Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 27 November 2018 5:32 PM

To: 'BHAS - Jacelyn Loh'

Cc: BHAS - Moo Wen Zheng; BHAS - Ngai Kar Kit; BHAS - Bernard Kee; Mei Kwan

(LKKAuto)

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLB177X AND SJT2348X ON 14/11/2018 *** LKK REF:CC4/AIG18021024/Kea3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Sent: Tuesday, 27 November 2018 5:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Ngai Kar Kit

<karkit.ngai@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Admin A <admina@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB177X AND SJT2348X ON 14/11/2018 *** LKK REF:CC4/AIG18021024/Kea3

Hi Sir / Madam,

Have your client make accident report?

PS: kindly advise me on liability on case. Thanks

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1,Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: <u>http://www.bhauto.com.sg</u>

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 22 November 2018 11:55 AM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Ngai Kar Kit

<<u>karkit.ngai@bhauto.com.sg</u>>; BHAS - Bernard Kee <<u>bernard.kee@bhauto.com.sg</u>>; Admin A <<u>admina@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLB177X AND SJT2348X ON 14/11/2018 *** LKK REF:CC4/AIG18021024/Kea3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18021024/Kea3	Asher – 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: BHAS - Jacelyn Loh <<u>jacelyn.loh@bhauto.com.sg</u>>

Sent: Thursday, 22 November, 2018 11:26 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mei Kwan

(LKKAuto) <Meikwan@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <<u>wenzheng.moo@bhauto.com.sg</u>>; BHAS - Ngai Kar Kit <<u>karkit.ngai@bhauto.com.sg</u>>; BHAS - Bernard Kee <<u>bernard.kee@bhauto.com.sg</u>>

Subject: FW: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SLB177X AND SJT2348X ON 14/11/2018

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Thank You & Best Regards,

Jacelyn Loh

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(T) +65-65598944/8940 (F) +65-65153144/+65-62692404

Email: <u>Jacelyn.loh@bhauto.com.sg</u> Website: http://www.bhauto.com.sg

From: Azlan, Syazairdina <Syazairdina. Azlan@aig.com>

Sent: Friday, 16 November 2018 1:32 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: Fong, Andy-SY <<u>Andy-SY.Fong@aig.com</u>>; Chin, Lee-Ying <<u>Lee-Ying.Chin@aig.com</u>>; Md Ishak, Mohd Imran <<u>Imran.Ishak@aig.com</u>>; Lim, Sheng Yang <<u>ShengYang.Lim@aig.com</u>>; Mithoosingh, Aashweenjeetkaur <<u>Aashweenjeetkaur.Mithoosingh@aig.com</u>>; Chan, Yoke Shi <<u>yokeshi.chan@aig.com</u>>; Abu Kassim, Noor Mariesa <<u>NoorMariesa.AbuKassim@aig.com</u>>

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB177X AND SJT2348X ON 14/11/2018





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