

(INSUR)

INS. CASE OWNER:

CC 4 / III 1802

LKK:

IDAC:

Surveyor:

Tavilla

DOI:

ASSIGNMENT

28/11/18

Date / Time:

22/11/18

Registered in Merimen:

22/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 795 NH

Name of Insured:

LTP

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

4/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

MCT 011042

Policy No.:

MUN 0015

Make / Model:

HYUNDAI

Place of Accident:

LTP

If NO, Driver Name / Age: TFF Hui men

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SEP 2645H



INSRS:

WSP:

Tel:

Liability:

RMKS:

MORA



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

26/11/18
WIT.SEP 2645H - X
SH 795 NH - 4/4/18 (MORA) (MORA 3.000. 8/4/18)

✓ 100%.

24/11/18 - Full → typemarch

21/11/18 - FILE PASS TO LSP TO CLOSE

STAGE DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / A. (Assessed)

BOLA S/N No. : 15

If NO or B 28, Ass. Lia :

Repair Cost: (w/631)

\$5 2461.00

Loss of Rental (LOR): (w/61)

\$5 642.00

(6 days) x \$100

Loss of Use (LOU):

\$5

(S

x days)

Loss of Income (LOI):

\$5

(S

x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search:

\$5 2.49

Medical:

\$5

Disbursement:

\$5

(e.g. Tow / Independent)

Legal Cost:

\$5

Total:

\$5 3110.49

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 3110.49

Name 1: Moya Automobile Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350

22/11/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18021137/pb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 22-11-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 7553H	Veh. Inspected	SKF 3645H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/11/2018	Inspection Date		
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/05/06/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0068854-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System

Hilton Car Rental Centre

Hilton Auto Trading

Dealing in New/Used Cars, Hire Purchase & Insurance



TP INSURER: India International Insurance Pte Ltd (HQ)

0

Singapore

Claimant Insurer: NTUC Income Insurance Co-operative Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	14/11/2018
Vehicle Reg. No.:	SKF3645H	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	GOH DUO YUN SHAUN		
Make/Model:	VOLKSWAGEN SCIROCCO, 1.4 (A)	Vehicle Reg. Date:	24/05/2012
Vehicle Colour:	WHITE		
Engine No:	CAV400192	Chassis No:	WWZZZ13ZCV031791
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	2,039.40
Miscellaneous Items	10.00
Labour	1,210.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	3,259.40
+ GST 7.00% (\$\$)	228.16
Nett Amount (\$\$)	3,487.56

This claim is handled by: JACELYN

Generated using Meridian e-Claims Internet Estimation & Adjusting System

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanfer 974495747
'wp'
28/11/18 @ 130pm
Recovery after repair
Lumpsum
Sur@lkkauto.com
4 days

Estimate Report

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Nov 2018)
Parts: M1-COUPE VOLKSWAGEN SCIROCCO 1.4 (A) (Catalogue: Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKF3645H)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page n marker on the last estimate page
Further info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars
1	1		*FRONT DOOR RH
2	1		*FRONT DOOR LOWER PROTECTIVE MOULDING RH
3	1		*FRONT DOOR RUBBER RH
4	10		*FRONT DOOR RIVET
5	1		*FRONT FENDER RH - REPAIR
6	1		*FRONT WHEEL RIM RH - REPAIR

P=Franchise part, L=List Item Disc.

Sub Total ()
- List Item Discount on L Items ()

Total Parts ()

Report was unsubmitted during this print-out
Generated using Merimen e-Claims IEAS

US
#23W

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO CHECK WIRING & LIGHTING MECHANISM	New	20 60.00
2	TO KNOCK & STRAIGHTEN ON FRONT FENDER RH. TO REPLACE DAMAGED ITEMS. RE-ALIGN CONNECTION.	New	300 400.00
3	TO RUST PROOF ON REPAIRED AREAS	New	30 50.00
4	TO SPRAY PAINT ON REPAIRED AREAS	New	400 500.00
5	TO CHECK WHEEL ALIGNMENT	New	60 80.00
6	TO REPAIR ON FRONT WHEEL RIM RH	New	80 120.00
Gross Labour Cost (S\$)			1,210.00

Report was unsubmitted during this print-out.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



Main Office : No. 22, Jalan Klang, Singapore 180419
Tel: 6476 8333 Fax: 6271 5891

Service Centre : Block 1008, Bukit Merah Lane 3,
#01-04/05/08/115, Singapore 169722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0068864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
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Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading

Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER: India International Insurance Pte Ltd (HQ)

0

Singapore

Claimant Insurer: NTUC Income Insurance Co-operative Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	14/11/2018
Vehicle Reg. No.:	SKF3845H	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	GOH DUO YUN SHAUN		
Make/Model:	VOLKSWAGEN SCIROCCO, 1.4 (A)	Vehicle Reg. Date:	24/05/2012
Vehicle Colour:	WHITE		
Engine No:	CAV400192	Chassis No:	WWWZZ13ZCV031791
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	2,039.40
Miscellaneous Items	10.00
Labour	1,210.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	3,259.40
+ GST 7.00% (S\$)	228.16
Nett Amount (S\$)	3,487.56

This claim is handled by: JACELYN

Generated using Motimen e-Claims Internet Estimation & Adjusting System

Part = \$ 1996.20
misc = \$ 10.00
labar = \$ 890.00
\$ 2896.20
- Lump 20%
\$ 2316.96
Lumpsum = \$ 2300.00

Tanfer 974495749
wp
28/11/18 @ 130pm
Receiving after repair
lumpsum
sin@hikanto.com
4 days

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Nov 2016)
 Parts: M1-COUPE VOLKSWAGEN SCIROCCO 1.4 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SKP3845H)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT DOOR RH	10.00	0.00	bt 2,043.00 FL
2	1		*FRONT DOOR LOWER PROTECTIVE MOULDING RH	10.00	0.00	at 145.00 FL
3	1		*FRONT DOOR RUBBER RH	10.00	0.00	? 145.00 FL
4	10		*FRONT DOOR RIVET	10.00	0.00	at 30.00 FL
5	1		*FRONT FENDER RH - REPAIR	10.00	0.00	
6	1		*FRONT WHEEL RIM RH - REPAIR	10.00	0.00	
				Sub Total (S\$)		2218.00 2,268.00
				- List Item Discount on L Items (S\$)		- 10% 228.80
				Total Parts (S\$)		1996.20 2,039.40

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (\$\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO CHECK WIRING & LIGHTING MECHANISM	New	20 60.00
2	TO KNOCK & STRAIGHTEN ON FRONT FENDER RH. TO REPLACE DAMAGED ITEMS, RE-ALIGN CONNECTION.	New	300 400.00
3	TO RUST PROOF ON REPAIRED AREAS	New	30 50.00
4	TO SPRAY PAINT ON REPAIRED AREAS	New	400 500.00
5	TO CHECK WHEEL ALIGNMENT	New	60 80.00
6	TO REPAIR ON FRONT WHEEL RIM RH	New	80 120.00
Gross Labour Cost (\$\$)			890 1,210.00

Report was unsubmitted during this print-out.
Generated using Merlman e-Claims IEAS

< END OF ESTIMATES >

Tyre Warehouse Pte. Ltd

BLK. 1002, Bukit Merah Lane 3
#01-89, Singapore 159719

Phone Number: 8828 7733 / 8866 7733 / 68163089

Fax Number:

Customer:				Date: 3/12/2018 5:26 PM		
Company:				VIN		
License NO: SKF 3645 H				Technician:		
Odometer:				Order NO:		
VEHICLE ALIGNMENT REPORT VOLKSWAGEN, 2010, SCIROCCO [13] (G07)						
Primary Angles			Initial	Specifications Min. Max.		Final
Front	Caster	Left	—	7.28°	8.28°	—
		Right	—	7.28°	8.28°	—
	Camber	Left	-0.76°	-1.18°	-0.18°	-0.75°
		Right	-0.76°	-1.18°	-0.18°	-0.77°
	Toe	Left	0.20°	0.00°	0.16°	0.05°
		Right	0.08°	0.00°	0.16°	0.05°
Total		0.28°	0.00°	0.33°	0.10°	
Rear	Camber	Left	-1.02°	-1.83°	-0.83°	-1.35°
		Right	-0.91°	-1.83°	-0.83°	-1.34°
	Toe	Left	0.28°	0.00°	0.16°	0.10°
		Right	0.04°	0.00°	0.16°	0.10°
		Total	0.32°	0.00°	0.33°	0.20°
	Max Thrust Angle		-0.12°	0.17°		-0.00°
Secondary Angles			Initial	Specifications Min. Max.		Final
SAI	Left	—	—	—	—	
	Right	—	—	—	—	
Included Angle	Left	—	—	—	—	
	Right	—	—	—	—	
Toe Out On Turns	Left	—	1.34°	2.00°	—	
	Right	—	1.34°	2.00°	—	
Max Turn Inside	Left	—	—	—	—	
	Right	—	—	—	—	
Toe Curve Change	Left	—	—	—	—	
	Right	—	—	—	—	
Setback	Front	-0.01"	—	—	-0.01"	
	Rear	-0.11"	—	—	-0.11"	
Track Width Diff.		-0.29"			-0.29"	
Wheel Base Diff.		0.10"			0.10"	
Front Ride Height	Left	—	14.92"	15.71"	—	
	Right	—	14.92"	15.71"	—	
Rear Ride Height	Left	—	14.92"	15.71"	—	
	Right	—	14.92"	15.71"	—	
Frame Angle						—

Hsiao Tong (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 13 February 2019 10:52 AM
To: Hsiao Tong (LKKAuto); CS A Team; Admin A; Jacelyn Ooi
Cc: SUR
Subject: FW: FINALIZATION: SKF3645H - TP/III - VW SCIROCCO 1.4 (DOA 14.11.2018)
Attachments: FINALIZE.PDF; IMG20181203174649.jpg; IMG20181203174629.jpg; IMG20181203174634.jpg; IMG20181203174641.jpg

Dear Jacelyn,

This case handle by Hsiao Tong.-LKK Ref: CC4/III18021137/T1pb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacelyn <jacelyn@nova.com.sg>
Sent: Wednesday, 13 February 2019 10:34 AM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: FINALIZATION: SKF3645H - TP/III - VW SCIROCCO 1.4 (DOA 14.11.2018)

Dear Taufikh,

Shall we close the case at below mentioned amount?

Best Regards,
Jacelyn Ooi
Estimator
Nova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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From: Jacelyn [mailto:jacelyn@nova.com.sg]
Sent: Tuesday, 4 December 2018 7:20 PM
To: 'Taufikh (LKK Auto)'
Subject: FINALIZATION: SKF3645H - TP/III - VW SCIROCCO 1.4 (DOA 14.11.2018)

Dear Taufikh,

Please find the attached 'Marking Estimate' & 'After-Paint' photographs for your reference.

We propose the finalize amount at Lumpsum \$ 2,300.00. Kindly revert.

- Best Regards,
Jacelyn Ooi
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0735D
Vehicle Details	
Vehicle No.:	SKF3645H
Vehicle to be Exported:	Yes
Intended Deregistration Date:	20 Nov 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SCIROCCO 1.4L AT TSI 1372Q5
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	CAV400192
Chassis No.:	WVWZZZ13ZCV031791
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$25,677.00
Original Registration Date:	24 May 2012
First Registration Date:	24 May 2012
Transfer Count:	0
Actual ARF Paid:	\$25,677.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 May 2022
PARF Rebate Amount:	\$16,690.00
Intended COE Rebate Details	
COE Expiry Date:	23 May 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$56,501.00
COE Rebate Amount:	\$19,820.00
Total Rebate Amount:	\$36,510.00

The information contained herein is correct as at 20 Nov 2018

OK

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	20 Nov 2018 16:06	Cim Veh Model Changed	(203416) VOLKSWAGEN SCIROCCO 1.4 (A).	[R] Goh Jia Yu
2	20 Nov 2018 16:06	Cim Created	Reg No: SKF3645H, Acct Date: 2018/11/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from: SAS:MMOV18148216	[R] Goh Jia Yu
3	20 Nov 2018 16:41	Cim Submitted	3259.40.	[R] Goh Jia Yu
4	22 Nov 2018 09:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	22 Nov 2018 09:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/03	[I] Gabriel Wee
6	22 Nov 2018 09:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	22 Nov 2018 09:11	Assignment 1st Accessed		[A] Nivitha Govindasamy
8	22 Nov 2018 09:36	Label Added	(30651):Vehicle Not In.	[A] Nivitha Govindasamy
9	22 Nov 2018 14:28	Label Removed	(30652):WP.	[A] Lau Shu Pei
10	22 Nov 2018 14:28	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
11	22 Nov 2018 14:28	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
12	22 Nov 2018 16:38	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver filter into third party lane and collided with third party.	[A] CHEW HSIAD TONG
13	22 Nov 2018 17:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/03. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
14	22 Nov 2018 17:45	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
15	29 Nov 2018 14:42	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei

Date From



Date To



Audit Type None

Go

ACTIVITY

[22/11/2018 09:36] Nivitha Govindasamy:

Please be informed vehicle not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1980456	20/11/2018 16:06	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SKF3645H		XX.XX

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 November 2018 7:38 AM
To: 'Suann'
Cc: 'Sundari Nagarajan - III'; Admin A
Subject: RE: TP Claim - SKF3645H - DOA : 14/11/2018 *LKK REF: CC4/III18021137/pb3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>
Sent: Thursday, 22 November 2018 6:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Sundari Nagarajan - III' <sundari@iii.com.sg>
Subject: FW: TP Claim - SKF3645H - DOA : 14/11/2018

Dear Hsiao Tong

Please advice the liability for direct settlement.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 22 November 2018 16:13

To: nabilah@nova.com.sg

Cc: 'Suann'; jacelyn@nova.com.sg; Admin A; Admin-D (LKKAUTO); Hsiao Tong (LKKAUTO)

Subject: FW: TP Claim - SKF3645H - DOA : 14/11/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/III18021137/PB3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5408933

From: Nabilah <nabilah@nova.com.sg>

Sent: Thursday, 22 November 2018 10:29 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Suann' <suann@nova.com.sg>; jacelyn@nova.com.sg

Subject: RE: TP Claim - SKF3645H - DOA : 14/11/2018

Dear Sir/Mdm,

Kindly assist to advise on case handler in charge and revert liability of accident.

Thank you.

Best Regards
Nabilah Senin
Claims Officer
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Wednesday, November 21, 2018 2:02 PM
To: 'sundari@iii.com.sg'
Cc: 'Suann'; 'jacelyn@nova.com.sg'
Subject: RE: TP Claim - SKF3645H - DOA : 14/11/2018


Dear Sundari,

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards
Nabilah Senin
Claims Officer
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Wednesday, November 21, 2018 1:52 PM
To: Catherine Chong (LKK Auto)

Cc: Nabilah; Mekavathanan Sarangapani; Sundari Nagarajan - III

Subject: RE: TP Claim - SKF3645H - DOA : 14/11/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKF3645H and let us have your report urgently.

This claim will be handled by Ms Sundari

*Kindly upload this survey request email to merimen.

Thank You.

Joel Nakh

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

View Received Message

This mail is associated with :

SKF3645H (MCT18110422)
[SH7553H]

TP
ONG BEE SENG BETTY
Nov 14 2018 10:00PM
[0]
Mova Automotive Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on **02/05/2019 14:57 PM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3110.49) - SKF3645H - Claim Handler: Sundari Nagarajan

Approved:3110.49.

DOCUMENTS SUMMARY

There are no documents.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	20 Nov 2018 16:06	Cim Veh Model Changed	(203416) VOLKSWAGEN SCIROCCO 1.4 (A).	[R] Goh Jia Yu
2	20 Nov 2018 16:06	Cim Created	Reg No: SKF3645H, Acct Date: 2018/11/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from SAS:MMOV 18148216	[R] Goh Jia Yu
3	20 Nov 2018 16:41	Cim Submitted	3259.40.	[R] Goh Jia Yu
4	22 Nov 2018 09:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	22 Nov 2018 09:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/03	[I] Gabriel Wee
6	22 Nov 2018 09:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	22 Nov 2018 09:11	Assignment 1st Accessed		[A] Nivitha Govindasamy
8	22 Nov 2018 09:36	Label Added	(30651):Vehicle Not In.	[A] Nivitha Govindasamy
9	22 Nov 2018 14:28	Label Removed	(30652):WP.	[A] Lau Shu Pei
10	22 Nov 2018 14:28	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
11	22 Nov 2018 14:28	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
12	22 Nov 2018 16:38	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver filter into third party lane and collided with third party.	[A] CHEW HSIAO TONG
13	22 Nov 2018 17:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/03, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
14	22 Nov 2018 17:45	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
15	29 Nov 2018 14:42	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
16	17 Jan 2019 12:39	Adj Rpt Initiated		[A] Lau Shu Pei
17	02 May 2019 11:15	Adj Mandate Request	Cur.Req:3110.49:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,461.00 + (b)LOR(6days x \$100.00)w/GST: \$642.00 + (c)LTA/GIA search fee: \$7.49 = Total: \$3,110.49 Vehicle Model: Volkswagen Scirocco (1390cc) 4 recommendation repair days + 1Sunday + 1P	[A] CHAN JIA LE

Date From



Date To



Audit Type None



Go

ACTIVITY

[22/11/2018 09:36] Nivitha Govindasamy:

Please be informed vehicle not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1980456	20/11/2018 16:06	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SKF3645H		xx.xx
2032437	17/01/2019 12:39	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKF3645H	SH7553H	10.70

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 23 May 2019 9:36 AM
To: 'Suann'
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: SKF3645H & SH7553H on 14/11/18
Attachments: SKF 3645H.pdf

Without Prejudice

Dear Suann,

Please duly sign the DV enclosed and return the original DV, Letter of Authorization and Tax Invoice to us.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [<mailto:suann@moval.com.sg>]
Sent: Wednesday, 22 May 2019 5:39 PM
To: Jia Le (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: SKF3645H & SH7553H on 14/11/18

Dear Jia Le

We accept your offer.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Jia Le (LKK Auto) [<mailto:Jiale@lkkauto.com>]
Sent: Wednesday, 22 May 2019 17:04
To: Suann

Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: SKF3645H & SH7553H on 14/11/18

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,461.00
2. Loss of Rental (6days x \$100.00)(w/GST)	\$ 642.00
3. LTA/GIA Search Fee	\$ 7.49
TOTAL	\$ 3,110.49

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>

Sent: Monday, 8 April 2019 10:35 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SKF3645H & SH7553H on 14/11/18

Dear sir / mdm

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you.

Best Regards

Suanne Chiu

Claims Asst.Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Monday, 8 April 2019 10:35 AM
To: Hsiao Tong (LKKAuto); Admin A
Subject: SKF3645H & SH7553H on 14/11/18
Attachments: LOD.pdf; PERF INV.pdf; RA.pdf; LTA SEARCH.pdf



Dear sir / mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you.

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : TP/MCT18110422
Our Ref : SKF3645H / T491118

Date : 24 May 2019

LKK AUTO CONSULTANT PTE LTD
51, Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

ACCIDENT INVOLVING SKF3645H & SH7553H ON 14/11/2018 ALONG CTE

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, vivianwkl@nova.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@nova.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

Main Office:
 Mova Building
 No. 22, Jalan Kiang,
 Singapore 159419
 Tel : (65) 6476 3333
 Fax : (65) 6271 5891
 www.mova.com.sg

Workshop Dept:

Block 1006,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

VIA EMAIL
WITHOUT PREJUDICE

Tel : (65) 6272 3892
 Fax : (65) 6270 8314

Co. Reg. 198904033G
 GST Reg. M2-0088864-2

Our Ref : SKF3645H / T491118
 Your Ref : TO BE ADVISED

Date : 6 April 2019

INDIA INT'L INSURANCE PTE LTD
64 Cecil Street
#05-06 IOB Building
Singapore 049711.

Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: SKF3645H & SH7553H

DATE OF ACCIDENT: 14 NOVEMBER 2018

ALONG : CTE

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 2,461.00
Loss of Use (\$ _x _days)	\$
Loss of Rental (\$ 120.00 x 06 days) + 7% GST	\$ 770.40
Surveyor Fees	\$
Taxi Fees / E-License / Others	\$
LTA /GIA SEARCH	\$ 7.49
Medical Fees	\$
Towing Fees	\$
Grand Total	\$ 3,238.89

Car date in: 28/11/2018 Car date out: 04/12/2018

Authorized Repair Days: 04 (TP/OD/WS/Recovery-of-Incidental-Costs)

Please pay the amount of **S\$ 3,238.89** in favor of **MOVA AUTOMOTIVE PTE LTD**

If you have any enquiries, please call Ms Suann @ 62723892 or email suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
 For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

Main Office: Movia Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94. Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SKF364SH and (Third
 Party's Vehicle No.) SH7553H on 14/11/2018 along
CTE

BY THIS POWER OF ATTORNEY, *I/We, ONG Bee Seng, Betty
 NRIC/Passport No. S1290735D (Address)
Blk 127 Bishan Street 12 #08-135 S(570127)

a company incorporate in Singapore and having its registered office at
 (Address)* _____ owner of Vehicle Registered No. _____
 hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD,
 (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah
 Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our
 name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. 5700364225 taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**


*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by * me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 28 of the month of November, Year Two Thousand - 18 (2018).

Signed, Sealed & Delivered By


 Customer's Name: ONG Bee Seng
 NRIC No: S1290735D
 Co's Rubber Stamp, where applicable.

MOVA's copy

*delete as appropriate.

The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18110422
Claimant Ref: SKF 3645H

We/I, MOVA AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,461.00 (repair cost), S\$ 642.00 (loss of use/rental), S\$ 7.49 (search fee), vehicle no. SKF 3645H that was damaged pursuant to the accident which occurred on 14/11/2018 (date) at CTE (location) involving vehicle no. SH 7553H (insured vehicle). This is pursuant to the inspection conducted on 28/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG BEE SENG BETTY ("the third party claimant") of vehicle no. SKF 3645H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKF 3645H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,110.49 to MOVA AUTOMOTIVE PTE LTD.

Dated this 24 day of May 20 19

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

MOVA AUTOMOTIVE PTE LTD
Blk 1006, BUKIT MERAH LANE 3
#01-04 (S) 159722
Tel: 62723892 Fax: 62708314
GST Reg No: M2-0088864-2

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK AUTO CONSULTANTS PTE LTD

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5801
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Tax Invoice

24/05/2019

INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET #04-06
IOB BUILDING
SINGAPORE 049711

Page # :- 1

Veh # :- SKF3645H

Veh Model :- VOLKSWAGEN SCIROCCO

Tax # :- CK630341

Claim # :- T491118

ACC. Date :- 14/11/18

Terms :- C.O.D Days

Remarks :- MERIMEN

Attention :- XA027

No.	Description	Qty	U.Price	Amounts S\$
SPECIAL NET ITEMS :				
	COST OF REPAIR			2,300.00
	SPECIAL NET TOTAL S\$			2,300.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 2,300.00

GST @ 7 % 161.00

AMOUNT DUE S\$ 2,461.00

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Marfa 3	Vehicle No: SXX 49TT	Singapore	Malaysia	Signature
Date/Time Out:	28-11-2018		SS	SS	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:	03-12-2018		Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	6 Days @ \$ 120.00	Per Day	720.00
KM Out:	KM In		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount %		
Name:	Goh Duo Yun Shann		Rental Charges		
Address:	BLK 127 Bishan St 12		CDW @ \$	per day / week / month	
	#08-135 5(570127)		PAI @ \$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	S8222173E		GST 7%		50.40
Date of Birth:	08/07/1982		Total 770.40		
Driving License:			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Country of Issue:			Pre-Payment		
Tel:	(HP) 96461890	(O)	Downpayment and Deposit		
Nationality:			Amount Refunded/ Due		
Effective Date:			Signature of Refund		
Additional Hirer			Remarks:		
Name:			Invoice No.		
Address:			Ref. No.		
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:			Sales-In Charge:		
Date of Birth:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Driving License:					
Country of Issue:					
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SH7553H	14 Nov 2018 / 22:15:20	Successful	I05	INDIA INT'L INS PTE LTD

[Previous](#)[OK](#)



Thank you

Chiu Nyet Fah has successfully logged out.

Your last login date and time was 15 Nov 2018, 18:07:36.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
1	Vehicle	SH7553H	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	15 Nov 2018 / 18:08:20

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2018 Sendback Est	20 Nov 2018 16:41 \$3,259.40	22 Nov 2018 09:07 Edit Adj Rpt	\$2,300.00 Edit Estimates	\$2,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	ONG BEE SENG BETTY, ID: S1290735D								
Vehicle Reg. No.:	SKF3645H								
Date of Loss:	14/11/2018 22:00 - :59 [77 Months and 21 Days From LTA Reg Date (Man Yr)]								
Claim Type:	TP / MCT18110422								
Policy/Cover Note No.:	MCOM0015								
Vehicle Reg. No. (Insured):	SH7553H								
Policy No. (Claimant):	5100369225								
Excess:									
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagara... - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 03/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (02/05/2019): Alert - Adj Mandate Approved (\$3110.49) - SKF3645H - Claim Handler: Sundari Nag... III_SG (22/11/2018): Alert - Adj Mandate Approved (\$0.00) - SKF3645H - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKF3645H (MCT18110422)
[SH7553H]
TP
ONG BEE SENG BETTY
Nov 14 2018 10:00PM
[COMFORT TRANSPORTATION PTE LTD]
Mova Automotive Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports

1 per page

No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	20/11/18 16:41	Repairer Estimates	Load HTML	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/04/19 10:50	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	02/04/19 10:50	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
4	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
5	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
6	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
7	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
8	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
9	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
10	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
11	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
12	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
13	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
14	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
15	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
16	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
17	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
18	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
19	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
20	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
21	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
22	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
23	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
24	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>
25	02/04/19 10:50	General View	Load JPG	<input checked="" type="checkbox"/>




Documentation

1 per page











No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	20/11/18 16:41	Driver's Driving License	Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	22/11/18 09:06	Singapore Accident Statement	Load PDF	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/18 17:33	TP ESTIMATE- MARKED	Load PDF	
2	02/05/19 11:05	LETTER OF DEMAND	Load PDF	
3	02/05/19 11:05	LTA SEARCH FEE	Load PDF	
4	02/05/19 11:05	RENTAL	Load PDF	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
5	03/06/19 09:07	WORKSHOP INVOICE	 Load PDF	
6	03/06/19 09:07	AUTHORISATION TO ACT FORM	 Load PDF	
7	03/06/19 09:07	DISCHARGE VOUCHER	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	15/11/18 17:36	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	15/11/18 17:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	15/11/18 17:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	15/11/18 17:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	15/11/18 17:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	15/11/18 17:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	15/11/18 17:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	15/11/18 17:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	15/11/18 17:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	15/11/18 17:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	15/11/18 17:26	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18021137/T1PB3Q2

Date: 03/06/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SKF3645H

Insured Vehicle No : SH7553H

Date of Loss: 14/11/2018

Nature of Claim: TP

Claim No: MCT18110422

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKF3645H**

Make & Model: VOLKSWAGEN SCIROCCO, 1.4 (A)

Engine No: CAV400192

Reg. Date: 24/05/2012 (Man. Year: 2012)

Chassis No: WVVZZZ13ZCV031791

Colour: White

Odometer: 114689 km

Engine Capacity: 1390 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/40 R15

Rear Tyre Size: 235/40 R15

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,039.40	1,996.20	43.20	2.12
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	1,210.00	890.00	320.00	26.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,259.40	2,896.20	363.20	11.14
Approved Total (Overridden) (S\$)		2,300.00		
(S\$)	3,259.40	2,300.00	959.40	29.43
+ GST 7.00/7.00% (S\$)	228.16	161.00	67.16	29.44
Nett Amount (S\$)	3,487.56	2,461.00	1,026.56	29.43
+ Car Rental (6.0 x S\$100.00/day + 7.00% GST) (S\$)		642.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,110.49		

INSPECTION

Date of Assignment: 22/11/2018 Present Location:

Date Inspected: 28/11/2018 Inspected At:

Mova Automotive Pte Ltd (Bukit Merah)

Mova Automotive Pte Ltd (Bukit Merah)

Blk 1008, #01-04/06/08/94, Bukit Merah

Lane 3
Singapore 159722

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Apr 2019)
Parts:	M1-COUPE	VOLKSWAGEN SCIROCCO 1.4 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKF3645H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Bent	2,043.00 FL	*2,043.00 FL
2	1		*FRONT DOOR LOWER PROTECTIVE MOULDING RH	Cut	145.00 FL	*145.00 FL
3	1		*FRONT DOOR RUBBER RH	Not Necessary	48.00 FL	*- FL
4	10		*FRONT DOOR RIVET	Necessary	30.00 FL	*30.00 FL
5	1		*FRONT FENDER RH - REPAIR (NPA)	0	-	*- FL
6	1		*FRONT WHEEL RIM RH - REPAIR (NPA)	0	-	*- FL
				Sub Total (S\$)	2,266.00	2,218.00
				- List Item Discount on L Items 10.00/10.00% (S\$)	226.60	221.80
				Total Parts (S\$)	2,039.40	1,996.20

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (\$\$)			10.00	10.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING & LIGHTING MECHANISM	New	60.00	20.00
2	TO KNOCK & STRAIGHTEN ON FRONT FENDER RH. TO REPLACE DAMAGED ITEMS. RE-ALIGN CONNECTION.	New	400.00	300.00
3	TO RUST PROOF ON REPAIRED AREAS	New	50.00	30.00
4	TO SPRAY PAINT ON REPAIRED AREAS	New	500.00	400.00
5	TO CHECK WHEEL ALIGNMENT	New	80.00	60.00
6	TO REPAIR ON FRONT WHEEL RIM RH	New	120.00	80.00
Gross Labour Cost (\$\$)			1,210.00	890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >