

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 180007640

Claims No. _____

Sum Insured: _____ Excess: 600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 123K

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 13 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLJ1784U Yr Regt: 2018 / JuneType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A3 Sedan c.c. 999Colour: Grey A/C: Insured / Std / NI / NASp. Reading 7102 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU228V4J1066061Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 16/10/18 D.O.I. 22/11/18Sunray held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	007 A/LG.
	SLJ 1784U - CC3 / HU1801186 / HV602
	DUA: 0207/018
23/11/18	Revert via merimen
29/11/18	Rece approved \$15,259 from Victor by merimen
29/11/18	Informed Tony c/A ex \$600 by email
21/5/19	Final fig \$16,275.76 (Red 6695.44, 21/5) Confirmed by email

RECEIVED 19 JUN 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 2016 - typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

20011211

View Received Message

This mail is associated with :

***SLJ1784U (04341996395G)**

OD

Oct 16 2018 4:00PM

[HO SHU-MIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/05/2019 16:18 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$16275.76) - SLJ1784U - Claim Handler: Loo, Tong Shing

Approved:16275.76.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 29 November 2018 12:29 PM
To: 'Claims'; SUR
Subject: RE: SLJ 1784 U Own Damage Claim-DOA: 16/10/2018

Dear Tony,

As instructed by our client, please proceed to repair the **insured vehicle SLJ 1784U (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 28 November 2018 2:44 PM
To: SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SLJ 1784 U Own Damage Claim

Dear Veron,

Attached interview form for your kind reference.

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 27 November, 2018 10:59 AM

To: 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: SLJ 1784 U Own Damage Claim

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 22 November, 2018 12:14 PM
To: 'SUR' <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SLI 1784 U Own Damage Claim

Dear all,

Kindly assist in the Own Damage Claim for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SLJ1784U (0434199639SG)**

OD

Oct 16 2018 4:00PM

[HO SHU-MIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 29/11/2018 12:06 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$15259.00) - SLJ1784U - Claim Handler: Loo, Tong Shing

Approved:15259.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 28 November 2018 2:59 PM
To: Loo, Tong Shing; SUR
Cc: Dally Amri, Mimi Zarina; Zawaye, Norsazani
Subject: RE: SLJ1784U OD / 0434199639SG-SLJ 1784U

Dear Tong Shing,

Documents uploaded in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loo, Tong Shing <TongShing.Loo@aig.com>
Sent: Friday, 23 November 2018 3:03 PM
To: SUR <sur@lkkauto.com>
Cc: Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Zawaye, Norsazani <Norsazani.Zawaye@aig.com>
Subject: SLJ1784U OD / 0434199639SG

Hi LKK,

Kindly assist to submit Undertaking Letter and Interview Form due to single accident claim.

Thank you.

Loo Tong Shing
AIG

Express Claims Adjuster
Claims Operations | AIG Shared Services

TongShing.Loo@aig.com | www.aig.com

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 23 Nov 2018

Preliminary Advice

Vehicle No	: SLJ1784U	Accident Date	: 16/10/2018
Make	: AUDI A3	Policy No.	: 1800076240
Assignment Date	: 23/11/2018	Excess	: S\$0.00
Date of Inspection	: 22/11/2018	Est. Duration of Repair	: 13.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,148.00
Revised Amount	:S\$	15,259.00
Check Items (Estimated)	:S\$	1,017.00
Total	:S\$	16,276.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	123,000.00
COE / PARF Rebate	:S\$	54,885.00
Salvage Value	:S\$	
Margin for Repair	:S\$	68,115.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6933A
Vehicle Details	
Vehicle No.:	SLJ1784U
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	CHZ938231
Chassis No.:	WAUZZZ8V4J1066061
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,711.00
Original Registration Date:	27 Jun 2018
First Registration Date:	27 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$26,596.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jun 2028
PARF Rebate Amount:	\$19,947.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,426.00
COE Rebate Amount:	\$34,938.00
Total Rebate Amount:	\$54,885.00

