

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 15 January, 2019 7:25 PM
To: Joel Goh; 'Janet Tan'
Cc: EQI PRS; Hsiao Tong (LKKAuto); Admin A
Subject: RE: TP CLAIMS - SKJ4156A AGAINST YN6721T DOA 18/11/2018 AT BUKIT TIMAH NUS
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI ref: DMCPHQ18-006610
LKK REF: CC4/EQI18021068/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKJ 4156A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 21 November, 2018 3:56 PM
To: 'Justin Wong' <justin.wong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: TP CLAIMS - SKJ4156A AGAINST YN6721T DOA 18/11/2018 AT BUKIT TIMAH NUS

Dear Justin,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Wednesday, 21 November 2018 3:43 PM

To: Admin A <admin-a@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: TP CLAIMS - SKJ4156A AGAINST YN6721T DOA 18/11/2018 AT BUKIT TIMAH NUS

Dear LKK,

Kindly assist with PRI.

Take note that accident liability is conflicting.

Kindly obtain third-party accident video footage or any other evidence to clear liability before direct settlement.

Thank you.

Regards,

Justin Wong

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Nitha [<mailto:nitha@nova.com.sg>]

Sent: Wednesday, November 21, 2018 3:21 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: jacelyn@nova.com.sg; 'Suann' <suann@nova.com.sg>

Subject: RE: TP CLAIMS - SKJ4156A AGAINST YN6721T DOA 18/11/2018 AT BUKIT TIMAH NUS

Dear Justin,

Please assign LKK Auto Consultants Pte Ltd.

Thank you

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd



From: Justin Wong [<mailto:justin.wong@eqinsurance.com.sg>]
Sent: Wednesday, 21 November 2018 2:58 PM
To: Nitha
Cc: jacelyn@nova.com.sg; 'Suann'
Subject: RE: TP CLAIMS - SKJ4156A AGAINST YN6721T DOA 18/11/2018 AT BUKIT TIMAH NUS

Without Prejudice
Save As To Costs

Dear Nitha,

Kindly email all future PRS request to eqiprs@eqinsurance.com.sg

We refer to your email/fax on PRI on even date. **Take note that Francis is no longer with EQI.**

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 9009 9001 , 96684818 Fax: 6458 7432 Contact Person: Cedric / Edward	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263	8) Automotive Appraiser & Surveying Services

Fax: 67461148 Contact Person: Kelvin	Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070 Contact Person: Jasmine

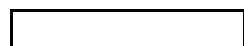
If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Nitha [<mailto:nitha@nova.com.sg>]
Sent: Wednesday, November 21, 2018 1:59 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: jacelyn@nova.com.sg; 'Suann' <suann@nova.com.sg>
Subject: TP CLAIMS - SKJ4156A AGAINST YN6721T DOA 18/11/2018 AT BUKIT TIMAH NUS

Hi Francis ,

Kindly assist to arrange surveyor and revert liability for the above mention vehicle.
Survey request send by Fax.

Best Regards,
Nitha
Claims Officer
Nova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

