

ASS. REC. BY:

REF:

CS/SMO180211118/Kqd302

Special Instruction:

Surveyor:

Kenneth

ASSIGNMENT (Office)

From (Person):

Gnroh Pau Loong

of

SMO

Date/Time:

22/11/18 @ 10:10am

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM8486T

Insured:

at Workshop m/s

Accord Auto

Tel: 64819517

of

10 AMK Ind. Park 2A #03-11

Policy No:

D18MTPV01007985

Claim No:

CMTD1805096

Sum Insured:

Excess:

TBA

WAIVED

Make of Veh:

D.O.A.

19/11/2018

(Client's Record)

CA / ☒ REV

/ REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:30am @ 22/11/18

Person Contacted:

Jessie

Vehicle ☒ IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLM8486T-X
23/11/18 @ 3:01pm	revert to Gnroh Pau Loong via Messenger.
26/11/18 @ 4:36pm	Gnroh Pau Loong informed CMA via Messenger.
26/11/18 @ 5:05pm	Informed Jessie CMA is ex-WAIVED by email.
	Kenneth finalised LS & 6400, 6 days.
	(Red & 7398, 54%)

REF: SMO

## ASSIGNMENT

From:

Date: 22/11/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLM 8486T

at Workshop m/s

Accord Auto

of 10 AMK Ind. Park 2A #03-11

Insured:

Policy No.

Claims No.

Sum Insured:

Excess: TBA

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value:

898k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA (REV) / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLM 8486T

Yr Regn:

08 15

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A6 TFSI

1984

Colour:

M. Blade

A/C: Insured / Std / NI / NA

Sp. Reading:

77703

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

W A U 888467 E N 175287

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50ZR17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Archiller

Front

Rear

R/Bal.

S

mm

R/Bal.

S

mm

L/Bal.

S

mm

L/Bal.

S

mm

D.O.A.

19/11/18

D.O.I.

22/11/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR N/S &amp; U/C

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

23/11 File Add to Car home

RECEIVED 11 JAN 2019

Date/Time, File Pass to?

11/11/18

☐

: Preli. Report

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

6

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

350

Transportation:

) \$ + R5, SI

) Photos

) Others

10

TOTAL

360

Report Format :

MER-OD

Lump Sum / I.B.T. (\$

6400

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2018 <a href="#">Sendback Est</a>	21 Nov 2018 14:03 <b>S\$13,611.00</b>	22 Nov 2018 10:10 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

Insured:	<b>TEO SALLY</b> , ID: S7570282E, Tel: +6587838788		
Vehicle Reg. No.:	<b>SLM8486T</b>	Date of Loss:	19/11/2018 18:00 - :59 [42 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / CMTD1805096</b>	Policy/Cover Note No.:	D18MTPV01007985 (Comprehensive)
		Excess:	
Repairer:	<b>Accord Auto Services Pte Ltd (HQ)</b> 10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point, 568047 Ang Mo Kio - Tel: 64819517/85715140		
Handling Insurer:	<b>Sompo Insurance Singapore Pte. Ltd. (HQ)</b> - Tel: 6461 6555 ... [Handled by <b>GNOH PAU LOONG</b> - 63295217]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Final Rpt due 03/12/2018]		
Driver/Custodian:	LEE CHIN WENG (LI ZHENRONG) (45 / Male), NRIC: S7333594I, Tel: +6588128218		
Adj Asg. Remarks:	FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER		

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)
[Compose Case Mail](#)

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 26 November 2018 5:05 PM  
**To:** Accord Auto(Claims)  
**Cc:** SUR  
**Subject:** VEHICLE SLM 8486T (DOA: 19/11/2018)

Dear Jessie,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **SLM 8486T (Excess WAIVED)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Nov 2018 17:23	<b>Clm Veh Model Changed</b>	(201410) AUDI A6 2.0 TFSI MU (A).	[ ] Merimen Administrator
2	20 Nov 2018 17:23	<b>Clm Created</b>	Reg No: SLM8486T. Policy No: D18MTPV01007985. Acct Date: 2018/11/19. Claim Type: SC. Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MAAS18150433	[I] Merimen Administrator
3	20 Nov 2018 17:26	<b>Clm Registration Modified</b>	Setl.Type:3->0. Claim Type:SC->OD.	[ ] Soe Jie Yi
4	21 Nov 2018 11:55	<b>Clm Registration Modified</b>	Acct Time:18:40:00->18:00:00.	[I] Claims
5	21 Nov 2018 14:03	<b>Clm Submitted</b>	13611.00.	[R] Soe Jie Yi
6	22 Nov 2018 10:10	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER	[I] GRACE TEO
7	22 Nov 2018 10:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/12/03	[I] GRACE TEO
8	22 Nov 2018 10:10	<b>Adj Mandate Set</b>	Approved:0.00.	[I] GRACE TEO
9	22 Nov 2018 10:33	<b>Assignment 1st Accessed</b>		[A] Nivitha Govindasamy
10	22 Nov 2018 11:30	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Nivitha Govindasamy
11	23 Nov 2018 14:54	<b>Adj Rpt Initiated</b>		[A] SHIAU CHAN
12	23 Nov 2018 14:59	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2018/12/03	[A] SHIAU CHAN
13	23 Nov 2018 15:01	<b>Adj Mandate Request</b>	Cur.Req:9897.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
14	26 Nov 2018 16:36	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/12/03	[I] GNOH PAU LOONG
15	26 Nov 2018 16:36	<b>Adj Mandate Set</b>	Approved:9897.00.	[I] GNOH PAU LOONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1980628	20/11/2018 17:23	Motor	Sompo Insurance Singapore Pte. Ltd. (HQ)	Sompo Insurance Singapore Pte. Ltd. (HQ)	SLM8486T	TEO SALLY	xx.xx
1980631	20/11/2018 17:26	Motor	Accord Auto Services Pte Ltd (HQ)	Accord Auto Services Pte Ltd (HQ)	SLM8486T		xx.xx
1983928	23/11/2018 14:54	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM8486T		10.70

**Note: This document has not been finalised.**

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Somp Insurance Singapore Pte. Ltd.  
50 Raffles Place  
#05-01/06, Singapore Land Tower  
Singapore 048623

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: GNOH PAU LOONG

Date: 23 Nov 2018

### Preliminary Advice

Vehicle No	: SLM8486T	Accident Date	: 19/11/2018
Make	: AUDI A6	Policy No.	: D18MTPV01007985
Assignment Date	: 22/11/2018	Excess	: S\$0.00
Date of Inspection	: 22/11/2018	Est. Duration of Repair	: 6.00
Inspection At	: ACCORD AUTO SERVICES PTE LTD (HQ) 10 ANG MO KIO IND PARK 2A #03-11, AMK AUTO POINT SINGAPORE 568047		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion, undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,611.00
Revised Amount	:S\$	6,997.50
Check Items (Estimated)	:S\$	2,899.50
Total	:S\$	9,897.00

Lump Sum Repair :S\$

### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	98,000.00
COE / PARF Rebate	:S\$	80,869.00
Salvage Value	:S\$	
Margin for Repair	:S\$	17,131.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0282E
Vehicle Details	
Vehicle No.:	SLM8486T
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 2.0 TFSI MU
Primary Colour:	Silver
Manufacturing Year:	2014
Engine No.:	CDN413033
Chassis No.:	WAUZZZ4G7EN175247
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$38,513.00
Original Registration Date:	30 Apr 2015
First Registration Date:	30 Apr 2015
Transfer Count:	1
Actual ARF Paid:	\$40,919.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2025
PARF Rebate Amount:	\$30,689.00
Intended COE Rebate Details	
COE Expiry Date:	29 Apr 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$78,001.00
COE Rebate Amount:	\$50,180.00
<b>Total Rebate Amount:</b>	<b>\$80,869.00</b>

The information contained herein is correct as at 23 Nov 2018

OK

[> Back to OneMotoring](#)

## Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SLM8486T		
Vehicle Type :	P10 - Passenger Motor Car		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	AUDI		
Vehicle Model :	A6 2.0 TFSI MU		
Chassis No. :	WAUZZZ4G7EN175247		
Propellant :	Petrol		
Engine No. :	CDN413033		
Engine Capacity :	1984 cc		
Maximum Power Output :	132.0 kW ( 177 bhp )		
Maximum Laden Weight :	2145 kg		
Unladen Weight :	1565 kg		
Year Of Manufacture :	2014		
Original Registration Date :	30 Apr 2015		
Lifespan Expiry Date :	-		
COE Category :	B - Car above 1600cc or 97kW (130bhp)		
Quota Premium :	\$78,001.00		
COE Expiry Date :	29 Apr 2025		
Road Tax Expiry Date :	29 Apr 2019		
PARF Eligibility Expiry Date :	29 Apr 2025		
Inspection Due Date :	29 Apr 2020		
Intended Transfer Date :	20 Nov 2018		
CO2 Emission :	149.00 (g/km)		
CEV/VES Rebate Utilised Amount :	\$5,000.00		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK

Print



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	20/11/2018 17:02
Date Of Accident	19/11/2018 18:40
Exact Location Of Accident	MCE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLM8486T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEO SALLY
NRIC No	S7570282E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-87838788
Alternative Phone No	OFFICE-87838788
<b>Vehicle Particulars</b>	
Manufacturer	AUDI
Model	A6-2.0 TFSI MU (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01007985
Cover Note Number	
<b>Driver</b>	
Name of Driver	LEE CHIN WENG (LI ZHENRONG)
NRIC No	S7333594I
Date Of Birth	04/09/1973
Occupation	INDOOR
Date Of Driving Pass	11/11/1995
Driving Experience	23 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-88128218
Fax Number	
Contact Number	
Email Address	80STILLINLOVE@GMAIL.COM

Address	BLK 35 BEDOK SOUTH AVE 2 #05-429
Postcode	460035
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 19/11/2018 AROUND 18:40, I WAS TRAVELLING ALONG MCE TOWARDS FORT RAOD. MY FRONT VEHICLE (SLN4412C) STATIONARY AND I COULD NOT BRAKE IN TIME AND COLLIDED ONTO REAR RIGHT PORTION OF VEHICLE B (SLN4412C). BEFORE COLLISION, I TRY TO AVOID AND TURN TO RIGHT BUT FAILED CAUSE MY FRONT RIGHT HIT ONTO KERN.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLN4412C
Vehicle Make/Model/Colour	PERODUA MYVI (BLUE)
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SALAHUDIN BIN MAHMUD
NRIC/Passport Number	S1784704Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2



Passenger 1

NAME: :

GENDER: :

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

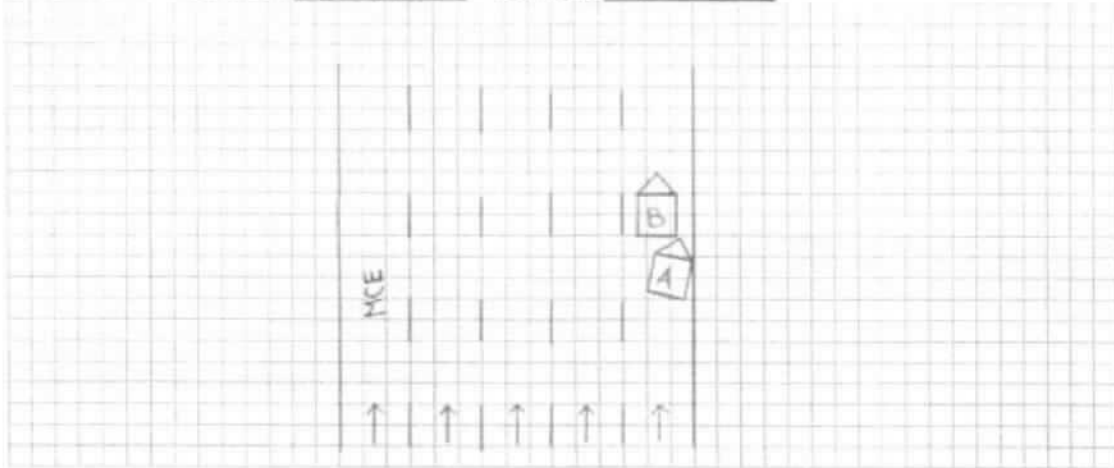
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 20/11/2018  
5pm



Reporting Centre Personnel's Signature  
Name: Jessy See  
NRIC/ID No: G2031072W

## Accident Sketch Plan

SKETCH PLAN    Vehicle A: 3LM 8486 T    Vehicle B: SLN 4412 C



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

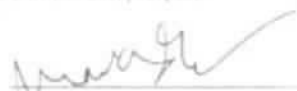
Date of Accident: 19/11/2018    Time of Accident: 18:40


On 19/11/2018 around 18:40, I was travelling along MCE towards Fort Road. My front vehicle stationary and I could not brake in time and collided onto rear right portion of vehicle B. ~~was~~ Before collision, I try to avoid and turn to right but failed cause my front right hit onto kerb.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 20/11/2018  
5pm

  
Reporting Centre Personnel's Signature  
Name: Joey See  
NIC/FIN No: G2031012W

INSURER: **Sompo Insurance Singapore Pte. Ltd. (HQ)**

**PARTICULARS OF CLAIM**

Claim Type:	OD (Own Damage)	Ref. No:
Policy No:	D18MTPV01007985	Date of Loss:
Vehicle Reg. No.:	SLM8486T	Driveable? NO
Driver Age/Info:	45 / MALE	Party At Fault:
TP Injury Involved?	NO	Third Party Involved?
Insured/Claimant:	TEO SALLY	Contact No:
Driver:	LEE CHIN WENG (LI ZHENRONG)	

Make/Model:	AUDI A6, 2.0 TFSI MU (A)	Vehicle Reg. Date:
Vehicle Colour:	Black	Chassis No:
Engine No:	CDN413033	
Odometer:	77703 KM	

Paint Type:		
Total Loss?	NO	
Est. Duration of Repair (day)	12 days	

Description of Accident/Loss ON 19/11/2018 AROUND 18:40, I WAS TRAVELLING ALONG MCE TOWARDS FORT RAOD. MY FRONT VEHICLE (SLN4412C) STATIONARY AND I COULD NOT BRAKE IN TIME AND COLLIDED ONTO REAR RIGHT PORTION OF VEHICLE B (SLN4412C). BEFORE COLLISION, I TRY TO AVOID AND TURN TO RIGHT BUT FAILED CAUSE MY FRONT RIGHT HIT ONTO KERB.

Remarks: VEHICLE IN AMK.

Present Location: ACCORD AUTO SERVICES PTE LTD (AMK) TEL: 64819517

COST OF CLAIMS		Amount
Parts		8,261.00
Miscellaneous Items		1,940.00
Labour		3,410.00
Paintwork Labour		0.00
Towing		0.00
Gross Total (S\$)		13,611.00
+ GST 7.00% (S\$)		952.77
Nett Amount (S\$)		14,563.77

This claim is handled by: SOE JIE YI (JESSY)

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 21 Nov 2018)  
**Parts:** 143      AUDI A6 2.0 TFSI MU (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** Accord Auto Services Pte Ltd/SLM8486T/21/11/2018 14:03  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars		%Disc	%Depr	Amount	
1	1		*Bonnet	B <sub>1</sub>	0.00	0.00	*1,600.00 F	✓
2	1		*LH headlamp	B <sub>2</sub>	0.00	0.00	*980.00 F	✓
3	1		*RH headlamp	S <sub>2</sub>	0.00	0.00	*980.00 F	X
4	1		*Front LH fender	B <sub>3</sub>	0.00	0.00	*420.00 F	✓
5	1		*Front LH fender splash shield (front)	C <sub>2</sub>	0.00	0.00	*80.00 F	✓
6	1		*Front LH fender splash shield (rear)	C <sub>2A</sub>	0.00	0.00	*90.00 F	✓
7	1		*Front RH fender	R	0.00	0.00	*420.00 F	X
8	1		*Front RH fender splash shield (rear)	S <sub>2</sub>	0.00	0.00	*90.00 F	X
9	1		*Front grille assy	C <sub>2A</sub>	0.00	0.00	*430.00 F	✓
10	1		*Front bumper	B <sub>3</sub>	0.00	0.00	*905.00 F	✓
11	1		*Front bumper fog lamp cover (LH)	M <sub>1</sub>	0.00	0.00	*50.00 F	✓
12	1		*Front bumper nozzle cover (LH)	M <sub>1</sub>	0.00	0.00	*20.00 F	✓
13	1		*Front bumper nozzle (LH)	M <sub>1</sub>	0.00	0.00	*80.00 F	✓
14	1		*Front bumper nozzle hose	C <sub>2</sub>	0.00	0.00	*100.00 F	✓
15	1		*Front bumper spoiler	S <sub>2</sub>	0.00	0.00	*80.00 F	✓
16	1		*Front bumper closing element	C <sub>2A</sub>	0.00	0.00	*70.00 F	✓
17	2		*Front bumper side bracket	P <sub>1</sub>	0.00	0.00	*40.00 F	✓
18	1		*Front bumper sponge	C <sub>2A</sub>	0.00	0.00	*35.00 F	✓
19	1		*Front bumper reinforcement	R	0.00	0.00	*260.00 F	✓
20	2		*Front bumper reinforcement bracket	R	0.00	0.00	*160.00 F	✓
21	1		*Support panel	R	0.00	0.00	*370.00 F	✓
22	2		*Airbag sensor	S <sub>2</sub>	0.00	0.00	*250.00 F	✓

F=Franchise part.

Sub Total (\$\$)	7,510.00
+ Margin on L,N Items 10.00% (\$\$)	751.00
<b>Total Parts (\$\$)</b>	<b>8,261.00</b>

Accord Auto Services Pte Ltd/SLM8486T/21/11/2018 14:03. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<b>Miscellaneous Items</b>			
1	10	Front bumper clip	50.00
2	10	Front LH fender splash shield clip	50.00
3	2	Front parking sensor	240.00
4	10	Front RH fender splash shield clip	50.00
5	1	Front RH wheel rim	650.00
6	1	LH headlamp ballast	450.00
7	1	RH headlamp ballast	450.00
Sub Total (S\$)			1,940.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	Spray painting on all affected area.	New	800.00
2	Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	New	1,000.00
3	To apply anti rust treatment.	New	120.00
4	To check wiring system & light.	New	100.00
5	To check & adjust wheel alignment.	New	120.00
6	To remove and replace front parking sensor.	New	120.00
7	To remove/reinstall aircon condenser, radiator and top-up coolant, aircon gas & etc. for facilitate repair.	New	180.00
8	to realign and adjust front main chassis.	New	300.00
9	To remove and replace tyre and rim.	New	100.00
10	Upholstery details cleaning.	New	220.00
11	Computer diagnostic	New	350.00
Gross Labour Cost (S\$)			3,410.00

Accord Auto Services Pte Ltd/SLM8486T/21/11/2018 14:03. Not valid without Reference section.

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< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Kg

Accord Auto Services Pte Ltd (Co.Reg.No:201113141K)  
10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point  
Singapore 568047  
Tel: 64819517/85715140 Fax: 64819515 Email: admin@mycarworkshop.com.sg

INSURER: **Sompo Insurance Singapore Pte. Ltd. (HQ)**

**PARTICULARS OF CLAIM**

Claim Type:	OD (Own Damage)	Ref. No:	
Policy No:	D18MTPV01007985	Date of Loss:	19/11/2018
Vehicle Reg. No.:	SLM8486T	Driveable?	NO
Driver Age/Info:	45 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TEO SALLY	Contact No:	+6587838788
Driver:	LEE CHIN WENG (LI ZHENRONG)		
Make/Model:	AUDI A6, 2.0 TFSI MU (A)	Vehicle Reg. Date:	30/04/2015
Vehicle Colour:	Black	Chassis No:	WAUZZZ4G7EN175247
Engine No:	CDN413033		
Odometer:	77703 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	12 6 days		

For NLS & u/c

Not Authorized  
21 Lmp @ 6400  
Money After Paint

Fax: 62564315

Description of Accident/Loss: ON 19/11/2018 AROUND 18:40, I WAS TRAVELLING ALONG MCE TOWARDS FORT RAOD. MY FRONT VEHICLE (SLN4412C) STATIONARY AND I COULD NOT BRAKE IN TIME AND COLLIDED ONTO REAR RIGHT PORTION OF VEHICLE B (SLN4412C). BEFORE COLLISION, I TRY TO AVOID AND TURN TO RIGHT BUT FAILED CAUSE MY FRONT RIGHT HIT ONTO KERB.

Remarks: VEHICLE IN AMK.

Present Location: ACCORD AUTO SERVICES PTE LTD (AMK) TEL: 64819517

**COST OF CLAIMS**

	Amount
Parts	
Miscellaneous Items	8,261.00
Labour	1,940.00
Paintwork Labour	3,410.00
Towing	0.00
	0.00
Gross Total (S\$)	13,611.00
+ GST 7.00% (S\$)	952.77
Nett Amount (S\$)	14,563.77

This claim is handled by: SOE JIE YI (JESSY)

Generated using Merimen e-Claims Internet Estimation & Adjusting System

13798

# REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 21 Nov 2018)  
 Parts: 143 AUDI A6 2.0 TFSI MU (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: Accord Auto Services Pte Ltd/SLM8486T/21/11/2018 14:03  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*Bonnet	B <sub>1</sub> 0.00	0.00	✓ *1,600.00 F	✓
2	1		*LH headlamp	B <sub>2</sub> 0.00	0.00	✓ *980.00 F	✓
3	1		*RH headlamp	S <sub>2</sub> 0.00	0.00	*980.00 F	X
4	1		*Front LH fender	B <sub>3</sub> 0.00	0.00	✓ *420.00 F	✓
5	1		*Front LH fender splash shield (front)	C <sub>1</sub> 0.00	0.00	✓ *80.00 F	✓
6	1		*Front LH fender splash shield (rear)	C <sub>2</sub> 0.00	0.00	✓ *90.00 F	✓
7	1		*Front RH fender	R 0.00	0.00	*420.00 F	X
8	1		*Front RH fender splash shield (rear)	S <sub>2</sub> 0.00	0.00	*90.00 F	X
9	1		*Front grille assy		0.00	C <sub>1</sub> *430.00 F	✓
10	1		*Front bumper	B <sub>1</sub> 0.00	0.00	✓ *905.00 F	✓
11	1		*Front bumper fog lamp cover (LH)	M <sub>1</sub> 0.00	0.00	✓ *50.00 F	✓
12	1		*Front bumper nozzle cover (LH)	M <sub>1</sub> 0.00	0.00	✓ *20.00 F	✓
13	1		*Front bumper nozzle (LH)	M <sub>1</sub> 0.00	0.00	✓ *80.00 F	✓
14	1		*Front bumper nozzle hose	C <sub>1</sub> 0.00	0.00	✓ *100.00 F	✓
15	1		*Front bumper spoiler		0.00	S <sub>2</sub> *80.00 F	X
16	1		*Front bumper closing element	C <sub>1</sub> 0.00	0.00	✓ *70.00 F	✓
17	2		*Front bumper side bracket	P <sub>1</sub> 0.00	0.00	20 ✓ *40.00 F	✓
18	1		*Front bumper sponge	C <sub>1</sub> 0.00	0.00	✓ *35.00 F	✓
19	1		*Front bumper reinforcement		0.00	N *260.00 F	X
20	2		*Front bumper reinforcement bracket		0.00	N *160.00 F	X
21	1		*Support panel		0.00	R *370.00 F	X
22	2		*Airbag sensor		0.00	S <sub>2</sub> *250.00 F	X

F=Franchise part.

Sub Total (\$\$) 7,510.00  
 + Margin on L,N Items 10.00% (\$\$) 751.00  
 Total Parts (\$\$) 8,261.00

Accord Auto Services Pte Ltd/SLM8486T/21/11/2018 14:03. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

4880

Cost - 4880	Cost - 5555
Supp - 170	SH - 750
	L/c - 1715
5050	8020
+10% 505	-20% 1604
5555	6416
	Lump Sum \$6400

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	10	Front bumper clip	nn 50.00 ✓
2	10	Front LH fender splash shield clip	nn 50.00 ✓
3	2	Front parking sensor	nn 240.00 X
4	10	Front RH fender splash shield clip	nn 50.00 X
5	1	Front RH wheel rim	nn 650.00 ✓
6	1	LH headlamp ballast	nn 450.00 X
7	1	RH headlamp ballast	nn 450.00 X
Sub Total (S\$)			1,940.00 750

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Spray painting on all affected area.	New	800.00 7201
2	Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	New	1,000.00 6001
3	To apply anti rust treatment.	New	nn 120.00 X
4	To check wiring system & light.	New	100.00 201
5	To check & adjust wheel alignment.	New	120.00 651
6	To remove and replace front parking sensor.	New	120.00 501
7	To remove/reinstall aircon condenser, radiator and top-up coolant, aircon gas & etc. for facilitate repair.	New	nn 180.00 7601
8	to realign and adjust front main chassis.	New	nn 300.00 X
9	To remove and replace tyre and rim.	New	100.00 201
10	Upholstery details cleaning.	New	nn 220.00 X
11	Computer diagnostic	New	350.00 7801
Gross Labour Cost (S\$)			3,410.00 1655

Accord Auto Services Pte Ltd/SLM8486T/21/11/2018 14:03. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 08 Dec 2018)  
**Parts:** 143      AUDI A6 2.0 TFSI MU (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** Accord Auto Services Pte Ltd/SLM8486T/08/12/2018 15:30  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Intercooler	0.00	0.00	170.00 F
Sub Total (S\$)						170.00
+ Margin on L,N Items 10.00% (S\$)						17.00
Total Parts (S\$)						187.00

Accord Auto Services Pte Ltd/SLM8486T/08/12/2018 15:30. Not valid without Reference section.  
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## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	To remove and replace intercooler.	New	60.00
<b>Gross Labour Cost (\$\$)</b>			<b>60.00</b>

Accord Auto Services Pte Ltd/SLM8486T/08/12/2018 15:30. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Nov 2018 <a href="#">Sendback Est</a>	21 Nov 2018 14:03 <b>S\$13,611.00</b>	22 Nov 2018 10:10 <a href="#">Edit Adj Rpt</a>	<b>S\$6,400.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,400.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
Supp #1	08 Dec 2018 15:25	08 Dec 2018 15:30 <b>S\$247.00</b>	08 Dec 2018 15:30			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

#### CLAIM SUBFOLDER DETAILS

Insured:	<b>TEO SALLY</b> , ID: S7570282E, Tel: +6587838788		
Vehicle Reg. No.:	<b>SLM8486T</b>	Date of Loss:	19/11/2018 18:00 - :59 [42 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / CMTD1805096</b>	Policy/Cover Note No.:	D18MTPV01007985 (Comprehensive)
		Excess:	
Repairer:	<b>Accord Auto Services Pte Ltd (HQ)</b> 10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point, 568047 Ang Mo Kio - Tel: 64819517/85715140		
Handling Insurer:	<b>Sompo Insurance Singapore Pte. Ltd. (HQ)</b> - Tel: 6461 6555 ... [Handled by <b>GNOH PAU LOONG</b> - 63295217]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 03/12/2018]</b>		
Driver/Custodian:	LEE CHIN WENG (LI ZHENRONG) (45 / Male), NRIC: S7333594I, Tel: +6588128218		
Adj Asg. Remarks:	FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER		

#### ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- SOMPO\_SG (07/01/2019): **Pls advise on OD repair number of days ; ACCORD workshop say 12 days ; Sompo ref...**
- SOMPO\_SG (26/11/2018): **Alert - Adj Mandate Approved (S\$9897.00) - SLM8486T - Claim Handler: GNOH PAU LO...**
- SOMPO\_SG (23/11/2018): **OD Authorisation ; Sompo ref : CMTD1805096 ; Re: Alert: Im. Report (SLM8486T)**





































#### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									
















## Claim Documents

**SLM8486T (CMTD1805096)**  
**OD**  
**Nov 19 2018 6:00PM**  
**[TEO SALLY]**  
**Accord Auto Services Pte Ltd**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Accord Auto Services Pte Ltd (HQ)	Thumbnail	Print
1	20/11/18 17:23	<b>Accident Statement</b>	 Load HTM	
2	21/11/18 14:03	<b>Repairer Estimates</b>	 Load HTM	
3	08/12/18 15:30	<b>Repairer Estimates Suppl. #1</b>	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/11/18 14:59	<b>Adjuster Immediate Advice</b>	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
8	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
10	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
12	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
13	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
14	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
15	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
16	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
17	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
18	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
19	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
20	23/11/18 15:00	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
21	23/11/18 15:00	<b>Odometer Reading</b>	 Load JPG	<input checked="" type="checkbox"/>
22	23/11/18 15:00	<b>Chassis Number</b>	 Load JPG	<input checked="" type="checkbox"/>
23	11/01/19 09:52	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
24	11/01/19 09:52	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
25	11/01/19 09:52	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
26	11/01/19 09:53	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
27	11/01/19 09:53	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
28	11/01/19 09:53	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
29	11/01/19 09:53	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
30	11/01/19 09:53	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
31	11/01/19 09:53	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
32	11/01/19 09:53	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		Accord Auto Services Pte Ltd (HQ)		
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		Sompo Insurance Singapore Pte. Ltd. (HQ)		
1	03/01/19 09:28	LOU FORM	 Load PDF	
2	03/01/19 13:21	EMAIL CONFIRMATION TO PAY LOU	 Load PDF	
3	03/01/19 13:22	LOU PV	 Load PDF	
		LKK Auto Consultants Pte Ltd (HQ)		
No	Relabel/Reorder		Thumbnail	Print
1	14/01/19 14:26	Supplementary	 Load PDF	

## Linked Accident Report Documents

			View	View in Browser
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		Accord Auto Services Pte Ltd (HQ)		
1	20/11/18 17:12	Video - Accident	 Load AVI	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		Accord Auto Services Pte Ltd (HQ)		
1	20/11/18 17:23	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		Accord Auto Services Pte Ltd (HQ)		
1	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	20/11/18 17:10	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
		Accord Auto Services Pte Ltd (HQ)		
1	20/11/18 17:15	CI	 Load TIF	
2	20/11/18 17:15	NRIC & DL	 Load TIF	
3	20/11/18 17:23	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
4	20/11/18 17:23	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b> <span>Reset</span> <span>Save</span> <span>Print</span>
There are no document checklists configured.
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>



# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Sompo Insurance Singapore Pte. Ltd.  
50 Raffles Place, #05-01/06, Singapore Land Tower  
Singapore 048623

Our File No: CS/SMO18021118/KQD3E2

Date: 14/01/2019

### REFERENCE

Insured/Claimant: TEO SALLY Policy No: D18MTPV01007985  
Date of Loss: 19/11/2018 Nature of Claim: OD Claim No: CMTD1805096

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLM8486T**  
Make & Model: AUDI A6, 2.0 TFSI MU (A) Engine No: CDN413033  
Reg. Date: 30/04/2015 (Man. Year: 2014) Chassis No: WAUZZZ4G7EN175247  
Colour: Metallic Black Odometer: 77703 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$98,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/50 ZR17 Rear Tyre Size: 225/50 ZR17  
Front Left Side: Achilles 8 mm Rear Left Side: Achilles 8 mm  
Front Right Side: Achilles 8 mm Rear Right Side: Achilles 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,448.00	5,555.00	2,893.00	34.24
Miscellaneous Items	1,940.00	750.00	1,190.00	61.34
Labour	3,470.00	1,715.00	1,755.00	50.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>13,858.00</b>	<b>8,020.00</b>	<b>5,838.00</b>	<b>42.13</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,400.00</b>		
(S\$)	13,858.00	6,400.00	7,458.00	53.82
<b>+ GST 7.00/7.00% (S\$)</b>	970.06	448.00	522.06	53.82
<b>Nett Amount (S\$)</b>	<b>14,828.06</b>	<b>6,848.00</b>	<b>7,980.06</b>	<b>53.82</b>

### INSPECTION

Date of Assignment: 22/11/2018 Present Location: Accord Auto Services Pte Ltd (HQ)  
Date Inspected: 22/11/2018 Inspected At: Accord Auto Services Pte Ltd (HQ)  
10 Ang Mo Kio Ind Park 2A #03-11, AMK  
Auto Point  
Singapore 568047

Estimated Period of Repair: 6.0 days

**Adjuster:** KENNETH KONG

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 14 Jan 2019)
<b>Parts:</b>	143	AUDI A6 2.0 TFSI MU (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLM8486T)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		<b>*Bonnet</b> (WCP)	Bent	1,600.00 F	*1,600.00 F
2	1		<b>*LH headlamp</b> (WCP)	Broken	980.00 F	*980.00 F
3	1		<b>*RH headlamp</b> (WCP)	Serviceable	980.00 F	*- F
4	1		<b>*Front LH fender</b> (WCP)	Bent	420.00 F	*420.00 F
5	1		<b>*Front LH fender splash shield (front)</b> (WCP)	Cracked	80.00 F	*80.00 F
6	1		<b>*Front LH fender splash shield (rear)</b> (WCP)	Cracked	90.00 F	*90.00 F
7	1		<b>*Front RH fender</b> (WCP)	Repair	420.00 F	*- F
8	1		<b>*Front RH fender splash shield (rear)</b> (WCP)	Serviceable	90.00 F	*- F
9	1		<b>*Front grille assy</b> (WCP)	Cracked	430.00 F	*430.00 F
10	1		<b>*Front bumper</b> (WCP)	Bent	905.00 F	*905.00 F
11	1		<b>*Front bumper fog lamp cover (LH)</b> (WCP)	Missing	50.00 F	*50.00 F
12	1		<b>*Front bumper nozzle cover (LH)</b> (WCP)	Missing	20.00 F	*20.00 F
13	1		<b>*Front bumper nozzle (LH)</b> (WCP)	Missing	80.00 F	*80.00 F
14	1		<b>*Front bumper nozzle hose</b> (WCP)	Cut	100.00 F	*100.00 F
15	1		<b>*Front bumper spoiler</b> (WCP)	Serviceable	80.00 F	*- F
16	1		<b>*Front bumper closing element</b> (WCP)	Cracked	70.00 F	*70.00 F
17	2		<b>*Front bumper side bracket</b> (WCP)	Distorted	40.00 F	*20.00 F
18	1		<b>*Front bumper sponge</b> (WCP)	Cracked	35.00 F	*35.00 F
19	1		<b>*Front bumper reinforcement</b> (WCP)	Repair	260.00 F	*- F
20	2		<b>*Front bumper reinforcement bracket</b> (WCP)	Repair	160.00 F	*- F
21	1		<b>*Support panel</b> (WCP)	Repair	370.00 F	*- F
22	2		<b>*Airbag sensor</b> (WCP)	Serviceable	250.00 F	*- F
<b>Supplementary #1</b>						
23	1		<b>*Intercooler</b> (WCP)	Housing Cracked	170.00 F	*170.00 F

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
F=Franchise part.						
Sub Total (S\$)					7,680.00	5,050.00
+ Margin on L,N Items 10.00/10.00% (S\$)					768.00	505.00
Total Parts (S\$)					8,448.00	5,555.00

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## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	10	Front bumper clip (NECESSARY)	50.00	50.00
2	10	Front LH fender splash shield clip (NECESSARY)	50.00	50.00
3	2	Front parking sensor (SERVICEABLE)	240.00	0.00
4	10	Front RH fender splash shield clip (NOT NECESSARY)	50.00	0.00
5	1	Front RH wheel rim (DENTED)	650.00	650.00
6	1	LH headlamp ballast (SERVICEABLE)	450.00	0.00
7	1	RH headlamp ballast (SERVICEABLE)	450.00	0.00
Sub Total (\$\$)			<b>1,940.00</b>	<b>750.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	Spray painting on all affected area.	New	800.00	720.00
2	Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	New	1,000.00	600.00
3	To apply anti rust treatment.	New	120.00	0.00
4	To check wiring system & light.	New	100.00	20.00
5	To check & adjust wheel alignment.	New	120.00	65.00
6	To remove and replace front parking sensor.	New	120.00	50.00
7	To remove/reinstall aircon condenser, radiator and top-up coolant, aircon gas & etc. for facilitate repair.	New	180.00	0.00
8	to realign and adjust front main chassis.	New	300.00	0.00
9	To remove and replace tyre and rim.	New	100.00	20.00
10	Upholstery details cleaning.	New	220.00	0.00
11	Computer diagnostic	New	350.00	180.00
<b>Supplementary #1</b>				
<b>Labour Items</b>				
12	To remove and replace intercooler.	New	60.00	60.00
Gross Labour Cost (\$\$)			<b>3,470.00</b>	<b>1,715.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;