

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

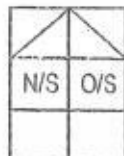
Insured: _____

Policy No. 2100454840-02Claims No. 942485442155Sum Insured: _____ Excess: 600 04/18

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 85K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 13 885 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLA4432M Yr Regn: 2016 Feb.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A3 C.C. 1385Colour: Grey A/C: Insured / Std / NI / NASp. Reading: 16640 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2228V4G1056445Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or 205/55R16 Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 21/11/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD A.G.</u>
	<u>SLA 4432M - C03/AU18021098/Ach3m</u>
<u>22/11/18 @ 2.06pm</u>	<u>Revert to Victor via Messenger.</u>
<u>04/12/18 @ 3.17pm</u>	<u>and revert to Victor via Messenger (due to re-adjust workshop labour).</u>
<u>05/12/18 @ 11.26am</u>	<u>Victor informed CA via Messenger.</u>
<u>05/12/18 @ 3.48pm</u>	<u>Informed James CA is ex-£600 by email.</u>
<u>15/3/19 @ 3.16pm</u>	<u>confirmed with pur 800 final by 16688.88; 13 days.</u>
	<u>Cred 610368.12, 38%</u>

RECEIVED 20 MAR 2019

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:		Survey Fee:	Date:
1) 29/3/19	2)	IN	OUT	Basic & Add.	
3)	4)			S + RS, SI	
5)	6)			Photos	
Preli. Report:				Others	
Final Report:				TOTAL	

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 15 March 2019 3:16 PM
To: 'Boo seng yak'; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLA4432M - OD AIG - SURVEYED 21 NOV 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$16,688.88 before excess \$600.00 & GST and 13 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Thursday, 7 March 2019 3:57 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLA4432M - OD AIG - SURVEYED 21 NOV 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$16,688.88 @ 13 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 5 December 2018 3:48 PM
To: 'Claims'; SUR
Subject: RE: SLA 4432 M Own Damage Claim

Dear James,

As instructed by our client, please proceed to repair the insured vehicle SLA 4432M (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 5 December 2018 3:45 PM
To: 'Claims' <claims@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SLA 4432 M Own Damage Claim

Dear Shiau Chan,

Kindly assist on approval and excess.
Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

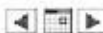
e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Nov 2018 09:22	Clm Veh Model Changed	(204968) AUDI A3 1.4 TFSI (A).	[] Merimen Administrator
2	16 Nov 2018 09:22	Clm Created	Reg No: SLA4432M, Policy No: 2100454840-02, Acct Date: 2018/11/15, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd, (SG), Ins.Status => Notification. Created from SAS:MPA118148322	[I] Merimen Administrator
3	21 Nov 2018 18:41	Clm Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	21 Nov 2018 18:41	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	21 Nov 2018 18:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	21 Nov 2018 18:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/30	[A] CATHERINE CHONG KAI LING
7	21 Nov 2018 18:41	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	21 Nov 2018 18:41	Clm Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	21 Nov 2018 18:41	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
10	22 Nov 2018 12:02	Adj Rpt Initiated		[A] SHIAU CHAN
11	22 Nov 2018 12:02	Insured Phone No Updated	[None] -> [+6592992971]	[A] SHIAU CHAN
12	22 Nov 2018 12:02	Clm Dtl Modified	JPJ Reg. Date: -> 2016/02/29.	[A] SHIAU CHAN
13	22 Nov 2018 12:02	Clm Details Notified		[A] SHIAU CHAN
14	22 Nov 2018 14:06	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/11/30	[A] SHIAU CHAN
15	22 Nov 2018 14:06	Adj Mandate Request	Cur.Reg:18526.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	22 Nov 2018 14:42	Clm Registration Modified	Init.Est.->5,000 - 6,000, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Loo, Tong Shing
17	04 Dec 2018 09:29	Clm Registration Modified	Excess: -> 600.00.	[I] Loo, Tong Shing
18	04 Dec 2018 09:29	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	04 Dec 2018 11:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/11/30. Mandate Remarks: Spray painting at \$2750.00. Rear door, rear fender, side sill - 3 panel. End panel, roof channel - B+P 1 panel. Rear bumper, front door - B+P 1 panel. Total 5 panel. Re-inspection to be done for da	[I] Koh, Victor-CK
20	04 Dec 2018 11:35	Adj Mandate Set	Maintained:Spray painting at \$2750.00. Rear door, rear fender, side sill - 3 panel. End panel, roof channel - B+P 1 panel. Rear bumper, front door - B+P 1 panel. Total 5 panel. Re-inspection to be done for damage check and supplementary items / labo	[I] Koh, Victor-CK
21	04 Dec 2018 15:17	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/11/30	[A] SHIAU CHAN
22	04 Dec 2018 15:17	Adj Mandate Request	Cur.Reg:17976.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
23	05 Dec 2018 11:26	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/11/30. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
24	05 Dec 2018 11:26	Adj Mandate Set	Approved:18459.64:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1982551	22/11/2018	Motor	LKK Auto	LKK Auto	SLA4432M		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 04 Dec 2018

Preliminary Advice

Vehicle No	: SLA4432M	Accident Date	: 15/11/2018
Make	: AUDI A3	Policy No.	: 2100454840-02
Assignment Date	: 21/11/2018	Excess	: S\$600.00
Date of Inspection	: 21/11/2018	Est. Duration of Repair	: 13.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,057.00
Revised Amount	:S\$	17,252.00
Check Items (Estimated)	:S\$	724.00
Total	:S\$	17,976.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	49,392.00
Salvage Value	:S\$	
Margin for Repair	:S\$	35,608.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

View Received Message

This mail is associated with :

***SLA4432M (9424854421SG)**

OD

Nov 15 2018 3:00PM

[SUBRAMANIAN BHASKARAN]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **04/12/2018 11:35 AM.**

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SLA4432M - Claim Handler: Loo, Tong Shing

Maintained: Spray painting at \$2750.00. Rear door, rear fender, side sill - 3 panel. End panel, roof channel - B+P 1 panel. Rear bumper, front door - B+P 1 panel. Total 5 panel. Re-inspection to be done for damage check and supplementary items / labo

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Syed-Yusoff, Saliha

Date: 22 Nov 2018

Preliminary Advice

Vehicle No	: SLA4432M	Accident Date	: 15/11/2018
Make	: AUDI A3	Policy No.	: 2100454840-02
Assignment Date	: 21/11/2018	Excess	: S\$0.00
Date of Inspection	: 21/11/2018	Est. Duration of Repair	: 13.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,057.00
Revised Amount	:S\$	17,802.00
Check Items (Estimated)	:S\$	724.00
Total	:S\$	18,526.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	49,392.00
Salvage Value	:S\$	
Margin for Repair	:S\$	35,608.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/11/2018 09:15
Date Of Accident	15/11/2018 15:00
Exact Location Of Accident	AT BISHAN JUNCTION 8 HDB CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLA4432M
Insured/Policyholder	
Name Of Registered Owner	SUBRAMANIAN BHASKARAN
NRIC No	S2671156H
Email Address	B.SUBRA65@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92992971
Alternative Phone No	OFFICE-65652071

Vehicle Particulars

Manufacturer	AUDI
Model	A3-1.4 TFSI (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100454840-02
Cover Note Number	

Driver

Name of Driver	SUBRAMANIAN LALITHA
NRIC No	S7079563I
Date Of Birth	06/09/1970
Occupation	INDOOR
Date Of Driving Pass	30/08/2013
Driving Experience	5 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92992971
Fax Number	
Contact Number	

Address	BLK 636, JURONG WEST ST 65, #14-352
Postcode	640636
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILE DRIVING OUT FROM CARPARK, THE CAR BRUSHED AGAINST THE PILLAR

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 16 Nov 2018
9:00AM

Driver's Signature 14/11/2018
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While driving out of the car park, the car brushed against the pillar.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Bhuvan
Policyholder's Signature
Date & Time:

[Signature] 14/11/2018
Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1156H
Vehicle Details	
Vehicle No.:	SLA4432M
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CZC507710
Chassis No.:	WAUZZZ8V4G1056445
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,607.00
Original Registration Date:	29 Feb 2016
First Registration Date:	29 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$20,650.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Feb 2026
PARF Rebate Amount:	\$15,487.00
Intended COE Rebate Details	
COE Expiry Date:	28 Feb 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,651.00
COE Rebate Amount:	\$33,905.00
Total Rebate Amount:	\$49,392.00

The information contained herein is correct as at 22 Nov 2018

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7079563I**

Name: **SUBRAMANIAN LALITHA**

Birth Date: **06 Sep 1970**
Issue Date: **30 Aug 2013**

002219096G



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7079563I**

Name: **SUBRAMANIAN LALITHA**


சு லலிதா
Race: **INDIAN**
Date of Birth: **06-09-1970** Sex: **F**
Country of Birth: **INDIA**



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S2671156H**

Name: **SUBRAMANIAN BHASKARAN**

பி சுப்ரமணியன்
Race: **INDIAN**
Date of Birth: **30-06-1965** Sex: **M**
Country of Birth: **INDIA**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 2B Motorcycles <= 200 cc	30 Aug 2013
Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg	30 Aug 2013

NP 42BA

Licence No: **S7079563I**

8253850

NRIC No: **S7079563I**

Nationality: **INDIAN**
Blood Group: **O+** Date of issue: **21-08-1997**

APT BLK 636 JURONG WEST STREET 65 #14-352 SINGAPORE 640636
NRIC No: **S7079563I** Date: **13/04/2012** No: **7014841**



8245874

NRIC No: **S2671156H**

Nationality: **INDIAN**
Blood Group: **O+** Date of issue: **12-06-1997**

APT BLK 636 JURONG WEST STREET 65 #14-352 SINGAPORE 640636
NRIC No: **S2671156H** Date: **13/04/2012** No: **7014840**



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7079563I**

Name: **SUBRAMANIAN LALITHA**

Birth Date: **06 Sep 1970**
Issue Date: **30 Aug 2013**

1002219096G

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7079563I**



SUBRAMANIAN LALITHA

சு லலிதா

Race

INDIAN

Date of Birth

06-09-1970

Sex

F

Country of Birth

INDIA

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S2671156H**



SUBRAMANIAN BHASKARAN

பி சுப்ரமணியன்

Race

INDIAN

Date of Birth

30-06-1965

Sex

M

Country of Birth

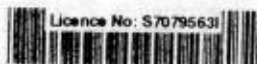
INDIA

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B Motorcycles <= 200 cc 30 Aug 2013
Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg 30 Aug 2013

NP 428A



Licence No: **S7079563I**

8253850



NRIC No: **S7079563I**



Nationality

INDIAN

Blood Group

O+

Date of Issue

21-08-1997

APT BLK 636 JURONG WEST STREET 65 #14-352
SINGAPORE 640636

NRIC No: **S7079563I**

Date: **13/04/2012**

No: **7014841**

8245874



NRIC No: **S2671156H**



Nationality

INDIAN

Blood Group

O+

Date of Issue

12-06-1997

APT BLK 636 JURONG WEST STREET 65 #14-352
SINGAPORE 640636

NRIC No: **S2671156H**

Date: **13/04/2012**

No: **7014840**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SUBRAMANIAN BHASKARAN
Period of Insurance : 01 Mar 2018 To 28 Feb 2019
Engine No. : CZC507710
Chassis No. : WAUZZZ8V4G1056445

Vehicle No. : SLA4432M
Policy No. : 2100454840-02
Endorsement No. :
Issued Date : 27 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2016
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SUBRAMANIAN BHASKARAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125244

PREMIUM LEASING -CN

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPTLX



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SUBRAMANIAN BHASKARAN
Period of Insurance : 01 Mar 2018 To 28 Feb 2019
Engine No. : CZC507710
Chassis No. : WAUZZZ8V4G1056445

Vehicle No. : SLA4432M
Policy No. : 2100454840-02
Endorsement No. :
Issued Date : 27 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
Engine Capacity/Tonnage : 1,395.00 CC
Sum Insured : Market Value
Driver Restriction : NA
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SUBRAMANIAN BHASKARAN - \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125244

PREMIUM LEASING -CN

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPTLX

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1323/2018/GW
Date	:	20-Nov-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Subramanian Bhaskaran
Address	:	636 Jurong East Street 65 #14-352 Singapore 64036
Telephone	:	HP +65 97366463
Type of Claim	:	Own Damage Claims
Policy No.	:	2100454840-02
Vehicle No	:	SLA 4432 M
Model Code	:	Audi A3 1.4 TFSI
Model / Year	:	Feb-16
Engine No	:	CZC 507710
Chassis No	:	WAUZZZ8V4G1056445
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Nov-18
Place of Accident	:	At Bishan Junct 8 HDB Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 4432 M

S/n	Nature of Jobs		Estimated Charges	
1	To remove and transfer rear parking aid. Check function.	S/N	280.00	✓✓
2	To remove and transfer lhs rear door's multi lock system and power window devoices. Inspect for damages.	S/N \$	280.00	✓✓
3	To renew lhs 1/4 glass and rear windsreen to facilitate fender renewal.	S/N \$	600.00	✓✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00	✓✓
SUB-TOTAL LABOUR CHARGES		:	\$ 2,560.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 4432 M

S/n	Nature of Jobs	Estimated Charges
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain bag etc.	S/N \$ 1,400.00 ✓
6	To dismantle rear bumper, rear lid and lhs rear door. Cut out and weld lhs rear fender and lhs inner side panel. To repair rear bumper. Renew lhs rear door. Re-organize crash management components. Reinstall all parts removed.	\$ 8,100.00 3500 ✓
7	To respray rear bumper, lhs rear fender, lhs inner side panel, lhs rear door lhs sill panel, door entrances, roof channel, drain panel, end panelling and door handle. To carry out stone chip treatment and joint sealer works.	3300 2750 \$ 5,800.00 2250 ✓
8	To carry out diagnostic check.	S/N \$ 384.00 ✓
TOTAL LABOUR CHARGES		: \$ 18,244.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 4432 M.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR -LH Distorted	\$ 2,190.00	✓ 1752
2	REAR OUTER DOOR SEAL-LH New	\$ 139.00	✓ 111.20
3	BONDING AGENT New	\$ 43.00	? X
4	CLEANING SOLUTION New	\$ 64.00	? X
5	APPLICATOR New	\$ 7.00	? X
6	REAR DOOR ATTACHEMENT PARTS-LH New	\$ 110.00	? X
7	REAR DOOR SEAL, INNER-LH New	\$ 165.00	X
8	REAR DOOR CATCH-LH New	\$ 82.00	X
9	REAR DOOR CATCH COVER-LH	\$ 14.00	X
10	REAR DOOR HANDLE-LH New	\$ 207.00	X
11	REAR DOOR HANDLE HOUSING-LH New	\$ 26.00	X
12	REAR DOOR MOUNTING BAR-LH New	\$ 143.00	X
13	REAR WINDOW REGULATOR WITHOUT MOTOR-LH New	\$ 220.00	X
14	REAR SECTIONAL PARTS-LH Dented	\$ 2,006.00	✓ 1604.80
15	REAR WINDOW New	\$ 704.00	✓ 563.20
16	PRIMER New	\$ 37.00	✓ 29.12
17	REAR SIDE WINDOW-LH New	\$ 502.00	✓ 401.20
18	REAR SIDE WINDOW TRIM STRIPS-LH New	\$ 388.00	X
19	REINFORCEMENT C-PILLAR New	\$ 172.00	X
20	REAR SEAL RING New	4 \$ 14.00	X
SUB SPARE PARTS CHARGES		\$ 7,233.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 4432 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	ACRYLIC SEALER ?	S/N \$ 180.00	✓✓
22	CAVITY WAX	S/N \$ 140.00	✓✓
23	STONE CHIP	S/N \$ 180.00	✓✓
24	METAL FILLER POWDER ?	S/N \$ 280.00	✓✓
25	REAR W/S SEALANT	S/N \$ 200.00	✓✓
26	1/4 GLASS SEALANT	S/N \$ 100.00	✓✓
27	SUNDRIES ?	net \$ 500.00	3.36 ✓
TOTAL SPARE PARTS CHARGES		: \$ 8,813.00	
TOTAL LABOUR CHARGES		: \$ 18,244.00	
GRAND TOTAL		: \$ 27,057.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ly
Surveyed Date : 21/11/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 13 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1323/2018/GW
Date	:	20-Nov-18

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

13 days - ok - jb - 7 Mar 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Subramanian Bhaskaran
Address	:	636 Jurong East Street 65 #14-352 Singapore 64036
Telephone	:	HP +65 97366463
Type of Claim	:	Own Damage Claims
Policy No.	:	2100454840-02
Vehicle No	:	SLA 4432 M
Model Code	:	Audi A3 1.4 TFSI
Model / Year	:	Feb-16
Engine No	:	CZC 507710
Chassis No	:	WAUZZZ8V4G1056445
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Nov-18
Place of Accident	:	At Bishan Junct 8 HDB Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 4432 M

S/n	Nature of Jobs		Estimated Charges		
1	To remove and transfer rear parking aid. Check function.	S/N	280.00	\$	280.00
2	To remove and transfer lhs rear door's multi lock system and power window devoices. Inspect for damages.	S/N \$	280.00	\$	280.00
3	To renew lhs 1/4 glass and rear windsreen to facilitate fender renewal.	S/N \$	600.00	\$	600.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00	\$	1,400.00
SUB-TOTAL LABOUR CHARGES		:	\$ 2,560.00	\$	2,560.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 4432 M

S/n	Nature of Jobs	Estimated Charges	
		<i>c/f</i>	\$ 2,560.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain bag etc.	S/N \$ 1,400.00	\$ 1,400.00
6	To dismantle rear bumper, rear lid and lhs rear door. Cut out and weld lhs rear fender and lhs inner side panel. To repair rear bumper. Renew lhs rear door. Re-organize crash management components. Reinstall all parts removed.	\$ 8,100.00	\$ 3,500.00
7	To respray rear bumper, lhs rear fender, lhs inner side panel, lhs rear door lhs sill panel, door entrances, roof channel, drain panel, end panelling and door handle. To carry out stone chip treatment and joint sealer works.	\$ 5,800.00	\$ 3,300.00
8	To carry out diagnostic check.	S/N \$ 384.00	\$ 384.00
TOTAL LABOUR CHARGES		: #####	\$ 11,144.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 4432 M.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	REAR DOOR -LH	\$ 2,190.00	\$ 1,752.00
2	REAR OUTER DOOR SEAL-LH	\$ 139.00	\$ 111.20
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	APPLICATOR	\$ 7.00	
6	REAR DOOR ATTACHEMENT PARTS-LH	\$ 110.00	
7	REAR DOOR SEAL, INNER-LH	\$ 165.00	
8	REAR DOOR CATCH-LH	\$ 82.00	
9	REAR DOOR CATCH COVER-LH	\$ 14.00	
10	REAR DOOR HANDLE-LH	\$ 207.00	
11	REAR DOOR HANDLE HOUSING-LH	\$ 26.00	
12	REAR DOOR MOUNTING BAR-LH	\$ 143.00	
13	REAR WINDOW REGUKATOR WITHOUT MOTOR-LH	\$ 220.00	
14	REAR SECTIONAL PARTS-LH	\$ 2,006.00	\$ 1,604.80
15	REAR WINDOW	\$ 704.00	\$ 563.20
16	PRIMER	\$ 37.00	\$ 29.12
17	REAR SIDE WINDOW-LH	\$ 502.00	\$ 401.20
18	REAR SIDE WINDOW TRIM STRIPS-LH	\$ 388.00	
19	REINFORCEMENT C-PILLAR	\$ 172.00	
20	REAR SEAL RING	4 \$ 14.00	
SUB SPARE PARTS CHARGES		\$ 7,233.00	\$ 4,461.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 4432 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		<i>c/f</i>	\$ 4,461.52
21	ACRYLIC SEALER	S/N \$ 180.00	\$ 180.00
22	CAVITY WAX	S/N \$ 140.00	\$ 140.00
23	STONE CHIP	S/N \$ 180.00	\$ 180.00
24	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
25	REAR W/S SEALANT	S/N \$ 200.00	\$ 200.00
26	1/4 GLASS SEALANT	S/N \$ 100.00	\$ 100.00
27	SUNDRIES	\$ 500.00	\$ 3.36
	TOTAL SPARE PARTS CHARGES	: \$ 8,813.00	\$ 5,544.88
	TOTAL LABOUR CHARGES	: \$ 18,244.00	\$ 11,144.00
	GRAND TOTAL	: \$ 27,057.00	\$ 16,688.88

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLA 4432 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1323/2019/MAS

28 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLA 4432 M, Audi A3 Sedan 1.4 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLA 4432 M**, claimant, **Mr. Subramanian Bhaskaran**, please find the related document per attached.

1. A copy of the Original invoice no. 85013597 – S\$17,215.10
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLA 4432 M

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLA 4432 M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1323/2019/JE
01 February 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V4G1056445
Vehicle Regn No. : **SLA 4432 M**
Vehicle Mileage : 17667 KM
Vehicle Owner : Mr. Subramanian Bhaskaran
Certificate No : 2100454840-02
Own Damage Excess : S\$642.00 (include 7% GST)
Accident Date : 15/11/2018
Place : At Bishan Junct 8 HDB CarPark
Repair Cost : \$ 17,215.10
WIP No. : 32268
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : B. Subramanian
Time : 2:55 pm
Date : 1/2/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2018		21 Nov 2018 18:41 Edit Adj Rpt	S\$16,688.88 Edit Estimates	S\$16,688.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	SUBRAMANIAN BHASKARAN, ID: S2671156H, Tel: +6592992971		
Vehicle Reg. No.:	SLA4432M	Date of Loss:	15/11/2018 15:00 - :59 [32 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 9424854421SG	Policy/Cover Note No.:	2100454840-02 (Comprehensive)
		Excess:	S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/11/2018]		
Driver/Custodian:	SUBRAMANIAN LALITHA (48 / Female) , NRIC: S7079563I, Tel: +6592992971 Email: NOEMAIL		

ASSOCIATED MAIL RECEIVED

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[Compose Case Mail](#)

- AIG_SG (05/12/2018): **Alert - Adj Mandate Approved (S\$18459.64) - SLA4432M - Claim Handler: Loo, Tong ...**
- AIG_SG (04/12/2018): **Alert - Adj Mandate Maintained - SLA4432M - Claim Handler: Loo, Tong Shing**
- AIG_SG (04/12/2018): **SLA4432M / OD / 15/11/2018 / Coverage & Excess update**

































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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLA4432M (9424854421SG)**
OD
Nov 15 2018 3:00PM
[SUBRAMANIAN BHASKARAN]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/11/18 14:06	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
2	04/12/18 15:17	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
2	22/11/18 12:07	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
4	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
5	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
6	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
7	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
8	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
9	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
10	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
11	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
12	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
13	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
14	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
15	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
16	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
17	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
18	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
19	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
20	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
21	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
22	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
23	22/11/18 12:07	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/11/18 12:11	Singapore Accident Statement	 Load PDF	<input type="checkbox"/>
2	22/11/18 12:11	Certificate of Insurance	 Load PDF	<input type="checkbox"/>
3	22/11/18 12:11	Driver's Driving License	 Load PDF	<input type="checkbox"/>
4	22/11/18 12:11	ESTIMATE	 Load PDF	<input type="checkbox"/>
5	03/12/18 09:13	UNDERTAKING & INTERVIEW FORM	 Load PDF	<input type="checkbox"/>
6	09/04/19 08:33	DISCHARGE VOUCHER	 Load PDF	<input type="checkbox"/>
7	09/04/19 08:33	WORKSHOP INVOICE	 Load PDF	<input type="checkbox"/>

Linked Accident Report Documents

			View	View in Browser ▼
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/11/18 09:22	Accident Statement	 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
5	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
6	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
7	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
8	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
10	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
11	16/11/18 09:20	Accident Photo	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/11/18 09:22	Sketch Plan	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	16/11/18 09:22	Sketch Plan #2	 Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18021098/AQBS2
Date: 09/04/2019

REFERENCE

Insured/Claimant: SUBRAMANIAN BHASKARAN Policy No: 2100454840-02
Date of Loss: 15/11/2018 Nature of Claim: OD Claim No: 9424854421SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLA4432M
Make & Model: AUDI A3, 1.4 TFSI (A) Engine No: CZC507710
Reg. Date: 29/02/2016 (Man. Year: 2015) Chassis No: WAUZZZ8V4G1056445
Colour: Grey Odometer: 16610 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$85,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,813.00	5,544.88	3,268.12	37.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	18,244.00	11,144.00	7,100.00	38.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	27,057.00	16,688.88	10,368.12	38.32
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	26,457.00	16,088.88	10,368.12	39.19
+ GST 7.00/7.00% (S\$)	1,851.99	1,126.22	725.77	39.19
Nett Amount (S\$)	28,308.99	17,215.10	11,093.89	39.19

INSPECTION

Date of Assignment: 21/11/2018
Date Inspected: 21/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR - LH	Distorted	2,190.00 FS	*1,752.00 FS
2	1		*REAR OUTER DOOR SEAL - LH	Necessary	139.00 FS	*111.20 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
6	1		*REAR DOOR ATTACHMENT PARTS - LH	Not Necessary	110.00 FS	*- FS
7	1		*REAR DOOR SEAL, INNER - LH	Not Necessary	165.00 FS	*- FS
8	1		*REAR DOOR CATCH - LH	Not Necessary	82.00 FS	*- FS
9	1		*REAR DOOR CATCH COVER - LH	Not Necessary	14.00 FS	*- FS
10	1		*REAR DOOR HANDLE - LH	Repair	207.00 FS	*- FS
11	1		*REAR DOOR HANDLE HOUSING - LH	Repair	26.00 FS	*- FS
12	1		*REAR DOOR MOUNTING BAR - LH	Not Necessary	143.00 FS	*- FS
13	1		*REAR WINDOW REGULATOR WITHOUT MOTOR - LH	Not Necessary	220.00 FS	*- FS
14	1		*REAR SECTIONAL PARTS - LH	Dented	2,006.00 FS	*1,604.80 FS
15	1		*REAR WINDOW	Necessary	704.00 FS	*563.20 FS
16	1		*PRIMER	Necessary	37.00 FS	*29.12 FS
17	1		*REAR SIDE WINDOW - LH	Necessary	502.00 FS	*401.20 FS
18	1		*REAR SIDE WINDOW TRIM STRIPS - LH	Not Necessary	388.00 FS	*- FS
19	1		*REINFORCEMENT C - PILLAR	Repair	172.00 FS	*- FS
20	4		*REAR SEAL RING	Not Necessary	14.00 FS	*- FS
21	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
22	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
23	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
24	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
25	1		*REAR W/S SEALANT	Necessary	200.00 FS	*200.00 FS
26	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
27	1		*SUNDRIES	Necessary	500.00 FS	*3.36 FS
F=Franchise part. S=SpcNett.						
					Total Parts (\$\$)	8,813.00 5,544.88

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	New	280.00	280.00
2	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	New	280.00	280.00
3	TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL.	New	600.00	600.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAR, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN BAG ETC.	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER, REAR LID AND LHS REAR DOOR. CUT OUT AND WELD LHS REAR FENDER AND LHS INNER SIDE PANEL. TO REPAIR REAR BUMPER. RENEW LHS REAR DOOR. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	8,100.00	3,500.00
7	TO RESPRAY REAR BUMPER, LHS REAR FENDER, LHS INNER SIDE PANEL, LHS REAR DOOR LHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL, END PANELLING AND DOOR HANDLE. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEAER WORKS.	New	5,800.00	3,300.00
8	TO CARRY OUT DIAGNOSTIC CHECK.	New	384.00	384.00
Gross Labour Cost (S\$)			18,244.00	11,144.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >