

15/5/2016

INS CASE OWNER:

CC / AXA1802

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Cal

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

(w/gst)

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

640.00 / 580.00 x 8 days =

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

6,867.23

Global Sum \$S:

Email

Cal

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

SS

6,867.23

Name 1:

ESTEEM PERFORMANCE PIE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

vic-prc
20/03/2020

REF: ASM(AXA)

ASSIGNMENT

From: Date: 22-11-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLJ 1053X

at Workshop n/s: Esteem Performance

of 5033 11MK 1nd Park 2 #01-259

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$811c

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: 1-B1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLJ 1053X Yr Regn: 11 16

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy with

Colour: M. P. white

Sp. Reading: 71843

Eng/No:

C/No: JTDG-20W 30J 006279

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

23/11 15h pass to Customer

\$5812.88

R = \$4083.42 / 58.71.

Date/Time: File Pass to?

1)

Date/Time: File Return to?

2)

Report Format:

Lump Sum / I.B.R. (\$)

☐ : Preli. Report☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation

) 5+PS \$

) Photos

) Other

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18021147/Kpb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 22-11-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJF 624M	Veh. Inspected	SLJ 1053X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	17/11/2018	Inspection Date	22/11/2018	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLJ 1053 X

Parts	(a) Cost / List Price Items	\$	7,727.86
	Plus/Less 25%	\$	1,931.97
	Total of Cost / List	\$	5,795.90
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	570.40
Total Parts Cost		\$	6,366.30
Labour		\$	3,530.00
Total		\$	9,896.30

The above total will be subjected to 7% G.S.T.

Not Authorized
1.B1
Recovery B4 paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to on-site audit
- Third party claims on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 22/11/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is not authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 06 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : Sc Date: 22/11/18



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : **SLJ 1053 X**
Make & Model : **TOYOTA WISH**
Chassis No : **JTDGG20W30J006279**

Submit By : **Carmen Lim**
Year Manufacture : **2016**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen moulding	1	\$70.20	S.N	✓
2	Rear windscreen sealant	1	\$50.00	S.N	✗
3	Reverse sensor	2	\$370.20	S.N	2005n
4	Rear number plate	1	\$45.00	S.N	✓
6	Rear No.plate lamp LH	1	\$70.50		✗
7	Rear No.plate lamp RH	1	\$70.50		✗
8	Rear bumper	1	\$579.23		✓
9	Rear bumper clip	10	\$38.90		✓
10	Rear bumper side retainer LH	1	\$93.10		✓
11	Rear bumper side retainer RH	1	\$93.10		✗
12	Rear bumper bracket LH	1	\$97.87		✗
13	Rear bumper bracket RH	1	\$97.87		✗
14	Rear bumper sponge	2	N/A		✗
14	Rear Bumper reinforcement	1	N/A		✗
15	Rear bumper reflector LH	1	\$57.56		✗
16	Rear bumper reflector RH	1	\$57.56		✗
17	Rear bumper reflector garnish LH	1	N/A		✗
18	Rear bumper reflector garnish RH	1	N/A		✗
19	Tail door	1	\$1,500.70		✓
20	Tail door lock	1	\$375.60		✓
21	Tail door emblem	1	\$59.70		✓
22	"GREEN" Sticker	1	\$35.00	S.N	✓
23	Tail door chrome	1	\$278.50		✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : **SLJ 1053 X**

Make & Model : **TOYOTA WISH**

Chassis No : **JTDGG20W30J006279**

Submit By : **Carmen Lim**

Year Manufacture : **2016**

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail door trim <i>pu</i>	1	\$365.20		X
25	Tail door trim clip <i>un</i>	10	\$42.10		X
26	Taildoor reflector LH <i>pu</i>	1	\$319.70		X
27	Taildoor reflector RH <i>pu</i>	1	\$319.70		X
28	Tail end panel <i>B</i>	1	\$560.24		✓
29	Tail end panel garnish <i>pu</i>	1	\$279.86		✓
30	Tail end panel garnish clip <i>un</i>	10	\$32.10		✓
31	Boot weatherstrip <i>Di/1K</i>	1	\$341.12		✓
32	Tail lamp LH <i>pu</i>	1	\$339.76		X
33	Tail lamp RH <i>pu</i>	1	\$339.76		X
34	Spare tyre well panel <i>pu</i>	1	\$750.90		X
35	Spare tyre board <i>pu</i>	1	\$566.73		X
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary term(s) must be surveyed and is subject to final approval from Insurance Co.

Acknowledged by Repairer:

Signature:

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLJ 1053 X** Submit By : **Carmen Lim**
Make & Model : **TOYOTA WISH** Year of Manufacture : **2016**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL)	\$1,400.00	800
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL, LH REAR FENDER)	\$1,200.00	1000
3	To check Wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
6	To remove & refit rear windscreen.	\$120.00	✓
7	To tuff coat.	\$250.00	60
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Company Reg No. 200005485N / GST No. 20-0005485-N

This is hence notified, any further painting or repair work must be resurveyed and confirmed by the insurance company. This is to ensure no prejudice to the insurance company.

Acknowledged by:

Signature:

Date:

ESTEEM PERFORMANCE PTE LTD

BLK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-259 SINGAPORE 569536

Tel:64841221 Fax:64847829

Spare Parts

Vehicle No. :

SLJ 1053 X

Submit By :

CARMEN LIM

Make & Model :

TOYOTA WISH

Year Manufacture :

2016

Chassis No. :

JTDGG20W30J006279

Engine No. :

Cost / List**Supplementary**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Anttena <i>CNT</i>	1	\$171.19		<i>✓</i>
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

*Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge**171.19.*




Service Request Details

Claim

S8M013TN

Reference

None 

Loss Date

November 17, 2018

Request Date

November 21, 2018

Due Date

November 28, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

22/11/2018 @ 10:36am
Jenny veh in
Kenneth

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLJ1053X

Make

TPVD TOYOTA

Model

WISH

Service Address

...

Primary Contact/Insured

PERUMAL S/O A SUPPIAH
BLK 177, LOMPANG ROAD, #02-10, 670177, Singapore

SMQUTE@SINGNET.COM.SG

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions
NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

[New Message](#)

Catherine Chong (LKK Auto)

From: jenny chong <jenny@esteemperf.com.sg>
Sent: Wednesday, 21 November, 2018 1:13 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: carmen lim; keith tan; serence ctc
Subject: REQUEST FOR PRI SURVEY SLJ 1053 X
Attachments: 20181121130946403.pdf

Categories: Pragati

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell car Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLJ 1053 X.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 Ang Mo Kio Industrial Park 2, #01-259, Singapore 569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We prefer LKK to survey the car.



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 November, 2018

**PERUMAL S/O A SUPPIAH
BLK 177, LOMPANG ROAD #02-10,
Singapore 670177**

Dear Sir,

**OUR REF : CC4/ASM18021147/Kpb3
YOUR REF : SJF 624A
ACCIDENT INVOLVING SJF 624A & SLJ 1053X ON 17/11/2018 ALONG/AT TOA
PAYOH OPP BLK 159**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 December 2018 5:25 PM
To: 'motor.doc@axa.com.sg'
Cc: Admin A; WANG Peter
Subject: <Request for Insured GIA Report> S8M013TN; Insured Veh: SJF 624A; Third Party Veh: SLJ 1053X; DOA: 17/11/2018*LKK REF: CC4/ASM18021147/Kpb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: KADRI Mateen <mateen.kadri@axa.com.sg>
Sent: Wednesday, 12 December 2018 12:36 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; WANG Peter
Subject: RE: <Request for Insured GIA Report> S8M013TN; Insured Veh: SJF 624A; Third Party Veh: SLJ 1053X; DOA: 17/11/2018*LKK REF: CC4/ASM18021147/Kpb3
Attachments: GIA REPORT OF SJF624A (INSD).PDF

Hi,

Insured reported, report as attached for your necessary actions.

Thank you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, December 11, 2018 5:25 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; WANG Peter <peter.wang@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M013TN; Insured Veh: SJF 624A; Third Party Veh: SLJ 1053X; DOA: 17/11/2018*LKK REF: CC4/ASM18021147/Kpb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

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Liability clear - Pls get LOA

Type

🔔 Question

Message

OI driver (sibling) submitted report. Pls get owner's LOA.

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 June 2019 5:51 PM
To: sivaops2702@gmail.com
Subject: ACCIDENT INVOLVING SJF 624A(AXA) & SLJ 1053X ALONG/AT PIE LORONG 1 TOA PAYOH EXIT ON 17/11/2018
Attachments: LETTER OF AUTHORISATION_owner.docx

Dear Sir/ Mdm

OUR REF : CC4/ASM18021147/Kpb3
ACCIDENT INVOLVING SJF 624A(AXA) & SLJ 1053X ALONG/AT PIE LORONG 1 TOA PAYOH EXIT ON 17/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by AXA Insurance Pte Ltd to deal with the third party claim against our insured policy(SJF 624A).

As per AXA instruction we would like to request a copy of the following documents: -

- Authorisation to act from the car owner.

Attached is a template for your necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

To whom it may concern,

I, PERUMAL S/O A.SUPPIAH, S1280480F am the registered owner of the vehicle SJF 624 A.

The vehicle is insured by AXA Insurance Pte Ltd.


I gave my authorisation and consent for MR JOSHUA KOVIL PILLAI, S1292810F to drive my vehicle on 17th NOVEMBER 2018.

If you have any questions concerning this matter, please contact me using the information provided below.

Owner Name: PERUMAL S/O A.SUPPIAH

Owner NRIC: S1280480F

Owner Contact number: 97741751

Owner Signature:  11/6/19

Hsiao Tong (LKKAUTO)

From: Siva Cva <sivaops2702@gmail.com>
Sent: Tuesday, 11 June 2019 6:10 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SJF 624A(AXA) & SLJ 1053X ALONG/AT PIE LORONG 1 TOA PAYOH EXIT ON 17/11/2018
Attachments: LETTER OF AUTHORISATION.pdf

Dear Ms Chew,

Kindly find attached authorisation letter from Mr Perumal.

Please confirm safe receipt.

Thanks.

On Tue, 11 Jun 2019 at 17:51, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Sir/ Mdm

OUR REF : CC4/ASM18021147/Kpb3

ACCIDENT INVOLVING SJF 624A(AXA) & SLJ 1053X ALONG/AT PIE LORONG 1 TOA PAYOH EXIT ON 17/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by AXA Insurance Pte Ltd to deal with the third party claim against our insured policy(SJF 624A).

As per AXA instruction we would like to request a copy of the following documents: -

- Authorisation to act from the car owner.

Attached is a template for your necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SJF 624 A

Our Ref : CIV1303022 / SLJ 1053 X

Date : 18.03.2020

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way

#24-01 AXA Tower

Singapore 068811

RE : ACCIDENT INVOLVING SLJ 1053 X & SJF 624 A
ACCIDENT DATE 17.11.2018
ACCIDENT ALONG TOA PAYOH OPPOSITE BLK 159

We are the workshop for the owner of motor vehicle no : SLJ 1053 X which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SLJ 1053 X we are submitting these claims for your consideration.

1	Cost of repair	S \$	6,219.78
2	Loss of use <u>9</u> days @ \$ <u>160</u> / day	S \$	1,440.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	7,667.23

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (Inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department
Your Ref No: SJF624A
Claim Type: Third Party
Accident Date: 17/11/2018
TP Veh Reg No: SJF624A

Claim No: CER1302310
Final No: CIV1303022
Date: 03 Mar 2020
Policy No: SD18V00033
Veh Reg No: SLJ1053X
Make/Model: TOYOTA WISH 1.8CVT
Chassis No: JTDGG20W30J006279
Engine No: 2ZR1882070
Reg. Date:

Tax Invoice to Vehicle No :SLJ1053X

Description	Quantity	List Price S\$	Amount S\$
Others			
1 COST FOR REPAIR	1 PCS	5,812.88	
		5,812.88	5,812.88
Total			S\$ 5,812.88
Add GST @ 7%			406.90
Total Amount Payable			S\$ 6,219.78

TOTAL: SINGAPORE DOLLAR SIX THOUSAND TWO HUNDRED NINETEEN AND CENTS SEVENTY EIGHT ONLY

The above vehicle was surveyed by KENNETH on 22/11/2018

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE





Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 23/12/2019

Survey Details:

Date of loss	17-Nov-18
Date of appointment	22-Nov-18
Date of survey	22-Nov-18
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLJ 1053X
Make and Model	TOYOTA WISH 1.8CVT
Date of registration	29-Nov-16
Parf Rebate	
Market Value (est)	\$ 81,000.00
Parf Rebate (est)	\$ 60,172.00
Nett Loss (est)	\$ 20,828.00

Repair details:

Initial Estimate	9,896.30
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Proposed/Revised repair cost:

Parts	\$ 3,622.88
Check items (estimate)	\$ -
Labour	\$ 2,190.00
Total	\$ 5,812.88
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>6 days</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs. It was reported by Insured Driver that he rear-ended TP vehicle. A letter was sent out to Insured to notify the TP claim and NCD issues. BOLA 27 - OID rear-ended TP. Till date, we are still pending for TP LOD.


Mandate:

Liability(TP)		100%	
Proposed repair cost (w/gst)	\$	6,219.78	(TBC)
Loss of use (TBC)	\$	-	no. of days
Loss of rental (w/gst) TBC	\$	960.00	\$120 x 8 days
Loss of income (TBC)	\$	-	no. of days
LTA search fees (TBC)	\$	7.49	
Others			
Proposed Total	\$	7,187.27	TBC

***TBC = To Be Confirmed

 **Re:<IA>**

Type

 Question

Message

Hi Vic, Mandate IA approved.

[Reply](#)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021147/Kha3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 06-04-2020



ATTN: KITTY TEO

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJF 624A	Veh. Inspected	SLJ 1053X
Policy No.	GA344466	Coverage (\$)	0.00
Claim No.	S8M013TN	Excess (\$)	0.00
Assign From	KITTY TEO	Assign Date	22/11/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDGG20W30J006279	Colour	METALLIC PEARL WHITE
Odometer	71643	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	NEXEN	2 mm
L/H Front Tyre	195/65 R15	NEXEN	2 mm
R/H Rear Tyre	195/65 R15	NEXEN	3 mm
L/H Rear Tyre	195/65 R15	NEXEN	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	17/11/2018	Inspection Date	22/11/2018
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 1053X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR NO. PLATE LAMP LH (CONSISTENT)	SERVICEABLE	70.50	-
1	REAR NO. PLATE LAMP RH (CONSISTENT)	SERVICEABLE	70.50	-
1	REAR BUMPER (CONSISTENT)	BENT	579.23	579.23
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	38.90	38.90
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	93.10	93.10
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	93.10	-
1	REAR BUMPER BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	97.87	-
1	REAR BUMPER BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	97.87	-
2	REAR BUMPER SPONGE (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	REAR BUMPER REINFORCEMENT (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	SERVICEABLE	57.56	-
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	SERVICEABLE	57.56	-
1	REAR BUMPER REFLECTOR GARNISH LH (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	REAR BUMPER REFLECTOR GARNISH RH (NPA) (CONSISTENT)	NOT NECESSARY	-	-
1	TAIL DOOR (CONSISTENT)	BENT	1,500.70	1,500.70
1	TAIL DOOR LOCK (CONSISTENT)	DENTED	375.60	375.60
1	TAIL DOOR EMBLEM (CONSISTENT)	NECESSARY	59.70	59.70
1	TAIL DOOR CHROME (CONSISTENT)	CRACKED	278.50	278.50
1	TAIL DOOR TRIM (CONSISTENT)	SERVICEABLE	365.20	-
10	TAIL DOOR TRIM CLIP (CONSISTENT)	NOT NECESSARY	42.10	-
1	TAILDOOR REFLECTOR LH (CONSISTENT)	SERVICEABLE	319.70	-
1	TAILDOOR REFLECTOR RH (CONSISTENT)	SERVICEABLE	319.70	-
1	TAIL END PANEL (CONSISTENT)	BENT	560.24	560.24
1	TAIL END PANEL GARNISH (CONSISTENT)	BUCKLED	279.86	279.86
10	TAIL END PANEL GARNISH CLIP (CONSISTENT)	NECESSARY	32.10	32.10
1	BOOT WEATHERSTRIP (CONSISTENT)	DISTORTED / DENTED	341.12	341.12
1	TAIL LAMP LH (CONSISTENT)	SERVICEABLE	339.76	-

Report Ref No. CC4/ASM18021147/Kha3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL LAMP RH (CONSISTENT)	SERVICEABLE	339.76	-
1	SPARE TYRE WELL PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	750.90	-
1	SPARE TYRE BOARD (CONSISTENT)	SERVICEABLE	566.73	-
1	ANTTENA (CONSISTENT) (ADDITIONAL)	CRACKED	171.19	171.19
	LESS 25% DISCOUNT		-1,974.76	-1,077.56
			5,924.29	3,232.68
	SPECIAL NETT ITEMS			
1	REAR WINDSCREEN MOULDING (SN) (CONSISTENT)	NECESSARY	70.20	70.20
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	50.00	40.00
2	REVERSE SENSOR (SN) (CONSISTENT)	DENTED	370.20	200.00
1	REAR NUMBER PLATE (SN) (CONSISTENT)	DENTED	45.00	45.00
1	"GREEN" STICKER (SN) (CONSISTENT)	NECESSARY	35.00	35.00
			570.40	390.20
	LABOUR			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL) INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET LH, REAR BUMPER BRACKET RH AND SPARE TYRE WELL PANEL.		1,400.00	800.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL, LH REAR FENDER).		1,200.00	1,000.00
	TO CHECK WIRING.		50.00	20.00
	TO REMOVE & REFIT REVERSE SENSOR.		120.00	50.00
	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD.		150.00	60.00
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	TO TUFF COAT.		250.00	60.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		120.00	60.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.		120.00	20.00
			3,530.00	2,190.00
	GRAND TOTAL		10,024.69	5,812.88

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RECOMMENDED COST OF REPAIRS			5,812.88
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Report Ref No. CC4/ASM18021147/Kha3s2

KONG SENG CHEONG

Licensed Appraiser

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