

Our ref:  
Your ref:

PC5977T  
SKA6470B  
22 AUG 2019

Direct Settlement

Date:

To:

AXA Insurance

UAT

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. PC5977T & SKA6470B  
At/Along BT. TIMAH RD / CAVENAGH RD On 08/11/2018 @ 14:20

I am the owner of vehicle no. PC5977T that was involved in an accident with your insured vehicle no. SKA6470B of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ 5728.15
2. Loss of Use / Rental ( days @ \$ per day)	\$ NA
3. LTA/GIA Search Fee	\$
4. GIA Report Fee	\$
5. Others	\$
Total:	\$ 5,728.15

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714420 (Ms Kerlyn Ong) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully,

CYCLE & CARRIAGE INDUSTRIES PTE. LTD.

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Ms Kerlyn Ong/ Ms Amanda Ang  
E-mail: [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg) / [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)  
Fax No. 67795383



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
AXA INSURANCE PTE LTD	Cust No/Name /Cycle & Carriage Industries Pte
MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811	Reg No/Reg Date PC5977T*M / 31/05/2017
Contact No Work: 64733122	Date In/Mileage 26/07/2019/ 43883
	Chassis No WDF44770523262498
	Engine No 65195033919272
	Make/Model MBCV/VITO TOURER 116VTS/E 4X2
	Colour/Trim 021 197 Obsidian B1/ NA NOT APPLICABLE



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
CSI00001	Cash	14/08/2019/ 19:15	K0	301 / Kerlyn Ong	28467	28156810	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
M BPNSUN							F.O.C.
POLICY NO/ACC DATE : B28674059MKF // 8-11-18							
DRIVE IN/ :8-11-18 // TP CAR No. SKA6470B - AXA							
DATE IN/DATE SURVEY: 18/7/19 - Adrian-LKK							
DIRECT SETTLEMENT : 29/11/2018 // LKK - VIC							
A BPILAB							120.00
TO REMOVE,REPLACE HEADLAMP WITH FOCUS . NETT							
A BPIRES							600.00
RESPRAY FRONT BUMPER							
A BPILAB							960.00
DISASSEMBLE AND INSTALL ATTACHED FRONT BUMPER & REFINISH.							
A BPILAB						0.10	380.00
USE XENTRY TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STA							
X	LEFT HEADLAMP UNIT				1.00	3293.41	3293.41

Cycle & Carriage celebrates 120 years.  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

Parts	3,293.41	Nett	5,353.41
Labour	2,060.00	7% GST on	374.74
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00	Total Payable	5,728.15
Sundry/Others	0.00	Paid	0.00
Total(w/o GST)	5,353.41	Total Due	5,728.15

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
[www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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## Kerlyn Ong

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Thursday, 29 November, 2018 1:16 PM  
**To:** Kerlyn Ong  
**Cc:** Admin A; assignments; Vic (LKKAUTO)  
**Subject:** RE: Accident involving motor vehicle nos. PC5977T & SKA6470B along BT TIMAH RD/CAVENAGH RD, Accident date: 08/11/2018 LKK REF CC4/ASM18021064/hb3

WITHOUT PREJUDICE

Dear Kerlyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 29 November, 2018 12:48 PM  
**To:** 'Kerlyn Ong'; Vic (LKKAUTO)  
**Cc:** Admin A; assignments  
**Subject:** RE: Accident involving motor vehicle nos. PC5977T & SKA6470B along BT TIMAH RD/CAVENAGH RD, Accident date: 08/11/2018

Dear Kerlyn,

Thank you for the email.