

ASSIGNMENT

J. Adrian

From: _____ Date: _____

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100334516-05

Claims No. _____

Sum Insured: _____ Excess: 1000

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 75K.

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT

Person Contacted: _____

Veh No: SKJ6958P Yr Regt: 2013 April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q3. cc 1984.

Colour: Brown A/C: Insured / Std / Nil / NA

Sp. Reading 96324 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU22284(CROSS80)

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F: 235/55R17.

R: 235/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 21/11/18 D.O.I. 22/11/18

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front n/s, u/c.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD ALG.
23/11/18	Revert via merimen
23/11/18	Recd approved \$8061 from Victor by merimen
	MV: 75K
	PV: 56.6K
	Nett: 18.4K.
	SKJ 6958P - 03 / 170110021105 / 17062
	DA: 2401245
23/11/18	Informed Jeffery CIA ex \$1000 by email
3/12/19	Final fig \$12,519.52 (Red 8685.52, 40%)
3/12/19	@1017am Carrie said no > labour \$1400

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) 25/4 - typist	2)	IN	Basic & Add.	200
3)	4)	OUT	S + RS, SI	
5)	6)		Photos	
Prel. Report:			Others	10
Final Report:			TOTAL	210

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This mail is associated with :

***SKJ6958P (2180683333SG)**

OD

Nov 21 2018 8:00AM

[ONG CHOON TECK]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 03/04/2019 16:32 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12519.52) - SKJ6958P - Claim Handler: Loo, Tong Shing

Approved:12519.52.

DOCUMENTS SUMMARY

There are no documents.

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This mail is associated with :

***SKJ6958P (2180683333SG)**

OD

Nov 21 2018 8:00AM

[ONG CHOON TECK]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 01/04/2019 16:39 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SKJ6958P - Claim Handler: Loo, Tong Shing

Maintained: Engine cross member not replace and not necessary to suspend engine. Labour 2 charge at full amount not justify. Kindly re-adjust.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 13 Mar 2019

Preliminary Advice

Vehicle No	: SKJ6958P	Accident Date	: 21/11/2018
Make	: AUDI Q3	Policy No.	: 2100334516
Assignment Date	: 23/11/2018	Excess	: S\$1,000.00
Date of Inspection	: 22/11/2018	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages .front n/s portion and undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,248.00 (incl.supplementary \$208)
Revised Amount	:S\$	13,919.52 (incl.supplementary \$208)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	13,919.52

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	75,000.00
COE / PARF Rebate	:S\$	56,545.00
Salvage Value	:S\$	
Margin for Repair	:S\$	18,455.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

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***SKJ6958P (2180683333SG)**

OD

Nov 21 2018 8:00AM

[ONG CHOON TECK]

Premium Automobiles Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 30/11/2018 17:55 PM.
To AIG_SG; Victor_KohCK
Subject SUPPLEMENTARY

Dear Sir/Madam,

We have received supplementary from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair.

Best Regards,
Veron Chen

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 30 November 2018 5:49 PM
To: 'PAL Claim'; SUR
Cc: Adrian Ling (LKKAUTO); allan.wu@premiumauto.com.sg; glory.tan@premiumauto.com.sg
Subject: RE: SKJ 6958 P Own Damage Claim-DOA: 21/11/2018
Attachments: SUPP.pdf

Dear Kee Siang,

Refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Friday, 30 November 2018 1:42 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; allan.wu@premiumauto.com.sg; glory.tan@premiumauto.com.sg
Subject: RE: SKJ 6958 P Own Damage Claim-DOA: 21/11/2018

Dear Veron,

Kindly refer above supp list and photo, please pass to adrian for his kind marking.
Photo include check item ;-

- 15) Front wheel spoiler -LH
- 16) Headlight Mounting - LH
- 17) Headlight - LH
- 18) Headlight Retaining Plate LH

We will follow-up again next week Monday.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 26 November 2018 9:04 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKJ 6958 P Own Damage Claim-DOA: 21/11/2018

Dear James,

Limit repair part by part not exceeding \$17,000/-before excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 23 November 2018 6:10 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SKJ 6958 P Own Damage Claim-DOA: 21/11/2018

Dear Veron,

Kindly assist to check the limit repair for this vehicle.
Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 23 November 2018 5:19 PM
To: Claims Dept; SUR
Subject: RE: SKJ 6958 P Own Damage Claim-DOA: 21/11/2018

Dear Jeffery,

As instructed by our client , please proceed to repair the **insured vehicle SKJ 6958P (Excess S1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 22 November 2018 2:35 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SKJ 6958 P Own Damage Claim

Dear all,

Attached the estimate for Adrian kind reference.

Kindly forward to Adrian for his marking and follow up with AIG on the approval.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 399902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Dear James,

Limit repair part by part not exceeding \$17,000/-before excess.

Best Regards,

Veron Chen | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 23 November 2018 6:10 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
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Dear Veron,

Kindly assist to check the limit repair for this vehicle.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd [Reg No: 139902271W]

55 Ubi Road 1 Road Singapore 408699

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 22 November 2018 2:35 PM
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Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SKJ 6958 P Own Damage Claim

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Jeffery Tan

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 23 November 2018 5:19 PM
To: 'Claims Dept'; SUR
Subject: RE: SKJ 6958 P Own Damage Claim-DOA: 21/11/2018
Attachments: MARK EST.pdf

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Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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This mail is associated with :

***SKJ6958P (218068333SG)**

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Nov 21 2018 9:00AM

[ONG CHOON TECK]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 23/11/2018 16:46 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8261.00) - SKJ6958P - Claim Handler: Loo, Tong Shing

Approved:8261.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 23 Nov 2018

Preliminary Advice

Vehicle No	: SKJ6958P	Accident Date	: 21/11/2018
Make	: AUDI Q3	Policy No.	: 2100334516-05
Assignment Date	: 23/11/2018	Excess	: S\$0.00
Date of Inspection	: 22/11/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,040.00
Revised Amount	:S\$	8,261.00
Check Items (Estimated)	:S\$	7,816.00
Total	:S\$	16,077.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	75,000.00
COE / PARF Rebate	:S\$	56,545.00
Salvage Value	:S\$	
Margin for Repair	:S\$	18,455.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1779I
Vehicle Details	
Vehicle No.:	SKJ6958P
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	Q3 2.0 TFSI QU (170BHP)
Primary Colour:	Orange
Manufacturing Year:	2012
Engine No.:	CCZ264221
Chassis No.:	WAUZZZ8U1CR055501
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$35,366.00
Original Registration Date:	30 Apr 2013
First Registration Date:	30 Apr 2013
Transfer Count:	0
Actual ARF Paid:	\$41,513.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2023
PARF Rebate Amount:	\$29,059.00
Intended COE Rebate Details	
COE Expiry Date:	29 Apr 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$62,000.00
COE Rebate Amount:	\$27,486.00
Total Rebate Amount:	\$56,545.00

The information contained herein is correct as at 23 Nov 2018

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1779I
Vehicle Details	
Vehicle No.:	SKJ6958P
Vehicle to be Exported:	Yes
Intended Deregistration Date:	22 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	Q3 2.0 TFSI QU (170BHP)
Primary Colour:	Orange
Manufacturing Year:	2012
Engine No.:	CCZ264221
Chassis No.:	WAUZZZ8U1CR055501
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$35,366.00
Original Registration Date:	30 Apr 2013
First Registration Date:	30 Apr 2013
Transfer Count:	0
Actual ARF Paid:	\$41,513.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2023
PARF Rebate Amount:	\$29,059.00
Intended COE Rebate Details	
COE Expiry Date:	29 Apr 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$62,000.00
COE Rebate Amount:	\$27,503.00
Total Rebate Amount:	\$56,562.00

The information contained herein is correct as at 22 Nov 2018

OK



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Search Selection	Audi Q3	Any	Any	2013	Any	Any	Any	Available
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☐ Audi Q3 2.0A TFSI Quattro \$78,000 \$14,130 /yr 28-Feb-2013 1,984 cc 52,000 km SUV Available

New Tires And Rims To RS Model From Audi And Full Service History With Agent Audi Center. Just Serviced. Renewed Road Tax For 1 Year, 2 Months Ago. Call Now. Viewing By Appointment Only. Don't Miss.

Posted: 22-Nov-2016 Tags: 2013 Audi Q3, 2013 audi q3, Audi Q3, audi q3, Audi, Q3, q3, Used Audi



☐ Audi Q3 2.0A TFSI Quattro \$75,000 \$12,410 /yr 28-Mar-2013 1,984 cc 99,000 km SUV Available

Fashionably Elegant Orange Exterior With Black Nappa Leather Interior, Repairs And Maintenance Fully Done By Agent, Well Maintained With Monthly Polishing Done. Spacious Cabin For Small Families! Larg...

Monster Motors Pte Ltd

Posted: 10-Nov-2016 Tags: 2013 Audi Q3, 2013 audi q3, Audi Q3, audi q3, Audi, Q3, q3, Used Audi



☐ Audi Q3 2.0A TFSI Quattro \$77,800 \$12,830 /yr 16-Apr-2013 1,984 cc 69,582 km SUV Available

SUV Sporty Look, Fully Agent Serviced And Maintained, Low Mileage Done, Easy To Drive, Very Well Taken Care, Original Paintwork, In-House Or Bank Loan Available Please Contact Our Sale Person For View...

Henly Enterprises Co

Posted: 22-Nov-2016 Tags: 2013 Audi Q3, 2013 audi q3, Audi Q3, audi q3, Audi, Q3, q3, Used Audi



☐ Audi Q3 2.0A TFSI Quattro \$77,800 \$12,860 /yr 30-Apr-2013 1,984 cc 75,000 km SUV Available

1.99% 2.28% Interest Rates Offer! Well Maintained And Agent Serviced! Best Audi Quattro Driving Experience Guaranteed! Flexible Loan Package Available With Low Interest Rate And Monthly Installments! ...

Posted: 14-Nov-2016 Tags: 2013 Audi Q3, 2013 audi q3, Audi Q3, audi q3, Audi, Q3, q3, Used Audi



Second generation Audi Q3 launched

The all new, second generation Audi Q3 is visually more self-confident, roomier and more versatile, and features a fully digital operating and display concept.

[Read this article](#)



☐ Audi Q3 2.0A TFSI Quattro \$75,000 \$12,390 /yr 28-May-2013 1,984 cc 85,576 km SUV Available

Purchase With A Piece Of Mind, All Wear And Tears Just Done. 10% Down Payment! High Loan Up To 90% Available. Stylish And Chic Compact SUV Equipped With A 2L TFSI Engine/7 Speed S-Tronic Gearbox Ensur...

TradeIt.Com Pte Ltd

Posted: 17-Nov-2016 Tags: 2013 Audi Q3, 2013 audi q3, Audi Q3, audi q3, Audi, Q3, q3, Used Audi



☐ Audi Q3 2.0A TFSI Quattro \$79,800 \$12,720 /yr 30-Aug-2013 1,984 cc 76,000 km SUV Available

Graded B by

1.98% Financing Rate, Free Titan x And 1 Year Warranty! Very Well Maintained, High Paper Value! Flexible In House Financing Package And Trade In Available. Price Negotiable, Come View The Car At Our L...

Supreme Cars Pte Ltd

Posted: 22-Nov-2016 Tags: 2013 Audi Q3, 2013 audi q3, Audi Q3, audi q3, Audi, Q3, q3, Used Audi



☐ Audi Q3 2.0A TFSI Quattro \$81,000 \$12,190 /yr 20-Dec-2013 1,984 cc 51,900 km SUV Available

Additional \$500 Offer On Insurance Premium When You Trade In A Car. Super Low Mileage. New Road Tax. Free Front And Rear In Car Camera. Free Warranty And Servicing Package. Call Now For Viewing

Performance Carz Pte Ltd

WORKS, SUSTAIN, INVEST

Compare

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ONG CHOON TECK
Period of Insurance : 30 Apr 2018 To 29 Apr 2019
Engine No. : CCZ264221
Chassis No. : WAUZZZ8U1CR055501

Vehicle No. : SKJ6958P
Policy No. : 2100334516-05
Endorsement No. :
Issued Date : 11 Apr 2018

ABOUT THE COVER

Make/Model : AUDI Q3 2.0 TFSI QU (170BHP & 211BHP)
Engine Capacity/Tonnage : 1,984.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2013
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PAF** : No

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDRE") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 3 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ONG CHOON TECK - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1969 (Malaysia).

0504125260

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SGPMU

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S12417791

Name
ONG CHOON TECK

Race
CHINESE

Date of Birth
12-12-1957

Country of Birth
SINGAPORE

Sex
M




REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S12417791

Name
ONG CHOON TECK

Date of Birth 12 Dec 1957

Issue Date 06 Mar 2018




2419886



NRIC No. S12417791



Vehicle Group Date of issue
D+ 26-09-1994

100 SPRINGSIDE AVENUE
SINGAPORE 786494

NRIC No. S12417791 Date 21-10-2006 No. 8638031

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class	Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg	EFFECTIVE DATE
Class 3	Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg	25 Sep 1979

NP 428A

Licence No: S12417791



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/11/2018 14:27
Date Of Accident	21/11/2018 09:00
Exact Location Of Accident	JUNCTION OF TAGORE LANE & TAGORE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKJ6958P
Insured/Policyholder	
Name Of Registered Owner	ONG CHOON TECK
NRIC No	S1241779I
Email Address	ONGCHOONTECK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96713972
Alternative Phone No	OTHERS-96713972

Vehicle Particulars

Manufacturer	AUDI
Model	Q3 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100334516-05
Cover Note Number	

Driver

Name of Driver	ONG CHOON TECK
NRIC No	S1241779I
Date Of Birth	12/12/1957
Occupation	INDOOR
Date Of Driving Pass	25/09/1979
Driving Experience	39 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96713972
Fax Number	
Contact Number	OTHERS-96713972
EMail Address	ONGCHOONTECK@GMAIL.COM

Address	100 SPRINGSIDE AVENUE
Postcode	786494
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	EARLY MORNING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I HAD JUST DROPPED MY WIFE WORKING AT TAGORE LANE & PROCEEDED TO TAGORE ROAD. THERE WERE NO VEHICLES TO ME, SO I HAD CROSSED THE JUNCTION BUT THEN HEARD A CRASH. THE TRANSCAB DRIVER HAD CRASHED INTO MY LEFT SIDE (PASSENGER) AND HIS TAXI SUFFERED DAMAGE TO HIS RIGHT SIDE. THE DAY IS DULL & NOT SO BRIGHT. BECAUSE OF THE BLIND SPOTS FOR THE LEFT SIDE, I DID NOT SEE ANY ON-COMING VEHICLES, AND HAVING MOVED ON FROM A STATIONARY STOP. I BELIEVE MY SPEED WAS NOT HIGH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHD5304A
Vehicle Make/Model/Colour	TRANSCAB
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 10.45 am

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I had just dropped my wife working at Tapere Lane & proceeded to Tapere Road. I had There were no vehicles to me, so I had crossed the junction but then heard a crash.

The transcab driver ~~was~~ had crashed into my left side (passenger) and his ~~taxi~~ taxi suffered damage to his right side.

The day is dull & not so bright.

Because of the blind spots for the left side, I did not see any on-coming vehicles, and having moved on from ~~the~~ a stationary stop ~~at~~ I believe my speed was not high.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 21/11/2018
10.45 am

Driver's Signature

(if driver is not the policyholder)
Date & Time:

Responsible Centre Personnel's Signature

Name:
NRIC/TIN No.:

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1327/2018/GW
Date : 22-Nov-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Ong Choon Teck
Address : 100 Springside Avenue
Singapore 786494
Telephone : HP +65 96713972
Type of Claim : Own Damage Claim
Policy No. : 2100334516-05
Vehicle No : **SKJ 6958 P**
Model Code : Audi Q3 2.0 TFSI QU
Model / Year : Apr-13
Engine No : CCZ 264221
Chassis No : WAUZZZ8U1CR055501
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Nov-18
Place of Accident : Junct of Tagore Lane & Tagore Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKJ 6958 P

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓ ✓
2	To suspend engine . To dismantle front suspension assy . To inspect any further damages and renew accordingly .	S/N \$ 2,800.00 ? 11400 ✓
3	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,450.00 1350 1000 ✓
4	To respray front bumper, lhs front fender and LHS front door .	\$ 2,400.00 1650 ✓
5	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00 ✓ ✓
5	To carry out diagnostic checks.	S/N \$ 384.00 ✓ ✓
TOTAL LABOUR CHARGES		: \$ 8,674.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 6958 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distorted</i>	\$ 1,754.00	✓ 1330.80
2	FRONT BUMPER SPOILER <i>Delnd</i>	\$ 333.00	✓ 266
3	FRONT BUMPER TRIM-LH <i>new</i>	\$ 21.00	✓ 16.16
4	FRONT BUMPER CLOSING ELEMENT-LOWER <i>new</i>	\$ 151.00	✓
5	FRONT BUMPER AIR GUIDE GRILLE-LH <i>Missing</i>	\$ 103.00	✓ 83.40
6	FRONT BUMPER BRACE-LH LOWER <i>new</i>	\$ 48.00	✓
7	FRONT BUMPER BRACE-LH UPPER <i>new</i>	\$ 58.00	✓
8	FRONT BUMPER SUPPORT <i>new</i>	\$ 22.00	✓
9	FRONT FENDER-LH <i>Distorted</i>	\$ 796.00	✓ 636.40
10	FRONT FENDER ATTACHMENT PARTS-LH <i>new</i>	\$ 60.00	✓ X
11	FRONT FENDER BRACKET-LH <i>Best</i>	\$ 72.00	✓ 57.44
12	FRONT FENDER BRACE-LH	\$ 92.00	✓ 73.12
13	FRONT WHEEL HOUSING LINER-LH <i>Delnd</i>	\$ 215.00	✓ 171.60
14	WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 132.00	? 105.30
15	FRONT WHEEL SPOILER-LH <i>Delnd</i>	\$ 96.00	? 76.48
16	HEADLIGHT MOUNTING-LH <i>Delnd</i>	\$ 103.00	? 82.40
17	HEADLIGHT -LH <i>Delnd</i>	\$ 1,819.00	? 1455.20
18	HEADLIGHT RETAINING PLATE-LH <i>Delnd</i>	\$ 76.00	? 60.16
19	HOLOGEN FOG LAMP-LH <i>new</i>	\$ 224.00	✓
20	FRONT WHEEL COVER-LH <i>new</i>	\$ 227.00	✓ 181.60
SUB - TOTAL SPARE PARTS :		\$ 6,402.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 6958 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	WHEEL COVER SOUL(BLACK) <i>new</i>	\$ 227.00 ✓	181.60
22	FRONT ALUMINIUM RIM-LH <i>cut</i>	\$ 687.00 ✓	549.60
23	RUBBER VALVE <i>Hot new</i>	4 \$ 12.00 ✓	8.96
24	FRONT HEADLIGHT LIFT CYLINDER-LH <i>new</i>	\$ 184.00 ✓	
25	FRONT WISHBONE <i>Best</i>	\$ 445.00 ?	355.60
26	HEX COLLARED BOLT <i>new</i>	\$ 13.00 ?	X
27	WHEEL BEARING HOUSING - LH <i>and</i>	\$ 519.00 ?	414.80
28	BALL SCREW <i>new</i>	4 \$ 40.00 ?	X
29	BOLT <i>new</i>	\$ 13.00 ?	X
30	GUIDE JOINT - LH <i>Best</i>	\$ 111.00 ?	88.80
31	GAS SHOCK ABSORBER <i>Best</i>	\$ 275.00 ?	220
32	DEEP GROVE BALL THRUST BEARING <i>new</i>	\$ 41.00 ?	32.72
33	RUBBER STOPPER FOR ABSORBER <i>new</i>	\$ 32.00 ?	X
34	COUPLIG ROAD <i>new</i>	\$ 85.00 ?	X
35	WHEEL BEARING WITH ASSEMBLY <i>and</i>	\$ 397.00 ?	317.60
36	FRONT DRIVESHAFT - LH <i>new</i>	\$ 2,192.00 X	
37	WHEEL BEARING CENTRE SHAFT BOLT <i>new</i>	\$ 13.00 ?	X
38	DRIVESHAFT PROTECTIVE CAP <i>new</i>	\$ 16.00 ?	X
39	DEEP GROVE BALL THRUST BEARING <i>new</i>	\$ 41.00 ?	X
40	SUSPENSION TOP MOUNTING <i>and</i>	\$ 85.00 ?	67.60
SUB TOTAL PARTS CHARGES		\$ 5,428.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 6958 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	DEEP GROVE BALL THRUST BEARING <i>new</i>	\$ 41.00	? <i>X</i>
42	TRACK ROD <i>Bent</i>	\$ 82.00	? <i>65.28</i>
43	TIE ROD END - LH <i>Bent</i>	\$ 113.00	? <i>90</i>
44	SUNDRIES <i>new</i>	\$ 300.00	? <i>43.36</i>
TOTAL LABOUR CHARGES		: \$ 12,366.00	
TOTAL LABOUR CHARGES		: \$ 8,674.00	
GRAND TOTAL		: \$ 21,040.00	<i>21,248</i>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

2/20/04

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Li
Surveyed Date : 22/11/18
Authorised Date :
Excess Cost :
Liability :
Remarks : not authorized, 06 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1327/2018/GW 22-Nov-18 Kee Siang 1 of 1 SKJ 6958 P Audi Q3 2.0 TFSI QU
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Wash water tank reservoir <i>behind</i>	\$ 190.00	<i>✓152</i>
2	Wash water tank seal (3 pcs) <i>per</i>	\$ 18.00	<i>✓13.00</i>
TOTAL		\$ 208.00	

For Premium Automobiles Pte Ltd

Adrian Ling
ALS



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1327/2018/GW
Date : 22-Nov-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

9 days with added jobs - jb 25 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Ong Choon Teck
Address : 100 Springside Avenue
Singapore 786494
Telephone : HP +65 96713972
Type of Claim : Own Damage Claim
Policy No. : 2100334516-05
Vehicle No : **SKJ 6958 P**
Model Code : Audi Q3 2.0 TFSI QU
Model / Year : Apr-13
Engine No : CCZ 264221
Chassis No : WAUZZZ8U1CR055501
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Nov-18
Place of Accident : Junct of Tagore Lane & Tagore Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKJ 6958 P

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To suspend engine . To dismantle front suspension assy . To inspect any further damages and renew accordingly .	S/N \$ 2,800.00	\$ 2,800.00
3	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed. (<i>Headlamp replaced</i>)	\$ 2,450.00	\$ 1,250.00
4	To respray front bumper, lhs front fender and LHS front door .	\$ 2,400.00	\$ 1,650.00
5	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
5	To carry out diagnostic checks.	S/N \$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		: \$ 8,674.00	\$ 6,724.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 6958 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,754.00	\$ 1,330.80
2	FRONT BUMPER SPOILER	\$ 333.00	\$ 266.00
3	FRONT BUMPER TRIM-LH	\$ 21.00	\$ 16.16
4	FRONT BUMPER CLOSING ELEMENT-LOWER	\$ 151.00	
5	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 103.00	\$ 82.40
6	FRONT BUMPER BRACE-LH LOWER	\$ 48.00	
7	FRONT BUMPER BRACE-LH UPPER	\$ 58.00	
8	FRONT BUMPER SUPPORT	\$ 22.00	
9	FRONT FENDER-LH	\$ 796.00	\$ 636.40
10	FRONT FENDER ATTACHMENT PARTS-LH	\$ 60.00	
11	FRONT FENDER BRACKET-LH	\$ 72.00	\$ 57.44
12	FRONT FENDER BRACE-LH	\$ 92.00	\$ 73.12
13	FRONT WHEEL HOUSING LINER-LH	\$ 215.00	\$ 171.60
14	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 132.00	\$ 105.20
15	FRONT WHEEL SPOILER-LH	\$ 96.00	\$ 76.48
16	HEADLIGHT MOUNTING-LH	\$ 103.00	\$ 82.40
17	HEADLIGHT -LH	\$ 1,819.00	\$ 1,455.20
18	HEADLIGHT RETAINING PLATE-LH	\$ 76.00	\$ 60.16
19	HOLOGEN FOG LAMP-LH	\$ 224.00	
20	FRONT WHEEL COVER-LH	\$ 227.00	\$ 181.60
SUB - TOTAL SPARE PARTS		\$ 6,402.00	\$ 4,594.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 6958 P

S/N	Parts Description	c/f	Damage Parts & Prices		
			S/NETT	REMARKS	
				\$	4,594.96
21	WHEEL COVER SOUL(BLACK)		\$ 227.00	\$	181.60
22	FRONT ALUMINIUM RIM-LH		\$ 687.00	\$	549.60
23	RUBBER VALVE	4	\$ 12.00	\$	8.96
24	FRONT HEADLIGHT LIFT CYLINDER-LH		\$ 184.00		
25	FRONT WISHBONE		\$ 445.00	\$	355.60
26	HEX COLLARED BOLT		\$ 13.00		
27	WHEEL BEARING HOUSING - LH		\$ 519.00	\$	414.80
28	BALL SCREW	4	\$ 40.00		
29	BOLT		\$ 13.00		
30	GUIDE JOINT - LH		\$ 111.00	\$	88.80
31	GAS SHOCK ABSORBER		\$ 275.00	\$	220.00
32	DEEP GROVE BALL THRUST BEARING		\$ 41.00	\$	32.72
33	RUBBER STOPPER FOR ABSORBER		\$ 32.00		
34	COUPLIG ROAD		\$ 85.00		
35	WHEEL BEARING WITH ASSEMBLY		\$ 397.00	\$	317.20
36	FRONT DRIVESHAFT - LH		\$ 2,192.00		
37	WHEEL BEARING CENTRE SHAFT BOLT		\$ 13.00		
38	DRIVESHAFT PROTECTIVE CAP		\$ 16.00		
39	DEEP GROVE BALL THRUST BEARING		\$ 41.00		
40	SUSPENSION TOP MOUNTING		\$ 85.00	\$	67.60
SUB TOTAL PARTS CHARGES			\$ 5,428.00	\$	6,831.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKJ 6958 P

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		<i>c/f</i>	\$	6,831.84
41	DEEP GROVE BALL THRUST BEARING		\$ 41.00	
42	TRACK ROD		\$ 82.00	\$ 65.28
43	TIE ROD END - LH		\$ 113.00	\$ 90.00
44	<i>Added parts - see attached</i>		\$ 208.00	\$ 165.04
45	SUNDRIES		\$ 300.00	\$ 43.36
	TOTAL LABOUR CHARGES	:	\$ 12,574.00	\$ 7,195.52
	TOTAL LABOUR CHARGES	:	\$ 8,674.00	\$ 6,724.00
	GRAND TOTAL	:	\$ 21,248.00	\$ 13,919.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/1327/2018/GW
22-Nov-18
Kee Siang
1 of 1
SKJ 6958 P
Audi Q3 2.0 TFSI QU

Quantity	Description	Unit Price	Amount
Parts			
1	Wash water tank reservoir	\$ 190.00	\$ 152.00
2	Wash water tank seal (3 pcs)	\$ 18.00	\$ 13.04
TOTAL		\$ 208.00	\$ 165.04

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 3 April 2019 4:49 PM
To: 'Carrine Leong'; SUR
Cc: 'jiayee.yap@premiumauto.com.sg'; 'Chang Chee Sing'; 'Boo seng yak'
Subject: RE: FINAL REVISION - SKJ6958P - OD AIG - SURVEYED 22 NOV 18

Dear Carrine,

Confirm repair cost of \$12,519.52 before excess \$1000 and GST @ 9 days of repairs

Labour No 2 amend to \$1400 instead of \$2800.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 1 April 2019 5:34 PM
To: 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>
Subject: RE: FINAL REVISION - SKJ6958P - OD AIG - SURVEYED 22 NOV 18

Dear Carrine,

According to AIG Engine cross member not replace and not necessary to suspend engine. Labour 2 charge at full amount not justify. Kindly re-adjust.

Will you be able to adjust at \$1200/-?

Please check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Thursday, 21 February 2019 5:15 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SKJ6958P - OD AIG - SURVEYED 22 NOV 18

Hi Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 26 Dec 2018.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Wednesday, 26 December, 2018 7:58 PM

To: Adrian Ling <adrianling@lkkauto.com>; Veron Chen <veronchen@lkkauto.com>; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKJ6958P - OD AIG - SURVEYED 22 NOV 18

Hi Adrian and all,

Revised estimate is attached together with photographs of checked items.

Please confirm repair cost of \$13,919.52 @ 9 days of repairs exclude weekend.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKJ 6958 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1327/2018/MAS

24 April 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SKJ 6958 P, Audi Q3 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no. **SKJ 6958 P**, claimant, **Mr. Ong Choon Teck**, please find the related document per attached.

1. A copy of the Original invoice no. 85013697 – S\$12,325.89
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKJ 6958 P

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone: 6884 2223
Main Telefax: 6471 2733

Alexandra Service Centre
281 Alexandra Road
Singapore 159908
Telephone: 6884 2223
Telefax: 6471 2733

Ubi Service Centre
55 Ubi Road 1,
Singapore 408889

Customer Service
Service Appointment
24 Hour Breakdown Service

6384 2323
8828 1233

customer.care@premiumauto.com.sg

INSURANCE TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 11:48

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85813697 Date : 18/04/2019 Order : SKJ6958P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKJ6958P (V 18807) Regn Date: 30/04/2013 Mileage: 96339 WIP No.: 32844
Model: Q3 2.0 TFSI QU (170 bhp) 8U808 Chassis: WAUZZZ8U1CA055501 Engine: CCI 264221 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO SUSPEND ENGINE, TO DISMANTLE FRONT SUSPENSION ASSY, TO INSPECT AND FUTHER DAMAGES AND RENEW ACCORDINGLY	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT, REORGANISE CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND LHS FRONT DOOR.	1650.00	1.00	1,650.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119908
Main telephone: 6396 4118
Main telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119908
Telephone: 6388 2223
Telefax: 6475 1033

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W
Ubi Service Centre
100 Woodlands Road
Singapore 738602
Telephone: 6841 1181

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6388 2223
6475 1233

Invoice: 85013697

Account: A0006 (T 0)

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Date : 18/04/2019

Order : SKJ6958P

Term : 30

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKJ6958P (V 18807)

Regn Date: 30/04/2013

Mileage: 96339

WIP No.: 32844

Model: Q3 2.0 TFSI QU (170 bhp) 8UB08 Chassis: WAUZZZ8U1C0055501

Engine: CCZ 264221

Dept: U

VS8 No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	N: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	N: TO CARRY OUT DIAGNOSTIC CHECK	384.00	1.00	384.00
X	A1K0407255AA	(A) (SK) HOUSING (29/11) Less 020%	1.00	518.50	414.80
X	A5N0413031AE	(V) (SK) GASSHOCKAB Less 020%	1.00	275.00	220.00
X	AN 90942901	(A) (SK) NUT (29/11/18) Less 020%	1.00	3.10	2.48
X	ABU0941043A	HEADLAMP Less 020%	1.00	1819.00	1,455.20
X	ABU0821105	FENDER Less 020%	1.00	795.50	636.40
X	ABU0821171C	WHEEL HOUS Less 020%	1.00	214.50	171.60
X	ABU0853887A	SPOILER Less 020%	1.00	95.60	76.48
X	ABU0807066 GRU	COVER Less 020%	1.00	770.00	616.00
X	ABU0807065 GRU	COVER Less 020%	1.00	770.00	616.00
X	ABU0807061 4U8	FR. SPOILER Less 020%	1.00	332.50	266.00
X	ABU0601025S	(A) (SK) RIM 17" C2M12 Less 020%	1.00	687.00	549.60
X	A443955465	BASKET Less 020%	1.00	2.80	2.24
X	AN 90942902	NUT Less 020%	1.00	2.40	1.92

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone: 6836 2222
Main Telefax: 6471 2733

Alexandro Service Centre
281 Alexandra Road
Singapore 159908
Telephone: 6888 2222
Telefax: 6475 1022

Ubi Service Centre
35 Ubi Road 1
Singapore 408723

Customer Service
Service Appointment
Your Breakdown Service
(Main)
customer.care@premiumauto.com.sg

6366 2222
9628 1233

INS TAX INVOICE

Company Reg. No. 899902271W

GST Reg. No. 199902271W

Page 3 11:48

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013697 Date : 18/04/2019 Order : SKJ6958P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKJ6958P (V 18807) Regn Dates: 30/04/2013 Mileage: 96339 WIP No.: 32844

Model: Q3 2.0 TFSI QU (170 bhp) SUB00 Chassis: WAUZZZ8U1CR055501 Engine: CC2 264221 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	ABU0098629	ATT. PARTS	Less 020%	1.00	131.50	105.20
X	ABU0085607A	MOUNTING	Less 020%	1.00	103.00	82.40
X	ABU0007663 GRU	CONN PIECE	Less 020%	1.00	123.50	98.80
X	ABU0007379B 989	TRIM	Less 020%	1.00	20.20	16.16
X	ABU0021135	SUPPORT	Less 020%	1.00	91.40	73.12
X	A3C0407151H	(V) (Ger) CONTR ARM (29	Less 020%	1.00	444.50	355.60
X	A1K0412331C	MOUNTING	Less 020%	1.00	64.50	67.60
X	RSK0498621	BEARING	Less 020%	1.00	396.50	317.20
X	A1K0407365C	JOINT	Less 020%	1.00	111.00	88.80
X	A1K0412249B	BEARING	Less 020%	1.00	40.90	32.72
X	A1K0423811K	TIEROD END	Less 020%	1.00	112.50	90.00
X	A1K0423810A	TIE ROD	Less 020%	1.00	81.60	65.28
X	ABU0007681A SP9	(A) (SK) GRILL (29/11/1	Less 020%	1.00	103.00	82.40
X	ABU0941453	PLATE	Less 020%	1.00	75.20	60.16
X	A311601361	RUBBER VAL	Less 020%	4.00	2.80	8.96
X	A7M0919302	WASHER	Less 020%	1.00	7.10	5.68
X	A431955465A	GASKET	Less 020%	1.00	6.40	5.12
X	ABU09554530	WATER RES.	Less 020%	1.00	190.00	152.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone: 6386 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159908
Telephone: 6386 2222
Telefax: 6475 1025

Ubi Service Centre
15 Ubi Road 1
Singapore 408721
Telephone: 6386 2222
Telefax: 6475 1025

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6386 2222
9626 1233

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 4 11:48

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013697 Date : 18/04/2019 Order : SKJ6958P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKJ6958P (V 18807)	Regn Date: 30/04/2013	Mileage: 96339	WIP No.: 32844
Model: Q3 2.0 TFSI QU (170 bhp) 8UB08	Chassis: WAUZZZ8U1CA055501	Engine: CCZ 264221	Dept: U
VS8 No.:			
You have been assisted by :- UB-Jiayee	(33)		

		Details		Qty	Unit Price	Amount
X	ABU0821467A	(A) (SK) BRACKET (29/11)	Less 020%	1.00	71.80	57.44
X	AN 0161857	POP-RIVET	Less 020%	6.00	2.50	13.92
X	AN 10106402	NUT	Less 020%	1.00	2.60	2.08
X	AN 01116417	NUT	Less 020%	1.00	3.10	2.48
X	AN 10332002	NUT	Less 020%	3.00	2.10	5.04
X	AN 10141003	BOLT	Less 020%	1.00	12.00	10.24
X	AN 90954002	BOLT	Less 020%	1.00	6.50	5.20
X	ABU0853717 4UB	COVER	Less 020%	1.00	227.00	181.60
X	ABU0853718 4UB	COVER	Less 020%	1.00	227.00	181.60

Parts	7,195.52	Sub-Total	11,519.52
Labour	0.00		
Sublet	5,324.00	7% GST	806.37
Menus	0.00		
Lubricant	0.00	Grand Total	12,325.89

18/4

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKJ 6958 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1327/2018/JW
6th December 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q3 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8U1CR055501
Vehicle Regn No. : **SKJ 6958 P**
Vehicle Mileage : 96324 km
Vehicle Owner : Mr. Ong Choon Teck
Certificate No : 2100334516-05
Own Damage Excess : S\$ 1070.00 (inclusive of 7% GST)
Accident Date : 21/11/2018
Place : Junction of Tagore Lane & Tagore Rd
Repair Cost : \$ 12,325.89
WIP No. : 32844
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


6pm.
10/2/18

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S12417791



ONG CHOON TECK

Race:
CHINESE
Date of Birth: 12-12-1957
Country of Birth: SINGAPORE
Sex: M

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: S12417791

ONG CHOON TECK

Birth Date: 12 Dec 1957
Issue Date: 06 Mar 2018



2419886

NRIC No: S12417791



Blood Group: O+
Date of issue: 26-09-1994

100 SPRINGSIDE AVENUE
SINGAPORE 786494

NRIC No: S12417791 Date: 21-10-2008 No: 6638031

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 25 Sep 1979

NP 428A



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ONG CHOON TECK
Period of Insurance : 30 Apr 2018 To 29 Apr 2019
Engine No. : CCZ264221
Chassis No. : WAUZZZ8U1CR055501

Vehicle No. : SKJ6958P
Policy No. : 2100334516-05
Endorsement No. :
Issued Date : 11 Apr 2018

ABOUT THE COVER

Make/Model : AUDI Q3 2.0 TFSI QU (170BHP & 211BHP)
Engine Capacity/Tonnage : 1,984.00 CC **Sum Insured** : Market Value
Driver Restriction : NA **Off Peak Car** : No **First Year of Registration** : 2013
Insuring with COE/PAF : No

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ONG CHOON TECK - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408689 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

ISSPMLU

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Nov 2018 11:31		23 Nov 2018 10:12 Edit Adj Rpt	S\$12,519.52 Edit Estimates	S\$12,519.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: ONG CHOON TECK , ID: S12417791, Tel: +6596713972, Email: ONGCHOONTECK@GMAIL.COM									
Vehicle Reg. No.: SKJ6958P		Date of Loss: 21/11/2018 08:00 - :59 [66 Months and 22 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 2180683333SG		Policy/Cover Note No.: 2100334516 (Comprehensive)							
		Excess: S\$1,000.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 04/12/2018]									
Driver/Custodian: ONG CHOON TECK (60 / Male), NRIC: S12417791, Tel: +6596713972 Email: ONGCHOONTECK@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (03/04/2019): Alert - Adj Mandate Approved (S\$12519.52) - SKJ6958P - Claim Handler: Loo, Tong ... - AIG_SG (01/04/2019): Alert - Adj Mandate Maintained - SKJ6958P - Claim Handler: Loo, Tong Shing - AIG_SG (23/11/2018): Alert - Adj Mandate Approved (S\$8261.00) - SKJ6958P - Claim Handler: Loo, Tong S... - AIG_SG (23/11/2018): SKJ6958P / OD / 21/11/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKJ6958P (2180683333SG)
OD
Nov 21 2018 8:00AM
[ONG CHOON TECK]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Assessment Reports														1 per page		v	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	23/11/18 11:58	Adjuster Immediate Advice												Load HTM			
2	13/03/19 15:19	Adjuster Immediate Advice												Load HTM			
														3 per page		v	☒
Photos/Images																	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	23/11/18 11:31	General View												Load JPG	☒		
2	23/11/18 11:31	General View												Load JPG	☒		
3	23/11/18 11:31	General View												Load JPG	☒		
4	23/11/18 11:31	General View												Load JPG	☒		
5	23/11/18 11:31	General View												Load JPG	☒		
6	23/11/18 11:31	General View												Load JPG	☒		
7	23/11/18 11:31	General View												Load JPG	☒		
8	23/11/18 11:31	General View												Load JPG	☒		
9	23/11/18 11:31	General View												Load JPG	☒		
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16	23/11/18 11:31	General View												Load JPG	☒		
17	23/11/18 11:31	General View												Load JPG	☒		
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22	23/11/18 11:31	General View												Load JPG	☒		
23	23/11/18 11:31	General View												Load JPG	☒		
24	12/03/19 17:40	Reinspection Photo												Load JPG	☒		
25	12/03/19 17:40	Reinspection Photo												Load JPG	☒		
26	12/03/19 17:40	Reinspection Photo												Load JPG	☒		
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31	12/03/19 17:40	Reinspection Photo												Load JPG	☒		
32	12/03/19 17:40	Reinspection Photo												Load JPG	☒		
33	12/03/19 17:40	Reinspection Photo												Load JPG	☒		
34	12/03/19 17:40	Reinspection Photo												Load JPG	☒		

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
35	12/03/19 17:40	Reinspection Photo	 Load JPG	☒
36	12/03/19 17:40	Reinspection Photo	 Load JPG	☒
37	12/03/19 17:40	Reinspection Photo	 Load JPG	☒
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58	12/03/19 17:40	Reinspection Photo	 Load JPG	☒
59	12/03/19 17:40	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/11/18 11:59	Singapore Accident Statement	 Load PDF	
2	23/11/18 11:59	Certificate of Insurance	 Load PDF	
3	23/11/18 11:59	Insured's Driving License	 Load PDF	
4	23/11/18 12:00	MARK ESTIMATE	 Load PDF	
5	30/11/18 17:53	SUPPLEMENTARY	 Load PDF	
6	13/03/19 15:13	SURVEYOR'S MARKING	 Load PDF	
7	29/04/19 17:46	Workshop Invoice	 Load PDF	
8	29/04/19 17:46	Discharge Voucher	 Load PDF	
9	30/04/19 09:21	Supplementary	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/11/18 14:50	Accident Statement	 Load HTM	
Photos/Images			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/11/18 14:45	Accident Photo	 Load JPG	☒
2	21/11/18 14:45	Accident Photo	 Load JPG	☒
3	21/11/18 14:45	Accident Photo	 Load JPG	☒
4	21/11/18 14:45	Accident Photo	 Load JPG	☒
5	21/11/18 14:45	Accident Photo	 Load JPG	☒
6	21/11/18 14:45	Accident Photo	 Load JPG	

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				☒
7	21/11/18 14:45	Accident Photo	 Load JPG	☒
8	21/11/18 14:45	Accident Photo	 Load JPG	☒
9	21/11/18 14:45	Accident Photo	 Load JPG	☒
10	21/11/18 14:45	Accident Photo	 Load JPG	☒
11	21/11/18 14:45	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/11/18 14:40	Sketch Plan	 Load JPG	☒
2	21/11/18 14:40	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18021185/AVBE2

Date: 30/04/2019

REFERENCE

Insured/Claimant: ONG CHOON TECK Policy No: 2100334516
Date of Loss: 21/11/2018 Nature of Claim: OD Claim No: 2180683333SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKJ6958P
Make & Model: AUDI Q3, 2.0 TFSI QU (A) Engine No: CCZ264221
Reg. Date: 30/04/2013 (Man. Year: 2012) Chassis No: WAUZZZ8U1CR055501
Colour: Brown Odometer: 96324 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$75,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R17 Rear Tyre Size: 235/55 R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,531.04	7,195.52	5,335.52	42.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,674.00	5,324.00	3,350.00	38.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	21,205.04	12,519.52	8,685.52	40.96
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	20,205.04	11,519.52	8,685.52	42.99
+ GST 7.00/7.00% (S\$)	1,414.35	806.37	607.98	42.99
Nett Amount (S\$)	21,619.39	12,325.89	9,293.50	42.99

INSPECTION

Date of Assignment: 23/11/2018
Date Inspected: 22/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,754.00 FS	*1,330.80 FS
2	1		*FRONT BUMPER SPOILER	Deformed	333.00 FS	*266.00 FS
3	1		*FRONT BUMPER TRIM - LH	Necessary	21.00 FS	*16.16 FS
4	1		*FRONT BUMPER CLOSING ELEMENT - LOWER	Not Necessary	151.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Missing	103.00 FS	*82.40 FS
6	1		*FRONT BUMPER BRACE - LH LOWER	Not Necessary	48.00 FS	*- FS
7	1		*FRONT BUMPER BRACE - LH UPPER	Not Necessary	58.00 FS	*- FS
8	1		*FRONT BUMPER SUPPORT	Not Necessary	22.00 FS	*- FS
9	1		*FRONT FENDER - LH	Distorted	796.00 FS	*636.40 FS
10	1		*FRONT FENDER ATTACHMENT PARTS - LH	Not Necessary	60.00 FS	*- FS
11	1		*FRONT FENDER BRACKET - LH	Bent	72.00 FS	*57.44 FS
12	1		*FRONT FENDER BRACE - LH	Bent	92.00 FS	*73.12 FS
13	1		*FRONT WHEEL HOUSING LINER - LH	Deformed	215.00 FS	*171.60 FS
14	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Necessary	132.00 FS	*105.20 FS
15	1		*FRONT WHEEL SPOILER - LH	Cracked	96.00 FS	*76.48 FS
16	1		*HEADLIGHT MOUNTING - LH	Cracked	103.00 FS	*82.40 FS
17	1		*HEADLIGHT - LH	Cracked	1,819.00 FS	*1,455.20 FS
18	1		*HEADLIGHT RETAINING PLATE - LH	Cracked	76.00 FS	*60.16 FS
19	1		*HOLOGEN FOG LAMP - LH	Not Necessary	224.00 FS	*- FS
20	1		*FRONT WHEEL COVER - LH	Necessary	227.00 FS	*181.60 FS
21	1		*WHEEL COVER SOUL (BLACK)	Necessary	227.00 FS	*181.60 FS
22	1		*FRONT ALUMINIUM RIM - LH	Cut	687.00 FS	*549.60 FS
23	4		*RUBBER VALVE	Necessary	12.00 FS	*8.96 FS
24	1		*FRONT HEADLIGHT LIFT CYLINDER - LH	Not Necessary	184.00 FS	*- FS
25	1		*FRONT WISHBONE	Bent	445.00 FS	*355.60 FS
26	1		*HEX COLLARED BOLT	Not Necessary	13.00 FS	*- FS
27	1		*WHEEL BEARING HOUSING - LH	Damaged	519.00 FS	*414.80 FS
28	4		*BALL SCREW	Not Necessary	40.00 FS	*- FS
29	1		*BOLT	Not Necessary	13.00 FS	*- FS
30	1		*GUIDE JOINT - LH	Bent	111.00 FS	*88.80 FS
31	1		*GAS SHOCK ABSORBER	Bent	275.00 FS	*220.00 FS
32	1		*DEEP GROVE BALL THRUST BEARING	Necessary	41.00 FS	*32.72 FS
33	1		*RUBBER STOPPER FOR ABSORBER	Not Necessary	32.00 FS	*- FS
34	1		*COUPLIG ROAD	Not Necessary	85.00 FS	*- FS
35	1		*WHEEL BEARING WITH ASSEMBLY	Damaged	397.00 FS	*317.20 FS
36	1		*FRONT DRIVESHAFT - LH	Not Necessary	2,192.00 FS	*- FS
37	1		*WHEEL BEARING CENTRE SHAFT BOLT	Not Necessary	13.00 FS	*- FS
38	1		*DRIVESHAFT PROTECTIVE CAP	Not Necessary	16.00 FS	*- FS
39	1		*DEEP GROVE BALL THRUST BEARING	Not Necessary	41.00 FS	*- FS
40	1		*SUSPENSION TOP MOUNTING	Damaged	85.00 FS	*67.60 FS
41	1		*DEEP GROVE BALL THRUST BEARING	Not Necessary	41.00 FS	*- FS
42	1		*TRACK ROD	Bent	82.00 FS	*65.28 FS
43	1		*TIE ROD END - LH	Bent	113.00 FS	*90.00 FS
44	1		*SUNDRIES	Necessary	300.00 FS	*43.36 FS
45	1		*WASH WATER TANK RESERVOIR	Deformed	152.00 FS	*152.00 FS
46	1		*WASH WATER TANK SEAL	Necessary	13.04 FS	*13.04 FS
			(3PCS)			

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 12,531.04 7,195.52

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO SUSPEND ENGINE. TO DISMANTLE FRONT SUSPENSION ASSY. TO INSPECT ANY FURTHER DAMAGES AND RENEW ACCORDINGLY	New	2,800.00	1,400.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,450.00	1,250.00
4	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND LHS FRONT DOOR	New	2,400.00	1,650.00
5	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	384.00	384.00
Gross Labour Cost (S\$)			8,674.00	5,324.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >