

22/03/2002

ASS. REC. BY:

REF: CS/SMO18021122/Est d302

Special Instruction:

Surveyor:

Merimen

ASSIGNMENT (Office)

From (Person):

Thelma chuo

of

SMO

Date/Time:

22/11/18 @ 11:14am

Estimated Cost:

Bill to:

OD ~~TP~~ WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

STQ 9741D

Insured:

STF 1567B

at Workshop m/s

Mora Automotive

Tel:

62723892

of

Blk 1008, Blk Merah Lane 3 #01-04

Policy No:

D18M7PV01012836

Claim No:

CMTD1805105

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

20/11/2018

CA / REV / REP. / REV 24 HRS <sup>kup</sup>

H.O.D. Endorsement:

Date/Time:

11:12am @ 22/11/18

Person Contacted:

Nathan

Vehicle IN / ~~OUT~~

Date/Time	Action/Instruction (✓) Estimate
	STQ 9741D - X
	STF 1567B - X
23/11/18	- VNI yet
4/12/18	- VNI yet
26/12/18	- VNI yet, pending liability.

Steve

REF SMO

SPECIAL NOTE

From: Date: 25/2/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: 810 9741S

at Workshop no: MOVA

of: Bile 1008 / Bkt mech here 3#01-04

Insured:

Policy No:

Claims No:

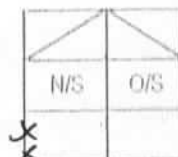
Sum Insured: Excess:

(Client's Record)

Make of Veh: after 2pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR. Seen

Consistent? : Yes or No

Est. Repair:

days Res.: Yes or No

Lump Sum:

% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Date / Time Action / Instruction

26/2/2019 - Revised via menmen preli advise.

Part by Part \$ 1542.40 (Red: 5007 : 24%)

RECEIVED 04 MAR 2019

Date/Time, File Pass to?



: Preli. Report

4/3 Typist



Final Report

Date/Time, File Return to?

2)

Report Format :

TP

Lump Sum / LT (1) / 5

1542.40

Veh No: SLQ 97410

n Page:

28/7/17

Type: Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mitsubishi Attrage

C.C. 1-2

Colour:

White

A/C Insured / Std / NI / NA

Sp. Reading

118194

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MM B STA 13AH11 004495

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/55R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

20/11/18

D.O.I.

25/2/19

Survey held at

MOVA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear LH

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?



: Preli. Report

4/3 Typist



Final Report

Date/Time, File Return to?

2)

Report Format :

TP

Lump Sum / LT (1) / 5

1542.40

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

) 5 + RS. 5

) Photo

) Other

) Total

TOTAL

250

10

260

4/3/2019

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2018 <a href="#">Sendback Est</a>	22 Nov 2018 10:00 <b>S\$2,042.40</b>	22 Nov 2018 11:11 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

Insured:	ONG SHEN SIEN, ID: S8273462G, Tel: +6594762921, Email: OS_Sien@yahoo.com		
Main Claimant:	STABLE MOTORS, Co. Reg. No.: 53338824D		
Vehicle Reg. No.:	SLQ9741D	Date of Loss:	20/11/2018 11:00 - :59 [15 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / CMTD1805105	Policy/Cover Note No.:	D18MTPV01012836 (Comprehensive)
Vehicle Reg. No. (Insured):	SLF1567B	Policy No. (Claimant):	
		Excess:	
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Thelma Choo - 6322 4681]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 03/12/2018]		
Driver/Custodian (Insured):	ONG SHEN SIEN (36 / Male), NRIC: S8273462G, Tel: +6594762921		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS ☐

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[> Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	8824D
Vehicle Details	
Vehicle No.:	SLQ9741D
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Feb 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	ATTRAGE 1.2 CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	3A92UDS9524
Chassis No.:	MMBSTA13AHH004495
Maximum Power Output:	57.0 kW (76 bhp)
Open Market Value:	\$13,892.00
Original Registration Date:	28 Jul 2017
First Registration Date:	28 Jul 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jul 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jul 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,201.00
COE Rebate Amount:	\$38,068.00
Total Rebate Amount:	\$41,818.00

