

ASS. REC. BY:

REF:

CS3/FWD1802/1167/Jcd3<sup>57</sup>

Special Instruction:

Surveyor:

Maiman

## ASSIGNMENT (Office)

From (Person): Lionel Tan

of

FWD

Date/Time:

22/11/18 2:47pm

Estimated Cost:

Bill to:

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJS 6972L

Insured:

SIF 2531X

at Workshop m/s

Apex Motoring

Tel:

91690825

of

25 kaki Bukit Rd 4 #01-55 Synergy

Policy No:

PNPV2018-00007562/JL

Claim No:

1.

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

22/11/2018

23/11/2018

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

up

Date/Time:

4:50pm 22/11/18

Person Contacted:

pujie

Vehicle ☒ IN / OUT

Date/Time	Action/Instruction (X) Estimate
	SJS 6972L - X
	SIF 2531X - X
	Dismantle: 23/11/2018

PR5  
Synergy Hwee Jie

REF: FWD

# ASSIGNMENT

From: Date: 23/11/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJS 6972L  
at Workshop m/s Apex Motoring  
of 25 kaki Bukit Rd 4 #01-55  
Insured: Synergy

Policy No.

Claims No.

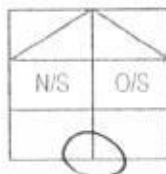
Sum Insured: Excess:

(Client's Record)

Make of Veh: peijie @ 9169 0825

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>1up</sup>

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SJS 6972 L Yr Regn: No record

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Altis C.C.

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 295596 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MRO53ZEE106153650

Gen. Cond: Goody Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/45 R17

R: —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Gmax

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A.

D.O.I. 23/11/18

Survey held at — @ 1000

Des. of Damages: Frt & Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Range: \$3,800 - \$4,800  
Days: 6 days

*[Signature]*  
29/11/2018

Date/Time: File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

Transportation

) \$ + RS. 94

) Photos

) Others

Add Fee: ☐ Site Insp. (\$

☐ Interview (\$

☐ Tech. Insp. (\$

☐ Weekend (\$

Report Format: PR5.

Lump Sum / I.B.I. (\$

TOTAL

## Nivitha (LKK Auto)

---

**From:** lionel.tan@fwd.com  
**Sent:** Thursday, 22 November 2018 2:47 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** FW: Accident between vehicle no SJS6972L and vehicle no SJF2531X on 22/11/2018 @ 0850Hrs // FWD REF: PNPV2018-00007562/JL

Please attend to PRS request.

Regards,  
Lionel

-----Original Message-----

**From:** Motor Claims SG - SG Common  
**Sent:** Thursday, November 22, 2018 2:09 PM  
**To:** 'peijie@expresscar.com.sg'  
**Cc:** Motor Claims SG - SG Common  
**Subject:** RE: Accident between vehicle no SJS6972L and vehicle no SJF2531X on 22/11/2018 @ 0850Hrs // FWD REF: PNPV2018-00007562/JL

WITHOUT PREJUDICE

Dear Sir/ Madam

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK AUTO CONSULTANTS PTE LTD, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards,  
Lionel

-----Original Message-----

**From:** peijie@expresscar.com.sg [mailto:peijie@expresscar.com.sg]  
**Sent:** Thursday, November 22, 2018 1:55 PM  
**To:** Motor Claims SG - SG Common  
**Subject:** Re: Accident between vehicle no SJS6972L and vehicle no SJF2531X on 22/11/2018 @ 0850Hrs

Dear Lionel,

We do not accept to your list of surveyor.  
Kindly refer below for our surveyor :

- 1) Teo Hoon Tong – Kelvin Automotive Appraising Services
- 2) Chang Fuh Keong, Dave – Sincere Appraisal Services
- 3) Ho Joo Loong, Danny – HJL Auto Appraiser Services
- 4) Lee Kok Weng – Lee Automobile Appraisers Services
- 5) Hong Shiyuan – Kelvin Automotive Appraising Services
- 6) Ong Ah Keng, Kent – KTO Automobile Assessors

- 7) Ong Poh Meng – Aeon Auto Consultants LLP
- 8) Philip Foo – Presicion Appraisal Services
- 9) Thor Teck Soon, David – JAS Appraisal Services

Please get back to us within two working days.

Thanks.

Regards,  
Peijie

On 2018-11-22 13:52, motorclaims.sg@fwd.com wrote:

> Without Prejudice

>

> Dear Sir/ Madam

>

> Please find our panel surveyors as follows: -

- > 1. LKK AUTO CONSULTANTS PTE LTD
- > 2. INFINITI APPRAISAL SERVICE
- > 3. AJAX INSPECTION SERVICES PTE LTD
- > 4. VICOM LTD
- > 5. APPRAISALS ASSOCIATES PTE LTD

>

>

> Regards,

> Lionel

>

> -----Original Message-----

> From: peijie@expresscar.com.sg [mailto:peijie@expresscar.com.sg]

> Sent: Thursday, November 22, 2018 1:49 PM

> To: Motor Claims SG - SG Common

> Subject: Accident between vehicle no SJS6972L and vehicle no SJF2531X

> on 22/11/2018 @ 0850Hrs

>

> To Whom it may concern,

>

> Kindly refer to attach.

> Please send over your surveyor list within 2 working days.

> Thanks.

>

>

> Regards,

> Peijie

>

> ATTENTION:

> The email and any attachments transmitted with it are private and

> confidential and intended solely for the use of the individual or

> entity to whom they are addressed. If you have received this email in

> error, please notify the sender immediately and delete this email and

> any attachments from your system. You should not use, disclose, copy

> or store this email and any attachments.

> Messages and attachments are scanned for all viruses known. However,

> you are advised that you open any attachments at your own risk. If

> this message contains password-protected attachments, the files have

> NOT been scanned for viruses by our mail domain. Please always scan

> for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Nov 2018 <a href="#">Edit Reg</a>		22 Nov 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Low Chui Ngoh, ID: S7402380		
Main Claimant:	-		
Vehicle Reg. No.:	SJS6972L	Date of Loss:	22/11/2018 00:00 - :59 [346 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201800016134	Policy/Cover Note No.:	PNPV2018-00007562 (Comprehensive)
Vehicle Reg. No. (Insured):	SJF2531X	Policy No. (Claimant):	
		Excess:	
Repairer:	Apex Motoring ( ) 25 Kaki Bukit Road 4, #01-55 Synergy @ KB, 417800 Kaki Bukit - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 03/12/2018]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SJS6972L (1201800016134)**  
**[SJF2531X]**  
**TP**

**Nov 22 2018 12:00AM**  
**[Low Chui Ngoh]**  
**Apex Motoring**

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

### Photos/Images

3 per page ▼ ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
2	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
3	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
4	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
5	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
6	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
7	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
8	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
9	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
10	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
11	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
12	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
13	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
14	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
15	05/12/18 13:03	General View	 Load JPG	<input checked="" type="checkbox"/>
16	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
17	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
18	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
19	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
20	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
21	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
22	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
23	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
24	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
25	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
26	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
27	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
28	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
29	05/12/18 13:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>

### Documentation

1 per page ▼ ☒

No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	28/11/18 16:35	OI GIA Report	 Load PDF	

## Documents Checklist



**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/FWD18021167/JCD3S2

Date: 06/12/2018

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00007562

Claimant Vehicle No: SJS6972L Insured Vehicle No: SJF2531X

Date of Loss: 22/11/2018 Nature of Claim: TP Claim No: 1201800016134

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJS6972L

Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: HIDDEN

Reg. Date: 01/01/1990 (Man. Year: 1990) Chassis No: MR053ZEE106153650

Colour: Black Odometer: 295596 km

Engine Capacity: 0 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/45R17 Rear Tyre Size: 215/45R17

Front Left Side: Gremax 6 mm Rear Left Side: Gremax 6 mm

Front Right Side: Gremax 6 mm Rear Right Side: Gremax 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 22/11/2018

Date Inspected: 23/11/2018 Inspected At: Apex Motoring  
25 Kaki Bukit Road 4, #01-55 Synergy @ KB  
Singapore 417800

Estimated Period of Repair: 6.0 days

Adjuster: ONG HWEE JIE

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,800.00 - \$4,800.00

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 06 Dec 2018)

**Parts:** 143      TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SJS6972L)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
---

< END OF ESTIMATES >