Wendell

On Wed, 27 Feb 2019 at 8:54 AM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

MR ONG THIAM HUAT/ MR WENDELL ONG YU XUAN

Dear Sirs/ Madam,

OUR REF : CC4/ASM18021199/K1pa3

YOUR REF : SJU 2882D

ACCIDENT INVOLVING SJU 2882D & SHD 8504U ALONG/AT BUGIS STREET ON 22/11/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHD 8504U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as he had collided onto third party vehicle from behind. Under Motor Accident Guide, vehicles must keep a safe distance.

We also attached here with the damaged photographs of SHA 8504U during our inspection for your perusal. Kindly confirm the damage shown in the photos taken by our assessor, is it consistent with what your driver has seen after the accident. If so, we will proceed to negotiate for an amicable settlement with the Third Party.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 10 days i.e. by **11/03/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

—
Warmest Regards,

Wendell Ong
BBus (Ec & Fin)
Financial Services Manager

Eric Cheah Organisation
AXA Insurance Singapore Private Limited
No 9 North Buona Vista Drive #18-01/06
The Metropolis Tower 1
Singapore 138588
Email: wendell.ong@axaplanner.com.sg
HP: [+65 92320178](tel:+6592320178)

"Money is merely a tool for greater purposes."

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHD8504U , SJU2882D
NORTH BRIDGE RD X SEAH STREET

ON 22-Nov-18 00:05

I / We

HO HOK SUM

(Hirer) NRIC No.: S16993498

and/or

(Relief) NRIC No.:

Taxi Number

SHD8504U

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

22-Nov-2018

Name of Hirer

HO HOK SUM

Hirer NRIC

S16993498

Signature :



Address

687B WOODLANDS DRIVE 75 #09-47
732687

Contact No.

96196539



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJU 2882D (Insd veh)	Model: Hyundai I40 (1685cc)
	SHD 8504U (TP veh)	
Date of Accident/ Time:	22/11/2018	

Repair Estimate	\$	1,260.00	
Final Repair Cost	\$		
Loss of Use	\$		days at \$ per day
Rental (if any)	\$		days at \$ per day
LTA / GIA Search Fee	\$		
Others:	\$		
	\$		
Final Settlement Sum (Global Sum)	\$	1,260.00	
Payee Name: COMFORTDELGRO ENGINEERING PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability: _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/No BOLA Scenario No: 21	
BOLA Liability: 100 (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp Name of Representative: <u>COMFORTDELGRO ENGINEERING PTE LTD</u> Date: <u>30.5.19</u> 59 LOYANG DRIVE SINGAPORE 508568	Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>COMFORTDELGRO ENGINEERING PTE LTD</u> Date: <u>30.5.19</u> 59 LOYANG DRIVE SINGAPORE 508568
Signature of AXA's surveyor/representative: Name of AXA's surveyor/representative: <u>AKK</u> Date: <u>17/6/2019</u>	Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LTD

*The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD8504U

INV. NO/DATE
91410271 27.11.2018

MAKE
HYUNDAI

JOB NO.
305242433

MODEL
I-40

ODOMETER READING

DATE OF REG
07.04.2016

DATE/TIME IN
22.11.2018 12:15

CHASSIS CODE
KMHLE41UMGU087124

Description : 3P 22.11.2018

S/No	Part No.	Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	04-01-0103-0579	I40VC COVER ASSY-RR BUMPE	1	553.00	20.00	442.40
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0003	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL :						510.00

JOB NATURE

0001	L	PANEL BEATING	200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00		200.00
0003	L	RENEW/REFIX REVERSE SENSOR	30.00		30.00
SUB-TOTAL :					430.00

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROTECTION BELONGING TO CUSTOMERS WHO VEHICLES ARE DRIVEN AND TESTED IN OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS RETURN TO THE COMPANY ANY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. I.E. AFTER 15 DAYS FROM THE ISSUANCE OF THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND SIGN THE COMPANY OR AN AUTHORIZED OR ACCREDITED WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91410271	1,005.80	

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD8504U

MAKE
HYUNDAI ✓

MODEL
I-40

DATE OF REG
07.04.2016

CHASSIS CODE
KMHLE41UMGU087124

INV. NO/DATE
91410271 27.11.2018

JOB NO.
305242433

ODOMETER READING

DATE/TIME IN
22.11.2018 12:15

Items total	940.00
Add GST @ 7.000 %	65.80
Invoice amount	1,005.80

Issued by : CHEWBEELENG 27.11.2018 09:57:38
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

I WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE USER/OWNER ACCEPTS A RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLE AND DRIVER WHEN TESTED A OWNERS' RISK.

I CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN A RECEIPT WITHIN 7 DAYS FROM THE DATE OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

I INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT I.E. AFTER 15 DAYS FROM THE DATE OF RECEIPT THE PERIOD OF DEFAULT.

I PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE A CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91410271	1,005.80	

Our Ref: CC18110693



Date: 27 November 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/11/2018 @ 00:05 hrs
ALONG NORTH BRIDGE RD X SEAH STREET
INVOLVING SJU2882D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD8504U** (the "Taxi"). The Taxi was hired to **HO HOK SUM IC NO S1699349B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

GE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			3	0	3	0	4	9		FROM	TO
9948	257	1200	2200	11/18	H. H. S.	3	0	3	0	4	9	328	0830	2300
0105	157	1000	1700	11/18	H. H. S.	3	0	3	3	7	7	328	0830	2330
0421	316	0800	2330	11/18	H. H. S.	3	0	3	7	5	2	375	0830	0100
0571	150	0830	230	17/11/18	H. H. S.	3	0	4	0	9	3	541	1200	0100
0878	307	0900	2200	18/11/18	H. H. S.	3	0	4	2	8	3	190	1000	1600
1215	337	0830	0100	19/11/18	H. H. S.	3	0	4	5	5	6	273	0900	2300
1620	405	0830	0100	20/11/18	H. H. S.	3	0	4	9	1	5	359	0930	2300
1854	234	1200	2100	21/11/18	H. H. S.	3	0	5	2	2	0	305	1000	0100
2074	220	1000	1700	22/11/18	Accident y	2074						Layang	1215	—
2355	281	0830	2300	23/11/18	Repair y	2074						—	—	1730
2721	366	0830	0100			2074								

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJU2882D	22 Nov 2018 / 00:05:00	Successful	A12	AXA INSURANCE PTE LTD

Previous OK

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJU 2882D (Insd veh)	Model:	HYUNDAI I40
	SHD 8504U (TP veh)		
Date of Accident:	22/11/2018		

Global Sum Settlement	: [X] Yes [] No	
Repair Estimate	: \$	1,618.55
Final Repair Cost	: \$	1,005.80
Loss of Token Sum	: \$	75.00
Rental (if any)	: \$	172.50
LTA / GIA Search Fee	: \$	7.49

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum (Global Sum)	: \$	1,260.00

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	27
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 1,260.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

01/07/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18021199/K1pa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RICHARD ANG			Date : 01-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJU 2882D	Veh. Inspected	SHD 8504U	
Policy No.	GA110599/1	Coverage (\$)	0.00	
Claim No.	S8M0141Z	Excess (\$)	0.00	
Assign From		Assign Date	23/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU087124	Colour	YELLOW	
Odometer	305263	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	7 mm	
L/H Front Tyre	205/60 R16	HANKOOK	7 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/11/2018	Inspection Date	23/11/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 8504U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (CONSISTENT)	DEFORMED	553.00	553.00
10	REAR BUMPER CLIP(CONSISTENT)	NECESSARY	22.00	22.00
2	REAR BUMPER BRACKET @\$35.60 (CONSISTENT)	SERVICEABLE	71.20	-
	LESS 20% DISCOUNT		-129.24	-115.00
			516.96	460.00
<u>SPECIAL NETT ITEMS</u>				
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	135.70	-
			185.70	50.00
<u>LABOUR</u>				
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	REMOVE/REFIX REVERSE SENSOR .		80.00	30.00
			810.00	430.00
GRAND TOTAL			1,512.66	940.00
RECOMMENDED COST OF REPAIRS				940.00

Report Ref No. CC4/ASM18021199/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	58k401412	Actions		Vehicle Information
Reference	CC4/ASM18021199/K1pa3u2 	Next Step	Wait for Approve Invoice	Incident Vehicle Registration #
Loss Date	22 November 2018	<div>Add Invoice</div>		Make
Report Date	23 Nov 2018 9:22:29 AM			Model
Request Date	23 November 2018			Service Address
Due Date				...
Vendor Name	LOK AUTO CONSULTANTS PTE LTD (TTP)			Primary Contact/Insured
Type of Loss	Third Party Vehicle Damage			ONG THIAM HUAT BLK 855 WOODLANDS STREET B3, #10-72, 730855, Singapore
Services	Pending verification - Direct Settlement			JETTANSURANCE@GMAIL.COM
				Claim Handler
				ANG Richard
				richard.angbo@aaa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes















Document Type

Document Subtype

+

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
<div><div><div><div></div><div>Insured GA Report (SU 2082D)</div></div><div><div>Reports & Statement</div><div>CJA Report</div></div><div>Merimen</div></div></div>				

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice14.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LETTER TO CH.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 1A dtd 010419.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 April 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 April 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 April 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 Photo from CID-SIU_2882D.jpg	Evidence	Photos	LIKK AUTO CONSULTANTS PTE LTD (TP)	1 April 2019
 Letter to OJ MR 1st Reminder dtd 131218.pdf	Letters and Correspondence	Policy Holders / Insured	LIKK AUTO CONSULTANTS PTE LTD (TP)	13 December 2018
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LIKK AUTO CONSULTANTS PTE LTD (TP)	7 December 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LIKK AUTO CONSULTANTS PTE LTD (TP)	27 November 2018
 EMAIL FROM WORKSHOP WITH ESTIMATE & TP CIA REPORT .msg	Forms / Claim Documents	Estimate / Quotation	DHIVAR Namrata	23 November 2018