## Vic (LKKAuto)

From: Vic (LKKAuto)

Tuesday, 27 November, 2018 1:25 PM Sent:

To: Derek Oh Siong Wee

Cc: Richmond Ho; Admin A; Vic (LKKAuto)

RE: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E LKK REF Subject:

CC4/ASM18021148/hb3

#### WITHOUT PREJUDICE

Dear Derek,

We refer to the above matter.

Please be informed that we are currently looking into the matter. There is no conclusive evidence yet to substantiate either party's version.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us a copy of your client's video footage to support his/her claim.

## Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Shu Pei (LKKAuto)

Sent: Tuesday, 27 November, 2018 12:01 PM

To: winnie.ho@axa.com.sg

Cc: Richmond Ho; Derek Oh Siong Wee; Admin A; Vic (LKKAuto) Subject: FW: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

### Please note that: -

LKK ref	Officer in charge
CC4/ASM18021148/hb3	Vic

## To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei| Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HO Winnie < winnie.ho@axa.com.sg>
Sent: Tuesday, 27 November 2018 11:28 AM
To: Admin A < admin-a@lkkauto.com>

Cc: Richmond Ho <richmond.ho@wearnes.com>; Derek Oh Siong Wee <derek.oh@wearnes.com>

Subject: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E

WITHOUT PREJUDICE Save as to Costs

Hi LKK,

Please follow up. Tks

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: winnie.ho@axa.com.sg

Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



# redefining / insurance



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**From:** Derek Oh Siong Wee [mailto:derek.oh@wearnes.com]

Sent: 27 November, 2018 10:30 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Richmond Ho <richmond.ho@wearnes.com>

Subject: RE: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E

Importance: High

Any update

Best Regards,

#### **Derek Oh**

Service Consultant Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935 **D** (65) 6430 4895 **M** (65) 9818 7217

www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee

Sent: Wednesday, 21 November, 2018 5:20 PM

**To:** 'motor.survey@axa.com.sg' < motor.survey@axa.com.sg >

Cc: Richmond Ho <richmond.ho@wearnes.com>

Subject: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E

Importance: High

Hi

Please refer to the above attachment and check if possible for direct settlement

Best Regards,

#### Derek Oh

Service Consultant Bodyshop & Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935 **D** (65) 6430 4895 **M** (65) 9818 7217

www.wearnes.com derek.oh@wearnes.com

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