

Surveyor

REF: CS1 / A7618021197 / B vbsz

Special Instruction:

From (Person): Bennet Tan of ALH Date/Time: 22-11-2018
Estimated Cost: Bill to:

P/P - \$12088.22

Third Parties:

Claimant:

Surveyor: Vicom Ltd

Workshop: SBS Transit

OD/TP Re-inspection / (Evaluation)

To Inspect Vehicle No: SBS 7597A Insured: EY 300T
at Workshop m/s: SBS Transit Tel:
of: 205 Badden Rd

Policy No: Claim No: 557840259756-005

Sum Insured: Excess:

Make of Veh: D.O.A. 14.09.2017
(Client's Record)

H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig days (Red \$ / %; Original 5 days)

Date/Time: Submit Final Fig 5 days (Red \$ / %; Original days)

Date/Time	Action/Instruction
	SBS 7597A - x
	EY 300T - x

- Fair & reasonable.

Repair days 5

26/11/18

26/11/2018

26/11/18

URGENT

27/11/18 Submit fair & reasonable - \$12,088.22

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

RECEIVED 27 NOV 2018

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/
Evaluated by:

Fee Charged:

Basic & Add
Transport
Photos
Others
Total

Date:

150

1) Date/Time 27/11- typist File Pass to

2) Date/Time File Return to

3) Date/Time File Pass to

4) Date/Time File Return to

5) Date/Time File Pass to

6) Date/Time File Return to

Nivitha (LKK Auto)

From: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Sent: Thursday, 22 November 2018 6:27 PM
To: assignments; SUR; Tan, Bennie-WZ
Cc: CS A Team; Admin A
Subject: [AIG]: (URGENT!) Our Ref: 5578402597SG-005 || Re-inspection assignment
Attachments: 5578402597SG_docs.pdf

Importance: High

Hi Bennie,

Acknowledged receipt.

Thank you.

Catherine – please assign.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]
Sent: Thursday, 22 November, 2018 6:05 PM
To: CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: (URGENT!) Our Ref: 5578402597SG-005 || Re-inspection assignment
Importance: High

Hi LKK

Kindly assist to conduct a paper re-inspection urgently.

Attached is the relevant documents.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120
Tel+ (65) 6419 1718 | Fax + (65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

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Certification for Bus Repairs

SBS Transit

CBR REF NO. : AM20174762

Depot : AM

Report No.: E43182017

BUS VEHICLE NO. : SBS7597A

Driver's Co no. & Name : 77490 Lim Kee Ho

Accident Date : 14/09/2017

Date in : 27/09/2017

Date Out : 06/10/2017

Yr Of Reg	Make / Model	Chassis No.
2011	Volvo B9TL Eu5, DD, AC, 3 Axle	YV354P9218A143676

Stock Code	Description	Quantity	Total Material cost (\$)
30311711	NUMBER PLATE RECESS PAN;EXT.RR	1	\$288.00
30750059	O/S LOWER ENG ACCESS DOOR;SHEETMETAL	1	\$2,535.60
30750012	EXTERIOR RR O/S CORNER;F/GLASS	1	\$1,096.80
30750014	PANEL REAR BUMPER O/S	1	\$207.60
30750210	BOTTOM BOOT DOOR ASSY;RR ENG DR	1	\$1,405.20
42311210	CROSSMEMBER;SUBSTRUCTURE	1	\$3,650.40
30541765	LED LICENSE PLATE LAMP	2	\$40.80
99002064	SPRAY PAINT-PURPLE(CAUSEWAY 259C)	3	\$28.80
TOTAL FOR PARTS			\$9253.20
S/N	Labour / Spray Painting / Contractor Cost	Amount	
1	(2) Workshop Labour	\$5	136.00
2	Contractor's repair charges	\$5	2200.00
TOTAL LABOUR / SPRAY PAINTING / CONTRACTOR COST			\$2336.00
Repair cost of Advertisement / Livery			\$499.02
TOTAL DAMAGE			\$12088.22

Certification for Bus Repairs

SBS TransitCBR REF NO. : AM20174762Depot : AMReport No.: E43182017BUS VEHICLE NO. : SBS7597ADriver's Co no. & Name : 77490 Lim Kee HoAccident Date : 14/09/2017Date in : 27/09/2017Date Out : 06/10/2017

Yr Of Reg	Make / Model	Chassis No.
2011	Volvo B9TL Eu5, DD, AC, 3 Axle	YV354P921BA143676
TOTAL DAMAGE		S\$ 12088.22
Overheads		S\$ 3476.76
Towing Charges		S\$ -
Repair Period : 5 (days)		Loss of Use S\$ 2103.35
TOTAL LOSS		S\$ 17668.33

Prepared By : Shah Komal NavinchandraDate : 13/10/2017Approved By
Workshop Mgr : Tan Meng KiangDate : 13/10/2017

	Survey Fee	refer to Group Claims
TOTAL DUE		S\$ 17668.33

Approved By
District Safety : Chang Su PengDate : 13/10/2017

* This is computer generated document and does not require signature

Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident CHAIN COLLISION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 30

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

On 14/09/2017 at about 0913hrs, I was driving bus svc 130 along Sin Ming Rd. At that point of time, my bus was stationary while pax was boarding my bus. Suddenly, a loud bag was heard and my bus was rammed at the rear of m/car (EY300T) which was caused by another m/lorry (YK55M). The accident happened due to the lorry rammed onto the car and that vehicle rammed onto the rear of my bus. I wish to state that I checked with all the pax onboard and at that point of time no one was injured and they all alighted my bus. But there was a female pax in her 30s to 40s who fell due to the impact. I checked with the female pax and she did not mentioned if she is injured. She walked away without informing anything. From the visible check there is no injuries. I am lodging this report for record purpose. That's all.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number EY300T

Vehicle Make/Model/Colour

Details Of Properties FRONT & REAR PORTION DAMAGED

Name of Driver TEO KEE CHONG

NRIC/Passport Number

Contact Number 97761300

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

A) 04300T

TEO LEE 2000
 0000 0000

B) 1200M

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0000

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PHOTOCOPY

AUTOTEAM ENGINEERING PTE LTD

6D Mandal Estate #07-02 M-Space Singapore 729938

Tel: (65) 6253 0233 Email: sales@autoteam.com.sg

Co. Reg. No. 201205841K



INVOICE

Invoice No. IN17094662

Date 19 Oct 2017

W/O No. AM 15923

Terms Net 30

Bill To

SBS Transit Ltd

Ang Mo Kio Workshop

15 Ang Mo Kio Street 63

Singapore 569117

Attn: Finance Dept

S/No	Description	Qty	Unit Price	Amount
<u>Repair Accident Bus - SBS 7597A</u>				
1.	Supply 4 workers (29 Working Hours)	1	S\$2,200.00	S\$2,200.00
-	Replace Rear Cross Member			
-	Replace Rear Engine Door			
-	Replace Rear Bumper			
-	Replace Taillight			
-	Spray Painting Rear Engine Door			
-	Spray Painting Rear Bumper			
-	Spray Painting Taillight			

Comments	Total	S\$2,200.00
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All cheques should be crossed and made payable to
AUTOTEAM ENGINEERING PTE LTD

Issued By

PHOTOCOPY



VICOM LTD

385 Sin Ming Drive Singapore 575718

Mainline (65) 6458 4555
Facsimile (65) 6458 1040

www.vicom.com.sg
Company Registration No: 198100000K

TAX INVOICE

SBS Transit Ltd
205 BRADDELL ROAD
SINGAPORE 579701



ATTN : MOTOR CLAIMS DEPT.

VEHICLE No. : SBS7597A
ACCIDENT DATE : 14/09/2017
CLAIM No. : E/4318/2017
INSURED VEH.No: EY300T

GST REG No. : M9-0000652-A
CUSTOMER ID : VACS0001
INVOICE No. : CL017105
INVOICE DATE : 15/11/2017
PAYMENT TERM : 30 Days Credit

DESCRIPTION	QTY	UNIT PRICE(SG\$)	AMOUNT(SG\$)
Photographs	15	1.00	\$ 15.00
Transportation	1	50.00	\$ 50.00
VAC Assessment Fee	1	275.00	\$ 275.00

GROSS AMOUNT \$ 340.00
GST @ 7% \$ 23.80
INVOICE AMOUNT \$ 363.80

This is a computer generated TAX INVOICE
No signature required

Cheque should be made payable to 'VICOM LTD'.

Sin Ming
385 Sin Ming Drive Singapore 575718
Tel: (65) 6458 4555 Fax: (65) 6458 1040

Bukit Batok
511 Bukit Batok St 23 Singapore 650545
Tel: (65) 6560 3312 Fax: (65) 6569 0722

Kaki Bukit
23 Kaki Bukit Ave 4 Singapore 415033
Tel: (65) 6741 6997 Fax: (65) 6749 2305

SBS Transit Ltd
205 BRADDELL ROAD
SINGAPORE 579701



VICOM LTD
385 Sin Ming Drive Singapore 575718

Mainline (65) 6458 4555
Facsimile (65) 6458 1040

www.vicom.com.sg
Company Registration No. 198700700R

SURVEY REPORT

GENERAL INFORMATION			
VAC Ref. No.	: 516731	Claim No.	: E/4318/2017
Accident Date	: 14/09/2017	Claim Type	: THIRD PARTY
Assignment Date	: 10/10/2017	Policy No.	:
Survey Date	: 10/10/2017	Finalised Dt.:	:
Survey Report Date	: 26/10/2017	Insured Veh.:	: EY300T
VEHICLE PARTICULARS			
Vehicle No.	: SBS7597A	Chassis No.	: YV3S4P921BA143676
Registration Date	: 05/04/2011	Engine No.	: D9178307
Make	: VOLVO	Engine Cap.	: 9364 CC
Model	: B9TL	Transmission	: AUTOMATIC
		Colour	: MULTI-COLOURED
CONDITION OF VEHICLE DURING SURVEY (VISUAL and STATIC TEST ONLY)			
Foot Brake	: SERVICEABLE	Steering	: SERVICEABLE
Hand Brake	: SERVICEABLE	Modification	: NONE
Mileage	: 545938		
TYRES	SIZE	MAKE	BALANCE (mm)
FRONT RH	275/70R 22.5	BRIDGESTONE	10
FRONT LH	275/70R 22.5	BRIDGESTONE	10
REAR RH	275/70R 22.5	BRIDGESTONE	10
REAR LH	275/70R 22.5	BRIDGESTONE	10
SURVEY CONDUCTED AT			
15 ANG MO KIO STREET 53 SINGAPORE 569117 TEL:65529620			
REMARKS			
[1]Workshop Estimate : S\$ 12,088.22			
[2]Our Adjustment : S\$ 12,088.22			
[3]Repair Period : 5 days			
[4]We have not authorised repairs. This survey was carried out on without prejudice basis.			

VICOM LTD

SBS7597A @ 14/09/2017

SURVEY REPORT

Annex A: Adjustment on Spare Parts

#	Qty	Vehicle Parts Description	Condition	Workshop Estimate (S\$)	VAC Adjustment (S\$)
1	1	Number Plate Recess Pan. Ext. Rr	Dent/Buckled	288.00	288.00 BT✓
2	1	O/S Lower Eng Access Door, Sheetmetal	Dent/Buckled	2535.60	2535.60 DD✓
3	1	Exterior Rr O/S Corner, F/Glass	Dent/Buckled	1096.80	1096.80 DD✓
4	1	Panel Rear Bumper O/S	Dent/Buckled	207.60	207.60 DD✓
5	1	Bottom Boot Door Assy. Rr Eng Dr	Graze/Dent	1405.20	1405.20 DD✓
6	1	Crossmember Substructure	Dent/Buckled	3650.40	3650.40 BT✓
7	2	Led License Plate Lamp	Crack	40.80	40.80 CRA✓
8	3	Spray Paint - Purple (Causeway 259c)	Necessary	28.80	28.80 NEC✓
Subtotal				9253.20	9253.20
TOTAL				9253.20	9253.20
TOTAL FOR SPARE PARTS				9253.20	9253.20

VICOM LTD

SBS7597A @ 14/09/2017

SURVEY REPORT

Annex B: Adjustment on Labour and Spray Painting

#	Job Description	Workshop Estimate (S\$)	VAC Adjustment (S\$)
1	(2) workshop labour	136.00	136.00
2	Contractor's repair charges	2200.00	2200.00
3	Repair cost of advertisement / livery	499.02	499.02
TOTAL FOR LABOUR AND SPRAY PAINTING		2835.02	2835.02

Summary

Description	Workshop Estimate (S\$)	VAC Adjustment (S\$)
TOTAL FOR SPARE PARTS	9253.20	9253.20
TOTAL FOR LABOUR AND SPRAY PAINTING	2835.02	2835.02
TOTAL REPAIR COST	12088.22	12088.22

Repair days 5

Signature

26/11/18

SURVEY REPORT

Annex C: Conclusion

ASSESSOR'S REPORT

At the place of inspection, we saw this vehicle sustained rear lower(double decker bus) damage.

The damages seen during our survey were at rear engine compartment door, side grille door and cross member sub frame structure and surrounding areas. A fuller detailed description of the damages is in Annex A of this survey report.

We examined all the rear lower(double decker bus) damages and assessed they were from a collision or impact nature.

By cross-referencing with the e-filed report, we were satisfied the damages were consistent with the circumstances of accident as detailed.

ASSESSOR'S RECOMMENDATION

Sbs Transit Ltd - (Amk Bus Depot) estimated a repair cost of S\$12,088.22. We adjusted it to S\$12,088.22 on a part-by-part basis.

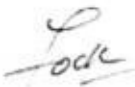
Accordingly, we recommend repairs to this vehicle be carried out on a part-by-part basis at S\$12,088.22.

The repairs would require a period of 5 working days.

We submit our survey report for your kind attention and would add the survey was carried out to the best of our ability, knowledge and experience.

REMARKS

SBS Transit, as owner of a large fleet and having an infrastructure of own workshops to maintain its buses at various depots, would have the parts price at costs. The parts are in the inventory. Correspondingly, the labour charge is actual cost based on man hours expended for the repairs. SBS Transit provides transportation to the general public. The repairs carried out by SBS Transit workshops is not a profit entity.



Fock Ping Yan
for VICOM Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

OPINION ON REPAIR COST FOR VEHICLE NO. SBS 7597A

Qty	Description of Parts	Condition	Recommended (\$)
	<u>REPLACEMENT OF PARTS</u>		
1	NUMBER PLATE RECESS PAN. EXT. RR	BENT	288.00
1	O/S LOWER ENG ACCESS DOOR.SHEETMETAL	DENTED	2,535.60
1	EXTERIOR RR O/S CORNER.F/GLASS	DENTED	1,096.80
1	PANEL REAR BUMPER O/S	DENTED	207.60
1	BOTTOM BOOT DOOR ASSY. RR ENG DR	DENTED	1,405.20
1	CROSSMEMBER; SUBSTRUCTURE	BENT	3,650.40
2	LED LICENCE PLATE LAMP	CRACKED	40.80
3	SPRAY PAINT - PURPLE (CAUSEWAY 259C)	NECESSARY	28.80
			9,253.20
	<u>LABOUR</u>		
	WORKSHOP LABOUR.		136.00
	CONTRACTOR'S REPAIR CHARGES.		2,200.00
	REPAIR COST OF ADVERTISEMENT / LIVERY.		499.02
			2,835.02
	GRAND TOTAL		12,088.22
RECOMMENDED COST OF REPAIRS			12,088.22

Report Ref No. CS1/AIG18021197/Bvbs2

LIM TEOW GUAN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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