

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Saturday, 1 December 2018 1:35 PM
To: eva.kok@eurokars.com.sg; 'janice.syn@porsche.com.sg'
Cc: Admin A
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Friday, 23 November, 2018 12:55 PM
To: eva.kok@eurokars.com.sg; admin-d@lkkauto.com; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; kklau@lkkauto.com
Cc: olivialau@lkkauto.com; janice.syn@porsche.com.sg
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Without Prejudice

Dear Eva

Please liaise with LKK Auto Consultants Pte Ltd for quantum & liability.

Dear Catherine/Nivitha

Please submit your prelim advice asap.

Thanks,

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]

Sent: Friday, 23 November, 2018 11:56 AM

To: admin-d@lkkauto.com; ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; kklau@lkkauto.com

Cc: olivialau@lkkauto.com; janice.syn@porsche.com.sg

Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Hi Claims Department,

Kindly refer to the attached for your perusal.

Kindly assist revert liability for direct settlement for the case above.

Thank you

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Eva Kok

Sent: 22 November 2018 3:25 PM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Janice Syn <janice.syn@porsche.com.sg>

Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Hi Nivitha,

Ok, appointment confirmed tomorrow 10am.

Owner waiting.

Thank you so much

Regards,



Eva Kok

Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690

E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: 22 November 2018 3:21 PM

To: 'ONG LI LI' <long@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Eva Kok <eva.kok@eurokars.com.sg>

Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Dear Li Li,

Please be informed that we have re-arrange all our appointments and slot in survey tomorrow at 10am @ 27A Tanjong Penjuru.

Dear Eva,

Appointment confirmed survey on 23/11/2018 @10am.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Thursday, 22 November 2018 2:48 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; admin-d@lkkauto.com; kklau@lkkauto.com

Cc: olivialau@lkkauto.com

Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Dear Catherine/Nivitha

As spoken, LKK Auto Consultants PL is our exclusive TP surveyor.

Please check again if you can arrange surveyor to attend to this assignment.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]
Sent: Thursday, 22 November, 2018 1:23 PM
To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg; olivialau@lkkauto.com
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Hi,

Already contacted LKK, they cannot manage to survey on the mentioned timing.

Thanks

Regards,



Eva Kok

Insurance Claims Officer
27A Tanjong Penjuru
Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690
E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: ONG LI LI <llong@lonpac.com>
Sent: 22 November 2018 1:13 PM
To: Eva Kok <eva.kok@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Janice Syn <janice.syn@porsche.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>; Olivia Lau (LKKAuto) (olivialau@lkkauto.com) <olivialau@lkkauto.com>
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Dear Catherine/Nivitha

Are you able to arrange survey at the timing below?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]
Sent: Thursday, 22 November, 2018 1:06 PM

To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134
Importance: High

Hi LiLi,

Please re-assign surveyor for the above case as LKK appointment was so full and not match my client timing.

Please re-assign and arrange tomorrow survey at 10am @ 27A Tanjong Penjuru.

Please let us have your reply.

Regards,



Eva Kok

Insurance Claims Officer
27A Tanjong Penjuru
Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690
E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

From: ONG LI LI <llong@lonpac.com>
Sent: 22 November 2018 12:05 PM
To: Eva Kok <eva.kok@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: Janice Syn <janice.syn@porsche.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>; Rick Teo <rickteo@eurokars.com.sg>
Subject: RE: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018 Our Ref: 18/18/18/VP05/021134

Without Prejudice

Dear Eva

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

Please arrange.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]
Sent: Thursday, 22 November, 2018 11:50 AM
To: MT_Claim_SG; ericwoo
Cc: janice.syn@porsche.com.sg; jobithomas@eurokars.com.sg; rickteo@eurokars.com.sg
Subject: TP CLAIMS- SKB2025A & SLD1091S DOA 18/11/2018

YOUR REF: SLD1091S / OUR REF: SKB2025A THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Kindly revert Officer In Charge for the case above.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal

Thank you

Regards,



Eva Kok

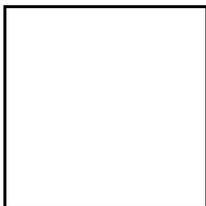
Insurance Claims Officer

27A Tanjong Penjuru

Singapore 609042

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