

Asher Sng (LKKAUTO)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 13 September 2021 5:44 PM
To: Asher Sng (LKKAUTO)
Subject: FW: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) *** ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

Follow Up Flag: Follow up
Flag Status: Flagged

From: Chee So Chow
Sent: Saturday, August 28, 2021 5:21 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: RE: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) *** ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

Hi Cecilia

Please proceed to reject third party claim at this juncture.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, July 23, 2021 11:38 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: RE: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) ***
ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

[Confidential]

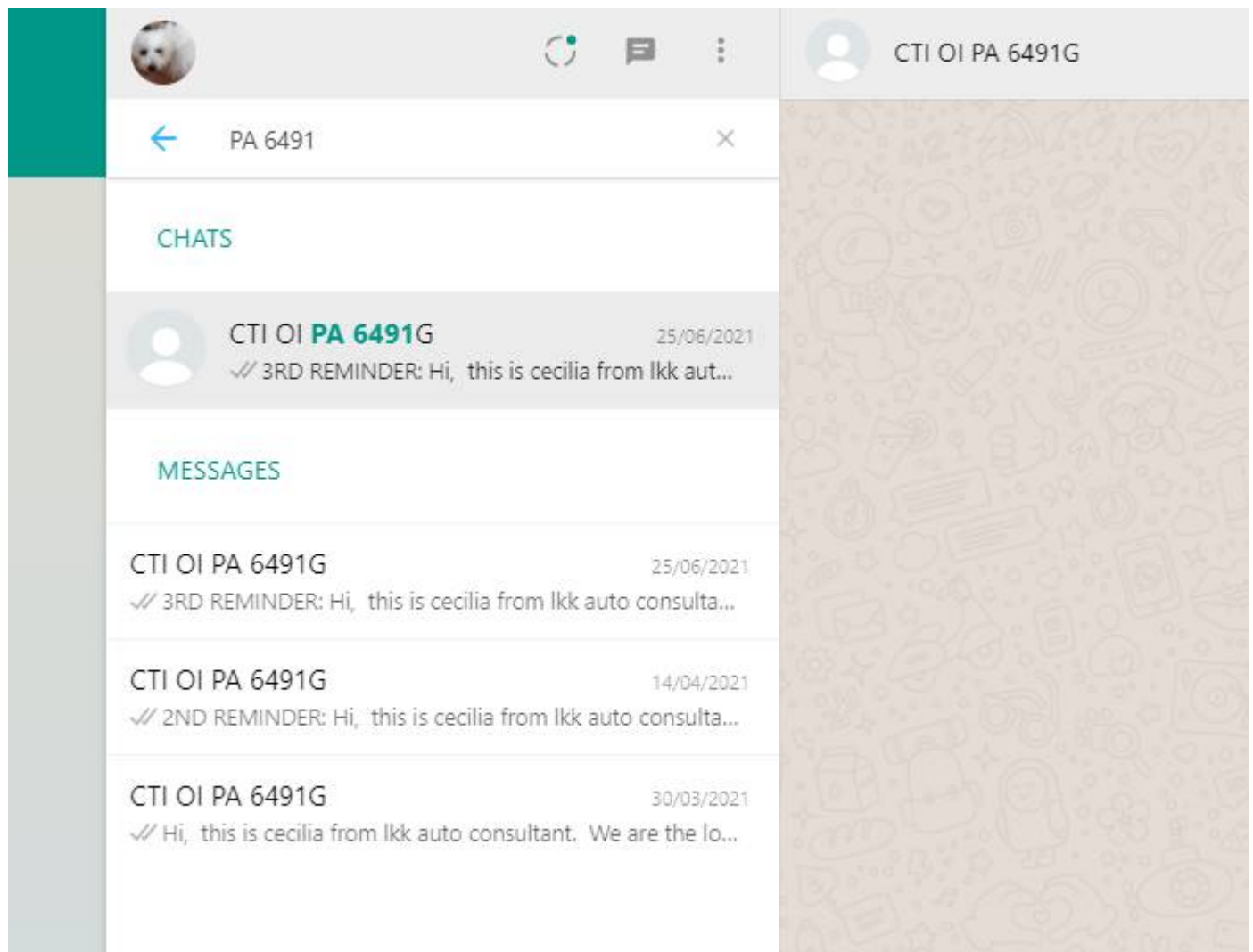
CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

We not able to get from OI.

OI uncontactable. Have email drop wsapp on 3rd reminders too. But still no reply.

Kindly let us have your further instruction. Thanks



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Sunday, 18 July 2021 4:59 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: FW: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) ***
ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

[Confidential]

Hi Cecilia

We refer to Lionel's email dated 25/2/2021.

Kindly advise whether you manage to obtain the documents as requested by insured.

This is important as we know where we stand and ultimately it relates to our chances of recovery of Section II excess.

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Thank you & Best regards.

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

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From: Lionel Chua

Sent: Thursday, February 25, 2021 10:54 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) ***
ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

WITHOUT PREJUDICE

SAVE AS TO COSTS

Your Ref: CC3/CTI18021080/Kgb3.

Our Ref: SNM18D05435/C02/PA6491G/CHUAKK

Dear Sirs/Madam,

Re: CL. SNM18D05435 – PA 6491G & SHD7110P ON 17.11.2018

We refer to your enquiry below on the captioned matter.

We have yet to receive the supporting documents from the above case.

In addition, we would be grateful, if you ask our insured or driver to forward a copy of the Discharge Voucher (DV) along with the Letter of Demand (LOD) from the submission of 3rd party claim (if settlement has been reached), so that we are able to know the status of his/her percentage of claim settlement.

We look forward to hear from you soon.

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Thank you & Best regards.

Lionel Chua

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Thursday, February 25, 2021 9:32 AM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>

Subject: RE: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) ***
ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

Dear Lionel,

Any update for the matter referring to the email to me dd 08/02/2021.

Please advice.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lionel Chua [<mailto:lionel.chua@sg.cntaiping.com>]

Sent: Monday, 8 February 2021 6:01 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) ***
ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

WITHOUT PREJUDICE

Your Ref: CC3/CTI18021080/Kgb3.

Our Ref: SNM18D05435/C02/PA6491G/CHUAKK

Re: CL. SNM18D05435 - PA6491G / SHD7110P ON 17.11.2018

We refer to your enquiry below on the captioned matter.

Please be informed that we did not appear to receive any the supporting document from our insured have made successfully in his claim and kindly provide a copy of the Discharge Voucher (DV) along with the Letter of Demand (LOD) so that we are able to update our claim status accordingly.

Please bear with us for the time being and we shall revert to you as soon as possible.

Please feel free to contact the undersigned, if you require any assistance in this matter.

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Thank you & Best regards.

Lionel Chua

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Monday, February 8, 2021 5:15 PM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>

Subject: RE: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) ***
ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

Dear Lionel ,

We refer to the above matter.

We have spoken to OI in charge, Mr Patrick via phone call and we were inform that their counter claim against TP was successful.

Kindly let us have your instruction/approval to reject TP claim.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, 2 February 2021 7:59 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

Subject: O/R: SNM18D05435/C02/PA6491G/CHUAKK / RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) ***
ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

Dear Cecilia,

Kindly note case handler is Lionel Chua.

Dear Lionel,

Fya

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 28 January 2021 11:02 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) *** ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***
Importance: High

2ND REMINDER

Dear Boon Sen,

We refer to the above matter.

We have spoken to OI in charge, Mr Patrick via phone call and we were inform that their counter claim against TP was successful.

Kindly let us have your instruction/approval to reject TP claim.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 6 January 2021 12:54 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: YOUR REF: PA 6491G (OUR REF: CC3/CTI18021080/Kgb3) *** ACCIDENT INVOLVING PA 6491G(OI) & SHB 9959U(TP) ON 17/11/2018 ***

Dear Boon Sen,

We refer to the above matter.

We have spoken to OI in charge, Mr Patrick via phone call and we were inform that their counter claim against TP was successful.

Kindly let us have your instruction/approval to reject TP claim.

Thanks

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 27 September 2021 3:22 PM
To: Wai Yin Ng; Claims
Subject: ACCIDENT INVOLVING AHB 9959U AND PA 6491G ON 17/11/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING AHB 9959U AND PA 6491G ON 17/11/2018

Our principal has reiterated that our insured have successfully claim against your client.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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