The information contained herein is correct as at 25 Feb 2019

OK

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Somp Insurance Singapore Pte. Ltd.  
50 Raffles Place  
#05-01/06, Singapore Land Tower  
Singapore 048623

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Thelma Choo

Date: 26 Feb 2019

**Preliminary Advice**

Insured Vehicle No	: SLF1567B	Accident Date	: 20/11/2018
TP Vehicle No	: SLQ9741D	Assignment Date	: 22/11/2018
Make	: MITSUBISHI ATTRAGE	Est. Duration of Repair	: 3.00
Date of Inspection	: 25/02/2019		
Inspection At	: MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH) BLK 1008, #01-04/06/08/94, BUKIT MERAH LANE 3 SINGAPORE 159722		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear LH portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,042.40
Revised Amount	:S\$	1,539.40
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,539.40

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( x ) Other comments : Survey on WP

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	21/11/2018 11:43
Date Of Accident	20/11/2018 11:50
Exact Location Of Accident	ALONG NORTH CANAL ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLQ9741D
Insured/Policyholder	
Name Of Registered Owner	STABLE MOTORS
Co Reg No	53338824D
Email Address	KOKHWAONG@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-90695269
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	ATTRAGE 1.2 CVT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE HIRE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD17V09903/VPZ/R00
Cover Note Number	
Driver	
Name of Driver	ONG KONG YAUW, ELVIS ABEL
NRIC No	S1312753J
Date Of Birth	25/02/1958
Occupation	OUTDOOR
Date Of Driving Pass	12/09/1978
Driving Experience	40 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94878733
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address	BLK 23 DOVER CRESCENT #04-394
Postcode	130023
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO STATEMENT ON THE SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLF1567B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MR ONG
NRIC/Passport Number	
Contact Number	94762921
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: 

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

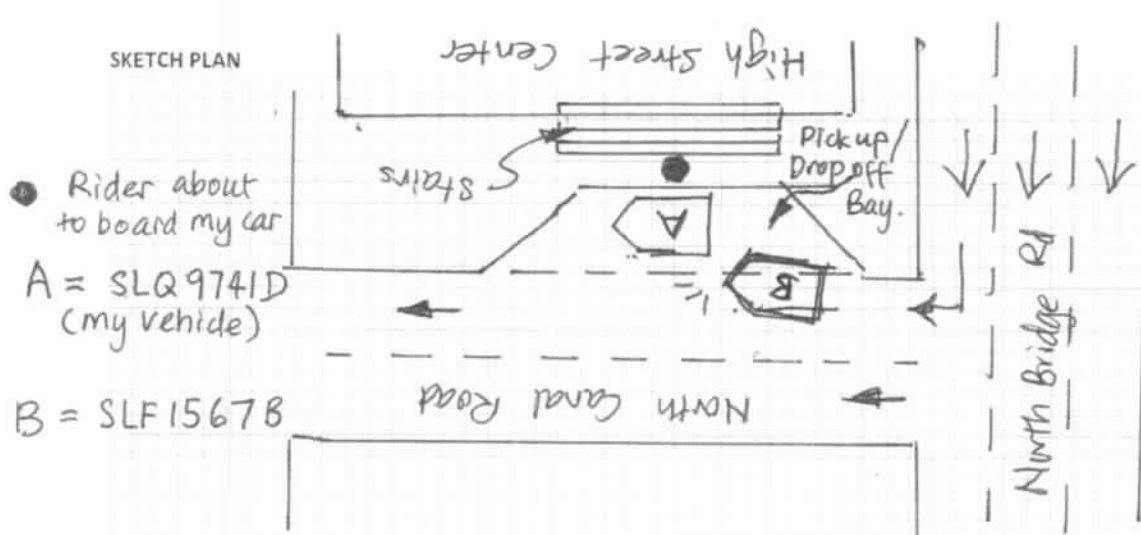
  
Reporting Centre Personnel's Signature  
Name:   
NRIC/FIN No:

21/11/18 11:30 AM

Nabilah  
21/11/2018



# Sketch Plan Pg. 2



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE:	SLQ 9741D	ACCIDENT DATE & TIME:	20/11/18 11:50 AM
CONTACT NUMBER:	94878733	E-MAIL ADDRESS:	okyabel@gmail.com
LOCATION:	North Canal Road		
<p>I turned into North Canal Rd at about 11:50 AM on 20/11/18 to pick up a rider from High Street Center building. I followed my GPS and knew that my rider was standing at the pick up / drop off bay right in front of the High Street Center building along North Canal Rd. I slowed down when I turned right into North Canal Rd from North Bridge Rd.</p> <p>North Canal Rd is a one-way, 2-lanes road with a pick-up bay. During then, there is no vehicle on the road, the lanes are all cleared. I signalled right, and slowly and carefully turned into the pick-up bay where my rider was standing. She walked towards me at the bay and my car was already in the bay. Vehicle SLF1567B, a Toyota Sienta, suddenly appeared and banged me at the left side of my rear bumper. It dented my bumper and scratched the side of my car.</p>			
NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN			
OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION			
Please state:			
<input type="checkbox"/> Claim Own Policy <input checked="" type="checkbox"/> Claim Third Party <input type="checkbox"/> Claim OD/TP at other workshop <input type="checkbox"/> Reporting Only			

## DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

21/11/18 11:30 AM

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No:

Namlah  
21/11/2018



**Main Office :** No. 22, Jalan Kilang, Singapore 159419  
Tel: 6476 3333 Fax: 6271 5891

**Service Centre :** Block 1008, Bukit Merah Lane 3,  
#01-04/06/08/115, Singapore 159722  
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314  
www.mova.com.sg  
GST Reg. No: M2-0088864-2

**Mova Spray Centre**  
2K Oven Spray Painting System

**Power-M Automotive Pte Ltd**  
Specialise in Car Air-con Services,  
Car Audio & Hi-Fi System.

**Hilton Car Rental Centre**  
**Hilton Auto Trading**  
Dealing In New/Used Cars, Hire Purchase & Insurance.



**TP INSURER:**  
**ONG SHEN SIEN**

**Sompo Insurance Singapore Pte. Ltd. (HQ)**

#### PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	D18MTPV01012836	Date of Loss:	20/11/2018
Vehicle Reg. No.:	SLQ9741D	Driveable?	
Party At Fault:	UNKNOWN		
Driver (Insured):	ONG SHEN SIEN		
Make/Model:	MITSUBISHI ATTRAGE, 1.2 CVT (A)	Vehicle Reg. Date:	28/07/2017
Vehicle Colour:	WHITE	Chassis No:	MMBSTA13AHH004495
Engine No:	3A92UDS9524		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	10.00 %		
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	4		
Description of Accident/Loss	REFER TO SKETCH PLAN		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS	Amount
Parts	752.40
Miscellaneous Items	0.00
Labour	1,290.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>2,042.40</b>
<b>+ GST 7.00% (S\$)</b>	<b>142.97</b>
<b>Nett Amount (S\$)</b>	<b>2,185.37</b>

This claim is handled by: JACELYN

96869275

Generated using Merimen e-Claims Internet Estimation & Adjusting System

## REPAIR DETAILS

## Reference

**Part Source:** (Last Synchronised: 22 Nov 2018)

**Parts:** N/A MITSUBISHI ATTRAGE 1.2 CVT (A) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SLQ9741D)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER / CRU	10.00	0.00	*708.00 FL
2	1		*REAR BUMPER SIDE RETAINER LH / BR	10.00	0.00	*28.00 FL
3	10		*REAR BUMPER CLIPS / NEC	10.00	0.00	20 SN *50.00 FL
4	10		*REAR FENDER CLIPS / NEC	10.00	0.00	10 SN *50.00 FL
5	1		*REAR FENDER LH - REPAIR x R	10.00	0.00	-
Sub Total (\$\$)						836.00
- List Item Discount on L Items (\$\$)						83.60
Total Parts (\$\$)						752.40

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

sterechen@lkkauto.com

Steve (LKK) 8322 8813

WLL mju/L

11.20 am 25/2/19

4 P/P

Re AM spy, but spy

3 chgs

## LKK Auto Consultants hence notify

## the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	TO INSPECT REAR LIGHTING MECHANISM	New 30 /	50.00
2	TO REMOVE & TRANSFER REVERSE SENSOR INTO NEW BUMPER & DIAGNOSE FUNCTION	New 20 /	80.00
3	TO KNOCK & STRAIGHTEN ON REAR FENDER LH. TO REMOVE REFIT AFFECTED ATTACHMENT. REALIGN CONNECTION	New 400 350 /	500.00
4	TO REMOVE & REFIX FUEL TANK ATTACHMENT IN ORDER TO REPAIR ON REAR FENDER LH	New X	80.00
5	TO CHECK WHEEL ALIGNMENT	New X	80.00
6	TO SPRAY PAINT ON REPAIRED AREAS	New 400 /	500.00
Gross Labour Cost (S\$)			1,290.00

Report was unsubmitted during this print-out.  
Generated using **Merimen e-Claims IEAS**

&lt; END OF ESTIMATES &gt;

## REPAIR DETAILS

## Reference

Part Source: (Last Synchronised: 22 Nov 2018)  
 Parts: N/A MITSUBISHI ATTRAGE 1.2 CVT (A) (Model not available in database)  
 Labour: Repairers (Price-denominated Standard List)  
 Print Code: (Unsubmitted, no print-code for SLQ9741D)  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page.  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER /	10.00	0.00	*708.00 FL ✓
2	1		*REAR BUMPER SIDE RETAINER LH /	10.00	0.00	*28.00 FL ✓
3	10		*REAR BUMPER CLIPS /	10.00	0.00	2 SN *50.00 FL ✓
4	10		*REAR FENDER CLIPS /	10.00	0.00	10 SN *50.00 FL ✓
5	1		*REAR FENDER LH - REPAIR x R	10.00	0.00	- ✓
Sub Total (S\$)						736.00 836.00
- List Item Discount on L Items (S\$)						- 10% 83.60
Total Parts (S\$)						662.40 752.40

Report was unsubmitted during this print-out.  
 Generated using Merimen e-Claims IEAS

SN 30-00

storeckn@1kkarth.com

Store (LKK) 83228513

W/L P/W/L

11.30 am 25/2/19

L/P/P

Re AFM spy, bat spy

3 days

Part	\$	736.00	
- 10%	\$	73.60	
	\$	662.40	✓
SN	\$	30.00	✓
	\$	692.40	✓
lab	\$	850.00	✓
	\$	1542.40	✓

Store

2/3/19

## Estimates on Miscellaneous Items

There are no miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO INSPECT REAR LIGHTING MECHANISM	New	30 / 50.00
2	TO REMOVE & TRANSFER REVERSE SENSOR INTO NEW BUMPER & DIAGNOSE FUNCTION	New	20 / 80.00
3	TO KNOCK & STRAIGHTEN ON REAR FENDER LH. TO REMOVE REFIT AFFECTED ATTACHMENT. REALIGN CONNECTION	New	400 350 / 500.00
4	TO REMOVE & REFIX FUEL TANK ATTACHMENT IN ORDER TO REPAIR ON REAR FENDER LH	New	X 80.00
5	TO CHECK WHEEL ALIGNMENT	New	X 80.00
6	TO SPRAY PAINT ON REPAIRED AREAS	New	400 / 500.00
Gross Labour Cost (\$)			850.00 1,290.00

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;



## Estimate Report

Main Office : No. 22, Jalan Kilang, Singapore 159419  
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 1008, Bukit Merah Lane 3,  
#01-04/06/08/115, Singapore 159722  
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314  
www.mova.com.sg  
GST Reg. No: M2-0088884-2

Mova Spray Centre  
2K Oven Spray Painting System

Power-M Automotive Pte Ltd  
Specialise in Car Air-con Services,  
Car Audio & Hi-Fi System.

Hilton Car Rental Centre  
Hilton Auto Trading  
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER:  
ONG SHEN SIEN

Sompo Insurance Singapore Pte. Ltd. (HQ)

## PARTICULARS OF CLAIM

CK133257

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	D18MTPV01012836	Date of Loss:	20/11/2018
Vehicle Reg. No.:	SLQ9741D	Driveable?	
Party At Fault:	UNKNOWN		
Driver (Insured):	ONG SHEN SIEN		

Make/Model:	mitsubishi attrage, 1.2 CVT (A)	Vehicle Reg. Date:	28/07/2017
Vehicle Colour:	WHITE	Chassis No:	MMBSTA13AHH004495
Engine No:	3A92UDS9524		
Odometer:	0 KM		

Paint Type:	
List Item Discount:	10.00 %
Total Loss?	NO
Est. Duration of Repair (day)	4

Description of Accident/Loss	REFER TO SKETCH PLAN
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)

## COST OF CLAIMS

Parts	Amount
Miscellaneous Items	752.40
Labour	0.00
Paintwork Labour	1,290.00
Towing	0.00
	0.00
Gross Total (\$\$)	2,042.40
+ GST 7.00% (\$\$)	142.97
Nett Amount (\$\$)	2,185.37

This claim is handled by: JACELYN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Nov 2018 Sendback Est	22 Nov 2018 10:00 S\$2,042.40	22 Nov 2018 11:11 Edit Adj Rpt	S\$1,542.40 Edit Estimates	S\$1,542.40 View Rpt		Pending for Survey Report Cancel Case

















Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured: <b>ONG SHEN SIEN</b> , ID: S8273462G, Tel: +6594762921, Email: OS_Sien@yahoo.com									
Main Claimant: <b>STABLE MOTORS</b> , Co. Reg. No.: 53338824D									
Vehicle Reg. No.: <b>SLQ9741D</b>		Date of Loss:	20/11/2018 11:00 - :59 [15 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type: <b>TP / CMTD1805105</b>		Policy/Cover Note No.:	D18MTPV01012836 (Comprehensive)						
Vehicle Reg. No. (Insured): <b>SLF1567B</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Mova Automotive Pte Ltd (Bukit Merah)</b> Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333									
Handling Insurer: <b>Sompo Insurance Singapore Pte. Ltd. (HQ)</b> - Tel: 6461 6555 ... [Handled by <b>Thelma Choo</b> - 6322 4681]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 03/12/2018]									
Driver/Custodian (Insured): <b>ONG SHEN SIEN (36 / Male)</b> , NRIC: S8273462G, Tel: +6594762921 Email: OS_Sien@yahoo.com									
<b>ASSOCIATED MAIL RECEIVED</b>				View All   Compose Case Mail					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>									
View All   Search Tasks   Create New Task   Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

SLQ9741D (CMTD1805105)  
[SLF1567B]  
TP  
STABLE MOTORS  
Nov 20 2018 11:00AM  
[ONG SHEN SIEN]  
Mova Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Video									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)								Thumbnail	Print			
1	03/01/19 18:42	Video - Accident							1	Load MP4				
Assessment Reports									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)								Thumbnail	Print			
1	22/11/18 11:11	Accident Statement From:SC - Reg. No: SLF1567B, Claimant: ONG SHEN SIEN							1	Load HTM				
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)								Thumbnail	Print			
1	22/11/18 10:00	Repairer Estimates							1	Load HTM				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	26/02/19 16:24	Adjuster Immediate Advice							1	Load HTM				
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
2	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
3	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
4	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
5	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
6	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
7	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
8	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
9	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
10	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
11	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
12	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
13	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
14	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
15	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
16	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
17	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
18	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
19	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
20	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
21	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
22	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
23	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
24	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
25	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
26	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			
27	26/02/19 08:25	General View							1	Load JPG	<input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
28	26/02/19 08:25	General View	 Load JPG	<input checked="" type="checkbox"/>
29	26/02/19 08:25	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
30	26/02/19 08:25	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
31	26/02/19 08:25	General View	 Load JPG	<input checked="" type="checkbox"/>
32	26/02/19 08:25	General View	 Load JPG	<input checked="" type="checkbox"/>
33	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	04/03/19 16:39	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	22/11/18 09:52	E-filed GIA report	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO18021122/ETD3E2

Date: 05/03/2019

## REFERENCE

Handling Insurer: Sompoo Insurance Singapore Pte. Ltd. Policy No: D18MTPV01012836

Claimant Vehicle No : SLQ9741D Insured Vehicle No : SLF1567B

Date of Loss: 20/11/2018 Nature of Claim: TP Claim No: CMTD1805105

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLQ9741D

Make &amp; Model: MITSUBISHI ATTRAGE, 1.2 CVT (A)

Reg. Date: 28/07/2017 (Man. Year: 2016)

Colour: White

Engine Capacity: 1193 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 3A92UDS9524

Chassis No: MMBSTA13AHH004495

Odometer: 118194 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/55 R15

Front Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Tyre Size: 185/55 R15

Rear Left Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	752.40	692.40	60.00	7.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,290.00	850.00	440.00	34.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,042.40</b>	<b>1,542.40</b>	<b>500.00</b>	<b>24.48</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>142.97</b>	<b>107.97</b>	<b>35.00</b>	<b>24.48</b>
<b>Nett Amount (S\$)</b>	<b>2,185.37</b>	<b>1,650.37</b>	<b>535.00</b>	<b>24.48</b>

## INSPECTION

Date of Assignment: 22/11/2018 Present Location:

Date Inspected: 25/02/2019 Inspected At:

Mova Automotive Pte Ltd (Bukit Merah)

Mova Automotive Pte Ltd (Bukit Merah)

Blk 1008, #01-04/06/08/94, Bukit Merah

Lane 3

Singapore 159722

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference		
Part Source:		(Last Synchronised: 05 Mar 2019)
Parts:	N/A	MITSUBISHI ATTRAGE 1.2 CVT (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLQ9741D)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Crumpled	708.00 FL	*708.00 FL
2	1		*REAR BUMPER SIDE RETAINER LH	Broken	28.00 FL	*28.00 FL
3	10		*REAR BUMPER CLIPS	Necessary	50.00 FL	*20.00 FS
4	10		*REAR FENDER CLIPS	Necessary	50.00 FL	*10.00 FS
5	1		*REAR FENDER LH - REPAIR (NPA)	Repair	-	*- FL
					<b>Sub Total (S\$)</b>	<b>836.00 766.00</b>
					<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>83.60 73.60</b>
					<b>Total Parts (S\$)</b>	<b>752.40 692.40</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO INSPECT REAR LIGHTING MECHANISM	New	50.00	30.00
2	TO REMOVE & TRANSFER REVERSE SENSOR INTO NEW BUMPER & DIAGNOSE FUNCTION	New	80.00	20.00
3	TO KNOCK & STRAIGHTEN ON REAR FENDER LH. TO REMOVE REFIT AFFECTED ATTACHMENT. REALIGN CONNECTION	New	500.00	400.00
4	TO REMOVE & REFIX FUEL TANK ATTACHMENT IN ORDER TO REPAIR ON REAR FENDER LH	New	80.00	0.00
5	TO CHECK WHEEL ALIGNMENT	New	80.00	0.00
6	TO SPRAY PAINT ON REPAIRED AREAS	New	500.00	400.00
Gross Labour Cost (\$\$)			<b>1,290.00</b>	<b>850.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >