

INSURANCE

INS. CASE OWNER:

CC 4/LPC1802

1157; R266302

LKK:

IDAC:

Surveyor:

Ragmy

DOI:

ASSIGNMENT

Date / Time:

21/11/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SLD 10915

Claim No. :

18/18/18/UP/5/02/124

Name of Insured :

LHAN YE PING

Policy No. :

152V152030

Insured Tel No. :

HP:

Make / Model :

TOYOTA

Excess Sec II :SS

D.O.A. :

18/11/18

Place of Accident :

MALAYSIA

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKB 2025A



INSRS:
WSP:
Tel:
Liability:
RMKS:

SCUT6M



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE/PIC
21/11/18	Non-Reporting Ir (1st):	
	Non-Reporting Ir (2nd):	
	Non-Reporting Ir (Final):	
	Notification Ir (if non-pickup):	
	Call OI:	
1/12/18	After call Ir to OI:	
	Documentation Check List:	Handler Typist
2/2/19	Notification Ir (if non-pickup)	<input type="checkbox"/>
	After call Ir to OI	<input type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input checked="" type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: MDS
 Repair Cost: RRP \$517,276.85 (6 days) Reduction: 47 % Email Call

FINAL SETTLEMENT Date/Time: 14/3/19 Confirm with: Email Call
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 21 If NO or B 28, Ass. Lia:

Repair Cost: \$516,485.35
 Loss of Rental (LOR): \$5 - (days)
 Loss of Use (LOU): \$5 (A40-00 IS 160 x 9 days)
 Loss of Income (LOI): \$5 - (5 x 9 days)

LOR only LOU only LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search \$5 0-00
 Medical: \$5 -
 Disbursement: \$5 - (e.g. Tow/Independent)

Legal Cost \$5 -
 Total: \$5 19,971.55 Global Sum \$5:
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: 450

FINAL PAYMENT Date/Time: 19/3/19 Confirm with: Email Call

Payee 1: \$5 19,971.55 Name 1: SURWAET AMO PE LTD

Payee 2 (Strike if N.A.): \$5 Name 2:
 Payee 3 (Strike if N.A.): \$5 Name 3:

COPY SENT 16/11/18

Paran

REF: **LPC**

05335

ASSIGNMENT

From: _____ Date: **23/11/18**

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SKB 2025A**

at Workshop n/s: **Trans Eurokars**

of: **27A Tanjung Penjun**

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: **100% owner waiting**

Eva

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: **6** days Res. Yes or No

Lump Sum: **-** % 3 Val. Yes or No

CA / REV / REP. / 24 HRS **up**

Date: _____ Person Contacted: _____ Vehicle: IN / OUT



Veh No: **SKB 2025A** Vr Regn: **2017 / DKK**

Type: Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer of: _____

Make: **PORSCHE PANAMERA** CC: **2995**

Colour: **BLUE** AAC: Insured / Std / NI / NA

Sp Reading: **9729** T/Radio: Insured / Std / NI / NA

Eng No: _____

C/No: **WPOZZ2297ZJL108061**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Normal / Jammed / Leaked / Burnt. or

Brake: Normal / Jammed / Leaked / Burnt. or

Modi: Nil / Rrim / STD A/Rim or

Tyre Size: F: **315/35ZR20**

R: **-**

BS / DUN / EXNOVA / GY / FS / LIZA / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal: **6** mm R/Bal: **6** mm

L/Bal: **6** mm L/Bal: **6** mm

D.O.A: **8/11/18** D.O.I: **23/11/18**

Survey held at: **TRANS EUROKARS**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision:

Date / Time	Action / Instruction
	MP: 17.26.03 (REQ: 15.18.43 4T/1)

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

1) Site Insp (\$)

2) Interview (\$)

3) Tech Invs (\$)

4) Weekend (\$)

5) Other: _____

TOTAL: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18021157/R1eb3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 22-11-2018	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLD 1091S	Veh. Inspected	SKB 2025A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/11/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	18/11/2018	Inspection Date	23/11/2018
Survey held at	STUTT GART AUTO PTE LTD 12 SUNGEI KADUT AVE. SINGAPORE 729648		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18021157/R1eb3

Date: 26.11.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKB2025A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.11.2018 at the premises of M/s Stuttgart Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	31,189.06
Revised Estimate Amount	: S\$	9,367.37
"Check" Items Amount	: S\$	4,082.76
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



STUTTGART AUTO PTE LTD
27A TANJONG PENJURU, SINGAPORE 609042
ESTIMATE COST OF REPAIRS



PORSCHE

LONPAC INSURANCE BHD		NAME : Ms Namrata Singh	WIP : 39859
101 THOMSON ROAD		ADDRESS : 16 Balmoral Park	EXCESS :
#19-00 SHAW TOWER		#01-12	DATE : 22.11.2018
SINGAPORE 189702		Singapore 259847	
ATTN. :	MOTOR CLAIMS	TEL :	
FAX :			
VEH NO :	SKB2025A	DATE IN :	CONTACT PERSON : EVA 63310683
CHASSIS NO :	WPOZZZ97ZJL108061	MILEAGE :	TYPE OF CLAIM : TP
MODEL :	Porsche Panamera PDK	DATE REG.: 29.12.2017	POLICY NO. :

NATURE OF WORKS

S/NO	Parts Description	QTY	REVISED	PRICES
1	HEAT SHIELD RH <i>BT</i>	1		\$ 147.10
2	REAR BUMER <i>at</i>	1		\$ 2,371.40
3	BUMPER SOUND ABSORBER LH <i>X MN</i>	1		\$ 289.30
4	BUMPER SOUND ABSORBER RH <i>2 MN</i>	1		\$ 289.30
5	BUMPER SPOILER <i>DE</i>	1		\$ 1,024.60
6	TAIL PIPE COVER LH <i>X ✓ LED</i>	1		\$ 160.10
7	TAIL PIPE COVER RH <i>HA CR</i>	1		\$ 160.10
8	SENSOR OUTER <i>2 X MN</i>	1		\$ 227.60
9	SENSOR INNER	1		\$ 227.60
10	SENSOR GASKET <i>na</i>	2		\$ 5.00
11	BLIND RIVET <i>na</i>	6		\$ 10.20
12	REAR BUMPER SUPPORT LOWER <i>2 X MN</i>	1		\$ 52.60
13	REINFORCEMENT <i>2 BT</i>	1		\$ 941.10
14	TAILGATE <i>X</i>	1		\$ 4,303.30
15	WATER DRAIN STRIP <i>X</i>	1		\$ 54.10
16	STOPPER <i>X</i>	7		\$ 23.10
20	CAVITY PRESERVATION <i>X</i>	1		\$ 80.30
21	SEALANT (W736) <i>X</i>	1		\$ 58.40
24	DECORATIVE FILM BLACK <i>X</i>	1		\$ 38.40
25	FASTENING SCREW <i>X</i>	2		\$ 1.40
27	EXPANSION RIVET <i>X</i>	10		\$ 85.00
28	REAR WINDSCREEN <i>X MN</i>	1		\$ 1,831.40
29	(AH04) ADHESIVE SET <i>X</i>	1		\$ 346.90
30	GROMMET <i>X</i>	1		\$ 10.80
31	LOGO - "PANAMERA" <i>X</i>	1		\$ 156.70
32	BUMPER REFLECTOR RH <i>CR</i>	1		\$ 73.90
33	SENSOR, LINE CONTROL UNIT REAR LID OPEN <i>X MN</i>	1		\$ 195.10
34	REAR MUFFLER RH <i>BT</i>	1		\$ 2,850.80
35	REAR MUFFLER LH <i>2 X MN photo</i>	1		\$ 2,850.80
36	HEXAGON-HEAD BOLT <i>na</i>	4		\$ 7.20
37	SUPPORT <i>na</i>	2		\$ 112.20
38	TAIL PIPE RH <i>HA</i>	1		\$ 729.20
39	HEXAGON-HEAD BOLT <i>na</i>	4		\$ 7.20
40	CLAMPING SLEEVE EXHAUST SYSTEM (WB43) <i>na</i>	2		\$ 171.20

		TOTAL PARTS	\$	19,893.40
		LESS 10%	\$	1,989.34
		TOTAL PARTS COST	\$	17,904.06
		Labour Description		
1	X	TO REMOVE / REPLACE TAILGATE, REAR BUMPER, OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	1560 ✓	\$ 6,240.00
2	X	TO RESPRAY TAILGATE & REAR BUMPER.	1300 ✓	\$ 2,580.00
3		TO CARRY-OUT BODY CAVITY PRESERVATION.		\$ X 250.00
4		TO REMOVE & REPLACE THE REAR EXHAUST ASSY.	NETT ✓	\$ 1,560.00
5		TO TRANSFER THE TAILGATE MECHANISM.	NETT	\$ X 780.00
6		TO REMOVE & REPLACE REAR WINDSCREEN GLASS.	NETT	\$ X 550.00
7		TO SUPPLY SEALER ON THE REAR WINDSCREEN GLASS.	NETT	\$ X 195.00
8		TO SUPPLY SOLAR FLIM ON THE REAR WINDSCREEN GLASS.	NETT	\$ X 300.00
9		TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	✓	\$ 100 280.00
10		TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	NETT ✓	\$ 480 600.00
11		SUNDRIES.	NETT ✓	\$ 30 50.00

LKK Auto Consultants here only
 the Repairer of the following:
 • To receive cash after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No legal modification(s) is allowed
 • Supplementary claim(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

TOTAL LABOUR	\$ -	\$ 13,285.00
TOTAL PARTS	\$ -	\$ 17,904.06
TOTAL	\$ -	\$ 31,189.06
LESS EXCESS	\$ -	\$ -
TOTAL AFTER EXCESS	\$ -	
GST 7%	\$ -	\$ -
GRAND TOTAL	\$ -	\$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

Rasul
 Hp 90010068
 4 days
 23/11/18 @ 1050
 Resurvey & paint

SUPPLEMENTARY PARTS					
1	WIRING HARNESS	<i>cut ✓</i>	1	P971-971-104-C	\$ 475.30 \$ 475.30
2	SUPPORT RH	<i>CRA ✓</i>	1	P971-807-332	\$ 930.70 \$ 930.70
TOTAL PARTS					\$ 13,606.70 \$ 21,299.40
LESS 10%					\$ 1,360.67 \$ 2,129.94
TOTAL PARTS COST					\$ 12,246.03 \$ 19,169.46
Labour Description					
1	TO REMOVE / REPLACE TAILGATE, REAR BUMPER, OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.				\$ 1,560.00 \$ 6,240.00
2	TO RESPRAY TAILGATE & REAR BUMPER.				\$ 1,300.00 \$ 2,500.00
3	TO CARRY-OUT BODY CAVITY PRESERVATION.				\$ - \$ 250.00
4	TO REMOVE & REPLACE THE REAR EXHAUST ASSY.				\$ 1,560.00 \$ 1,560.00
5	TO TRANSFER THE TAILGATE MECHANISM.				\$ - \$ 780.00
6	TO REMOVE & REPLACE REAR WINDSCREEN GLASS.				\$ - \$ 560.00
7	TO SUPPLY SEALER ON THE REAR WINDSCREEN GLASS.				\$ - \$ 195.00
8	TO SUPPLY SOLAR FLIM ON THE REAR WINDSCREEN GLASS.				\$ - \$ 300.00
9	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.				\$ 100.00 \$ 250.00
10	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.				\$ 480.00 \$ 600.00
11	SUNDRIES.				\$ 30.00 \$ 50.00
TOTAL LABOUR					\$ 5,030.00 \$ 13,285.00
TOTAL PARTS					\$ 12,246.03 \$ 19,169.46
TOTAL					\$ 17,276.03 \$ 32,454.46
LESS EXCESS					\$ - \$ -
TOTAL AFTER EXCESS					\$ 17,276.03
GST 7%					\$ 1,209.32 \$ -
GRAND TOTAL					\$ 18,485.35 \$ -

NUMBER OF DAYS: 6 WORKING DAYS(EXCLUDE WAITING FOR LIABILITY,SURVEY,AUTHORIZATION,PARTS,SAT,SUN & PH)



STUTTGART AUTO PTE LTD
27A TANJONG PENJURU, SINGAPORE 609042
FINALIZATION COST OF REPAIRS



PORSCHE

LONPAC INSURANCE BHD		NAME : Ms Namrata Singh	WIP : 39859
101 THOMSON ROAD		ADDRESS : 16 Balmoral Park	EXCESS :
#19-00 SHAW TOWER		#01-12	DATE : 22.11.2018
SINGAPORE 189702		Singapore 259847	
ATTN. :	MOTOR CLAIMS	TEL :	
FAX :			

VEH NO :	SKB2025A	DATE IN :		CONTACT PERSON :	EVA	63310683
CHASSIS NO :	WPOZZZ97ZJL108061	MILEAGE :		TYPE OF CLAIM :	TP	
MODEL :	Porsche Panamera PDK	DATE REG.:	29.12.2017	POLICY NO. :		

NATURE OF WORKS

S/NO	Parts Description		QTY		REVISED	PRICES
1	HEAT SHIELD RH		1	P971-804-170-D -	\$ 147.10	\$ 147.10
2	REAR BUMER		1	P971-807-983- Y-	\$ 2,371.40	\$ 2,371.40
3	BUMPER SOUND ABSORBER LH		1	P971-825-477- -	\$ 289.30	\$ 289.30
4	BUMPER SOUND ABSORBER RH		1	P971-825-478- -	\$ 289.30	\$ 289.30
5	BUMPER SPOILER		1	P971-807-514- Y-	\$ 1,024.60	\$ 1,024.60
6	TAIL PIPE COVER LH		1	P971-807-951- -OK1	\$ 160.10	\$ 160.10
7	TAIL PIPE COVER RH		1	P971-807-952- -OK1	\$ 160.10	\$ 160.10
8	SENSOR OUTER		1	P5Q0-919-275-B -G2X	\$ -	\$ 227.60
9	SENSOR INNER		1	P5Q0-919-275-C -G2X	\$ -	\$ 227.60
10	SENSOR GASKET		2	P5Q0-919-133- -989	\$ 5.00	\$ 5.00
11	BLIND RIVET		6	P9A7-911-603-01-	\$ 10.20	\$ 10.20
12	REAR BUMPER SUPPORT LOWER		1	P971-825-200- -	\$ -	\$ 52.60
13	REINFORCEMENT		1	P971-803-184- -	\$ 941.10	\$ 941.10
14	TAILGATE		1	P971-827-025- Y-GRV	\$ -	\$ 4,303.30
15	WATER DRAIN STRIP		1	P971-854-327-A -	\$ -	\$ 54.10
16	STOPPER		7	P9A7-007-983- -	\$ -	\$ 23.10
20	CAVITY PRESERVATION		1	P000-043-305-51-	\$ -	\$ 80.30
21	SEALANT (W736)		1	P000-043-305-32-	\$ -	\$ 58.40
24	DECORATIVE FILM BLACK		1	P971-853-041-A -OK1	\$ -	\$ 38.40
25	FASTENING SCREW		2	PN -910-742-01-	\$ -	\$ 1.40
27	EXPANSION RIVET		10	PN -911-585-01-	\$ -	\$ 85.00
28	REAR WINDSCREEN		1	P971-845-051-J -	\$ -	\$ 1,831.40
29	(AH04) ADHESIVE SET		1	P000-043-305-35-	\$ -	\$ 346.90
30	GROMMET		1	P971-955-754- -	\$ -	\$ 10.80
31	LOGO - "PANAMERA"		1	P971-853-675- -	\$ -	\$ 156.70
32	BUMPER REFLECTOR RH		1	P971-945-106-A -	\$ 73.90	\$ 73.90
33	SENSOR, LINE CONTROL UNIT REAR LID OPEN		1	P971-962-253-B -	\$ -	\$ 195.10
34	REAR MUFFLER RH		1	P971-253-608- Y-	\$ 2,850.80	\$ 2,850.80
35	REAR MUFFLER LH		1	P971-253-607- Y-	\$ 2,850.80	\$ 2,850.80
36	HEXAGON-HEAD BOLT		4	PN -909-210-02-	\$ 7.20	\$ 7.20
37	SUPPORT		2	P9A7-253-277-00-	\$ 112.20	\$ 112.20
38	TAIL PIPE RH		1	P9A7-253-824-50-	\$ 729.20	\$ 729.20
39	HEXAGON-HEAD BOLT		4	PN -909-210-02-	\$ 7.20	\$ 7.20
40	CLAMPING SLEEVE EXHAUST SYSTEM (WB43)		2	P958-111-220-00-	\$ 171.20	\$ 171.20

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 22 November 2018 12:05 PM
To: eva.kok@eurokars.com.sg; MT_Claim_SG; assignments@lkkauto.com; 'Admin-D (LKKAuto)'
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134
Attachments: SAS2506844.pdf; ESTIMATE - SKB2025A.PDF

12.11pm @ 22/11/18
vehicle not in
person @ eva

Without Prejudice

Dear Eva

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

Please arrange.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]
Sent: Thursday, 22 November, 2018 11:50 AM
To: MT_Claim_SG; ericwoo
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg
Subject: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018

YOUR REF: SLD1091S / OUR REF: SKB2025A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Regards,

 **EUROKARS GROUP**
Driving luxury experiences since 1985

Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 **D:** (65) 6331 0683 **F:** (65) 6331 0690

E: eva.kok@eurokars.com.sg **W:** www.eurokarsgroup.com

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Saturday, 1 December 2018 1:35 PM
To: eva.kok@eurokars.com.sg; 'janice.syn@porsche.com.sg'
Cc: Admin A
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Friday, 23 November, 2018 12:55 PM
To: eva.kok@eurokars.com.sg; admin-d@lkkauto.com; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; kklau@lkkauto.com
Cc: olivialau@lkkauto.com; janice.syn@porsche.com.sg
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Without Prejudice

Dear Eva

Please liaise with LKK Auto Consultants Pte Ltd for quantum & liability.

Dear Catherine/Nivitha

Please submit your prelim advice asap.

Thanks,
Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: Friday, 23 November, 2018 11:56 AM

To: admin-d@lkkauto.com; ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; kklau@lkkauto.com

Cc: olivialau@lkkauto.com; janice.syn@porsche.com.sg

Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Hi Claims Department,

Kindly refer to the attached for your perusal.

Kindly assist revert liability for direct settlement for the case above.

Thank you

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Eva Kok

Sent: 22 November 2018 3:25 PM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Janice Syn <janice.syn@porsche.com.sg>

Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Hi Nivitha,

Ok, appointment confirmed tomorrow 10am.

Owner waiting.

Thank you so much

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: 22 November 2018 3:21 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Eva Kok <eva.kok@eurokars.com.sg>

Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Dear Li Li,

Please be informed that we have re-arrange all our appointments and slot in survey tomorrow at 10am @ 27A Tanjong Penjuru.

Dear Eva,

Appointment confirmed survey on 23/11/2018 @10am.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 22 November 2018 2:48 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; admin-d@lkkauto.com; kklau@lkkauto.com

Cc: olivialau@lkkauto.com

Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Dear Catherine/Nivitha

As spoken, LKK Auto Consultants PL is our exclusive TP surveyor.

Please check again if you can arrange surveyor to attend to this assignment.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]
Sent: Thursday, 22 November, 2018 1:23 PM
To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg; olivialau@lkkauto.com
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Hi,

Already contacted LKK, they cannot manage to survey on the mentioned timing.

Thanks

Regards,



Eva Kok
Insurance Claims Officer
27A Tanjong Penjuru
Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690
E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: ONG LI LI <llong@lonpac.com>
Sent: 22 November 2018 1:13 PM
To: Eva Kok <eva.kok@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Janice Syn <janice.syn@porsche.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; Olivia Lau (LKKAuto) (olivialau@lkkauto.com) <olivialau@lkkauto.com>
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Dear Catherine/Nivitha

Are you able to arrange survey at the timing below?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]
Sent: Thursday, 22 November, 2018 1:06 PM

To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134
Importance: High

Hi LiLi,

Please re-assign surveyor for the above case as LKK appointment was so full and not match my client timing.

Please re-assign and arrange tomorrow survey at 10am @ 27A Tanjong Penjuru.

Please let us have your reply.

Regards,



Eva Kok

Insurance Claims Officer
27A Tanjong Penjuru
Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690
E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: ONG LI LI <long@lonpac.com>
Sent: 22 November 2018 12:05 PM
To: Eva Kok <eva.kok@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: Janice Syn <janice.syn@porsche.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Without Prejudice

Dear Eva

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

Please arrange.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]

Sent: Thursday, 22 November, 2018 11:50 AM

To: MT_Claim_SG; ericwoo

Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg

Subject: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018

YOUR REF: SLD1091S / OUR REF: SKB2025A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Regards,

 **EUROKARS GROUP**
Driving luxury experiences since 1985

Eva Kok

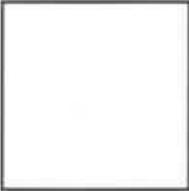
Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

 This email has been checked for viruses by AVG antivirus software.
www.avg.com



PORSCHE

DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned
 Repairers my/our vehicle No: SRB 2025A which has been
 repaired to my satisfaction and I/we admit that the payment for such repairs
 by **Stuttgart Auto Pte Ltd** is in full and final discharge of my claim under
 policy number: _____ in respect of damage
 caused to the said vehicle as a result of an accident that occurred on
18/11/2018 at the cross junction between Cyprian Road & Forest Rd.

Janice Syn



20/12/2018

Witnessed by Repairers

Date:

Neil Singh

20/12/2018

Signature by Insured

Date:



PORSCHE

Date: 18th March 2019

Eurokars Centre

12 Sungei Kadut Avenue
Singapore 729648
Telephone: (65) 6363 0911
Fax: (65) 6363 3911

LONPAC INSURANCE BHD
300 Beach Road
#17-04/07 The Concourse
Singapore
Attn : Motor Claims Department

Claim No : 18/18/18/VP05/021134

Our Ref : SKB2025A

RE: Accident involving SKB2025A & SLD1091S on 18/11/2018

Enclosed is the duly signed Discharge voucher for your perusal.

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$19,927.35**
as soon as possible and mail your cheque to
12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,

Stanley Ngu
Manager - Body & Paint Division
DID: 63602845
FAX: 63602899
e-mail: stanley@eurokars.com.sg



PORSCHE

Date: 03rd April 2019

Eurokars Centre

12 Sungei Kadut Avenue
Singapore 729648
Telephone: (65) 6363 0911
Fax: (65) 6363 3911

LONPAC INSURANCE BHD
300 Beach Road
#17-04/07 The Concourse
Singapore
Attn : Motor Claims Department

Claim No : 18/18/18/VP05/021134

Our Ref : SKB2025A

RE: Accident involving SKB2025A & SLD1091S on 18/11/2018

Enclosed is the duly signed Discharge voucher for your perusal.

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$19,927.35**
as soon as possible and mail your cheque to
12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,

A handwritten signature in black ink, appearing to be 'Stanley Ngu', written over a horizontal line.

Stanley Ngu
Manager - Body & Paint Division
DID: 63602845
FAX: 63602899
e-mail: stanley@eurokars.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18021157/R1eb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 17-04-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLD 1091S	Veh. Inspected	SKB 2025A
Policy No.	Z18VP05020330	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/021134	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	22/11/2018
2. Vehicle Particulars & Condition			
Make & Model	PORSCHE PANAMERA	c.c	2995
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WP0ZZZ97ZJL108061	Colour	BLUE
Odometer	9729	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	315/35Z R20	MICHELIN	6 mm
L/H Front Tyre	315/35Z R20	MICHELIN	6 mm
R/H Rear Tyre	315/35Z R20	MICHELIN	6 mm
L/H Rear Tyre	315/35Z R20	MICHELIN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	18/11/2018	Inspection Date	23/11/2018
Survey held at	27A TANJONG PENJURU		
Repairer	STUTTGART AUTO PTE LTD		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKB 2025A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	HEAT SHIELD RH	BENT	147.10	147.10
1	REAR BUMPER	CUT	2,371.40	2,371.40
1	BUMPER SOUND ABSORBER LH	NECESSARY	289.30	289.30
1	BUMPER SOUND ABSORBER RH	NECESSARY	289.30	289.30
1	BUMPER SPOILER	DEFORMED	1,024.60	1,024.60
1	TAIL PIPE COVER LH	CRACKED	160.10	160.10
1	TAIL PIPE COVER RH	CRACKED	160.10	160.10
1	SENSOR OUTER	NOT NECESSARY	227.60	-
1	SENSOR INNER	NOT NECESSARY	227.60	-
2	SENSOR GASKET	NECESSARY	5.00	5.00
6	BLIND RIVET	NECESSARY	10.20	10.20
1	REAR BUMPER SUPPORT LOWER	NOT NECESSARY	52.60	-
1	REINFORCEMENT	BENT	941.10	941.10
1	TAILGATE	NOT NECESSARY	4,303.30	-
1	WATER DRAIN STRIP	NOT NECESSARY	54.10	-
7	STOPPER	NOT NECESSARY	23.10	-
1	CAVITY PRESERVATION	NOT NECESSARY	80.30	-
1	SEALANT (W736)	NOT NECESSARY	58.40	-
1	DECORATIVE FILM BLACK	NOT NECESSARY	38.40	-
2	FASTENING SCREW	NOT NECESSARY	1.40	-
10	EXPANSION RIVET	NOT NECESSARY	85.00	-
1	REAR WINDSCREEN	NOT NECESSARY	1,831.40	-
1	SET (AH04) ADHESIVE	NOT NECESSARY	346.90	-
1	GROMMET	NOT NECESSARY	10.80	-
1	LOGO 'PANAMERA'	NOT NECESSARY	156.70	-
1	BUMPER REFLECTOR RH	CRACKED	73.90	73.90
1	SENSOR,LINE CONTROL UNIT REAR LID OPEN	NOT NECESSARY	195.10	-
1	REAR MUFFLER RH	BENT	2,850.80	2,850.80
1	REAR MUFFLER LH	BENT	2,850.80	2,850.80
4	HEXAGON-HEAD BOLT	NECESSARY	7.20	7.20
2	SUPPORT	NECESSARY	112.20	112.20

Report Ref No. CC4/LPC18021157/R1eb3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL PIPE RH	BENT	729.20	729.20
4	HEXAGON-HEAD BOLT	NECESSARY	7.20	7.20
2	CLAMPING SLEEVE EXHAUST SYSTEM(WB43)	NECESSARY	171.20	171.20
1	WIRING HARNESS (ADDITIONAL)	CUT	475.30	475.30
1	SUPPORT RH (ADDITIONAL)	CRACKED	930.70	930.70
	LESS 10% DISCOUNT		-2,129.94	-1,360.67
			19,169.46	12,246.03
	<u>SPECIAL NETT ITEMS</u>			
1	SUNDRIES (SN)	NECESSARY	50.00	30.00
			50.00	30.00
	<u>LABOUR</u>			
	TO REMOVE/REPLACE TAILGATE ,REAR BUMPER ,OTHER DAMAGED PARTS & TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.		6,240.00	1,560.00
	TO RESPRAY TAILGATE & REAR BUMPER.		2,500.00	1,300.00
	TO CARRY -OUT BODY CAVITY PRESERVATION.	NOT NECESSARY	250.00	-
	TO REMOVE & REPLACE THE REAR EXHAUST ASSY .		1,560.00	1,560.00
	TO TRANSFER THE TAILGATE MECHANISM .	NOT NECESSARY	780.00	-
	TO REMOVE & REPLACE REAR WINDSCREEN GLASS.	NOT NECESSARY	560.00	-
	TO SUPPLY SEALER ON THE REAR WINDSCREEN GLASS	NOT NECESSARY	195.00	-
	TO SUPPLY SOLAR FILM ON THE REAR WINDSCREEN GLASS	NOT NECESSARY	300.00	-
	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		250.00	100.00
	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		600.00	480.00
			13,235.00	5,000.00
GRAND TOTAL			32,454.46	17,276.03
RECOMMENDED COST OF REPAIRS				17,276.03

Report Ref No. CC4/LPC18021157/R1eb3n2

MOHAMMED RASUL BIN MOHD YUNUS
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.