

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 30 November, 2018 9:47 AM
To: Derek Oh Siong Wee
Cc: Richmond Ho; Admin A; Vic (LKKAUTO)
Subject: RE: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E LKK REF CC4/ASM18021148/hb3

WITHOUT PREJUDICE

Dear Derek,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Derek Oh Siong Wee [mailto:derek.oh@wearnes.com]
Sent: Thursday, 29 November, 2018 5:36 PM
To: Vic (LKKAUTO)
Cc: Richmond Ho; Admin A
Subject: RE: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E LKK REF CC4/ASM18021148/hb3
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Tuesday, 27 November, 2018 1:34 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E LKK REF CC4/ASM18021148/hb3
Importance: High

FYA

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 27 November, 2018 1:25 PM
To: Derek Oh Siong Wee <derek.oh@wearnes.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E LKK REF CC4/ASM18021148/hb3

WITHOUT PREJUDICE

Dear Derek,

We refer to the above matter.

Please be informed that we are currently looking into the matter. There is no conclusive evidence yet to substantiate either party's version.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us **a copy of your client's video footage** to support his/her claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Tuesday, 27 November, 2018 12:01 PM

To: winnie.ho@axa.com.sg

Cc: Richmond Ho; Derek Oh Siong Wee; Admin A; Vic (LKKAuto)

Subject: FW: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18021148/hb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Tuesday, 27 November 2018 11:28 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>; Derek Oh Siong Wee <derek.oh@wearnes.com>
Subject: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E

WITHOUT PREJUDICE
Save as to Costs

Hi LKK,

Please follow up. Tks

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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From: Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]
Sent: 27 November, 2018 10:30 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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From: Derek Oh Siong Wee
Sent: Wednesday, 21 November, 2018 5:20 PM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: DIRECT SETTLEMENT FOR SLU1207L AND SKD3107E
Importance: High

Hi

Please refer to the above attachment and check if possible for direct settlement

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



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