

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKJ 6958 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1327/2018/MAS

24 April 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKJ 6958 P, Audi Q3 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no. **SKJ 6958 P**, claimant, **Mr. Ong Choon Teck**, please find the related document per attached.

1. A copy of the Original invoice no. 85013697 – S\$12,325.89
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKJ 6958 P

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408697
Telephone 6388 2323
Telefax 6841 4839

Customer Service
Service Appointment
Hour Breakdown Service
Email
customer.care@premiumauto.com.sg

6366 2323
9828 1233

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INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013697
Date : 18/04/2019
Order : SKJ6958P
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKJ6958P (V 18807) Regn Date: 30/04/2013 Mileage: 96339 WIP No.: 32844
Model: Q3 2.0 TFSI QU (170 bhp) 8UB00 Chassis: WAUZZZ8U1CR055501 Engine: CCZ 264221 Dept: U

VS8 No.:

You have been assisted by :- UB-Jiayee (33)

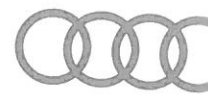
| | | Details | Qty | Unit Price | Amount |
|-----------------|----------------|-------------------------|------|------------|-----------------------|
| X | ABU0821467A | (A) (SK) BRACKET (29/11 | | | |
| X | AN 0161857 | POP-RIVET | 1.00 | 71.80 | 57.44 |
| X | AN 10106402 | NUT | 6.00 | 2.90 | 13.92 |
| X | AN 01116417 | NUT | 1.00 | 2.60 | 2.08 |
| X | AN 10332002 | NUT | 1.00 | 3.10 | 2.48 |
| X | AN 10141003 | BOLT | 3.00 | 2.10 | 5.04 |
| X | AN 90954802 | BOLT | 1.00 | 12.80 | 10.24 |
| X | ABU0853717 4UB | COVER | 1.00 | 6.50 | 5.20 |
| X | ABU0853718 4UB | COVER | 1.00 | 227.00 | 181.60 |
| | | | 1.00 | 227.00 | 181.60 |
| Parts 7,195.52 | | | | | Sub-Total 11,519.52 |
| Labour 0.00 | | | | | |
| Sublet 5,324.00 | | | | | 7% GST 806.37 |
| Menus 0.00 | | | | | |
| Lubricant 0.00 | | | | | Grand Total 12,325.89 |

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
24 hour Breakdown Service
Email customer.care@premiumauto.com.sg

6266 2323
9828 1233

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INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013697
Date: 18/04/2019
Order: SKJ6958P
Term: 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKJ6958P (V 18807)

Regn Date: 30/04/2013

Mileage: 96339

WIP No.: 32844

Model: Q3 2.0 TFSI QU (170 bhp) 8UB00

Chassis: WAUZZZ8U1CR055501

Engine: CCZ 264221

Dept: U

USB No.:

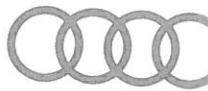
You have been assisted by :- UB-Jiayee

(33)

| | | Details | Qty | Unit Price | Amount |
|-------------|------------------|-------------------------|------|------------|--------|
| X | A8U0098629 | ATT.PARTS | | | |
| X | A8U00805607A | MOUNTING | 1.00 | 131.50 | 105.20 |
| X | A8U00807663 GRU | CONN PIECE | 1.00 | 103.00 | 82.40 |
| X | A8U00807379B 9B9 | TRIM | 1.00 | 123.50 | 98.80 |
| X | A8U0821135 | SUPPORT | 1.00 | 20.20 | 16.16 |
| X | A3C0407151H | (V) (Ger) CONTR ARM(29 | 1.00 | 91.40 | 73.12 |
| X | A1K0412331C | MOUNTING | 1.00 | 444.50 | 355.60 |
| X | A5K0498621 | BEARING | 1.00 | 84.50 | 67.60 |
| X | A1K0407365C | JOINT | 1.00 | 396.50 | 317.20 |
| X | A1K0412249B | BEARING | 1.00 | 111.00 | 88.80 |
| X | A1K0423811K | TIEROD END | 1.00 | 40.90 | 32.72 |
| X | A1K0423810A | TIE ROD | 1.00 | 112.50 | 90.00 |
| X | A8U00807681A SP9 | (A) (SK) GRILL (29/11/1 | 1.00 | 81.60 | 65.28 |
| X | A8U0941453 | PLATE | 1.00 | 103.00 | 82.40 |
| X | A311601361 | RUBBER VAL | 1.00 | 75.20 | 60.16 |
| X | A7M0919382 | WASHER | 4.00 | 2.80 | 8.96 |
| X | A431955465A | GASKET | 1.00 | 7.10 | 5.68 |
| X | A8U0955453Q | WATER RES. | 1.00 | 6.40 | 5.12 |
| | | Less 020% | 1.00 | 190.00 | 152.00 |
| Sub-Total | | | | | |
| 7% GST | | | | | |
| Grand Total | | | | | |

Customer

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W
Ubi Service Centre
55 Ubi Road
Singapore 408699
Telephone 6386 2323
Telefax 6841 1183

Customer Service
Service Appointment
24-hour Breakdown Service
Email
customer.care@premiumauto.com.sg

6366 2323
9828 1233

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013697
Date : 18/04/2019
Order : SKJ6958P
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKJ6958P (V 18807)

Regn Date: 30/04/2013

Mileage: 96339

WIP No.: 32844

Model: Q3 2.0 TFSI QU (170 bhp) 8UB00

Chassis: WAUZZZ8U1CR055501

Engine: CCZ 264221

Dept: U

VSF No.:

You have been assisted by :- UB-Jiayee

(33)

| | | Details | Qty | Unit Price | Amount |
|-------------|----------------|------------------------------------------------------------|--------|------------|----------|
| S | BODYWORK | M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT | 280.00 | 1.00 | 280.00 |
| S | BODYWORK | M: TO CARRY OUT DIAGNOSTIC CHECK | 384.00 | 1.00 | 384.00 |
| X | A1K0407255AA | (A) (SK) HOUSING (29/11) | | | |
| X | A5N0413031AE | (V) (SK) CASSHOCKAB | 1.00 | 518.50 | 414.80 |
| X | AN 90942901 | (A) (SK) NUT (29/11/18) | 1.00 | 275.00 | 220.00 |
| X | A8U0941043A | HEADLAMP | 1.00 | 3.10 | 2.48 |
| X | A8U0821105 | FENDER | 1.00 | 1819.00 | 1,455.20 |
| X | A8U0821171C | WHEEL HOUS | 1.00 | 795.50 | 636.40 |
| X | A8U0853887A | SPOILER | 1.00 | 214.50 | 171.60 |
| X | A8U0807066 GRU | COVER | 1.00 | 95.60 | 76.48 |
| X | A8U0807065 GRU | COVER | 1.00 | 770.00 | 616.00 |
| X | A8U0807061 4UB | FR. SPOILER | 1.00 | 770.00 | 616.00 |
| X | A8U0601025S | (A) (SK) RIM 17" C2M(2 | 1.00 | 332.50 | 266.00 |
| X | A443955465 | GASKET | 1.00 | 687.00 | 549.60 |
| X | AN 90942902 | NUT | 1.00 | 2.80 | 2.24 |
| | | Less 020% | 1.00 | 2.40 | 1.92 |
| Sub-Total | | | | | |
| 7% GST | | | | | |
| Grand Total | | | | | |

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013697
Date : 18/04/2019
Order : SKJ6950P
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKJ6950P (V 18807) Regn Date: 30/04/2013 Mileage: 96339 WIP No.: 32844
Model: Q3 2.0 TFSI QU (170 bhp) BUB08 Chassis: WAUZZZ8U1CR055501 Engine: CCZ 264221 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

| | | Details | Qty | Unit Price | Amount |
|-------------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|-----------|
| Q | EXC | M: 8888 Insurance Excess/Liability | -1000.00 | 1.00 | -1,000.00 |
| S | BODYWORK | M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY | 360.00 | 1.00 | 360.00 |
| S | BODYWORK | M: TO SUSPEND ENGINE. TO DISMANTLE FRONT SUSPENSION ASSY. TO INSPECT AND FUTURE DAMAGES AND RENEW ACCORDINGLY | 1400.00 | 1.00 | 1,400.00 |
| S | BODYWORK | M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED | 1250.00 | 1.00 | 1,250.00 |
| S | BODYWORK | M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND LHS FRONT DOOR. | 1650.00 | 1.00 | 1,650.00 |
| Sub-Total | | | | | |
| 7% GST | | | | | |
| Grand Total | | | | | |

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKJ 6958 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1327/2018/JW
6th December 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1

total pages

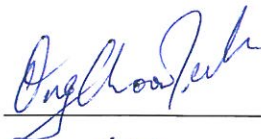
Make & Model : Audi Q3 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8U1CR055501
Vehicle Regn No. : **SKJ 6958 P**
Vehicle Mileage : 96324 km
Vehicle Owner : Mr. Ong Choon Teck
Certificate No : 2100334516-05
Own Damage Excess : S\$ 1070.00 (inclusive of 7% GST)
Accident Date : 21/11/2018
Place : Junction of Tagore Lane & Tagore Rd
Repair Cost : \$ 12,325.89
WIP No. : 32844
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

6pm.

Date :

10/12/18.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S12417791



Name

ONG CHOON TECK



Race

CHINESE

Date of Birth

12-12-1957

Sex

M

Country of Birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S12417791

Name

ONG CHOON TECK

Birth Date: 12 Dec 1957

Issue Date: 06 Mar 2018



002779586G

2419886



NRIC No: S12417791



Blood Group

Date of issue

O+

26-09-1994

100 SPRINGSIDE AVENUE
SINGAPORE 786494

NRIC No: S12417791

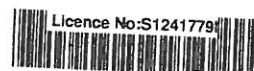
Date: 21-10-2006 No: 6638031

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 25 Sep 1979

NP 428A



Licence No: S12417791



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ONG CHOON TECK
Period of Insurance : 30 Apr 2018 To 29 Apr 2019
Engine No. : CCZ264221
Chassis No. : WAUZZZ8U1CR055501

Vehicle No. : SKJ6958P
Policy No. : 2100334516-05
Endorsement No. :
Issued Date : 11 Apr 2018

ABOUT THE COVER

Make/Model : AUDI Q3 2.0 TFSI QU (170BHP & 211BHP)
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2013
Insuring with COE/PARF : No

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ONG CHOON TECK - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPMLU

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.