

Surveyor:

Raml.

ASSIGNMENT
DOI: 03/01/2019.

Time / Time:

21/11/2018

Registered in Merimen:

21/11/2018

Pre-assign / CCU / FTE



Insured Vehicle No. : SGN 3298 G

Name of Insured : Ng Lwee Eay

Insured Tel No. : HP: 24/10/18

Excess Sec II : SS D.O.A: 24/10/18

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age: Teng Fien Boon

Driver Tel No.: 85 71481 (V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP: Tan Chong
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date / Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler, Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: PIP \$2300.08 (5 days) Reduction: \$166.08 % 30

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 11/12/2018 Confirm with: Hina

Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27

Repair Cost: (MOT) \$2461.09

Loss of Rental (LOR): \$5 (5 days) X \$16.30

Loss of Use (LOU): \$5 (5 days) X \$16.30

Loss of Income (LOI): \$5 (5 days) X \$16.30

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 2-00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$5 2444.59 Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5 2444.59

Name 1: Tan Chong motor sales Pte Ltd

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

COPY SENT
21/12/2018

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350.

REF: III

M12/PJ3-J
0739F

ASSIGNMENT

From: Date 03012019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKW 1552R

at Workshop m/s

of

Insured

Policy No

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / FR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lum Sum: 1-12-1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 2/3

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKW 1552R Yr Regn: 2015 OCT

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NISSAN QASHQAI 1.2 C.C. 1197

Colour: GRAY A/C: Insured / Std / NI / NA

Sp. Reading: 56031 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: SJNPEAG11U1481936

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 24/10/18

D.O.I. 03/01/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$2300.08

(Red = \$966.08 / 30%)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS. \$

) Photo

) Others

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

TOTAL

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/SHR/0500/2018
DATE : 12-NOV-2018

INDIA INTERNATIONAL INSURANCE PTE LTD

S()
TEL :
FAX :

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

~~CAR AT WORKSHOP~~ / CAR NOT AT WORKSHOP

OWNER'S NAME : MS TAM WEI YING
ADDRESS : BLK 165 POH HUAT ROAD WEST
#05-15
S(546694)
TELEPHONE NO : 97868549

KINDLY REVERT TO ME ASAP

EMAIL : zuhri@tanchong.com

12/11/2018

OFFICE : 67038916 FAX : 64697472

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-SGN1298G
VEHICLE NO : SKW1552R
MODEL CODE : FRLARBEJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2187943A
CHASSIS NO : BJNFEAJ11U1481936
MILEAGE : 1 KM
DATE IN : 12/11/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 24/10/2018

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKW1552R

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	REVERSE SENSOR(J11) ?	SENSOR-TE5140			180.00
2	SUNDRIES ?	NPN			50.00
3	ORNAMENT-BACK D X	90892-4EA0A	87.00		
4	EMBLEM-REAR X	90890-4EA0A	59.70		
5	CLIP(10X1.2) rec ✓	01553-05933	12.00		
6	CANGE RIVET(2X6.5) rec ✓	76882-0M000	13.00		
7	BRACKET-BUMPER RH X	85220-4EA0A	35.90		
8	BRACKET-BUMPER LH rec ✓	85221-4EA0A	35.90		
9	CLIP(3X7.4) rec ✓	85284-JD00A	22.20		
10	FASCIA-RR BUMP rec ✓	85022-4EA0H	717.00		
SUB TOTAL			982.70	0.00	230.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			196.54	0.00	0.00
GRAND TOTAL			786.16	0.00	230.00
OVERALL TOTAL			1016.16		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
 BUKIT TIMAH W/SHOP
 SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SKW1552R

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	X
2 REI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	110.00	/
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	X
4 RE/001	REPAIR REAR TAILGATE, REAR END PANEL, RENEW REAR BUMPER COVER, RR Fender LH	1170.00	780
5 RE/002	S/PAINT REAR BUMPER COVER, REAR TAILGATE & REAR END PANEL. RR Fender LH	750.00	/
TOTAL LABOUR CHARGES		2250.00	

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SKW1552R

TOTAL LABOUR CHARGES	2250.00
TOTAL SPARE PARTS CHARGES	1016.16

GRAND TOTAL	3266.16 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME _____

SURVEYED DATE

AUTHORIZED DATE

EXCESS CLAUSE

LIABILITY

REMARKS

RASUL - Hp 90010068
03/01/19 @ 1625

0.00

0.00

5 days
P/P

Resurvey 64 point

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

- To surveyor must order 22 hrs painting
- To display 22 hours parties during resurvey
- Part 1000 and 1001 to confirmation
- That party 50% with a "without Prejudice" basis
- No legal must to be allowed
- Subcontractors must be resurveyed and approved from Insurance Company

Acknowledged by the author

Signature: _____

Distrib.

Cc6/m

TAN CHONG MOTOR SALES PTE. LTD.
911, SUEIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : SUEIT TIMAH
CONTACT NO : 4494091
REFERENCE : INS/IC/XHR/0500/2018
DATE : 12-NOV-2018

INDIA INTERNATIONAL INSURANCE PTE LTD

DIRECT SETTLEMENT

S()
TEL :
FAX :

OWNER CLAIMING LOSS OF USE / RENTAL

~~CAR AT WORKSHOP~~ / CAR NOT AT WORKSHOP

OWNER'S NAME : MS TAN WEI YING
ADDRESS : BLK 165 POH HUAT ROAD WEST
#05-15
S(546694)
TELEPHONE NO : 97868549

KINDLY REVERT TO ME ASAP

EMAIL : zuhri@tanchong.com

12/11/2018

OFFICE : 67038916 FAX : 64697472

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-SGN3298G
VEHICLE NO : SEW1552R
MODEL CODE : FRLAR82J11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2187943A
CHASSIS NO : SJNFEAJ1101481936
MILEAGE : 1 KM
DATE IN : 12/11/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 26/10/2018

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGH NO SEW1552R

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	REVERSE SENSOR(J11) <i>7 X 100</i>	SENSOR-TE5140			180.00
2	SUNSHIES <i>7. net</i>	KPR			50.00 20
3	ORNAMENT-BACK D <i>X 17</i>	90892-4EAOA	87.00		
4	EMBLEM-REAR <i>X 17</i>	90890-4EAOA	59.70		
5	CLIP(10X1.2) <i>net</i>	01553-05933	12.00		
6	CANOE RIVET(2X4.5) <i>net</i>	74882-0H000	13.00		
7	BRACKET-BUMPER RH <i>X 500</i>	85220-4EAOA	35.90		
8	BRACKET-BUMPER LH <i>net</i>	85221-4EAOA	35.90		
9	CLIP(3X7.4) <i>net</i>	85284-JD00A	22.20		
10	FASCIA-RH BUMP <i>net</i>	85022-4EAOH	717.00		
SUB TOTAL			982.70	0.00	230.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.90%)			196.54	0.00	0.00
GRAND TOTAL			786.16	0.00	230.00
OVERALL TOTAL			1016.16		

LEGEND: REMARKS(OK) = APPROVED. REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO 5KW15528

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	X n n
2 RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	110.00	/
3 SEAL1	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	X n n
4 RZ/001	REPAIR REAR TAILGATE, REAR END PANEL. RENEW REAR BUMPER COVER, RR Fender LH	1170.00	780
5 RZ/002	S/PAINT REAR BUMPER COVER, REAR TAILGATE & REAR END PANEL. RR Fender LH	750.00	/
TOTAL LABOUR CHARGES		2250.00	

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGD NO SKW1552R

TOTAL LABOUR CHARGES	2250.00
TOTAL SPARE PARTS CHARGES	1016.16
GRAND TOTAL	3266.16 *

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME
SURVEYED DATE
AUTHORIZED DATE
EXCESS CLAUSE
LIABILITY
REMARKS

RASUL - HP 900/0068
03/01/19 @ 1625

0.00

0.00

5 days
P/P

Returning by paint

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALISED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4594091
REFERENCE : INS/IC/EHR/0500/2018
DATE : 12-NOV-2018

DS $\Rightarrow$ Rasul

INDIA INT'L INSURANCE PTE LTD
64 CECIL STREET
#04-05 IOB BUILDING
S(049711)
TEL : 63476100
FAX : 62244174
ATTN: MOTOR CLAIM MANAGER

ZSFR

OWNER'S NAME : MS YAN WEI YING
ADDRESS : BLK 165 POH HUAT ROAD WEST
#05-15
S(546694)
TELEPHONE NO : 97868549

Recommend Repair

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-SGN32980
VEHICLE NO : SKW1552R
MODEL CODE : FRLARBJ11UEA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2
ENGINE NO : HRA2187943A
CHASSIS NO : SJHFEAJ11U1481936
MILEAGE : 1 KM
DATE IN : 12/11/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD SUHRI
ACCIDENT DATE : 24/10/2018

5 Pairs

LOR $\Rightarrow$ 90 x 5

$\Rightarrow$ 450 + GST

$\Rightarrow$ \$481.50

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SEOP
SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SKW1552R

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	.00
2 REI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	110.00	110.00
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	.00
4 11/001	REPAIR REAR TAILGATE, REAR END PANEL, RENEW REAR BUMPER COVER	1170.00	780.00
5 11/002	S/PAINT REAR BUMPER COVER, REAR TAILGATE & REAR END PANEL	750.00	750.00
TOTAL LABOUR CHARGES		2250.00	1640.00

TAN CHONG MOTOR SALES PTE. LTD.

BUKIT TIMAH W/SHOP

SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGH NO SKW1552R

S/NO PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
		NETT	LIST	S/NETT	
1 REVERSE SENSOR(J11)	SENSOR-TES140			180.00	X
2 SUNDRIES	KPH			20.00	OK
3 ORNAMENT-BACK D	90892-4EA0A	87.00			X
4 EMBLEM-REAR	90890-4EA0A	59.70			X
5 CLIP(10X1.2)	01553-05933	12.00			OK
6 CANOE RIVET(2X6.5)	76882-0M000	13.00			OK
7 BRACKET-BUMPER RH	85220-4EA0A	35.90			X
8 BRACKET-BUMPER LH	85221-4EA0A	35.90			OK
9 CLIP(3X7.4)	85284-JD00A	22.20			OK
10 FASCIA-RR BUMP	85022-4EA0H	717.00			OK
SUB TOTAL		800.10	0.00	20.00	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		160.02	0.00	0.00	
GRAND TOTAL		640.08	0.00	20.00	
OVERALL TOTAL		660.08			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

911, BUKIT TIMAH ROAD

SINGAPORE 599423

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO BXW1552R

NETT ITEM	800.10
LESS 20.00%	-160.02
NETT AMOUNT	640.08
LIST ITEM	0.00
LESS 20.00%	0.00
LIST AMOUNT	0.00
SPECIAL NETT ITEM	20.00
LESS .00%	0.00
SPECIAL NETT AMOUNT	20.00
TOTAL LABOUR CHARGES	1640.00
TOTAL SPARE PARTS CHARGES	660.08
TOTAL CHARGES	2300.08
ADD 7 % GST	161.61
GRAND TOTAL	2461.69

SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS)

☒

AUTOLUTION INDUSTRIAL PTE LTD (AIPL)

☐

TC AUTOCLINIC PTE LTD (TCAC)

☐

DATE:

OWNER NAME:

AILEEN YAM

NRIC NO.:

S7430739F

ADDRESS:

165 Rn Hunt Rd

West # 05-15

S (546694)

TYPE OF CLAIM:

☐

OWN DAMAGE (OD)

☐

OWN DAMAGE (OD) & UNINSURED LOSS
(EXCESS & LOSS OF USAGE) VIA
TCMS / AIPL / TCAC

☐

THIRD PARTY THROUGH
TCMS / AIPL / TCAC

☒

THIRD PARTY - OWNER
DIRECT CLAIM AGAINST
THIRD PARTY INSURANCE

☐

WINDSCREEN / GLASS (W/S)

VEHICLE MODEL:

Qashqai 1.2

REGN. NO.:

SKW 1552R

CHASSIS NO.:

SJNPEAJ11U1481936

INSURANCE CO.:

ALG - INDIA

CLAIM NO.:

POLICY NO.:

910043361-03

DATE OF ACCIDENT:

24.10.2018

DATE RECEIVED:

1.6.2019

DATE COMPLETED:

6.6.2019

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no further claim whatsoever against the above Company in respect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.





AILEEN YAM

(NAME / SIGNATURE OF INSURED)

FOOTNOTE:

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER
THROUGH TCMS'S LEGAL AID

☐

DEPOSIT PAID BY OWNER

☐

OWNER WILL MAKE CLAIM AGAINST
THIRD PARTY INSURANCE COMPANY

☐

DOCUMENTS RETURNED TO
OWNER

☐

TCMS / AIPL / TCAC* WILL CLAIM ON BEHALF
OF OWNER UNINSURED LOSS. (EXCESS
PAYMENT & LOSS OF USAGE)

INSURANCE CO. COPY

* Delete When Necessary

Gatherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 21 November, 2018 9:13 AM
To: Catherine Chong (LKK Auto)
Cc: Muhammad Zuhri; Mekavathanan Sarangapani; Lalitha Krishnan - III
Subject: RE: ACCIDENT INVOLVING SKW1552R & SGN3298G ON 24.10.2018
INS/IC/ZHR/0500/2018 DIRECT SETTLEMENT
Attachments: SAS249351_SKW1552R.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKW1552R and let us have your report urgently.

This claim will be handled by Ms lalitha

*Kindly upload this survey request email to merimen.

Thank You.

Joel Nah

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

21.11.2018 @ 936am
Zuhri veh not in.

From: Muhammad Zuhri [mailto:zuhri@tanchong.com]

Sent: Wednesday, 21 November, 2018 8:17 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: ACCIDENT INVOLVING SKW1552R & SGN3298G ON 24.10.2018 INS/IC/ZHR/0500/2018 DIRECT SETTLEMENT

Dear Sir/Mdm ,

Kindly assign LKK Auto to survey this vehicle .

Thank you .

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: 13 November 2018 09:19

To: Muhammad Zuhri <zuhri@tanchong.com>

Subject: RE: ACCIDENT INVOLVING SKW1552R & SGN3298G ON 24.10.2018 INS/IC/ZHR/0500/2018 DIRECT SETTLEMENT

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Muhammad Zuhri [<mailto:zuhri@tanchong.com>]

Sent: 12 November, 2018 5:02 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: ACCIDENT INVOLVING SKW1552R & SGN3298G ON 24.10.2018 INS/IC/ZHR/0500/2018 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, Ms Yam Wei Ying the owner of SKW1552R is insured with AIG Insurance at the material time of the accident. The 3rd party SGN3298G is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00..GIA Report / Estimate attached for your action.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Cecilia Chong (LKK Auto)

From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Monday, 29 July 2019 9:39 AM
To: Cecilia Chong (LKK Auto); Muhammad Zuhri
Subject: RE: Your ref: SKW 1552R (Our ref: CC4/III18021112/ga3) *** ACCIDENT INVOLVING SGN 3298G & SKW 1552R ON 24/10/2018 ***

Dear Zuhri,

SKW1552R please follow up email.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: 26 July 2019 19:25
To: Lawrence Teo <lawrenceteo@tanchong.com>
Subject: FW: Your ref: SKW 1552R (Our ref: CC4/III18021112/ga3) *** ACCIDENT INVOLVING SGN 3298G & SKW 1552R ON 24/10/2018 ***

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: SKW 1552R
Our Ref: CC4/III18021112/ga3

Dear Sir/Madam,

ACCIDENT INVOLVING SGN 3298G & SKW 1552R ON 24/10/2018

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s India International Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Best Regards,
Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Nov 2018 11:20	Clim Veh Model Changed	(204804) NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A).	[A] HOW MEI KWAN
2	22 Nov 2018 11:20	Clim Created	Reg No: SKW1552R, Acct Date: 2018/10/24, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Tan Chong Motor Sales Pte Ltd (Bukit Timah)	[A] HOW MEI KWAN
3	22 Nov 2018 11:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	22 Nov 2018 11:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/03	[A] HOW MEI KWAN
5	22 Nov 2018 11:20	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	22 Nov 2018 11:20	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	22 Nov 2018 11:20	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	10 Jan 2019 13:28	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY:100% REMARKS: HEAD TO REAR ; BOLA 27.	[A] Joy Irene Bascao
9	10 Jan 2019 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/03	[I] Lalitha Krishnan
10	10 Jan 2019 16:11	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan
11	03 Sep 2019 10:11	Adj Mandate Request	Cur.Req:0.00:PODS WE HAVE SEND A 10 DAYS NOTICE EMAIL TO TP ON 26/07/2019 TO SEE IF THEY STILL WANT TO PURSUE THE MATTER, HOWEVER TILL DATE NO REPOSE FROM THEM. KINDLY LET US HAVE YOUR APPROVAL / INSTRUCTION TO CLOSE OFF THE CASE. PLEASE NOTE NO SUR.	[A] Chong Pui Lin

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

View Received Message

This mail is associated with :

***SKW1552R (MC20182894)
[SGN3298G]**

TP
YAM WEI YING AILEEN (QIU HUIYING AILEEN)
Oct 24 2018 7:00AM

Tan Chong Motor Sales Pte Ltd

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From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/09/2019 11:21 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SKW1552R - Claim Handler: Lalitha Krishnan

Approved:0.00.

DOCUMENTS SUMMARY

There are no documents.



Print Received Message

This mail is associated with :

***SKW1552R (MC20182894)**

[SGN3298G]

TP

YAM WEI YING AILEEN (QIU HUIYING AILEEN)

Oct 24 2018 7:00AM

[NG KWEE ENG]

Tan Chong Motor Sales Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 16/01/2020 10:44 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2944.59) - SKW1552R - Claim Handler: Lalitha Krishnan

Approved:2944.59.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Nov 2018 Edit Reg		21 Nov 2018 00:00 Edit Adj Rpt	S\$2,300.08 Edit Estimates	S\$2,300.08 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: NG KWEE ENG , ID: S0113455H									
Main Claimant: YAM WEI YING AILEEN (QIU HUIYING AILEEN) , ID: S7430739F									
Vehicle Reg. No.:	SKW1552R	Date of Loss:	24/10/2018 07:00 - :59 [36 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MC20182894	Policy/Cover Note No.:	M493815						
Vehicle Reg. No. (Insured):	SGN3298G	Policy No. (Claimant):	-						
		Excess:							
Repairer: Tan Chong Motor Sales Pte Ltd (Bukit Timah) 911, Bukit Timah Road, 589622 Bukit Timah - Tel:									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]									
Claimant's Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 03/12/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• III_SG (16/01/2020): Alert - Adj Mandate Approved (S\$2944.59) - SKW1552R - Claim Handler: Lalitha Kri... • III_SG (27/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SKW1552R - Claim Handler: Lalitha Krishn... • III_SG (03/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SKW1552R - Claim Handler: Lalitha Krishn... • III_SG (10/01/2019): Alert - Adj Mandate Approved (S\$0.00) - SKW1552R - Claim Handler: Lalitha Krishn...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKW1552R (MC20182894)
[SGN3298G]

TP

YAM WEI YING AILEEN (QIU HUIYING AILEEN)

Oct 24 2018 7:00AM

[NG KWEE ENG]

Tan Chong Motor Sales Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/12/19 11:04	General View		Load JPG	
2	04/12/19 11:04	General View		Load JPG	
3	04/12/19 11:04	General View		Load JPG	
4	04/12/19 11:04	General View		Load JPG	
5	04/12/19 11:04	General View		Load JPG	
6	04/12/19 11:04	General View		Load JPG	
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31	04/12/19 11:04	General View		Load JPG	
32	04/12/19 11:04	General View		Load JPG	
33	04/12/19 11:04	General View		Load JPG	
34	04/12/19 11:04	Reinspection Photo		Load JPG	
35	04/12/19 11:04	Reinspection Photo		Load JPG	
36	04/12/19 11:04	Reinspection Photo		Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/11/18 11:21	TP GIA REPORT		Load PDF	
2	22/11/18 11:21	ACKNOWLEDGEMENT EMAIL TO III DD 21.11.2018		Load PDF	
3	10/01/19 14:14	TP ESTIMATE - MARKED		Load PDF	
4	27/09/19 09:23	10 DAYS NOTICE EMAIL TO TP		Load PDF	
5	04/12/19 11:07	LOD AND OTHER DOCUMENTS		Load PDF	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
6	08/01/20 12:28	WORKSHOP INVOICE		Load PDF	
7	08/01/20 12:28	RENTAL RECEIPT		Load PDF	
8	08/01/20 12:28	LOD		Load PDF	
9	08/01/20 12:28	GIA SEARCH		Load PDF	
10	25/02/20 12:41	AUTHORISATION TO ACT FORM		Load PDF	
11	25/02/20 12:41	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	23/11/18 09:11	Singapore Accident Statement-IV		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18021112/R1GA3Q2

Date: 25/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: M493815
 Claimant: SKW1552R Insured Vehicle No: SGN3298G
 Vehicle No: SKW1552R Nature of Claim: TP Claim No: MC20182894
 Date of Loss: 24/10/2018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKW1552R
 Make & Model: NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD 5DR (A) Engine No: HRA2187943A
 Reg. Date: 20/10/2015 (Man. Year: 2015) Chassis No: SJNFEAJ11U1481936
 Colour: Grey Odometer: 56031 km
 Engine Capacity: 1197 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R17 Rear Tyre Size: 215/60R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,016.16	660.08	356.08	35.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,250.00	1,640.00	610.00	27.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,266.16	2,300.08	966.08	29.58
+ GST 7.00/7.00% (S\$)	228.63	161.01	67.62	29.58
Nett Amount (S\$)	3,494.79	2,461.09	1,033.70	29.58
+ Car Rental (5.0 x S\$96.30/day) (S\$)		481.50		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,944.59		

INSPECTION

Date of Assignment: 21/11/2018
 Date Inspected: 03/01/2019 Inspected At: Tan Chong Motor Sales Pte Ltd (Bukit Timah)
 911, Bukit Timah Road
 Singapore 589622

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 08 Jan 2020)
Parts:	M1-SUV	NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW1552R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*ORNAMENT -BACK D	Not Necessary	87.00 FN	*- FN
2	1		*EMBLEM -REAR	Not Necessary	59.70 FN	*- FN
3	10		*CLIP	Necessary	12.00 FN	*12.00 FN
4	2		*CANOE RIVET	Necessary	13.00 FN	*13.00 FN
5	1		*BRACKET -BUMPER RH	Serviceable	35.90 FN	*- FN
6	1		*BRACKET -BUMPER LH	Necessary	35.90 FN	*35.90 FN
7	3		*CLIP	Necessary	22.20 FN	*22.20 FN
8	1		*FASCIA-RR BUMP	Deformed	717.00 FN	*717.00 FN
9	1		*REVERSE SENSOR (J11)	Serviceable	180.00 FS	*- FS
10	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (\$\$)	1,212.70	820.10
- Nett Item Discount on N Items 20.00/20.00% (\$\$)	196.54	160.02
Total Parts (\$\$)	1,016.16	660.08

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	New	120.00	0.00
2	REPLACE REVERSE SENSOR ,NECESSARY ADJUSTMENT & FUNCTION TEST	New	110.00	110.00
3	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	New	100.00	0.00
4	REPAIR REAR TAILGATE ,REAR END PANEL ,RENEW REAR BUMPER COVER	New	1,170.00	780.00
5	S/PAINT REAR BUMPER COVER ,REAR TAILGATE & REAR END PANEL	New	750.00	750.00
Gross Labour Cost (S\$)			2,250.00	1,640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >