INS. CASE OWNER	VANA CS3/111 180	1101, [1 pa3 52]	LKK: IDAC:
Surveyor:	M (V) DOI:	ENT   N 2018 Date / Time :	2/11/18
		Registered in Merin	nen: 7/11/18
Pre-assign / CCU	FTE (1) 250KY		
Insured Vehicle No	140 2017V	Claim No. :	
***	1901	704 70407 AP PAGE 50 14	
Name of Insured	:	Policy No. :	
Insured Tel No.	: ————————————————————————————————————	Make / Model :	
Excess Sec II :SS	D.O.A: 5\14\15	Place of Accident :	
Is driver the owner	( YES (NO ) Nature of Accident:		
If NO, Driver Nar	ne / Age :	OI GIA REPORT: YES / NO ; TP	GIA REPORT: YES / NO
Driver Tel	Section 2015 Annual Control of the C	Insured Liability : %	Final? Yes/No
FV 182	7	400	
- LA 18 L	<u> </u>		-
INSRS: WSP: Pluy Tel: Liability: Good	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/ Time		A 1	
26/12/18	MIBOX- HOUJUMED SIRSO A : PRY	STAGE Non-Reporting ltr (1)	DATE / PIC
10/11/10	(A) 32956 - 43/11116 NOS A COMOS	Non-Reporting ltr (2	
64.7	(15) 1 2 dir (0) 11/12	Non-Reporting ltr (F	
	- wa tin 150 20032 My 62 c	2.0000000000000000000000000000000000000	n-pickup):
		After call ltr to OI:	
	costen foraspo Limps	Documentation Ch	eck List: Handler Typist
		Notification ltr (if no	n-pickup)
1/110		After call ltr to OI:	
(3)6)19 -	Submit PRI (NO EFFTMAN duys		
1 ' -	File party mix tuclus (Pel)	Release Voucher:	
	\	Final Repair Bill: Car Rental Invoice:	
		Towing Invoice	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject In:	struction:
		LOD	- F
DDELIMINADY ABVIOR	Date/Time: Sent By:	Payment Breakdov Post-Repair Photos	
PRELIMINARY ADVICE	y Date Tilling. Selft Dy.	Others:	
FINALIZATION	Date/Time: Confirm with:	Confirm by:	
Repair Cost:	S\$ ( days) Reduction:	%	Email Call
FINAL SETTLEMENT	Date/Time: Confirm with	Email Call	
Final Liability:	% (Agreed / Assessed) BOLA S/N No. :	If NO or B 28, Ass	Lia:
Repair Cost:	SS		11(11)
Loss of Rental (LOR):	SS ( days)		5/0/17
Loss of Use (LOU): Loss of Income (LOI):	SS (\$ x days) SS (\$ x days)		
LOR only LOU only			
GIA/LTA Search	S\$		
Medical:	SS		ormal/Reject/Private Settle
Disbursement:	S\$ (e.g. Tow/ Independen		KK N D S
Legal Cost	SS	3) Survey fee:	15 100.00
Total:	SS Global Sum SS:  Date/Time: Confirm with:	Email Call	ECHICAT OF THE MANAGEMENT AND ADDRESS OF THE PARTY OF THE
FINAL PAYMENT		Email Can	
Payer 1:	S\$ Name I		A
Payee 2 (Stribe if N.A.)	\$\$ Nanc 2: \$\$ Nanc 3:		
Payee 3: (Strike if N.A.)	73 (N. 1114) J.	ter and an improved a company of the contract	A RESIDENCE PROPERTY OF THE PROPERTY OF

REF:

# Catherine Chong (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Wednesday, 21 November, 2018 4:57 PM

To:

Catherine Chong (LKK Auto)

Cc:

pang\_s\_s\_m@singnet.com.sg; Mekavathanan Sarangapani; Manivel Priyadarshini

Subject:

RE: Pre-Repair Survey

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FV 182X and let us have your report urgently.

This claim will be handled by Ms PRIYA

\*Kindly upload this survey request email to merimen.

Thank You.

Joel Nah

Motor Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

21.11.2018 @ 5.18 pm Izah veh in

Hi,

#### SAVE AS TO COSTS

I would like to request for Pre-Repair Survey at my workshop.

Third Party Vehicle: FV 182X Insured Vehicle: SHC 3295K Date Of Accident: 05.12.2015

Thanks & Best Regards: Izah from PANG SCOOTER SERVICE

Workshop Address: Blk 1006 Bukit Merah Lane 2 #01-06, Spore 159762 Tel: 6271 4618 From: Pang Scooter [mailto:pang\_s\_s\_m@singnet.com.sg]

Sent: Wednesday, 21 November, 2018 4:53 PM To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: Pre-Repair Survey

Hi,

I would like to appoint Taufikh from LKK Auto Consultants Pte Ltd.

Thanks & Best Regards: Izah from PANG SCOOTER SERVICE

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 21 November 2018 4:36 PM

To: pang s s m@singnet.com.sg
Subject: RE: Pre-Repair Survey

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- · Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

### Joel Nah

Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174

From: Kathleen Sin

Sent: Wednesday, 21 November, 2018 4:33 PM To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: FW: Pre-Repair Survey

Regards
Kathleen Sin
(Admin)
India International Insurance Pte Ltd
DID: 6347 6113

From: Pang Scooter [mailto:pang s s m@singnet.com.sg]

Sent: Wednesday, 21 November, 2018 2:44 PM

To: insure@iii.com.sg
Subject: Pre-Repair Survey

Hi,

### SAVE AS TO COSTS

I would like to request for Pre-Repair Survey at my workshop.

Third Party Vehicle: FV 182X Insured Vehicle: SHC 3295K Date Of Accident: 05.12.2015

Thanks & Best Regards: Izah from PANG SCOOTER SERVICE

Workshop Address: Blk 1006 Bukit Merah Lane 2 #01-06, Spore 159762 Tel: 6271 4618

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including

the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

# Claim Audit

No.	On	Audit	Remarks	Ву
1	21 Nov 2018 18:59	Clm Veh Model Changed	(204782) YAMAHA FZ150 150cc.	[A] HOW MEI KWAN
2	21 Nov 2018 18:59	Clm Created	Reg No: FV182X. Acct Date: 2015/12/05. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), Workshop: Pang Scooter Service (HQ)	[A] HOW MEI KWAN
3	21 Nov 2018 18:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	21 Nov 2018 18:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/30	[A] HOW MEI KWAN
5	21 Nov 2018 18:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	21 Nov 2018 18:59	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	21 Nov 2018 18:59	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
8	21 Dec 2018 15:41	Clm Registration Modified	Acct Time:00:00:00->01:00:00.	[I] Zuhaidah Bte Samsuri
9	21 Dec 2018 15:41	Clm Veh Model Changed	(204782) -> (203349) YAMAHA YZF-R6S 599cc.	[A] HOW MEI KWAN
10	02 Jan 2019 11:19	Adj Mandate Request	Cur.Req:0.00:PODS Liability:TBA Remarks: Our insured driver was driving within his o wn lane, unknown lorry cut into our lane and caused insured driver to hit onto other ve hicles who was on the opposite direction. Kindly advise if we may proceed DS	[A] CHEW HSIAO TONG

ACTIVITY						
No record						
Merimen Billing	for this case -	Transaction His	story		A	
		Control of the Contro	The state of the s	Co Name		

# **Print Received Message**

This mail is associated with:

\*FV182X (MCT15120167) [SHC3295K] TP MUHAMMAD RAHIMI BIN SAMAD Dec 5 2015 1:00AM

Pang Scooter Service

From

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 02/01/2019 15:46 PM.

To Subject LKK\_HQ

Alert - Adj Mandate Maintained - FV182X - Claim Handler: Priya

Maintained: Please maintain our denial . The rider injury claim we have forwarded to MIB.

## Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 10 January 2019 11:30 AM

To: 'pang\_s\_s\_m@singnet.com.sg'

Cc: Admin A

Subject: Your Ref: FV 182X \*LKK Ref: CC4/III18021101/T1pa3 [ACCIDENT INVOLVING

VEHICLES SHC 3295K(III) / FV 182X / OTHERS ON 05/12/2015]

Attachments: SHC3295K.WMV

Your Ref: FV 182X Without Prejudice

LKK Ref: CC4/III18021101/T1pa3

Dear Sirs/Madam,

## ACCIDENT INVOLVING VEHICLES SHC 3295K(III) / FV 182X / OTHERS ON 05/12/2015

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the enclosed copy of our client's CCTV footage, it was observed that the accident was due to the lorry that tried to cut to our Insured's path resulting in this accident.

In view of the above, we regret to inform you and we have our principal's instruction and we are unable to further look into your claim as the proximate cause of the accident is the lorry.

Kindly re-direct your claim to the insurer of the lorry for redress.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Sub	mitted	Ins Auth'ed	Status		
Main	08 Dec 2015 Edit Reg		21 Nov 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estima	ites	S\$0.00 View R			Pendi Repor	ng for Su	rvey
M	lain	Re	ference		Claim D	Details		Docume	nts	7	Show All
CLAIM SUE	FOLDER DE	TAILS	Control of the Contro	And in the late of	N. W. DE TAKE	An almost as	[Create	ed by adjuster]		All and the	ALL THE COLUMN
Insured:	COMFORT	TRANSPORTATI	ON PTE LTD,	Co. Reg. No.	: 19930	3821R	Londan	ou by aujuster)		W.	
Main Claimant:		AD RAHIMI BIN									
Vehicle Reg. No.:	FV182X				Date	of Loss:		015 01:00 - :59 hths and <b>24</b> Days	From LTA	Reg Date (	Man Yr)1
Claim Type:	TP / MCT	15120167			Policy	//Cover No.:	4 1 2 2 2 3 3 3 5 5 5 5 5	016 (TP, Fire & Th			1.011 1.73
Vehicle Reg. No. (Insured):	SHC3295	(			Policy (Clair	/ No. mant):	5073718667				
Repairer:	Pana Scor	tor Conside (HO	N DI M 1005 BUILT	TMEDALLIA	Exces						
Handling Insurer:		eter Service (HQ)					- 1		2714618		
Claimant's Insurer:	NTUC Inco	ome Insurance C	o-operative Ltd	1 (HQ) - Tel:	85						
Adjuster:	30/11/20	Consultants Pte 18]	Ltd (HQ) - Tel:	6256-3561 .	[Han	dled by M	OHD TA	UFIKH BIN HAN	IID] [F	inal Rpt	due
ASSOCIATE	D MAIL REC	CEIVED							View All	Compose	Case Ma
• III_SG (0	2/01/2019): #	llert - Adj Manda	te Maintained	- FV182X -	Claim	Handler:	Priya				
ALL ASSOC	IATED TAS	cs⊟					View Al	II Search Tasks	Create N	lew Task	Complet
Due Date	Priority	Type Task (	Group Subje	ect Hand	ler	Assigne	-	Completed O	1	ated On	Done
No results.						WINDS AND 1224 (10)	100-100-00		1470		107.00.181

# **Claim Documents**

\*FV182X (MCT15120167) [SHC3295K]

### MUHAMMAD RAHIMI BIN SAMAD Dec 5 2015 1:00AM [COMFORT TRANSPORTATION PTE LTD] Pang Scooter Service

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48	02/01/19 11:13	General View	0	Load JPG	•
49	02/01/19 11:13	General View	0	Load JPG	✓
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51	02/01/19 11:13	General View	0	Load JPG	
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59	02/01/19 11:13	General View	0	Load JPG	•
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Do	cumentation		1 per	page ▼	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/11/18 19:00	ACKNOWLEDGEMENT EMAIL TO III DD 21.11.2018	0	Load PDF	
2	23/12/18 17:17	TP GIA REPORT	0	Load PDF	
3	10/01/19 11:30	Email to TP dd 100119	0	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save Pr	rint
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/III18021101/T1PA3S2

Date:

25/06/2019

REFERENCE

Handling Insurer:

India International Insurance Pte Ltd

Policy No:

MCOM0016

Claimant Vehicle No:

FV182X

Insured Vehicle No:

SHC3295K

Date of Loss:

05/12/2015

Nature of Claim:

TP

Claim No: MCT15120167

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

FV182X

Make & Model:

Engine Capacity:

YAMAHA YZF-R6S, 599cc 11/11/2011 (Man. Year: 2011)

Engine No: Chassis No: Odometer:

J515E026493

0 km

JYARJ155000004425

Reg. Date: Colour:

Silver

599 cc

Market Value/New Car Price: Sum Insured (S\$):

N/A

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

120/70R17

Rear Tyre Size:

120/70R17

Front Left Side: Front Right Side: Pirelli 5 mm 0 mm

Rear Left Side: Rear Right Side: Pirelli 5 mm 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

21/11/2018

Pang Scooter Service (HQ)

Date Inspected:

22/11/2018

Inspected At:

BLK 1006 BUKIT MERAH LANE 2 #01-06

Singapore 159762

Estimated Period of Repair:

0.0 days

Adjuster: MOHD TAUFIKH BIN HAMID Manager:

CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.

THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

# REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 25 Jun 2019)

YAMAHA YZF-R6S 599cc (Model not available in database) Parts: N/A

(Price-denominated Standard List) Repairer's Labour:

Print Code: (Unsubmitted, no print-code for FV182X)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >