

INS. CASE OWNER:

Supervisor:

fink

DOI:

ASSIGNMENT

21-11-18

Date / Time:

21-11-18

Registered in Merimen:

Pre-assign / CCU / FTE

GW 5520 D



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

20/11/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MO FARRAN B. ASHOK KANAK

Driver Tel No.:

88663815

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SH 9970 Z



INSRS:

WSP:

Tel:

Liability:

RMKS:

CODE 10445



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

8/11/18

CPC

SH 9970 Z - at (M1422001) (M1422001) on 21/11/18

AW 5520 D-X

at 50% liability, send letter to OI 50/50

before paint photo

STAGE	DATE / PIC		
Non-Reporting ltr (1st):			
Non-Reporting ltr (2nd):			
Non-Reporting ltr (Final):			
Notification ltr (if non-pickup):			
Call OI:			
After call ltr to OI:	6/8/2019		
Documentation Check List:	Handler	Typist	
Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Memo/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:	
FINALIZATION		Date/Time:	Confirm with:	
Repair Cost:	\$S 4,092.68	( 2 days) Reduction:	1.40	%
FINAL SETTLEMENT		Date/Time:	Confirm with:	
Final Liability:	50%	%	(Agreed / Assessed)	BOLA S/N No. : H11
Repair Cost:	\$S 2,199.59			
Loss of Rental (LOR):	\$S 125.40	( 2 days) x	\$125.40	
Loss of Use (LOU):	\$S -	( \$ x days)		
Loss of Income (LOI):	\$S 50.00	( \$50.00 x 2 days)		
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/> [Tick only one]
GIA/LTA Search:	\$S 7.49			
Medical:	\$S -			
Dishurement:	\$S -	(e.g. Tow/ Independent)		
Legal Cost:	\$S -			
Total:	\$S 2,372.48	Global Sum \$S:	2,370.00	
FINAL PAYMENT		Date/Time:	Confirm with:	
Payee 1:	\$S 2,370.00	Name 1:	Lamfort Delgro Engineering Pte Ltd	
Payee 2: (Strike if N.A.)	\$S -	Name 2:		
Payee 3: (Strike if N.A.)	\$S -	Name 3:		

COPY SENT

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: \$400.00





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/EQ118021121/K1fa3

Date: 26/11/2018

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SH 9970Z**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21/11/2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) have the following to report:-

Workshop Estimate Amount	: S\$	4,419.53
Revised Estimate Amount	: S\$	4,092.68
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	4,092.68
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Front portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

## REPAIR ESTIMATE

21/11/2018 15:42

VEHICLE NO : SH 9970Z

MAKE :

MODEL : TOYOTA PRIUS

Chiang

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
LAMP ASSY, FOG, RH <i>bratal</i>			\$ 920.00
FRONT BUMPER COVER <i>ca</i>			\$ 499.90
FRONT BUMPER SPONGE <i>Xue</i>			\$ 78.80
FRONT BUMPER CLIPS <i>see</i>			\$ 22.00
FRONT BUMPER SIDE RETAINER, RH <i>Xue</i>			\$ 77.00
UNIT ASSY, HEADLAMP, RH (LED) <i>bratal</i>			\$ 3,455.00
SUB TOTAL			\$ 5,052.70
LESS 25%			\$ 1,263.18
DISCOUNTED TOTAL			\$ 3,789.53
LABOUR CHARGE			
Panel Beating			\$ <del>350.00</del> <sup>200</sup>
Spray Painting Charge			\$ <del>250.00</del> <sup>200</sup>
Wiring Charge			\$ <del>30.00</del> <sup>20</sup>
TOTAL LABOUR			\$ 630.00
ESTIMATE TOTAL			\$ 4,419.53

Ka Lun 11/11/18

21/11/18 16:00 hr

2 Dgs.

PIP

Before Part photo



This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305241658  
Date : 22/11/18

### FINALIZATION FORM

To : LKK Fax :  
Attn : KALVIN  
Vehicle Reg No : SH 9970Z 20/11/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: EQ GW5520D
  - The finalized amount shall be:
    - Spare Parts after List discount \$3,672.68
    - Labour Charges \$420.00
    - Total for Part-By-Part Repair Cost** \$4,092.68
    - Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \_\_\_\_\_  
**Final Lumpsum Repair cost** \_\_\_\_\_
  - Estimated normal period for repairs: 2 working days.
  - We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
  - Thank you for your assistance.  
  
Signature : \_\_\_\_\_  
Name : CHIANG  
Tel : 62148314  
Fax : 65468156
- We confirm the estimates and finalized amount  
  
Signature : \_\_\_\_\_  
Name : KALVIN  
Date : 23/11/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

66

## 21/11/2018 15:42

Change

● ●

: TOYOTA PRIUS

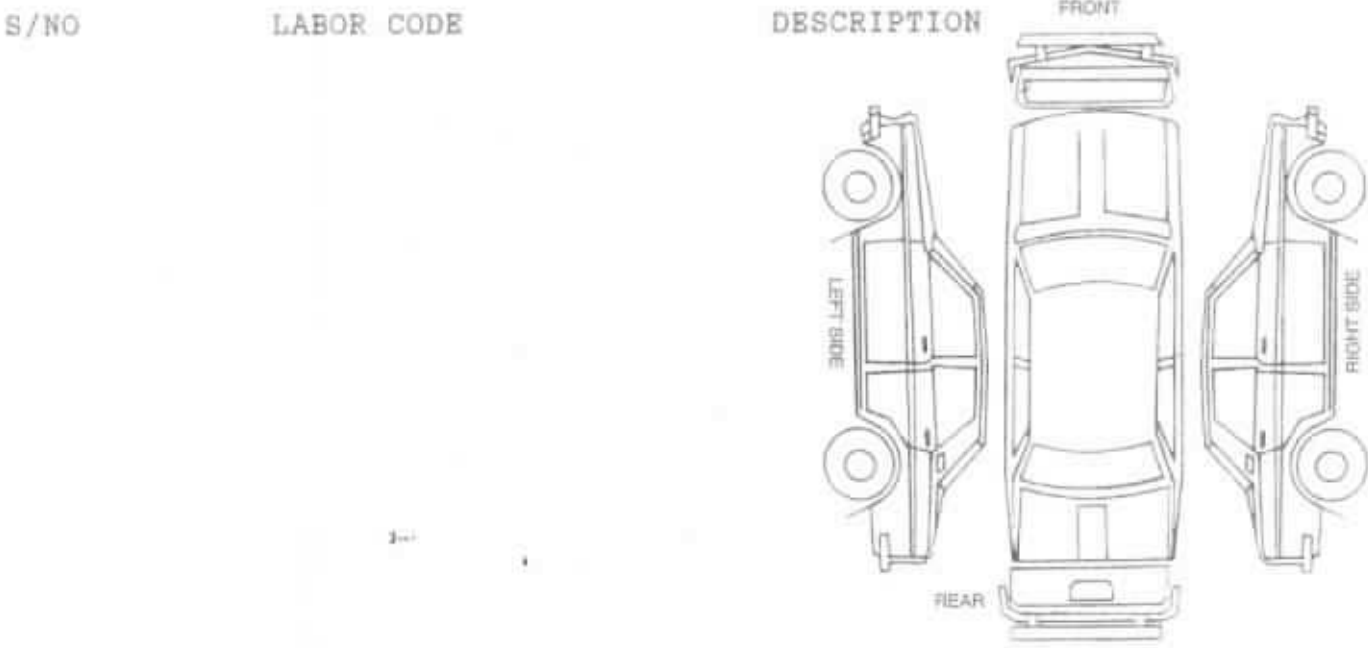
Ka / m / U / K / Y  
21/11/18 1600 hrs  
2 Dgs.  
PIP  
Before Paint photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305241658
CUSTOMER	REGN NO.: SH 9970Z	MILEAGE		
MS 7010045	MAKE: TOYOTA	FUEL E.....1/2.....F		
CUSTOMER NO. 383 SIN MING DRIVE	MODEL PRIUS HYBRID(G4)	DATE/TIME IN 20.11.2018 16:20		
ADDRESS Singapore SINGAPORE 575717	YR OF MANU 29.06.2017	TARGET DATE		
(R) 65508755 (Q)	CHASSIS CODE JTDKB3FU203560941	COMPLETION DATE/TIME		
(P)				
COUNT CARD NO.				

JOB DESCRIPTION

Accident Date: 20.11.2018  
NATURE: 3P 20.11.2018 -C



CHECKED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SH 9970Z CHIANG		Vehicle No.: SH 9970Z	
Signature/Date		Name of Service Advisor Date	
returned to Service Reception upon collection		To be kept by Security Guard	

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305241658  
REGN NO : SH 9970Z  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 29.06.2017  
DATE/TIME IN : 20.11.2018 16:20  
ACCIDENT DATE : 20.11.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-2292-A	PRIG4 COVER FRONT BUMPER	1	499.90	25.00	374.92
0002 04-01-0302-2915-G	PRIG4 UNIT ASSY HEADLAMP	1	3,455.00	25.00	2,591.25
0003 04-01-0302-4991-G	PRIG4 LAMP ASSY FOG RH	1	920.00	25.00	690.00
0004 04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50

SUB-TOTAL : 3,672.67

## JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 17-01	CHECK ALL LIGHTING	20.00

SUB-TOTAL : 420.00

TOTAL : 4,092.67

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :



## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Thursday, 29 August 2019 3:32 PM  
**To:** Jim Wong See Pah  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Yref CC3/EQ18021121/K1fa3, Oref TT1118/SH9970Z/jw; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 9970Z and GW 5520D on 20.11.2018

**Importance:** High

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Our Ref: CC3/EQ18021121/K1pa3  
Your Ref: T1118/ SH 9970Z/JW(st)

Dear Jim,

We refer to the above matter.

Thank you for acceptance.

Kindly be informed that no DV is require and we will proceed to close the matter for payment processing.

**\*\* EQ cases below \$20k, no DV is required.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

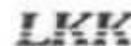
Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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---

**From:** Jim Wong See Pah [mailto:[jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)]

**Sent:** Thursday, 29 August 2019 2:56 PM

**To:** Poh Kin (LKKAUTO) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Poh Kin (LKKAUTO)**

---

**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Thursday, 29 August 2019 2:56 PM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** Re: Yref CC3/EQI18021121/K1fa3, Oref TT1118/SH9970Z/jw; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 9970Z and GW 5520D on 20.11.2018

Dear Poh Kin

Please process settlement in sum \$ 2370.00 to resolve our property damage claim amicably.

Additionally, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

---

**From:** Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Sent:** Thursday, 29 August 2019 2:28 PM  
**To:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Yref CC3/EQI18021121/K1fa3, Oref TT1118/SH9970Z/jw; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 9970Z and GW 5520D on 20.11.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Our Ref: CC3/EQI18021121/K1pa3  
Your Ref: T1118/ SH 9970Z/JW(st)

Dear Jim,

We refer to above matter and below e-mail.

Purely towards an amicable settlement, and without admission of liability to our Insured's part we offer settlement at global sum of **\$2,370.00(all in)** on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

**Poh Kin (LKKAUTO)**

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Thursday, 29 August 2019 2:29 PM  
**To:** Jim Wong See Pah  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Yref CC3/EQI18021121/K1fa3, Oref TT1118/SH9970Z/jw; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 9970Z and GW 5520D on 20.11.2018

**Importance:** High

**'WITHOUT PREJUDICE'  
SAVE AS TO COSTS**

Our Ref: CC3/EQI18021121/K1pa3  
Your Ref: T1118/ SH 9970Z/JW(st)

Dear Jim,

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Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## Hsiao Tong (LKKAUTO)

---

**From:** Kwan Ying Mun <[kwanying@singnet.com.sg](mailto:kwanying@singnet.com.sg)>  
**Sent:** Thursday, 29 August 2019 10:01 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: CC3/EQ18021121/K1pa3

Hi Hsiao Tong,

Noted with thanks

Regards  
Ms Kwan

---

**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 29 August, 2019 8:48 AM  
**To:** Kwan Ying Mun <[kwanying@singnet.com.sg](mailto:kwanying@singnet.com.sg)>  
**Subject:** RE: CC3/EQ18021121/K1pa3

Ms Kwan,

Thank you for your email.

In view of this, we shall proceed to negotiate for an amicable settlement of the third party claim at 50/50 to avoid further litigation, which would escalate to even more cost.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kwan Ying Mun <[kwanying@singnet.com.sg](mailto:kwanying@singnet.com.sg)>  
**Sent:** Tuesday, 20 August 2019 10:05 AM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: CC3/EQ18021121/K1pa3

Hi Hsiao Tong,

Settlement was done on a 50% basis

Thank you

Regards  
Ms Kwan

---

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Monday, 19 August, 2019 11:54 AM  
**To:** Kwan Ying Mun <[kwanying@singnet.com.sg](mailto:kwanying@singnet.com.sg)>  
**Subject:** RE: CC3/EQ18021121/K1pa3

Hi Ms Kwan,

Thank you for your email.

As spoken earlier, kindly assist to check the settlement is on 100% / 50% basis.

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kwan Ying Mun <[kwanying@singnet.com.sg](mailto:kwanying@singnet.com.sg)>  
**Sent:** Tuesday, 13 August 2019 9:41 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** CC3/EWI18021121/K1pa3  
**Importance:** High

Hi Morning,

We received the letter in regards to third party putting claim against our vehicle GW5520D.  
Kindly note that we had successfully claimed against them and received payment for our claim on the 28<sup>th</sup> May 2019.  
Therefore, we do not agreed on their claim.

Kindly refer to the attached for proof of our claim

Thank you

Regards  
Ms Kwan

# **TOMMY CHOO, MARK GO LLC**

**Advocates & Solicitors**

**UEN NO : 201523418E**

**( a law corporation with limited liability)**

151 CHIN SWEE ROAD #14-15/16

MANHATTAN HOUSE

SINGAPORE 169676

TEL : (65) 6532 2455

FAX : (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: [thling@tcmg.com.sg](mailto:thling@tcmg.com.sg)

Our Ref: LLH/ac/1005/0119/KYM

*(Please quote our latest reference in reply)*

Your Ref: GW 5520 D

28 MAY 2019

M/s Kwan Yin Mun Motor Service

Block 3023A Ubi Road 1

#01-57

Singapore 408717

Dear Sirs,

## **ACCIDENT INVOLVING GW 5520 D AND SH 9970 Z ON 20 NOVEMBER 2018 ALONG EXITING FA EAST PLAZA LOADING BAY**

We refer to the above matter and are pleased to inform you that we have received the settlement sum of \$2,600.00.

We enclose herewith our firm's cheque for \$1,181.00 drawn in your favour.

We enclose herewith our bill no.1328/2019 detailing the breakdown of our costs and disbursements, for your attention.

Yours faithfully,



**LING LEONG HUI (MR)**

Enc.

**Poh Kin (LKKAuto)**

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 12 June 2019 12:22 PM  
**To:** Jim Wong See Pah  
**Cc:** Admin A; CS A Team  
**Subject:** RE: Yref CC3/EQI18021121/K1fa3, Oref TT1118/SH9970Z/jw  
**Attachments:** img-612102811-0001.pdf; SH9970Z FCI Settlement Form.pdf

Without Prejudice

Dear Mr Jim,

Thank you for your email.

We will look into the matter and get back to you.

Hi Poh Kin,

FYNA. CC3/EQI18021121/K1fa3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jim Wong See Pah <[jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)>  
**Sent:** Wednesday, 12 June 2019 11:07 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Yref CC3/EQI18021121/K1fa3, Oref TT1118/SH9970Z/jw

Dear Ms Chew

We refer the attached letter of claim of 18.12.2018.

Additionally, taxi insurer FCI has had settled your client's claim at 50% liability and kindly refer to the attachment.

Please let us hear from you soonest.

Best Regards

Jim Wong

A member of the First Capital Insurance Group

INSURED: COMFORT TRANSPORTATION P/L

Vehicle No: 4H99702

Report No: -

Date of Accident: 20.11.2019

FCIL Reference No: D18/2203M

Basis of Settlement: MCF (Yes/No) Percentage: 100/50 %

Breakdown of claim settlement:-

**THIRD PARTY PROPERTY CLAIM**

Cost of repair	\$	720.00
Loss of Use	\$	300.00
Rental & Earnings	\$	-
Survey fee	\$	427.00
Costs & disbursements	\$	1200.00
Others	\$	7.45
<b>TOTAL</b>	\$	<b>2654.45</b>

Rounded Up / Down for GLOBAL SETTLEMENT \$ 2600.00

**THIRD PARTY INJURY CLAIM**

General Damages \$

**Special Damages**

Medical Expenses \$

Transport \$

Medical Report fee \$

Costs &amp; Disbursements \$

Others \$

**TOTAL** \$

Rounded Up / Down for GLOBAL SETTLEMENT: \$

.....(MC)

Signed



# COMFORTDELGRO ENGINEERING

Our Ref : T 1118 / SH 9970Z / JW(st)

Your ref :

Date : 18-Dec-18

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6353 6280  
Facsimile +65 6280 8755

www.cdge.com.sg

Company Registration No: 199506428R

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 606286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 9970Z YOUR INSURED GW 5520D  
AND OTHER ON 20.11.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 9970Z** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **GW 5520D** we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,379.17
2	3 days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 4,762.86</b>

## HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per day	\$ 240.00
<b>Total Claims:</b>		<b>\$ 5,002.86</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : **GW 5520D**
- c) GIA / Police report/s of : **SH 9970Z**
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ118021121/K1pa3

06 AUGUST 2019

**KWAN YING MUN TRADING & LEASING**

3023A UBI ROAD 1

#01-57

SINGAPORE 408717

Dear Sir/Madam,

**ACCIDENT INVOLVING GW 5520D AND SH 9970Z ALONG/AT EXITING FAR EAST  
PLAZA LOADING BAY ON 20/11/2018**

We refer to the above accident where we are acting for EQ Insurance to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SH 9970Z** against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **17/08/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**CHEW HSIAO TONG**

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *EQ Insurance*  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SH9970Z , GW5520D  
FAR EAST PLAZA TOWARDS SCOTTS RD****ON 20-Nov-18 15:35**

I / We

**LIM GIM BENG**(Hirer) NRIC No.: **S1272931F**

and/or

(Relief) NRIC No.:

Taxi Number

**SH9970Z**

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**20-Nov-2018**

Name of Hirer

**LIM GIM BENG**

Hirer NRIC

**S1272931F**

Signature :



Address

**310 JURONG EAST STREET 32 #11-...  
600310**

Contact No.

**81579745**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010325

RQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SH 9970Z

INV. NO/DATE  
91410847 29.11.2018

MAKE  
TOYOTA

JOB NO.  
305241658

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
29.06.2017

DATE/TIME IN  
20.11.2018 16:20

CHASSIS CODE  
JTDKB3PU203560941

Description : 3P 20.11.2018 -C

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	499.91	25.00	374.93
0002	04-01-0302-2915	PRIG4 UNIT ASSY HEADLAMP	1	3,455.00	25.00	2,591.25
0003	04-01-0302-4991	PRIG4 LAMP ASSY FOG RH	1	920.00	25.00	690.00
0004	04-01-0302-2267	PRIG4 BUMPER PIECE	10	2.20	25.00	16.50
SUB-TOTAL:						3,672.68

### JOB NATURE

0001	1.	PANEL, BRATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00
0003	17-01	CHECK ALL LIGHTING	20.00	20.00
SUB-TOTAL:				420.00

EVERYONE TAKING AND/OR REMOVING ANYTHING FROM THE VEHICLE OR ADDITIONAL EQUIPMENT THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO ANY PROPERTY BELONGING TO CUSTOMERS. THE WORKSHOPS AND WORKERS ARE NOT TO BE HELD RESPONSIBLE FOR ANY LOSS OR DAMAGE TO ANY PROPERTY BELONGING TO CUSTOMERS. THE WORKSHOPS AND WORKERS ARE NOT TO BE HELD RESPONSIBLE FOR ANY LOSS OR DAMAGE TO ANY PROPERTY BELONGING TO CUSTOMERS.

CUSTOMERS SHALL SIGNIFY THE WORKSHEET IMMEDIATELY UPON DELIVERY AND SHALL SIGNIFY THE WORKSHEET IMMEDIATELY UPON DELIVERY. THE WORKSHEET SHALL BE SIGNED BY THE CUSTOMER OR ANY COMPLAINTEE. THE WORKSHEET SHALL BE SIGNED BY THE CUSTOMER OR ANY COMPLAINTEE. THE WORKSHEET SHALL BE SIGNED BY THE CUSTOMER OR ANY COMPLAINTEE.

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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91410847	4,379.17	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SH 9970Z

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
29.06.2017

CHASSIS CODE  
JTDKB3FU203560941

INV. NO/DATE  
91410847 29.11.2018

JOB NO.  
305241658

ODIOMETER READING

DATE/TIME IN  
20.11.2018 16:20

Items total	4,092.68
Add GST @ 7.000 %	286.49
Invoice amount	4,379.17

Issued by : KATHERINETAN 29.11.2018 10:25:30  
Repair type : CLSO/57/57  
Payment type/Term: /Credit 30 days

1) WHILE USING ALL READINESS PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS A RESPONSIBILITY FOR LOSS OF OTHER PROPERTIES BELONGING TO CUSTOMER AND VEHICLE AND DRIVER AND YETTER A OWNERS RISK

2) CUSTOMER SHALL REPORT THEIR VEHICLES IMMEDIATELY UPON RECEIVING AND SHALL WITHIN 11 WORKING DAYS REPORT THE REASON IN WRITING TO THE COMPANY IF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED AS IS.

3) INTEREST UP TO 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER. CUSTOMER SHALL PAY THE FULL AMOUNT OF PAYMENT UPON RECEIVING THE INVOICE FOR THE REPAIRS DONE.

4) PLEASE EXCHANGE THIS SERVICE IMMEDIATELY UPON RECEIVING AND ADVISE THE COMPANY OF ANY DAMAGE OR DISAPPEARANCE WITHIN 10 DAYS OF INCIDENT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INCIDENT AS CORRECT AND CLOSING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91410847	4,379.17	

Our Ref: CT18110636

Date: 26 November 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 20/11/2018 @ 15:35 hrs  
ALONG FAR EAST PLAZA TOWARDS SCOTTS RD  
INVOLVING GW5520D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9970Z** (the "Taxi"). The Taxi was hired to **LIM GIM BENG IC NO S1272931F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			1	2	3		FROM	TO
1933301	168	0800	1711	17/11	TONG FW	1954	3	0	252	1650	0226
1933467	165	1815	0018	18/11	TONG FW	1959	3	9	509	1020	0202
1933659	192	0800	1711	19/11	LIM G B	1961	2	9	190	0800	1720
1933841	182	1815	0018	19/11	LIM R H	1962	9	4	164	1815	0010
1934043	201	0800	1720	20/11/18	Accident Repair	1962	9	4	5199702	1620	-
1934242	199	1740	0022	22/11/18						-	1345
1934416	174	0800	1711								
1934607	190	1740	2315								
1934779	172	0800	1711								
1935011	232	1730	0030								
1935178	166	0800	1050								

## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GW5520D	20 Nov 2018 / 15:35:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SH99 702





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/09/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GW 5520D (Insd Veh)	Your Ref. No. : DMCFQ18-000040 ✓
	SH 9970Z (TP Veh)	Our Ref. No. : CC3/EQ18021121/K1pa3q2
Date of Accident	20/11/2018	

Liability	50% ✓	
Final Repair Cost	: \$ 2,189.59 ✓	
Loss of Income	: \$ 50.00	2 days
Rental (If any)	: \$ 125.40	2 days
Others:	: \$ 7.49	
	: \$	
	2,372.48	
Final Settlement Sum	: \$ 2,370.00	GLOBAL SUM ✓
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 2,370.00
		: \$ /

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI18021121/K1pa3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 18-09-2019



Code : EQI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	GW 5520D	Veh. Inspected	SH 9970Z
Policy No.	DMCFQ18-000040	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/11/2018

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU203560941	Colour	BLUE
Odometer	196445	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	7 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	7 mm

**4. Description of Damages**THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.  
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	20/11/2018	Inspection Date	21/11/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9970Z**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	LAMP ASSY ,FOG,RH	GRAZED	920.00	920.00
1	FRONT BUMPER COVER	CRACKED	499.90	499.90
1	FRONT BUMPER SPONGE	SERVICEABLE	78.80	-
1	FRONT BUMPER CLIPS	NECESSARY	22.00	22.00
1	FRONT BUMPER SIDE RETAINER ,RH	SERVICEABLE	77.00	-
1	UNIT ASSY ,HEADLAMP ,RH (LED)	GRAZED	3,455.00	3,455.00
	LESS 25% DISCOUNT		-1,263.18	-1,224.22
			3,789.52	3,672.68
	<b>LABOUR</b>			
	PANEL BEATING.		350.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.		30.00	20.00
			630.00	420.00
<b>GRAND TOTAL</b>			<b>4,419.52</b>	<b>4,092.68</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>4,092.68</b>

Report Ref No. CC3/EQ18021121/K1pa3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.