

## Joy Irene (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 24 January 2019 4:45 PM  
**To:** Joy Irene (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: 18/18/18/VC05/021135 / YP 9997Y / DOA 20.11.18 / CHUAN HO SKC 2071K / FOR MANDATE APPROVAL

Dear Irene,

Kindly proceed as proposed.

For rental, may we suggest to start offer from 6 days up to 7 days.

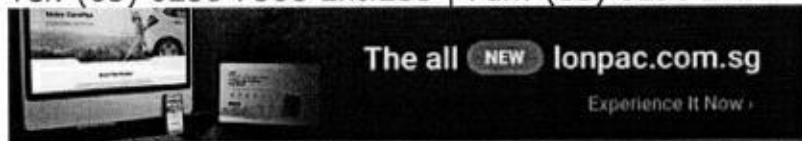
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

**Sent:** Wednesday, 23 January, 2019 2:36 PM

**To:** GERALD POH WEE BIN

**Cc:** Admin A; CS A Team

**Subject:** Ref: 18/18/18/VC05/021135 / YP 9997Y / DOA 20.11.18 / CHUAN HO SKC 2071K / FOR MANDATE APPROVAL

Ref: 18/18/18/VC05/021135

Dear Gerald,

This is turning scenario in a T-junction where our insured driver initiated the turn whilst TP was travelling straight.

BOLA 9 (a) -100%.Liability is not in our favour.

Summary to offer to repairer M/s **CHUAN HO AUTO SERVICE** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 11,279.20 (estimate)	\$ 5,750.00
Loss of Rental	\$ 1,040.00 (\$130 x 8 days)	\$ 910.00 (\$130 x 7 days)

GIA/LTA Search Fee	\$ 7.45	\$ 2.00
<b>TOTAL</b>	<b>\$ 12,326.65</b>	<b>\$ 6,667.45</b>

Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 23 November 2018 3:25 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** RE: SKC 2017 K

#### **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKC 2071K at M/s CHUAN HO AUTO SERVICE on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 22 November 2018 4:10 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SKC 2017 K

Dear Mr Gerald,

Noted with thanks.

Dear Shu Pei,

FYI.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Thursday, 22 November, 2018 4:04 PM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: SKC 2017 K

Dear Catherine ,

The third party vehicle should be SKC2071K

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Wednesday, 21 November, 2018 4:00 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; assignments  
**Subject:** RE: SKC 2017 K

Dear Mr Gerald,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Wednesday, 21 November, 2018 3:54 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [chuanhoautoservice@gmail.com](mailto:chuanhoautoservice@gmail.com)  
**Subject:** FW: SKC 2017 K

Our Ref : 18/18/18/VC05/021135

Dear Catherine,

Kindly proceed with the survey and revert on Direct Settlement.

By the way, our insured has yet to lodge a report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** CHUAN HO AUTO SERVICE [<mailto:chuanhoautoservice@gmail.com>]  
**Sent:** Wednesday, 21 November, 2018 3:25 PM  
**To:** GERALD POH WEE BIN  
**Subject:** SKC 2017 K

Hi Gerald,

Please refer to attached for GIA and Estimate.  
Vehicle is in, please arrange for Survey.  
As mentioned, we are looking at Direct Settlement.  
Thank you.

Regards,  
Sharin  
CHUAN HO AUTO SERVICE  
160 SIN MING DRIVE, #07-09 SIN MING DRIVE (S) 575722  
Hp: 9069 1985

CHUAN HO AUTO SERVICE  
160 SIN MING DRIVE #07-09  
SIN MING AUTO CITY  
SINGAPORE 575722

To : Dear, Sir/Madam

Re : Vehicle : SKC 2071 K AND YP 9997 J  
Date/Time Of Accident : 20/11/2018 1130HRS  
Location : PANDAN LOOP

We enclose herewith final repair bill for repairs to vehicle which was damaged on the above date.  
We now seek recover from you the repair costs, break down as showed below.  
Please address the cheque to "CHUAN HO AUTO SERVICE"

COR : \$5,750  
RENTAL : \$130 X8 DAYS  
LTA SEARCH FEE : \$7.45

Please make Cheque Payable to "CHUAN HO AUTO SERVICE"

Thank you.

Best Regards,

  
Chuan Ho Auto Service

**LETTER OF AUTHORITY**

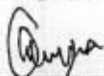
**CHUAN HO AUTO SERVICE  
160 SIN MING DRIVE #07-09  
SIN MING AUTO CITY  
SINGAPORE 575722**

Re : Vehicle : SKC 2071 K AND YP 9997 J  
Date/Time Of Accident : 20/11/2018 1130HRS  
Location : PANDAN LOOP

I hereby authorize Chuan Ho Auto Service to seek repair cost for accident occurred as above.

Thank you.

Best Regards,



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ONG CHIN SENG  
S0123806Z  
9800 2024



## LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC05/021135  
DATE : 29 JANUARY 2019

### DISCHARGE VOUCHER

I/We, **ONG CHIN SENG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **YP 9997J** the sum of Singapore Dollars **Six Thousand Four Hundred Seventy Only (\$6,470.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **SKC 2071K** on **20 NOV 2018** along **PANDAN LOOP**

I /We hereby agree to indemnify and keep indemnify (**GENERAL MEAT CORPORATION PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S CHUAN HO AUTO SERVICE**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

.....  
Name of vehicle owner/Date

**CHUAN HO AUTO SERVICE**  
 SIN MING AUTO CITY  
 160 SIN MING DRIVE #07-09  
 SINGAPORE 575722

Vehicle & Document Information

**FINAL REPAIR BILL : SKC 2071 K**

Date: 06/12/2018  
 Vehicle No: SKC 2071 K  
 Make/Model: TOYOTA CAMRY

S/N	Description	Qty	Repairer's Est	Revised Est
1	RH SIDE MIRROR SET	1	\$ 1,053.20	\$ 1,053.20
2	RHF DOOR	1	\$ 1,348.00	\$ 1,348.00
3	RHF DOOR PROTECTOR STRIP	1	\$ 136.00	\$ 136.00
4	RHF DOOR PROTECTOR CHROME	1	\$ 53.00	\$ 53.00
5	RHF FENDER	1	\$ 890.00	\$ 890.00
6	RHF FENDER EMBLEM (VVT-I)	1	\$ 68.00	\$ 68.00
7	RHF FENDER BRACKET	1	\$ 70.00	\$ 70.00
8	RHF HEADLAMP	1	\$ 1,150.00	\$ 1,150.00
9	RHF FOG LAMP CHROME	1	\$ 90.00	\$ 90.00
10	FRONT BONNET	1	\$ 1,637.00	\$ 1,637.00
11	RHF WHEEL ARCH PROTECTOR	1	\$ 170.00	\$ 170.00
12	RHF WHEEL ARCH PROTECTOR CLIPS	15	\$ 120.00	\$ 120.00
13	RHF RIM	1	\$ 150.00	\$ 150.00

Parts Total : \$ 6,935.20  
 -25% \$ 1,733.80  
**Total : \$ 5,201.40**

1	ANTIRUST PROOFING, GALVANISING SPOT WIELD	\$ 60.00
1	TO CHECK LIGHTING, WIRING & FUSES	\$ 20.00
1	LABOUR TO DISMANTLE FRONT PARTS, REPLACE & RE-ALIGN	\$ 550.00
1	4 WHEEL COMPUTERIZED ALIGNMENT AND WHEEL BALANCING	\$ 60.00
1	TO PUTTY, PRIMER, RE-SPRAY, RHF DOOR INNER, OUTER, FRONT BUMPER, RHF FENDER INNER, OUTER, BONNET INNER, OUTER AND SIDE MIRROR	\$ 1,200.00
1	ALIGNMENT	\$ 60.00

**Labour Total : \$ 1,950.00**

<b>TOTAL :</b>	<b>\$ 7,151.40</b>
<b>-20%</b>	<b>\$ 1,430.28</b>
<b>GRAND TOTAL :</b>	<b>\$ 5,721.12</b>
<b>LUMP SUM :</b>	<b>\$ 5,750.00</b>

CHUAN HO AUTO SERVICE







WIN WIN RENT-A-CAR PTE LTD

## Invoice

SKC2071K  
ONG CHIN SENG  
BLK 514 JURONG WEST STREET 52  
#08-08  
S(640514)

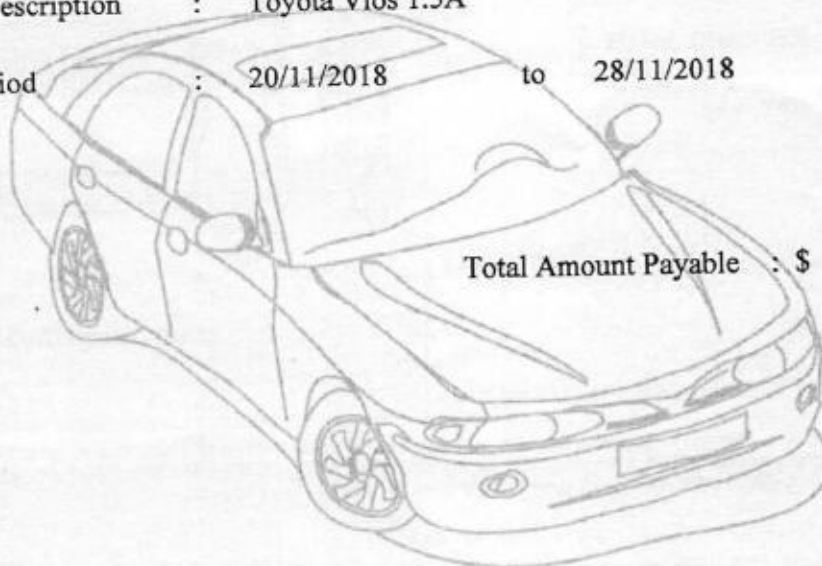
Invoice No : WPLIN0002510  
Invoice Date : 30/11/2018  
Due Date : 30/11/2018  
VHA No : 2780  
Referral ID : C014

Description :	Amount
Rental for 8 Day/s @ \$130 per Day \$	1,040.00

Vehicle No : SMC9636L

Vehicle Description : Toyota Vios 1.5A

Rental Period : 20/11/2018 to 28/11/2018



Total Amount Payable : \$ 1,040.00

## Invoice

SKC2071K  
ONG CHIN SENG  
BLK 514 JURONG WEST STREET 52  
#08-08  
S(640514)

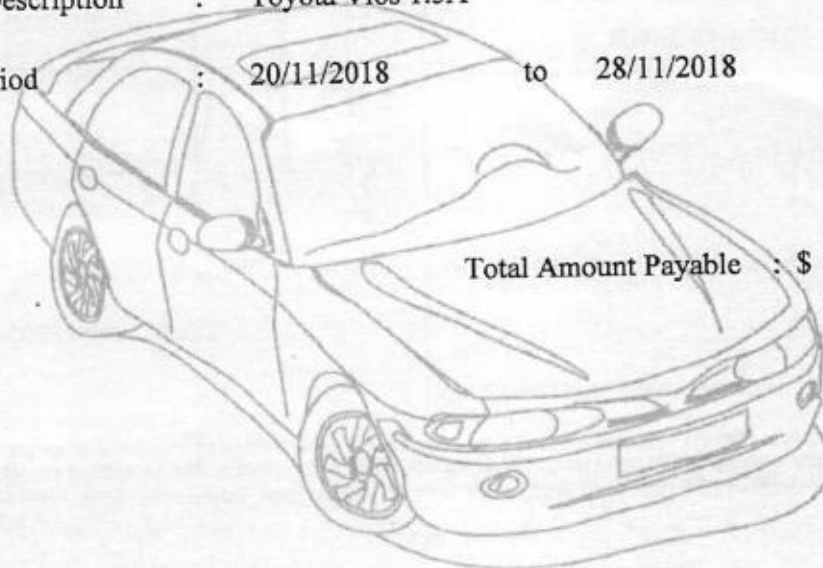
Invoice No : WPLIN0002510  
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