

Vic (LKKAUTO)

From: City Auto <cityauto@singnet.com.sg>
Sent: Monday, 30 March, 2020 3:04 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: LOD of SKU2545R Your ref: SGJ8559S Our ref: SKU2545R D.O.A: 19/11/2018 - LKK REF CC4/ASM18021061/Khb3
Attachments: DV - SKU2545R.pdf

Dear Vic,

Please find attached of DV.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 30 March, 2020 10:01 AM
To: city auto
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD of SKU2545R Your ref: SGJ8559S Our ref: SKU2545R D.O.A: 19/11/2018 - LKK REF CC4/ASM18021061/Khb3

WITHOUT PREJUDICE

Dear Mrs Quak,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, our principal had further reviewed your appeal. However, our principal instructed us to **maintain** our offer settlement amount as below:

Cost of Repair (w/gst) as per AXA	\$ 5,740.55
Loss of Use (\$80 x 7 days)	\$ 560.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 6,302.55

Kindly chop and sign the attached DV and forward back to us copy for our Principal to process the payment.

The above amount is to be made payable to **CITY AUTO PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Friday, 27 March, 2020 11:23 AM

To: city auto

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD of SKU2545R Your ref: SGJ8559S Our ref: SKU2545R D.O.A: 19/11/2018 - LKK REF CC4/ASM18021061/Khb3

Without Prejudice

Dear Mrs Quak,

We refer to your below email.

Please be informed that we pending for our principal's further instruction with regards to your counter proposed LOU.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: city auto [<mailto:cityauto@singnet.com.sg>]

Sent: Tuesday, 3 March, 2020 5:47 PM

To: Vic (LKKAuto)

Subject: RE: LOD of SKU2545R Your ref: SGJ8559S Our ref: SKU2545R D.O.A: 19/11/2018 - LKK REF CC4/ASM18021061/Khb3

Dear Vic,

We cannot agreed with the offer of \$5740.00 due to this is a part by part repair.
Your surveyor had taken photos before paint repair. For lost of use due to 2.4cc
Owner wish to claim for \$100.00 per day.

Best Regards,

Mrs. Quak
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate
#01-58/60/62 Singapore 575643
Tel: +65-6453 1235 (6 Line)
Fax: +65-6453 7944
Email: cityauto@singnet.com.sg

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, March 3, 2020 5:29 PM

To: City Auto <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD of SKU2545R Your ref: SGJ8559S Our ref: SKU2545R D.O.A: 19/11/2018 - LKK REF CC4/ASM18021061/Khb3

WITHOUT PREJUDICE

Dear Vronica,

We refer further to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement amount as below:

Cost of Repair (w/gst) as per AXA	\$ 5,740.55
Loss of Use (\$80 x 7 days)	\$ 560.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 6,302.55

If agreeable, kindly chop and sign the attached DV and forward back to us copy for our Principal to process the payment.

The above amount is to be made payable to **CITY AUTO PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: City Auto <cityauto@singnet.com.sg>

Sent: Monday, 8 April 2019 11:20 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: LOD of SKU2545R Your ref: SGJ8559S Our ref: SKU2545R D.O.A: 19/11/2018

Dear Asher,

Please find attached for Letter of Demand.

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Wednesday, 28 November, 2018 11:51 AM

To: City Auto

Subject: RE: Liability of SKU2545R Your ref: SGJ8559S Our ref: SKU2545R D.O.A: 19/11/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Wednesday, 28 November 2018 10:59 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Liability of SKU2545R Your ref: SGJ8559S Our ref: SKU2545R D.O.A: 19/11/2018

Hi Asher,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944