

INS. CASE OWNER:

CC 4, UR 180 2023, B jazs

LKK:

IDAC:

Survivor:

MR. UM

DOI:

ASSIGNMENT

20/11/2018

Date / Time

19-11-18

Registered in Merimen:

20-11-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUP 8724R

Claim No.:

Name of Insured:

LEPP PIC

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

19-11-18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMA 670K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Ryder Auto
9090 8277

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

23/11/18

SMA 670K - X; SUP 8724R - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

20-11-19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

☒☐

After call ltr to OI:

☒☐

Authorisation To Act:

☒☐

Release Voucher:

☒☐

Final Repair Bill:

☒☐

Car Rental Invoice:

☒☐

Towing Invoice

☒☐

LTA / GIA:

☒☐

Medical Bill:

☒☐

PIR:

☒☐

Mandate/Reject Instruction:

☒☐

LOD

☐☐

Payment Breakdown Form:

☐☐

Post-Repair Photos:

☐☐

Others:

☐☐

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days

Reduction:

%

Email

☐

Call

FINAL SETTLEMENT

Date/Time:

3-6-19

Confirm with:

OR 500

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

9 (d)

If NO or B 28, Ass. Lia:

Repair Cost:

SS

14,300. x x

Loss of Rental (LOR):

SS

780 (\$60 x 13 days)

Loss of Use (LOU):

SS

780 (\$60 x 13 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

SS

29

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

Total:

SS

15,109

Global Sum SS:

15,100. x x

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

15,100. x x

Name 1:

RYDER AUTO PTE LTD

Payee 2: (Strike if N/A)

SS

x

Name 2:

x

Payee 3: (Strike if N/A)

SS

x

Name 3:

x

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT 10/6/19

REF: Alt

ASSIGNMENT

From: _____ Date: 20-11-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMA 6710K

at Workshop m/s

of Ryder Auto
Blk 1 Kaki Bukit Ave 6 #01-56

Insured:

Policy No:

Claims No:

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 19 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMA 6710K Yr Regn: 14/6/2018Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: HONDA VEZEL 1.2 cc 1496Colour: BLACK A/C: Insured / Std / NI / NASp. Reading: 3232 T/Radio: Insured / Std / NI / NAEng/No: L15B5551AC1C/No: R411301394Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/55R17R: 215/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 17/11/18 D.O.I. 20/11/18Survey held at Ryder AutoDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

NV 82,000/2PV 46,210/2NV 35,700/2\$14,300-

12/2/2019
R (\$ 18,206.20 / 567)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + RS. \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

ESTIMATE OF REPAIR

SMA6710K Pg 1/3

Veh # : SMA6710K Model : HONDA VEZEL 1.5 (14/6/2018)

Date Of Accident: 19/11/18 3P : SLP8724R(AIG)

Location : ALONG JURONG EAST AVE 1 OUTSIDE BLK301 CARPARK

Qty	Description	Surveyor Remarks	Surveyor Adj	Amount \$	
	<u>List Items</u>				
1 pc	Front bumper ✓		927.50	1,480.00	BR ✓
10 pcs	Front bumper clips ✓		59.00	105.00	NECV
2 pcs	Front bumper o/s & n/s retainer ✓		157.00	282.00	BR ✓
1 pc	Front bumper enforcement ✓	✓	321.00	-392.00	BT ✓
2 pcs	Front bumper enforcement o/s & n/s bracket		141.00	292.00	BT ✓
2 pcs	Front bumper o/s & n/s corner bracket		230.00	314.00	BR ✓
1 pc	Front bumper lower grille ✓		204.70	322.00	BR ✓
1 2 pcs	Front bumper o/s & n/s spot lamp LH NS ✓		340.00	680.00	BR ✓
1 2 pcs	Front bumper o/s & n/s spot lamp garnish LH NS ✓		62.00	394.00	BR ✓
1 pc	Front bumper spoiler (Lower) ✓		389.50	1,400.00	BR ✓
1 pc	Front bonnet		927.50	1,280.00	DD ✓
2 pcs	Front bonnet o/s & n/s stopper		40.00	60.00	MSV
2 pcs	Front bonnet o/s & n/s hinges		188.00	420.00	BT ✓
1 pc	Front bonnet insulator		210.00	392.00	TN ✓ X NN
16 pcs	Front bonnet insulator clips		26.00	168.00	NECV
1 pc	Front bonnet lock (Lower)		155.00	224.00	BT ✓
3 pcs	Front bonnet seal		116.00	276.00	TN ✓
20 pcs	Front bonnet seal clips		25.00	120.00	TN ✓
1 pc	Front grille		398.30	426.00	BR ✓
1 pc	Front grille moulding		114.00	392.00	BR ✓
4 pcs	Front grille clips		20.00	42.00	NECV
1 pc	Front grille emblem		45.00	82.00	BR NECV
2 pcs	Front o/s & n/s head-lamp		2568.00	2,680.00	BR ✓
4 pcs	Front o/s & n/s head-lamp clips		20.00	42.00	NECV
1 pc	Front support panel		476.20	642.00	BT ✓

8457.50

Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Fax: 64815390

SMA6710K Pg 2/3

Qty	Description	Surveyor Remarks	Surveyor Adj	Amount \$	
1 pc	Front support panel bracket		112.00	182.00	BT ✓
1 pc	Front support panel garnish	✓	98.20	209.00	BR ✓
12 pcs	Front support panel garnish clips		50.00	-126.00	NECV
2 1 pc	Front o/s & n/s fender		1117.40	-1,240.00	DD ✓
2 pcs	Front o/s & n/s fender wheel arch garnish		225.70	-362.00	DL ✓
2 pcs	Front o/s & n/s fender wheel guard LH		262.00	428.00	TN ✓
16 pcs	Front o/s & n/s fender wheel guard clips LH		50.00	168.00	NECV
1 pc	Air-cond condenser		✓✓	1,062.00	BT ✓
2 pcs	Air-cond condenser pipe		485.00	708.00	} BT
1 pc	Air-cond condenser receiver dryer ? X NS		✓	120.00	} BT
1 pc	Air-cond condenser fan blade		42.00	174.00	? CRAV
1 pc	Air-cond condenser fan motor			294.00	? NNX
1 pc	Air-cond condenser fan guard		✓	128.00	? BR ✓
2 pcs	Air-cond condenser mounting (Upper)		20.00	78.00	} DL
2 pcs	Air-cond condenser mounting (Lower)		20.00	92.00	} DL
1 pc	Front n/s fender inner panel		1,100.00	1,620.00	? DD ✓ XR
1 pc	Front n/s chassis frame		750.00	-1,780.00	? BT ✓ XR
1 pc	Front o/s door		✓	1,060.00	? DD ✓ XR
1 pc	Radiator		960.00	1,020.00	BT ✓
2 pcs	Radiator mounting (Upper)		54.00	72.00	DIS ✓
2 pcs	Radiator mounting (Lower)		54.00	82.00	BR ✓
1 pc	Radiator fan blade		118.00	✓ 168.00	? CRAV
1 pc	Radiator fan motor			278.00	? NNX
1 pc	Radiator fan guard		✓	116.00	? CRAV
1 pc	Engine air filter hose		115.00	✓ 292.00	BT ✓
1 pc	Engine air filter nozzle			✓ 228.00	BT ✓
	Sub-Total		17,225.20	24,994.00	
	After -20%		13,780.24	19,995.20	

Ryder

Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Fax: 64815390

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- All prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- 417921 is allowed
- Complementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SUPPLEMENTARY ESTIMATE OF REPAIR

SMA6710K Pg 1/1

Veh # : SMA6710K Model : HONDA VEZEL 1.5 (14/6/2018)

Date Of Accident: 19/11/18 3P : SLP8724R(AIG)

Location : ALONG JURONG EAST AVE 1 OUTSIDE BLK301 CARPARK

Qty	Description	Surveyor Remarks	Surveyor Adj	Amount \$	
	List Items				
1 pc	Front bonnet stand			292.00	NNX
2 pcs	Front support panel o/s & n/s garnish cover	✓	302.00	422.00	BR
2 pcs	Front o/s & n/s head-lamp bracket		170.00	206.00	BT ✓
1 pc	Front windscreen washer tank		115.00	276.00	BR ✓
1 pc	Battery bracket		78.10	282.00	BT ✓
1 pc	Battery base garnish		96.00	191.00	CRA ✓
1 pc	Engine air-filter resonator		287.70	348.00	CRA ✓
2 pcs	Front bumper o/s & n/s garnish cover			106.00	CRA ✓
1 pc	Automatic transmission fluid cooler		358.80	598.00	BT ✓
1 pc	Light sensor		339.60	566.00	BT ✓
1 pc	Front bonnet lock cable			210.00	BT ✓
1 pc	Engine stone guard (Lower)		351.00	492.00	TH ✓
2 pcs	Front wiper garnish o/s & n/s cover			106.00	TW ✓
	Sub-Total		2526.50	4,095.00	

2070.50530

2021.20

Chan

Chan San Choon
Director
DipCE, AAE MIMI, MSAE(Aust)

13,780.24

2,021.20

15,801.44

Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Fax: 64815390

SMA6710K Pg 3/3

Qty	Description	Surveyor Remarks	Surveyor Adj	Amount \$	
	<u>Special Nett Items</u>				
1 pc	Front regn. no. plate		20.00	45.00	BR ✓
1 pc	Front regn. no. plate bracket		20.00	29.00	BR ✓
1 pc	Battery		120.00	260.00	? CRAV
2 pcs	Horn		115.00	182.00	BR ✓
	Sub-Total			516.00	
	<u>Labour</u>				
1	Labour to dismantle damaged parts straighten and welding.		1600.00	3,600.00	
2	To spray painting.		1400.00	2,800.00	
3	To re-align front chassis frame.			380.00	
4	To remove and replace air-cond condenser.			260.00	
5	To remove and replace radiator.			180.00	
6	To remove and replace front o/s door.			220.00	
7	To check wiring.			180.00	
8	To re-seal anti-rust.			280.00	
	Sub-Total		3735.00	7,900.00	
	Total		12536.44	28,411.20	
	After -20%		15629.15	22,728.96	

32506.20

Chan

L/s 15,600/2

[Signature]
30/11/18

Chan San Choon
Director
DipCE, AAE MIMI, MSAE(Aust)

Repair days 9

T. C. Lim
[Signature]
23/11/18

- Pre repair inspection request - SMA6710K VS SLP8724R (OI) DOA 19/11/2018

From: Azlan, Syazairdina
To: admin-a@ikkauto.com, assignments@ikkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Abu Kassim, Noor Mariesa, Kaur, Baljit
Sent: Monday, 19 November, 2018 4:46:07 PM
Attachments:  logo.jpg; SMA6710K PRI NOTICE.pdf

Hi,

Please refer to the enclosed request from **Ryder Auto Pte Ltd.**

Claim no : 7593172590SG003
Case Owner : IVY AI VUI YONG

If you have any queries/concerns, please let us know.

Thanks and regards,

Syazairdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Ryder Auto workshop [mailto:ryderautoworkshop@gmail.com]

Sent: Monday, November 19, 2018 4:36 PM

To: Azlan, Syazairdina

Cc: Fong, Andy-SY; Chin, Lee-Ying; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Abu Kassim, Noor Mariesa; Kaur, Baljit

Subject: Re: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLP8724R AND SMA6710K ON 19/11/2018

Dear Azlan,

Kindly assign LKK,

Thank You

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921

Fax: 64815390



5 Tuas Ave 3 BS Logistics Hub Singapore 639405

Fax: 64815390



On Mon, Nov 19, 2018 at 4:27 PM Azlan, Syazairdina <Syazairdina.Azlan@aig.com> wrote:



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อความที่จะได้รับก่อนที่มันจะไปถึงโทรศัพท์ของคุณ

이것은안전하고암호화된메시지입니다.그것을읽으려면첨
부파일을열립니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-11-26 16:26 +08 to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption. Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

19.11.2018 @ 451pm
Orson veh in.

IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Syazairina.Azlan@aig.com

To: ryderautoworkshop@gmail.com

Cc: Andy-SY Fong@aig.com, Lee-Ying.Chin@aig.com, Imran.Ishak@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, yokeshi.chan@aig.com, NoorMariesa.AbuKassim@aig.com, Baljit.Kaur@aig.com

Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLP8724R AND SMA6710K ON 19/11/2018

Date: Mon, 19 Nov 2018 08:26:50 +0000

Without Prejudice

Your Reference : SMA6710K

Our Reference : 7593172590SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Ryder Auto workshop [mailto:ryderautoworkshop@gmail.com]

Sent: Monday, November 19, 2018 4:00 PM

To: Azlan, Syazairina; Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur

Subject: URGENT: PRE-REPAIR INSPECTION - Your Vehicle SLP8724R; Our Vehicle: SMA6710K Accident involving SMA6710K & SLP8724R On 19 November 2018

Dear All,

We refer to the above matter.

Kindly find attached pre-repair inspection notice for your necessary action.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921

Fax: 64815390



5 Tuas Ave 3 BS Logistics Hub Singapore 639405

Fax: 64815390



Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921
Email: ryderautoworkshop@gmail.com
Tel: 67418277 Fax: 67468277

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

26 April 2019

Attn: Motor Claims Dept

LETTER OF DEMAND

Our Ref : SMA6710K Your Ref :

Dear Sir,

VEHICLE # : SMA6710K

ACCIDENT INVOLVING : SMA6710K & SLP8724R ALONG JURONG EAST AVE 1 OUTSIDE
BLK 301 CARPARK ON 19 NOVEMBER 2018

LUMP SUM REPAIR : S\$14,300.00

LOSS OF USE : S\$1,690.00
{9 WORKING DAYS + 2 DAY PRS + 2 DAYS WEEKEND (24 & 25 NOV)}
X S\$130

GIA Search : \$29.00

TOTAL : S\$16,019.00

DOLLARS: SIXTEEN THOUSAND & NINETEEN ONLY.

Please arrange DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter Of Authorisation. (see note 5)

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)

Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

AIIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

26 April 2019

Attn: Motor Claims Dept

INVOICE

Our Ref : SMA6710K Your Ref :
Dear Sir,
VEHICLE # : SMA6710K
ACCIDENT INVOLVING : SMA6710K & SLP8724R ALONG JURONG EAST AVE 1 OUTSIDE
BLK 301 CARPARK ON 19 NOVEMBER 2018

LUMP SUM REPAIR : S\$14,300.00
LOSS OF USE : S\$1,690.00
{9 WORKING DAYS + 2 DAY PRS + 2 DAYS WEEKEND (24 & 25 NOV)}
X S\$130
GIA Search : \$29.00
TOTAL : S\$16,019.00
DOLLARS: SIXTEEN THOUSAND & NINETEEN ONLY.

Please arrange DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter Of Authorisation. (see note 5)

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)

Print Received Message

This mail is associated with :

***SMA6710K (7593172590SG)**
[SLP8724R]

TP

SIM GEOK CHUA
Nov 19 2018 12:00AM
[LCRF PTE LTD]
Ryder Auto Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 21/05/2019 11:33 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15109.00) - SMA6710K - Claim Handler: Yong, Ivy-AV

Approved:15109.00.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Nov 2018 Edit Reg		19 Nov 2018 00:00 Edit Adj Rpt	S\$14,300.00 Edit Estimates	S\$14,300.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	SIM GEOK CHUA, ID: S1436882E		
Vehicle Reg. No.:	SMA6710K	Date of Loss:	19/11/2018 00:00 - :59 [5 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 7593172590SG	Policy/Cover Note No.:	0999994772 (Comprehensive)
Vehicle Reg. No. (Insured):	SLP8724R	Policy No. (Claimant):	5101420816
		Excess:	
Repairer:	Ryder Auto Pte Ltd (HQ) 2 Kaki Bukit Ave 2, #02-19 AutoHub @ Kaki Bukit, 417921 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Yong, Ivy-AV] Ivy-VA.Yong@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Lim Teow Guan] ... [Final Rpt due 29/11/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (21/05/2019): Alert - Adj Mandate Approved (S\$15109.00) - SMA6710K - Claim Handler: Yong, Ivy-...
- AIG_SG (21/11/2018): Request to upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SMA6710K (7593172590SG)
[SLP8724R]**

**TP
SIM GEOK CHUA
Nov 19 2018 12:00AM
[LCRF PTE LTD]
Ryder Auto Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			☒		
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1	(Draft)		Third Party Express Settlement – Payment Breakdown												1	Edit				
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3	20/11/18 19:30	NOTIFICATION FROM WORKSHOP		Load PDF
4	22/11/18 16:56	TP ESTIMATE - MARKED		Load PDF
5	22/11/18 16:56	TP GIA REPORT		Load PDF
6	12/06/19 13:24	AUTHORISATION TO ACT		Load PDF
7	12/06/19 13:24	GIA SEARCH		Load PDF
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Documents Checklist

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP8724R (Insd veh)	Model:	HONDA VEZEL 1.5 1.5X CVT (A)
	SMA6710K (TP veh)		
Date of Accident:	19/11/2018		

Global Sum Settlement	:	☒ [X] Yes	☐ [] No	
Repair Estimate	:	\$		32,506.20
Final Repair Cost	:	\$		15,100.00
Loss of Use	:	\$		13.00 days at \$60.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (GLOBAL SUM)	:	\$		15,100.00

Is Third Party Workshop GIA Registered?	☐ [] YES	☒ [X] NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> :	Agreed Liability _____ 100 _____ (%)		
B) For <u>GIA Registered Workshop</u> :	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown

1)	Ryder Auto Pte Ltd	:	\$	15,100.00
2)		:	\$	
3)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

12 Jun
2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18021023/BJA3S2

Date: 12/06/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994772
Claimant Vehicle No :	SMA6710K	Insured Vehicle No :	SLP8724R
Date of Loss:	19/11/2018	Nature of Claim:	TP
		Claim No:	7593172590SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMA6710K		
Make & Model:	HONDA VEZEL, 1.5 1.5X CVT (A)	Engine No:	L15B5551401
Reg. Date:	14/06/2018 (Man. Year: 2018)	Chassis No:	RU11301394
Colour:	Black	Odometer:	3232 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Poor	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	215/55R17	Rear Tyre Size:	215/55R17
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 7 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,606.20	12,898.52	11,707.68	47.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,900.00	3,460.00	4,440.00	56.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	32,506.20	16,358.52	16,147.68	49.68
Approved Total (Overridden) (S\$)		14,300.00		
Nett Amount (S\$)	32,506.20	14,300.00	18,206.20	56.01
+ Loss of Use (13.0 x S\$60.00/day) (S\$)		780.00		
+ Doc/Search Fee (S\$)		29.00		
Nett Liability (S\$)		15,109.00		
Global Sum Settlement (S\$)		15,100.00		

INSPECTION

Date of Assignment:	19/11/2018		
Date Inspected:	20/11/2018	Inspected At:	Ryder Auto Pte Ltd 1 KAKI BUKIT AVE 6 #01-56 SINGAPORE 417883
Estimated Period of Repair:	9.0 days		

6/12/2019

Adjuster Report

Adjuster: Lim Teow Guan

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Broken	1,480.00 FL	*927.50 FL
2	10		*FRONT BUMPER CLIPS	Necessary	105.00 FL	*59.00 FL
3	2		*FRONT BUMPER O/S & N/S RETAINER	Broken	282.00 FL	*157.00 FL
4	1		*FRONT BUMPER ENFORCEMENT	Bent	392.00 FL	*321.00 FL
5	2		*FRONT BUMPER ENFORCEMENT O/S & N/S BRACKET	Bent	292.00 FL	*141.00 FL
6	2		*FRONT BUMPER O/S & N/S CORNER BRACKET	Broken	314.00 FL	*230.00 FL
7	1		*FRONT BUMPER LOWER GRILLE	Broken	322.00 FL	*204.70 FL
8	1		*FRONT BUMPER O/S & N/S SPOT LAMP	N/s Broken	680.00 FL	*340.00 FL
9	1		*FRONT BUMPER O/S & N/S SPOT LAMP GARNISH	N/s Broken	394.00 FL	*62.00 FL
10	1		*FRONT BUMPER SPOILER (LOWER)	Broken	1,400.00 FL	*389.50 FL
11	1		*FRONT BONNET	Dented	1,280.00 FL	*927.50 FL
12	2		*FRONT BONNET O/S & N/S STOPPER	Missing	60.00 FL	*40.00 FL
13	2		*FRONT BONNET O/S & N/S HINGES	Bent	420.00 FL	*188.00 FL
14	1		*FRONT BONNET INSULATOR	Not Necessary	392.00 FL	*- FL
15	1		*FRONT BONNET INSULATOR CLIPS	Necessary	168.00 FL	*25.00 FL
16	1		*FRONT BONNET LOCK (LOWER)	Bent	224.00 FL	*155.00 FL
17	1		*FRONT BONNET SEAL	Torn	276.00 FL	*116.00 FL
18	20		*FRONT BONNET SEAL CLIPS	Torn	120.00 FL	*25.00 FL
19	1		*FRONT GRILLE	Broken	426.00 FL	*398.30 FL
20	1		*FRONT GRILLE MOULDING	Broken	392.00 FL	*114.00 FL
21	4		*FRONT GRILLE CLIPS	Necessary	42.00 FL	*20.00 FL
22	1		*FRONT GRILLE EMBLEM	Necessary	82.00 FL	*45.00 FL
23	2		*FRONT O/S & N/S HEAD-LAMP	Broken	2,680.00 FL	*2,568.00 FL
24	4		*FRONT O/S & N/S HEAD-LAMP CLIPS	Necessary	42.00 FL	*20.00 FL
25	1		*FRONT SUPPORT PANEL	Bent	642.00 FL	*476.20 FL
26	1		*FRONT SUPPORT PANEL BRACKET	Bent	182.00 FL	*112.00 FL
27	1		*FRONT SUPPORT PANEL GARNISH	Broken	209.00 FL	*98.20 FL
28	1		*FRONT SUPPORT PANEL GARNISH CLIPS	Necessary	126.00 FL	*50.00 FL
29	2		*FRONT O/S & N/S FENDER	Dented	1,240.00 FL	*1,117.40 FL
30	2		*FRONT O/S & N/S FENDER WHEEL ARCH GARNISH	Dislodged	362.00 FL	*225.90 FL
31	1		*FRONT O/S & N/S FENDER WHEEL GUARD	N/s Torn	428.00 FL	*262.00 FL
32	8		*FRONT O/S & N/S FENDER WHEEL GUARD CLIPS	N/s Necessary	168.00 FL	*50.00 FL
33	1		*AIR-COND CONDENSER	Bent	1,062.00 FL	*1,062.00 FL
34	2		*AIR-COND CONDENSER PIPE	Bent	708.00 FL	*485.00 FL
35	1		*AIR-COND CONDENSER RECEIVER DRYER	No such part	120.00 FL	*- FL
36	1		*AIR-COND CONDENSER FAN BLADE	Cracked	174.00 FL	*42.00 FL
37	1		*AIR-COND CONDENSER FAN MOTOR	Not Necessary	294.00 FL	*- FL
38	1		*AIR-COND CONDENSER FAN GUARD	Broken	128.00 FL	*128.00 FL
39	2		*AIR-COND CONDENSER MOUNTING (UPPER)	Dislodged	78.00 FL	*20.00 FL
40	2		*AIR-COND CONDENSER MOUNTING (LOWER)	Dislodged	92.00 FL	*20.00 FL
41	1		*FRONT N/S FENDER INNER PANEL	Repair	1,620.00 FL	*- FL
42	1		*FRONT N/S CHASSIS FRAME	Repair	1,780.00 FL	*- FL
43	1		*FRONT O/S DOOR	Repair	1,060.00 FL	*- FL
44	1		*RADIATOR	Bent	1,020.00 FL	*960.00 FL
45	2		*RADIATOR MOUNTING (UPPER)	Distorted	72.00 FL	*54.00 FL
46	2		*RADIATOR MOUNTING (LOWER)	Broken	82.00 FL	*54.00 FL
47	1		*RADIATOR FAN BLADE	Cracked	168.00 FL	*110.00 FL
48	1		*RADIATOR FAN MOTOR	Not Necessary	278.00 FL	*- FL
49	1		*RADIATOR FAN GUARD	Cracked	116.00 FL	*116.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*ENGINE AIR FILTER HOSE	Bent	292.00 FL	*115.00 FL
51	1		*ENGINE AIR FILTER NOZZLE	Bent	228.00 FL	*228.00 FL
52	1		*FRONT BONNET STAND	Not Necessary	292.00 FS	*- FS
53	2		*FRONT SUPPORT PANEL O/S & N/S GARNISH COVER (20%)	Broken	422.00 FS	*241.60 FS
54	2		*FRONT O/S & N/S HEAD-LAMP BRACKET (20%)	Bent	206.00 FS	*136.00 FS
55	1		*FRONT WINDSCREEN WASHER TANK (20%)	Broken	276.00 FS	*92.00 FS
56	1		*BATTERY BRACKET (20%)	Bent	282.00 FS	*62.48 FS
57	1		*BATTERY BASE GARNISH (20%)	Cracked	191.00 FS	*76.80 FS
58	1		*ENGINE AIR-FILTER RESONATOR (20%)	Cracked	348.00 FS	*230.16 FS
59	2		*FRONT BUMPER O/S & N/S GARNISH COVER (20%)	Cracked	106.00 FS	*84.80 FS
60	1		*AUTOMATIC TRANSMISSION FLUID COOLER (20%)	Bent	598.00 FS	*287.04 FS
61	1		*LIGHT SENSOR (20%)	Cut	566.00 FS	*271.68 FS
62	1		*FRONT BONNET LOCK CABLE (20%)	Bent	210.00 FS	*168.00 FS
63	1		*ENGINE STONE GUARD (LOWER) (20%)	Torn	492.00 FS	*280.80 FS
64	2		*FRONT WIPER GARNISH O/S & N/S COVER (20%)	Twisted	106.00 FS	*84.80 FS
65	1		*FRONT REGN. NO. PLATE	Broken	45.00 FS	*20.00 FS
66	1		*FRONT REGN. NO. PLATE BRACKET	Broken	29.00 FS	*20.00 FS
67	1		*BATTERY	Cracked	260.00 FS	*120.00 FS
68	2		*HORN	Broken	182.00 FS	*115.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	29,605.00	15,550.36
- List Item Discount on L Items 20.00/20.00% (S\$)	4,998.80	2,651.84
Total Parts (S\$)	24,606.20	12,898.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO DISMANTLE DAMAGED PARTS STRAIGHTEN AND WELDING.	New	3,600.00	1,600.00
2	TO SPRAY PAINTING.	New	2,800.00	1,400.00
3	TO RE-ALIGN FRONT CHASSIS FRAME.	New	380.00	0.00
4	TO REMOVE AND REPLACE AIR-COND CONDENSER.	New	260.00	150.00
5	TO REMOVE AND REPLACE RADAIOR.	New	180.00	150.00
6	TO REMOVE AND REPLACE FRONT O/S DOOR.	New	220.00	0.00
7	TO CHECK WIRING.	New	180.00	80.00
8	TO RE-SEAL ANTI-RUST.	New	280.00	80.00
Gross Labour Cost (S\$)			7,900.00	3,460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >