

INS. CASE OWNER:

Daniel

CC 3, 11 180

21/11/18, 21/11/18

LEK:
IDAC:

Surveyor:

Rasul

DOI:

ASSIGNMENT

28/12/18

Date / Time:

21/11/18

Registered in Merimen:

21/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 4194G

Name of Insured:

LPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

9/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Leo Ngai Hin

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFC 988m



INSRS:

WSP:

Tel:

Liability:

RMKS:

m2



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/12

Rash

SFC 988m X:

SHD 4194G, 21/11/18 17:22:37 31/11/18 17:22:37

03-12-18

Issue mandator for liability.

Provide 775000 liability.

Recover top to liability the vehicle as a dispute for vehicle owner.

Final 100 liability cover.

24/6/19

File -> type mandate.

8/7/19
12/7/19See k mandate -> \$ 2881.31, await approval.
Mandate maintained, email to rasul to chk on survey estimates.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 2,461.55

(3

days) Reduction:

45

%

Email

Call

FINAL SETTLEMENT

Date/Time:

26/8/2019

Confirm with

Caroline

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.: 21

If NO or B 28, Ass. Lia:

Repair Cost:

(L1H1)

SS 2,633.86

ON REAR END TP

Loss of Rental (LOR):

SS -

(

days)

Loss of Use (LOU):

SS 240.00

(\$ 80.00 x 3

days)

Loss of Income (LOI):

SS -

(\$

x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

SS 7.45

Medical:

SS -

Disbursement:

SS -

(c.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350.00

Total:

SS 2,881.31

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 2,881.31

Name 1:

Performance Motor Limited

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

56586

TOTAL

SFC988M

BMW Dealer

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747772

280, Karpong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax: 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159544
Tel. 63190528 (AfterSales)
63190533/330 (Motorrad)
Fax: 64754601 (AfterSales)
64754624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

22 NOV 2018

ESTIMATE

Estimate No. : b1 49201
Date Estimated : 22/11/2018
Prepared By : Han Kwan Yong

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -

Kuek Kien Joo
15D Jalan Arif

Singapore 548822

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFC988M	P891113	27/04/2016	X1 sDrive18i	0

DESCRIPTION

To replace rear bumper & attachments including to knock out dented area caused by the accident

To respray rear bumper

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries

VALUE

850 1,275.00

934 1,038.00

150 177.00

40 80.00

Total Labour 1: 2,570.00

DESCRIPTION

RR BUMPER CARRIER ? ² ⁿⁿ
MOUNTING SMART OPENER ? ² ⁿⁿ
REAR TRIM UNDERRIDE PROTECTION (X L) DE ^{AV}
REAR BUMPER PANEL PRIMED repair ^R
REAR BUMPER MIDDLE TRIM PANE DE ^R
REAR BUMPER TRIM BOTTOM (LINES) ? ^{de}
REAR BUMPER TOWING EYE COVER ⁿⁿ

QTY PRIC VALUE

1	468.30	468.30
1	45.30	45.30
1	102.30	102.30
1	741.55	741.55
1	233.60	233.60
1	222.45	222.45
1	36.60	36.60

Total Parts : 1,850.10

Claim No. _____
Regn No. 28/12/18 P1220 Claim No. _____
Date & Time 28/12/18 P1220 Excess S\$ _____
Surveyor's Name RAOUL Sign _____
Transporter to PULOVIS Authorized Yes / No _____
Authorized Date _____ Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No _____
Surveyor's E-mail _____
No. of Working Days Recommend 3 days

Labour 1	:	2,570.00
Parts	:	1,850.10
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	309.41
Grand Total	:	4,729.51

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

L6P3.6

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax: 64747770160, Tampong Arang Road
East Coast Centre
Singapore 438180
Tel: 63190888 (AfterSales)
Fax: 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax: 64796001 (AfterSales)
64796024 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49201**
Date Estimated : **22/11/2018**
Prepared By : **Han Kwan Yong**Page No. : **2 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFC988M	P891113	27/04/2016	X1 sDrive18i	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770180, Serangoon Arang Road
East Coast Centre
Singapore 438183
Tel. 63190888 (AfterSales)
Fax. 63449772315, Alexandra Road
Sime Darby Business Centre
Singapore 189944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49201**
Date Estimated : **22/11/2018**
Prepared By : **Han Kwan Yong**Page No. : **3 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFC988M	P891113	27/04/2016	X1 sDrive18i	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438188
Tel. 63190888 (AfterSales)
Fax. 63449773

119, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796401 (AfterSales)
64796424 (Motorrad)

GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 49201**
Date Estimated : **22/11/2018**
Prepared By : **Han Kwan Yong**

Page No. : **4 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFC988M	P891113	27/04/2016	X1 sDrive18i	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.8(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pmi.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401555W, GST Reg. No. M2-0020081-X



SUPPLEMENTARY

Estimate No. : b1 49201
Date Estimated : 22/11/2018
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -

Kuek Kien Joo
15D Jalan Arif

Singapore 548822

- ACCOUNT -

219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFC988M	P891113	27/04/2016	X1 sDrive18i	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
-------------	----------------	---------	------

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# EXPANDING RIVET *	1.35	10.00		13.50

Total Labour :	
Total Parts :	13.50
Total Labour & Parts :	13.50

SFC988M
Hsing Fong

BMW Dealer

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 199401859W GST Reg. No. M2-0020081-X



101, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 61190100 (Sales & Admin)
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Fax: 64747770

185, Tampong Arang Road
East Coast Centre
Singapore 438180
Tel: 61190888 (AfterSales)
Fax: 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 61190528 (AfterSales)
61190533/330 (Motorrad)
Fax: 64796631 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

22 NOV 2018

ESTIMATE

Estimate No. : b1 49201
Date Estimated : 22/11/2018
Prepared By : Han Kwan Yong

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -
Kuek Kien Joo
15D Jalan Arif

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 548822

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFC988M	P891113	27/04/2016	X1 sDrive18i	0

DESCRIPTION

To replace rear bumper & attachments including to knock out dentured area caused by the accident

To respray rear bumper

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries

LKK Auto Consultants, hence notify

the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No total modification(s) is allowed
- Supplementary term(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VALUE

850 / 1,275.00

934 / 1,088.00

150 / 177.00

40 / ? 80.00

Total Labour 1: 2,570.00

DESCRIPTION

RR BUMPER CARRIER ? x an
MOUNTING SMART OPENER ? x an
REAR TRIM UNDERRIDE PROTECTION (X L) x an
REAR BUMPER PANEL PRIMED repair
REAR BUMPER MIDDLE TRIM PANEL de
REAR BUMPER TRIM BOTTOM (LINES) 3 de

QTY	PRICE	VALUE
1	468.30	468.30
1	45.30	45.30
1	102.30	102.30
1	741.55	741.55
1	233.60	242.80 233.60
1	222.45	231.25 222.45
1	36.60	36.60

Total Parts : 1,850.10

Claim # REAR BUMPER TOWING EYE COVER x an

Regn No. Claim No.

Dated Time 28/12/18 P1220 Excess \$

Surveyor's Name Row Sign

Signature for Approval Authorised Yes/No

Authorised Date Time

RESURVEY PARTS PHOTO BY SURVEYOR Yes/No PML Yes/No

Surveyor's E-mail

No. of Working Days Recommend 3 days

Labour 1 : 2,570.00

Parts : 1,850.10

Labour 2 : 0.00

Excess : 0.00

Total GST @ 7% : 309.41

Grand Total : 4,729.51

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M. GST Reg. No. M3-0030081-X



FINAL REPORT

Estimate No. : b1 49201
Date Estimated : 22/11/2018
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Kuek Kien Joo
15D Jalan Arif

- ACCOUNT - 219
India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

Singapore 548822

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEAGE
SFC988M	P891113	27/04/2016	X1 sDrive18i	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To make good the rear bumper include replacement of damaged parts and knocking out dents caused by the accident	850.00		850.00	✓
To respray rear bumper	934.00		934.00	✓
To check electrical wiring systems and lightings at the rear section for proper function	150.00		150.00	✓
Sundries	40.00		40.00	✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER MIDDLE TRIM PANEL (PDC)	242.80	1.00		242.80
REAR BUMPER TRIM BOTTOM (LINES)	231.25	1.00		231.25
# EXPANDING RIVET *	1.35	10.00		13.50

SUPPLEMENTARY ITEMS

Total Labour :	1,974.00
Total Parts :	487.55
Total Labour & Parts :	2,461.55
Deduction for Excess :	
Total Repair Costs less Excess:	2,461.55
GST @7%:	172.31
Grand Total :	2,633.86

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 26 August 2019 4:48 PM
To: PBSP; Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Road Traffic Accident involving vehicle nos. SHD 4194G and SFC 988M on 09.07.2018

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC3/III18021181/R1pa3
Your Ref: SFC 988M

Dear Caroline,

We refer to above matter and your Letter of Demand.

We hereby confirmed settlement as per your letter of demand:

1. Cost of Repair (w/gst)	S\$ 2,633.86
2. Loss of Use	S\$ 240.00
3. LTA search fee	<u>S\$ 7.45</u>
	<u>S\$ 2,881.31</u>

Signed DV already received in your LOD, we will proceed closing this matter for payment processing.

Thank you.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Print Received Message

This mail is associated with :

***SFC988M (MCT18070969)**
[SHD4194G]

TP

MILDRED NG SUAT LING

Jul 9 2018 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 26/08/2019 14:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2881.31) - SFC988M - Claim Handler: Pooi Chin Han Daniel

Approved:2881.31:Request TP WS to issue Tax invoice for Repairs in III's favour

Print Sent Message

This mail is associated with :

***SFC988M (MCT18070969)
[SHD4194G]**

TP

MILDRED NG SUAT LING
Jul 9 2018 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Performance Motors Limited

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 24/08/2019 11:49 AM.
To danielpooi@iii.com.sg
CC III_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Maintained - SFC988M - Claim Handler: Pooi Chin Han Daniel

Hi Sirs,

We refer to your below email.

Accodring to surveyor, the damages to third party is consistent. Kindly refer to the photo 13/26 in Merimen. There is white marked on third party rear bumper which is likely caused by our taxi front number plate.

Kindly let us have your mandate/ instruction after review the matter.

Thanks.

Hsiao Tong

<-- Original Message -->

From: III_SG
To: LKK_HQ
Sent On: 09/07/2019 04:17 PM
Subject: Alert - Adj Mandate Maintained - SFC988M - Claim Handler: Pooi Chin Han Daniel

Maintained: We agree on liability but please note that ID claim there were no visible damages to both vehicles. Kindly check on consistency of damages before you agree to any settlement.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Nov 2018 18:22	Clim Veh Model Changed	(205228) BMW X1 1.5 SDRIVE 18I (A).	[A] HOW MEI KWAN
2	22 Nov 2018 18:22	Clim Created	Reg No: SFC988M, Acct Date: 2018/07/09, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Performance Motors Limited (Alexandra)	[A] HOW MEI KWAN
3	22 Nov 2018 18:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	22 Nov 2018 18:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/03	[A] HOW MEI KWAN
5	22 Nov 2018 18:22	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides,	[A] HOW MEI KWAN
6	22 Nov 2018 18:23	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	22 Nov 2018 18:23	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	07 Dec 2018 11:02	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B:27 OID REAR ENDED TP	[A] Asher Sng Rong Yi
9	10 Dec 2018 10:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/03, Mandate Remarks: We agree on liability but please note that ID claim there were no visible damages to both vehicles. Kindly check on consistency of damages before you agree to any settlement	[I] Lalitha Krishnan
10	10 Dec 2018 10:57	Adj Mandate Set	Maintained:We agree on liability but please note that ID claim there were no visible damages to both vehicles. Kindly check on consistency of damages before you agree to any settlement	[I] Lalitha Krishnan
11	08 Jan 2019 09:55	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
12	08 Jan 2019 09:55	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
13	22 Jan 2019 10:47	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B:27 OID REAR ENDED TP (REFER TO SURVEY PHOTO)	[A] Asher Sng Rong Yi
14	22 Jan 2019 17:02	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/12/03, Mandate Remarks: We agree on liability but please note that ID claim there were no visible damages to both vehicles. Kindly check on consistency of damages before you agree to any settlement	[I] Lalitha Krishnan
15	22 Jan 2019 17:02	Adj Mandate Set	Approved:0.00:We agree on liability but please note that ID claim there were no visible damages to both vehicles. Kindly check on consistency of damages before you agree to any settlement	[I] Lalitha Krishnan
16	27 Jun 2019 16:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	27 Jun 2019 16:56	Clim Dtl Modified	JPJ Reg, Date: -> 2016/04/27.	[A] JOANNE LEE KHANG MIN
18	27 Jun 2019 16:56	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	08 Jul 2019 10:46	Adj Mandate Request	Cur.Reg:2881.31:PODS Liability: 100% Quantum: (a)COR w/GST: \$2,633.86 + (b)LOU(3days x \$80.00): \$240.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$2,881.31 Vehicle Model: BMW X1, 1.5 SDRIVE 18I (A) (1499cc) 3 recommendation repair days For your ap	[A] Chen Jun He Jimmy
20	09 Jul 2019 16:17	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/12/03, Mandate Remarks: We agree on liability but please note that ID claim there were no visible damages to both vehicles. Kindly check on consistency of damages before you agree to any settlement	[I] Sundari Nagarajan
21	09 Jul 2019 16:17	Adj Mandate Set	Maintained:We agree on liability but please note that ID claim there were no visible damages to both vehicles. Kindly check on consistency of damages before you agree to any settlement	[I] Sundari Nagarajan

AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	24 Aug 2019 11:49	Adj Mandate Request	Cur.Req:2881.31:\$2,881.31. Pls refer to my email dated 24/08/2019 in Merimen.	[A] CHEW HSIAO TONG

Date From   Date To   Audit Type None  Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2192710	27/06/2019 16:56	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFC988M	SHD4194G	11.77

Print Received Message

This mail is associated with :

***SFC988M (MCT18070969)**
[SHD4194G]
TP
MILDRED NG SUAT LING
Jul 9 2018 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/07/2019 16:17 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SFC988M - Claim Handler: Pool Chin Han Daniel

Maintained: We agree on liability but please note that ID claim there were no visible damages to both vehicles. Kindly check on consistency of damages before you agree to any settlement

Print Received Message

This mail is associated with :

***SFC988M (MCT18070969)**
[SHD4194G]

TP

MILDRED NG SUAT LING
Jul 9 2018 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 26/08/2019 14:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2881.31) - SFC988M - Claim Handler: Pool Chin Han Daniel

Approved:2881.31:Request TP WS to issue Tax Invoice for Repairs in III's favour



India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attention: Motor Claims

"Without Prejudice"

Your Ref:

Our Ref:

Date:

Subject:

27 June 2019

ACCIDENT INVOLVING VEHICLES SFC988M & SHD4194G ON 09.07.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	: S\$ 2633.86
Loss of use	: S\$ 240.00 (S\$80.00 x 3 days)
LTA search fee	: S\$ 7.45
Total	: S\$ 2881.31

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & LTA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel AfterSales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

LETTER OF AUTHORISATION

ACCIDENT INVOLVING 8FC988M & 3H04194G ON 07/07/18.

I, Ms Mildred Ng Suat Ling owner of Vehicle Registration No. 8FC988M
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

x 

Name: MILDRED NG SUAT LING (Date) 28/12/18
NRIC No.: 57005658E

In the presence of:


Name: _____ (Date) 28/12/18
NRIC No.: _____

HAN KWAN YUNG
Performance Motors Limited
303 Alexandra Road
Semi-Daily Performance Centre
Singapore 150941

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MIT 196703792k
Claimant Ref: SFC 988M

We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd M. Rajul from LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$266.56 (repair cost), S\$ 340.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SFC 988M that was damaged pursuant to the accident which occurred on 9.7.2018 (date) at CTE (AYE) B4 Hawker Rd Exit (location) involving vehicle no. 54D41946 (insured vehicle). This is pursuant to the inspection conducted on 28.12.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Mildred Ng Suet Hing ("the third party claimant"), of vehicle no. SFC 988M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SFC 988M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,821.81 to Performance Motors Ltd

Dated this 26th day of August, 20 19

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

HAN KWAN YONG

NRIC:

Performance Motors Limited

Address:

303 Alexandra Road
Singapore 152941

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



MFB

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Ave 1, #01-05
Paya Ubi Industrial Park
Singapore 408733
Tel: 6256 3501

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No M2-0020081-x



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747778

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1347758

Date IN : 25/03/2019

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 1 of 2

Invoice Number : 2114389 / WSB

Invoice Date : 21/06/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mr Kuek Kien Joo
15D Jalan Arif

Singapore 548822

- INVOICE TO - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.
SFC988M

CHASSIS NO.
P891113

REGN. DATE
27/04/2016

MODEL
X1 SDRIVE18I

MILEAGE
64009

- - - - LABOUR 1 - - - -

To make good the rear bumper including to replace damaged parts, to remove and install body parts in order to carry out painting job.

To respray rear bumper

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 9.7.2018. 3RD PARTY CAR : SHD4194G.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO CONSULTANTS PTE LTD ON 28.12.2018 AT 12.20 PM. AUTHORISED REPAIR BY MS ASHER SNG FROM LKK ON 30.1.2019 VIA E-MAIL.

PROPOSE LOSS OF USE = \$80X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.

LTA SEARCH FEE = \$7.45.

NETT

850.00

934.00

150.00

40.00

0.00

0.00

0.00

Total Labour 1: 1,974.00

- - - - PARTS - - - -

REAR BUMPER MIDDLE TRIM PANEL (PDC)

REAR BUMPER TRIM BOTTOM (LINES)

EXPANDING RIVET

Qty	Retail Price
1	242.80
1	231.25
10	1.35

NETT

242.80

231.25

13.50

Total Parts : 487.55

Performance Motors LimitedA member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**SERVICE TAX INVOICE**Repair Order No. : **B1 1347758**Date IN : **25/03/2019**Cust. Svc. Advisor: **Han Kwan Yong**Page No. : **2 of 2**Invoice Number : **2114389 / WSB**Invoice Date : **21/06/2019**Payment Terms : **30 Days From Invoice**Invoice By : **Sharon Heng**Labour Charges : **1,934.00**
Parts Charges : **487.55**
Lubricant/Misc : **40.00**Total Labour & Parts Charges : **S\$ 2,461.55**
Less Insurance Excess : **S\$ 0.00**
Invoice Total Amount Exclude GST : **S\$ 2,461.55**
GST @ 7% : **S\$ 172.31**
Invoice Total Amount Include GST : **S\$ 2,633.86**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 2,633.86**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Nov 2018 / 17:59:50

Receipt Date/Time : 22 Nov 2018 / 17:59:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181122-002126

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
--	---------------------------------	---------------------------------------

Result of Insurance Enquiry - SHD4194G

As at 09 Jul 2018/08:50:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SHD4194G
Enquiry Fee
20181122175639242586

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
------------------	------	------	------

Total Before Rounding	7.00	0.49	7.49
------------------------------	------	------	------

Rounding Difference			0.04
----------------------------	--	--	------

Total Amount Payable			7.45
-----------------------------	--	--	------

Paid By

xxxxxxxxxxxx9609	Credit Card: Visa/MasterCard	7.45
------------------	---------------------------------	------

Total		7.45
--------------	--	------

Cash Change		0.00
--------------------	--	------

Tendered Amount		7.45
------------------------	--	------

Excess Refundable Amount		0.00
---------------------------------	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Nov 2018 Edit Reg		28 Dec 2018 00:00 Edit Adj Rpt	\$2,461.55 Edit Estimates	\$2,461.55 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	MILDRED NG SUAT LING , ID: 57005658E								
Vehicle Reg. No.:	SFC988M	Date of Loss:	09/07/2018 08:00 - :59 [26 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18070969	Policy/Cover Note No.:	MCOM0016						
Vehicle Reg. No. (Insured):	SMD4194G	Policy No. (Claimant):	5100623288						
		Excess:							
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (26/08/2019): Alert - Adj Mandate Approved (\$2881.31) - SFC988M - Claim Handler: Pool Chin Ha... III_SG (09/07/2019): Alert - Adj Mandate Maintained - SFC988M - Claim Handler: Pool Chin Han Daniel III_SG (22/01/2019): Alert - Adj Mandate Approved (\$0.00) - SFC988M - Claim Handler: Pool Chin Han D... III_SG (10/12/2018): Alert - Adj Mandate Maintained - SFC988M - Claim Handler: Pool Chin Han Daniel 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFC988M (MCT18070969)
[SHD4194G]
TP
MILDRED NG SUAT LING
Jul 9 2018 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Performance Motors Limited

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/01/19 10:46	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	22/01/19 10:46	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
4	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
5	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
6	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
7	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
8	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
9	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
10	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
11	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
12	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
13	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
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16	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
17	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
18	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
19	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
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21	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
22	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
23	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
24	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
25	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
26	22/01/19 10:46	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/11/18 18:23	TP ESTIMATE + TP GIA REPORT	Load PDF	
2	10/01/19 13:34	TP ESTIMATE - MARKED	Load PDF	
3	08/07/19 10:39	LOD	Load PDF	
4	30/08/19 12:06	WORKSHOP INVOICE	Load PDF	
5	30/08/19 12:06	AUTHORISATION TO ACT FORM	Load PDF	
6	30/08/19 12:06	DISCHARGE VOUCHER	Load PDF	
7	30/08/19 12:06	LTA SEARCH	Load PDF	
8	30/08/19 12:06	LOD	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/12/18 16:55	Singapore Accident Statement-IV	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III18021181/R1PA3Q2

Date: 30/08/2019

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0016
Claimant Vehicle No :	SFC988M	Insured Vehicle No :	SHD4194G
Date of Loss:	09/07/2018	Nature of Claim:	TP
		Claim No:	MCT18070969

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SFC988M	Engine No:	HIDDEN
Make & Model:	BMW X1, 1.5 SDRIVE 18i (A)	Chassis No:	WBAHS120X0P891113
Reg. Date:	27/04/2016 (Man. Year: 2016)	Odometer:	58019 km
Colour:	White		
Engine Capacity:	1499 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50 R18	Rear Tyre Size:	225/50 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,961.60	527.55	1,434.05	73.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,490.00	1,934.00	556.00	22.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,451.60	2,461.55	1,990.05	44.70
+ GST 7.00/7.00% (S\$)	311.61	172.31	139.30	44.70
Nett Amount (S\$)	4,763.21	2,633.86	2,129.35	44.70
+ Loss of Use (3.0 x S\$80.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,881.31		

INSPECTION

Date of Assignment:	28/12/2018	
Date Inspected:	28/12/2018 Inspected At:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Jun 2019)
Parts: M1-SUV	BMW X1 1.5 SDRIVE 18i (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFC988M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*40.00 FS
2	1		*RR BUMPER CARRIER	Not Necessary	468.30 FS	*- FS
3	1		*MOUNTING SMART OPENER	Not Necessary	45.30 FS	*- FS
4	1		*REAR TRIM UNDERRIDE PROTECTION (X L)	Not Necessary	102.30 FS	*- FS
5	1		*REAR BUMPER PANEL PRIMED	Repair	741.55 FS	*- FS
6	1		*REAR BUMPER MIDDLE TRIM PANE	Deformed	242.80 FS	*242.80 FS
7	1		*REAR BUMPER TRIM BOTTOM (LINES)	Deformed	231.25 FS	*231.25 FS
8	1		*REAR BUMPER TOWING EYE COVER	Not Necessary	36.60 FS	*- FS
9	10		*EXPANDING RIVET	Necessary	13.50 FS	*13.50 FS
Total Parts (S\$)					1,961.60	527.55

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT	New	1,275.00	850.00
2	TO RESPRAY REAR BUMPER	New	1,038.00	934.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTING AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (S\$)			2,490.00	1,934.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >