

Mei Kwan (LKKAUTO)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Wednesday, 28 November, 2018 9:00 AM
To: Mei Kwan (LKKAUTO)
Cc: Poh Kin (LKKAUTO); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving GW5520D (OI : EQI - TBA) AND SH9970Z (TP : LKK REF - CC3/EQI18021121/K1fa3) on 20/11/2018
Attachments: OI GIA - GW5520D.PDF
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan,

Please find our insured's GIA report as attached.

Take note that liability is conflicting hence please obtain third-party accident video before direct settlement.

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, November 27, 2018 7:51 PM
To: Justin Wong <justin.wong@eqinsurance.com.sg>
Cc: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GW5520D (OI : EQI - TBA) AND SH9970Z (TP : LKK REF - CC3/EQI18021121/K1fa3) on 20/11/2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

We have inspected TP vehicle SH 9970Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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