The information contained herein is correct as at 23 Nov 2018

OK

AIG

COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk is covered by this Cover Note as being HERETO COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : HO SHU-MIN (HE SHU-MIN)
 Period of Insurance : 27 Jun 2018 to 26 Jun 2019
 Engine No. : CHZ 938231
 Chassis No. : WAUZZZ8V4J1066061

Vehicle No. : SLJ1784U
 Cover Note No. : 1800076240
 Endorsement No. :
 Issued Date : 26 Jun 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2016
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
 HO SHU-MIN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63682323

For other Approved Reporting Centres/Audited Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 50 Mobile App. Simply search and download "AIG 50" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited



If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
 We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 90 days from the commencement date of the period of insurance.

0504125223

PREMIUM LEASING - SH

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

Shirley Lim

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S8026933A**

Name: **HO SHU-MIN (HE SHUMIN)**

Birth Date: **19 Sep 1980**

Issue Date: **03 Aug 2009**

001770230G



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S8026933A**

Name: **HO SHU-MIN (HE SHUMIN)**

何书敏

Race: **CHINESE**

Date of birth: **19-09-1980** Sex: **F**

Country of birth: **SINGAPORE**

S8026933A




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver, and other motor vehicles without clutch pedals =< 2500kg

Issue Date: **03 Aug 2009**

Licence No: **S8026933A**

NP 428A

4772532

S8026933A

S8026933A

Date of issue: **19-09-2011**

1 YOUNGBERG TERRACE #12-07 SINGAPORE 357741

NRIC No: **S8026933A** Date: **18/12/2015**




SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/10/2018 13:24
Date Of Accident	16/10/2018 16:00
Exact Location Of Accident	PARK GREEN CONDO
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ1784U
Insured/Policyholder	
Name Of Registered Owner	HO SHU-MIN
NRIC No	S8026933A
Email Address	HO_SHUMIN@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-93633048
Alternative Phone No	OTHERS-93633048

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800076240
Cover Note Number	

Driver

Name of Driver	HO SHU-MIN
NRIC No	S8026933A
Date Of Birth	19/09/1980
Occupation	INDOOR
Date Of Driving Pass	03/08/2009
Driving Experience	9 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93633048
Fax Number	
Contact Number	OTHERS-93633048
EMail Address	HO_SHUMIN@YAHOO.COM.SG

Address	1 YOUNGBERG TERRACE #12-07
Postcode	357741
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING OUT OF THE CARPARK LOT OF PARK GREEN CONDO AND SCRAPPED THE SIDE OF MY CAR AGAINST A PILLAR. THE PILLAR WAS PROTECTED BY RUBBER, SO WAS NOT AFFECTED, SO ONLY MY CAR WAS IMPACTED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	PILLAR
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or Agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



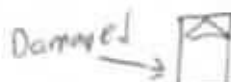
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No.: 82040107X

Sketch Plan #2

SKETCH PLAN

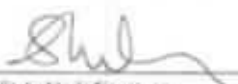


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving out of the carpark lot of Park Green Condo and scrapped the side of my car ^{against a pillar} ~~which~~. The pillar was protected by rubber so was not affected. So only my car was impacted.

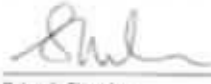
DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

Date & Time: 26 Oct 2018



Driver's Signature
(If driver is not the policyholder)

Date & Time: 26 Oct 2018



Reporting Centre Personnel's Signature

Name: 
NRIC/TIN No.: 6204097X

Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Ho Shu Min
VEHICLE NUMBER : SLJ1784U
DATE/ TIME OF ACCIDENT : ~~26-0~~ 16 Oct 2018 16:00
PLACE OF ACCIDENT : Park Green Condo
THIRD PARTY VEHICLE (IF ANY) : NA

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

I came from home and was at Park Green Condo for a viewing. Destination was Park Green Condo.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No alcoholic drinks were consumed. I was working.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

I was driving out of the carpark on my way home and scratched the side of my car against the underground carpark beam.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No injury.

NAME: Ho Shu Min

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, Ho Shu Min, (NRIC No. S8026933A), hereby confirm that the Singapore Accident Statement lodged by me on 26 Oct 2018 at 1100 hours pertaining to the accident involving motor car Reg. No: SLJ1784U, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : Shu Min
Name of Insured / Driver : Ho Shu Min
Nric No. : S8026933A
Date : 28 Nov 2018

Signature : Shu Min
Name of Policyholder : Ho Shu Min
Nric No. : S8026933A
Date : 28 Nov 2018

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1231/2018/GW
Date	:	27-Oct-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Ho Shu-Min
Address	:	1 Youngberg Terrace #12-07 Singapore 357741
Telephone	:	HP +6593633048
Type of Claim	:	Own Damage Claims
Policy No.	:	1800076240
Vehicle No	:	SLJ 1784 U
Model Code	:	Audi A3 Sedan 1.0 TFSI
Model / Year	:	Jun-18
Engine No	:	CHZ 938231
Chassis No	:	WAUZZZ8V4J1068061
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	16-Oct-18
Place of Accident	:	Park Green Condo

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 1784 U

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓ ✓
2	To renew lhs 1/4 galss and rear windscreen to facillitate fender renewal.	S/N 600.00 ✓ ✓
3	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00 ✓ ✓
4	To dislodge and reinstall rear wire harness for lighs, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓ ✓
5	To remove and reinstall rear seat, back rest, hat tray, acbd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✓ ✓
6	To dismantle lhs rear door, rear bumper and rear lid. Cut out and weld lhs rear fender. Repair outer wheel house. Renew lhs rear door and align to position. Reinstall all parts removed.	S/N \$ 5,400.00 3500 ✓
SUB- TOTAL LABOUR CHARGES		: \$ 9,360.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 1784 U.

S/n	Nature of Jobs	Estimated Charges
8	To respray lhs rear door, lhs rear fender, lhs sill panel, door entrances, drain channel and end panelling. To carry out join sealant work and stone chip treatment.	\$ 4,100.00 2200 ✓
9	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓ ✓
10	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: \$ 13,932.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 1784 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR-LH <i>Dented</i>	TBC ✓	1823.30
2	REAR DOOR OUTER SEAL-LH <i>New</i>	\$ 139.00 ✓	111.30
3	BONDING AGENT <i>Not New</i>	\$ 43.00 ?	X
4	CLEANING SOLUTION <i>Not New</i>	\$ 64.00 ?	X
5	REAR DOOR CATCH-LH <i>New</i>	\$ 82.00 +	
6	REAR DOOR ATTACHEMENT PARTS-LH <i>Not New</i>	\$ 110.00 ?	X
7	REAR DOOR HANDLE-LH <i>Regrt</i>	\$ 207.00 +	
8	REAR DOOR CATCH COVER-LH <i>New</i>	\$ 14.00 +	
9	REAR DOOR UPPER HINGE HALF-LH	\$ 72.00 +	
10	REAR DOOR MOUNTING BAR-LH	\$ 143.00 +	
11	REAR DOOR GUIDE RAIL-LH	\$ 45.00 +	
12	REAR FENDER-LH <i>Distorted</i>	\$ 2,006.00 ✓	1604.80
13	REAR WHEEL HOUSING LINER-LH <i>Not New</i>	\$ 215.00 X	
14	REAR SIDE WINDOW-LH <i>New</i>	\$ 502.00 ✓	401.30
15	REAR WINDOW <i>New</i>	\$ 704.00 ✓	563.30
16	PRIMER <i>New</i>	\$ 37.00 ✓	29.76
17	REAR BUMPER UPPER GUIDE SECTION-LH/RH	2 \$ 28.00 +	
18	REAR BUMPER LOCKING MECHANISM	2 \$ 50.00 +	
19	REAR ALUMINIUM RIM-LH <i>Not</i>	\$ 659.00 ✓	537.20
20	SOUND ABSORBER <i>Not New</i>	2 \$ 216.00 +	
SUB- TOTAL SPARE PARTS CHARGES		:	\$ <u>5,336.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 1784 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	ACRYLIC SEALANT	S/N \$ 180.00	✓ 180
22	CAVITY WAX	S/N \$ 140.00	✓ 140
23	STONE CHIPS	S/N \$ 180.00	✓ 180
24	METAL FILLER POWDER	S/N \$ 280.00	✓ 280
25	1/4GLASS SEALANT	S/N \$ 100.00	✓ 100
26	REAR WINDSCREEN SEALANT	S/N \$ 200.00	✓ 200
27	SUNDRIES	\$ 800.00	✓ 800
TOTAL SPARE PARTS CHARGES		:	\$ 7,216.00
TOTAL LABOUR CHARGES		:	\$ 13,932.00
GRAND TOTAL		:	\$ 21,148.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (N) = Not approved
Spare parts are Special Nett.

21, 971.20

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *22/11/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 13 days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1231/2018/GW
Date	:	27-Oct-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

13 days - ok - jb - 10 Apr 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Ho Shu-Min
Address	:	1 Youngberg Terrace #12-07 Singapore 357741
Telephone	:	HP +6593633048
Type of Claim	:	Own Damage Claims
Policy No.	:	1800076240
Vehicle No	:	SLJ 1784 U
Model Code	:	Audi A3 Sedan 1.0 TFSI
Model / Year	:	Jun-18
Engine No	:	CHZ 938231
Chassis No	:	WAUZZZ8V4J1066061
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	16-Oct-18
Place of Accident	:	Park Green Condo

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 1784 U

S/n	Nature of Jobs		Estimated Charges		
1	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	\$	280.00
2	To renew lhs 1/4 galss and rear windscreen to facillitate fender renewal.	S/N	600.00	\$	600.00
3	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$ 280.00	\$	280.00
4	To dislodge and reinstall rear wire harness for lighs, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	\$	1,400.00
5	To remove and reinstall rear seat, back rest, hat tray, acbd pillar trims, luggage compartment trims, seat belts. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	\$	1,400.00
6	To dismantle lhs rear door, rear bumper and rear lid. Cut out and weld lhs rear fender. Repair outer wheel house. Renew lhs rear door and align to position. Reinstall all parts removed.	S/N	\$ 5,400.00	\$	3,500.00
SUB- TOTAL LABOUR CHARGES		:	\$ 9,360.00	\$	7,460.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 1784 U.

S/n	Nature of Jobs	Estimated Charges	
		<i>c/f</i>	\$ 7,460.00
8	To respray lhs rear door, lhs rear fender, lhs sill panel, door entrances, drain channel and end panelling. To carry out join sealant work and stone chip treatment.	\$ 4,100.00	\$ 2,200.00
9	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
10	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 13,932.00	\$ 10,132.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 1784 U

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	REAR DOOR-LH	\$ 2,006.00	\$ 1,823.20
2	REAR DOOR OUTER SEAL-LH	\$ 139.00	\$ 111.20
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	REAR DOOR CATCH-LH	\$ 82.00	
6	REAR DOOR ATTACHEMENT PARTS-LH	\$ 110.00	
7	REAR DOOR HANDLE-LH	\$ 207.00	
8	REAR DOOR CATCH COVER-LH	\$ 14.00	
9	REAR DOOR UPPER HINGE HALF-LH	\$ 72.00	
10	REAR DOOR MOUNTING BAR-LH	\$ 143.00	
11	REAR DOOR GUIDE RAIL-LH	\$ 45.00	
12	REAR FENDER-LH	\$ 2,006.00	\$ 1,604.80
13	REAR WHEEL HOUSING LINER-LH	\$ 215.00	
14	REAR SIDE WINDOW-LH	\$ 502.00	\$ 401.20
15	REAR WINDOW	\$ 704.00	\$ 563.20
16	PRIMER	\$ 37.00	\$ 29.76
17	REAR BUMPER UPPER GUIDE SECTION-LH/RH	2 \$ 28.00	
18	REAR BUMPER LOCKING MECHANISM	2 \$ 50.00	
19	REAR ALUMINIUM RIM-LH	\$ 659.00	\$ 527.20
20	SOUND ABSROBER	2 \$ 216.00	
SUB- TOTAL SPARE PARTS CHARGES		\$ 7,342.00	\$ 5,060.56

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 1784 U

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 5,060.56
21	ACRYLIC SEALANT	S/N	\$ 180.00	\$ 180.00
22	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
23	STONE CHIPS	S/N	\$ 180.00	\$ 180.00
24	METAL FILLER POWDER	S/N	\$ 280.00	\$ 280.00
25	1/4GLASS SEALANT	S/N	\$ 100.00	\$ 100.00
26	REAR WINDSCREEN SEALANT	S/N	\$ 200.00	\$ 200.00
28	SUNDRIES		\$ 800.00	\$ 3.20
	TOTAL SPARE PARTS CHARGES	:	\$ 9,222.00	\$ 6,143.76
	TOTAL LABOUR CHARGES	:	\$ 13,932.00	\$ 10,132.00
	GRAND TOTAL	:	\$ 23,154.00	\$ 16,275.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 27 May 2019 4:37 PM
To: Boo seng yak; Chang Chee Sing; jiayee.yap@premiumauto.com.sg; Carrine Leong;
SUR
Subject: RE: FINAL REVISION - SLJ1784U - OD AIG - SURVEYED 20 NOV 19

Dear Mr Boo,

Confirm repair cost of \$16,275.76 before excess \$600 and GST @ 13 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, 10 April 2019 2:38 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR
<sur@lkkauto.com>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Carrine
Leong <carrine.leong@premiumauto.com.sg>
Subject: FINAL REVISION - SLJ1784U - OD AIG - SURVEYED 20 NOV 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$16,275.76 @ 13 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLJ 1784 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1231/2018/NK

13 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLJ 1784 U, Audi A3 Sedan 1.0 TFSI.

With reference to the above-mentioned vehicle, no. **SLJ 1784 U** claimant, **Ms. Ho Shu-Min**, please find the related document per attached.

1. A copy of the Original invoice no. 85013890 – S\$16,773.06
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLJ 1784 U

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6941 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice: 85013890	Account: A0006 (T 0)	
		Date : 12/06/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
		Order : SLJ1784U		
		Term : 30		

Regn No: SLJ1784U (V 38162)	Regn Date: 27/06/2018	Mileage: 8672	WIP No.: 29951
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V4J1066061	Engine: CHZ 938231	Dept: U
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL.	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS,SEAT BELTS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE LHS REAR DOOR,REAR BUMPER AND REAR LID.CUT OUT AND WELD LHS REAR FENDER.REPAIR OUTER WHEEL HOUSE.RENEW LHS REAR DOOR AND ALIGN TO POSITION.REINSTALL ALL PARTS REMOVED	3500.00	1.00	3,500.00
S	BODYWORK	M: TO RESPRAY LHS REAR DOOR,LHS REAR FENDER, LHS SILL PANEL AND END PANELLING.TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT	2200.00	1.00	2,200.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
251 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
251 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408599
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 17:25

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013890 Date: 12/06/2019 Order: SLJ1784U Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLJ1784U (V 38162) Regn Date: 27/06/2018 Mileage: 8672 WIP No.: 29951
Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V4J1066061 Engine: CHZ 938231 Dept: U
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX,STONE CHIPS,METAL FILLER POWDER,1/4 GLASS SEALANT AND REAR WINDSCREEN SEALANT	1080.00	1.00	1,080.00
X	ABV5809837	SUBPART	Less 020%	1.00	2006.00
X	ABV5845297K NVE	(A) (SK) SIDE WINDO	Less 020%	1.00	501.50
X	ABV5833051C	DOOR	Less 020%	1.00	2279.00
X	ABV5845501E NVE	REARWINDOW	Less 020%	1.00	704.00
X	ABV0601025DC	(A) (GER) RIM 16" C4E	Less 020%	1.00	659.00
X	ABV5839911C	SEAL	Less 020%	1.00	139.00
X	AD 00920002	PRIMER (DG)	Less 020%	2.00	18.60
X	AN 91233601	NUT	Less 020%	4.00	1.00

Parts 5,063.76
Labour 0.00
Sublet 11,212.00
Menus 0.00
Lubricant 0.00



Sub-Total 15,675.76
7% GST 1,097.30
Grand Total 16,773.06

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLJ 1784 U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1231/2018/JE
26 December 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A3 Sedan 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V4J1066061
Vehicle Regn No. : SLJ 1784 U
Vehicle Mileage : 7940 KM
Vehicle Owner : Ms. Ho Shu-Min
Certificate No : 1800076240
Own Damage Excess : S\$ 642.00 (inclusive of 7% GST)
Accident Date : 16 October 2018
Place : Park Green Condo
Repair Cost : \$ 16,773.06
WIP No. : 29951
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte L
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

27/12/2018 / 6:00pm

Date :

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Oct 2018		23 Nov 2018 10:15 Edit Adj Rpt	S\$16,275.76 Edit Estimates	S\$16,275.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HO SHU-MIN, ID: 58026933A, Tel: +6593633048, Email: HO_SHUMIN@YAHOO.COM.SG		
Vehicle Reg. No.:	SLJ1784U	Date of Loss:	16/10/2018 16:00 - :59 [3 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 0434199639SG	Policy/Cover Note No.:	1800076240 (Comprehensive)
		Excess:	S\$600.00
Repairster:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/12/2018]		
Driver/Custodian:	HO SHU-MIN (38 / Female), NRIC: 58026933A, Tel: +6593633048 Email: HO_SHUMIN@YAHOO.COM.SG		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

- AIG_SG (27/05/2019): Alert - Adj Mandate Approved (S\$16275.76) - SLJ1784U - Claim Handler: Loo, Tong ...
- AIG_SG (27/05/2019): Alert - Adj Mandate Maintained - SLJ1784U - Claim Handler: Loo, Tong Shing
- AIG_SG (29/11/2018): Alert - Adj Mandate Approved (S\$15259.00) - SLJ1784U - Claim Handler: Loo, Tong ...
- AIG_SG (28/11/2018): SLJ1784U / OD / 16/10/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ1784U (0434199639SG)
 OD
 Oct 16 2018 4:00PM
 [HO SHU-MIN]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		☒			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	23/11/18 13:04		Adjuster Immediate Advice														Load HTML			
Photos/Images															3 per page		☒			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	23/11/18 11:04		General View														Load JPG			
2	23/11/18 11:04		General View														Load JPG			
3	23/11/18 11:04		General View														Load JPG			
4	23/11/18 11:04		General View														Load JPG			
5	23/11/18 11:04		General View														Load JPG			
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17	23/11/18 11:04		General View														Load JPG			
18	23/11/18 11:04		General View														Load JPG			
Documentation															1 per page		☒			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	23/11/18 11:16		Singapore Accident Statement														Load PDF			
2	23/11/18 11:16		Certificate of Insurance														Load PDF			
3	23/11/18 11:17		Insured's Driving License														Load PDF			
4	23/11/18 11:17		MARK ESTIMATE														Load PDF			
5	28/11/18 14:53		INTERVIEW FORM														Load PDF			
6	28/11/18 14:54		UNDERTAKING														Load PDF			
7	27/05/19 14:23		FINALISE MARKING ESTIMATE														Load PDF			
8	21/06/19 10:37		Workshop Invoice														Load PDF			
9	21/06/19 10:37		Discharge Voucher														Load PDF			

Linked Accident Report Documents

										View		View in Browser			
Assessment Reports										1 per page				☒	
No	Finalized On		Premium Automobiles Pte Ltd (UBI)						Thumbnail		Print				
1	26/10/18 13:48		Accident Statement						Load HTML						

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/10/18 13:44	Accident Photo		Load JPG	☒
2	26/10/18 13:44	Accident Photo		Load JPG	☒
3	26/10/18 13:44	Accident Photo		Load JPG	☒
4	26/10/18 13:44	Accident Photo		Load JPG	☒
5	26/10/18 13:44	Accident Photo		Load JPG	☒
6	26/10/18 13:44	Accident Photo		Load JPG	☒
7	26/10/18 13:44	Accident Photo		Load JPG	☒
8	26/10/18 13:44	Accident Photo		Load JPG	☒
9	26/10/18 13:44	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/10/18 13:41	Sketch Plan		Load JPG	☒
2	26/10/18 13:41	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18021186/AVBE2

Date: 21/06/2019

REFERENCE

Insured/Claimant: HO SHU-MIN Policy No: 1800076240
Date of Loss: 16/10/2018 Nature of Claim: OD Claim No: 0434199639SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLJ1784U**
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ938231
Reg. Date: 27/06/2018 (Man. Year: 2018) Chassis No: WAUZZZ8V4J1066061
Colour: Grey Odometer: 7102 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$123,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,039.20	6,143.76	2,895.44	32.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,932.00	10,132.00	3,800.00	27.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,971.20	16,275.76	6,695.44	29.15
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	22,371.20	15,675.76	6,695.44	29.93
+ GST 7.00/7.00% (S\$)	1,565.98	1,097.30	468.68	29.93
Nett Amount (S\$)	23,937.18	16,773.06	7,164.12	29.93

INSPECTION

Date of Assignment: 23/11/2018
Date Inspected: 22/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR - LH	Dented	1,823.20 FS	*1,823.20 FS
2	1		*REAR DOOR OUTER SEAL - LH	Necessary	139.00 FS	*111.20 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*REAR DOOR CATCH - LH	Not Necessary	82.00 FS	*- FS
6	1		*REAR DOOR ATTACHMENT PARTS - LH	Not Necessary	110.00 FS	*- FS
7	1		*REAR DOOR HANDLE - LH	Repair	207.00 FS	*- FS
8	1		*REAR DOOR CATCH COVER - LH	Not Necessary	14.00 FS	*- FS
9	1		*REAR DOOR UPPER HINGE HALF - LH	Not Necessary	72.00 FS	*- FS
10	1		*REAR DOOR MOUNTING BAR - LH	Not Necessary	143.00 FS	*- FS
11	1		*REAR DOOR GUIDE RAIL - LH	Not Necessary	45.00 FS	*- FS
12	1		*REAR FENDER - LH	Distorted	2,006.00 FS	*1,604.80 FS
13	1		*REAR WHEEL HOUSING LINER - LH	Not Necessary	215.00 FS	*- FS
14	1		*REAR SIDE WINDOW - LH	Necessary	502.00 FS	*401.20 FS
15	1		*REAR WINDOW	Necessary	704.00 FS	*563.20 FS
16	1		*PRIMER	Necessary	37.00 FS	*29.76 FS
17	2		*REAR BUMPER UPPER GUIDE SECTION - LH / RH	Not Necessary	28.00 FS	*- FS
18	2		*REAR BUMPER LOCKING MECHANISM	Not Necessary	50.00 FS	*- FS
19	1		*REAR ALUMINIUM RIM - LH	Cut	659.00 FS	*527.20 FS
20	2		*SOUND ABSORBER	Not Necessary	216.00 FS	*- FS
21	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
22	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
23	1		*STONE CHIPS	Necessary	180.00 FS	*180.00 FS
24	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
25	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
26	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
27	1		*SUNDRIES	Necessary	800.00 FS	*3.20 FS
Total Parts (\$\$)					9,039.20	6,143.76

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	600.00
3	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	280.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, SEAT BELTS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE LHS REAR DOOR, REAR BUMPER AND REAR LID. CUT OUT AND WELD LHS REAR FENDER. REPAIR OUTER WHEEL HOUSE. RENEW LHS REAR DOOR AND ALIGN TO POSITION. REINSTALL ALL PARTS REMOVED	New	5,400.00	3,500.00
7	TO RESPRAY LHS REAR DOOR, LHS REAR FENDER, LHS SILL PANEL, DOOR ENTRANCES, DRAIN CHANNEL AND END PANELLING. TO CARRY OUT JOIN SEALANT WORK AND STONE CHIP TREATMENT	New	4,100.00	2,200.00
8	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			13,932.00	10,132.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >