

ASS. REC. BY:

REF

CS/SMO/8021010/Asd3⁷⁴

Special Instructions:

Survivor

-Meinen

ASSIGNMENT (Office)

From (Person):

ngo sau wei chan

of

SMO

Date/Time:

20/11/18 @ 4:46pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SMC 8815T

Insured:

SJV 1188B

at Workshop m/s

Jack Cars

Tel:

6748 8824

of

Giubi Ave 2 # 01-20

Policy No:

D18MTPV010099 00

Claim No:

CMTD1805080

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

18/11/2018

CA / REV / REP. / REV 24 HRS

up

21/11/18 @ after 2pm

H.O.D. Endorsement:

Date/Time:

5:46pm @ 20/11/18

Person Contacted:

Ms. Thana

Vehicle IN/OUT

Date/Time

Action/Instruction (✓)

Estimate

Insp: Blk 3007 Ubi Rd L # 01-450

SMC 8815T-X

SJV 1188B - NPA / MSB 14018480 / CI

DOR: 27/11/2018

22/11/18

@ 15:37 p.m. revert pending estimate from repairer to Shawn Ngo via meinen.

Mulmen

ASSIGNMENT

Front Date: 21-11-2018
 Estimated Cost:
 OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SMC 6815T
 at Workshop n/s Jack Car
 of Blk 3007 Ubi Rd 1 #01-450
 Insured
 Policy No.
 Claims No.
 Sum Insured: Excess:
 (Client's Record)
 Make of Veh:

(Policy Condition)

After 2pm

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:
 IDAC Accident Rpt: Consistent? : Yes or No
 GIA / PR Seen: Consistent? : Yes or No
 Est. Repairs: days Res: Yes or No
 Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SMC8815T Yr Regn: 2018 / July
 Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Noah Hybrid cc 1797
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp Reading: 11593 T/Radio: Insured / Std / NI / NA
 Eng No:
 CNo: ZWR800321591
 Gen. Cond: ☒ Good / Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / ☒ YOKO or

Front	Rear
R/Bal. 06 mm	R/Bal. 06 mm
L/Bal. 06 mm	L/Bal. 06 mm
D.O.A.	D.O.I. 21/11/18

Survey held at Jack Car
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 Front o/s, u/c.
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP Soaps.
	p/p \$ 16,609.00 @ 14 days, Confirmed with Thana. (\$ 12,346.00 - Red - 43%)
RECEIVED 20 FEB 2020	

Date/Time, File Pass to?
 26/02/20
 Typist
 Date/Time, File Return to?

☐ : Prel. Report
☒ : Final Report

Days Of Repair: 10 14
 Resurvey No. of Trip: 4

Survey Fee:
 Transportation
 \$ + PC \$

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Insp (\$)
☐ : Weekend (\$)

☐ : Photos
☐ : Others

Report Format:

Lump Sum (I.B.): (\$ 16,609.00 p/p)

TOTAL

450
11
461

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	19 Nov 2018		20 Nov 2018 16:46 Assign			
						New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	SIM CHOON WEE KENNY, ID: S7319876C, Tel: +6581888988, Email: NOEMAIL		
Main Claimant:	LAM SUN KEONG, ID: S1392801J		
Vehicle Reg. No.:	SMC8815T	Date of Loss:	18/11/2018 06:00 - :59
Claim Type:	TP / CMTD1805080	Policy/Cover Note No.:	D18MTPV01009900 (Comprehensive)
Vehicle Reg. No. (Insured):	SJV11888	Policy No. (Claimant):	
		Excess:	
Repairer:	Jack Cars Enterprise Pte Ltd (HQ) 61 Ubi Avenue 2, #01-20 Automobile Megamart, 408898 Ubi - Tel: 67441900		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by NGO SAU WEI SHAWN - 6329 5202]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 29/11/2018]		
Driver/Custodian (Insured):	SIM CHOON WEE KENNY (45 / Male), NRIC: S7319876C, Tel: +6581888988		

ASSOCIATED MAIL RECEIVED	View All Compose Case Mail
There are no mail for this case.	

ALL ASSOCIATED TASKS	View All Search Tasks Create New Task Complete																				
<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Due Date</th> <th style="text-align: left;">Priority</th> <th style="text-align: left;">Type</th> <th style="text-align: left;">Task Group</th> <th style="text-align: left;">Subject</th> <th style="text-align: left;">Handler</th> <th style="text-align: left;">Assigned By</th> <th style="text-align: left;">Completed On</th> <th style="text-align: left;">Created On</th> <th style="text-align: left;">Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>	Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.										
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?												
No results.																					



JACK CARS

Building the Right Insurance

Our ref : 2018.JC.SMC8815T
Your ref : SJV1188B

18TH NOVEMBER 2018

PLEASE REPLY VIA EMAIL(thana@jackcars.com.sg)

SOMPO Insurance (Singapore) Pte Ltd
50 Raffles Place
#05 - 01/06
Singapore Land Tower
Singapore 048623
Attn: Motor Claims Dept
2 DAY'S PRE-REPAIR NOTICE

Surveyor from SOMPO Insurance (Singapore) Pte Ltd .
Vehicle **SMC8815T** inspected as follows by Name:

Signature

Date/Time:

Signature

Date/Time:

Signature

Date/Time:

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURER FOR PRE-REPAIR NOTICE

CLAIMANT: LAM JIH TZONG NIGEL

ACCIDENT INVOLVING SMC8815T & SJV1188B ON 18TH NOVEMBER 2018 ALONG BEACH ROAD

We refer to the above matter wherein we are instructed to act for **LAM JIH TZONG NIGEL**, the driver of vehicle no. **SMC8815T**.

Our Client's vehicle **SMC8815T** is available as follows; **please call prior appointment** for the pre-repair inspection:

Jack Cars Enterprise Pte Ltd
Blk 3007 Ubi Road 1,
#01-450,
Singapore 408701
Tel: 67488824 (Ms S.Thanaletchumi)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

Regards,
S.Thanaletchumi
Claims Manager
Jack Cars Enterprise Pte Ltd

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 26 February 2020 2:43 pm
To: Thanaletchumi Santerashigaram
Cc: SUR
Subject: RE: STATUS UPDATE - URGENT

Dear Thana,

As spoken, 14 repair days confirmed.

Final invoice and all supporting documents sent over to Sompo Insurance Singapore Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>
Sent: Thursday, 20 February 2020 10:10 am
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: STATUS UPDATE - URGENT

Greetings Ms. Shirley ,

For an amicable settlement would agree with the COR @ \$16,609 b4 GST.

But is it possible to increase the number of repair days ?

The reason being parts were not available readily & need to flown in .

As you can see the first survey was done on 21/11/2018 @ 1445hrs , followed by re-survey (dismantle) on 04/12/2018 @ 1500hrs & lastly b4 paint survey was done on 04/01/2019 @ 1600hrs.

Car was released on 07/01/2019.

Kindly revise on the number of repair days.

Kindly reply.

Thank You.

Best Regards ,
S.Thanaletchumi (Ms)
JACK CARS ENTERPRISE PTE LTD
Office : 67488824
Mobile : 91701900
Fax : 67488834
Email : thana@jackcars.com.sg

On Thu, Feb 13, 2020 at 9:46 AM Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com> wrote:

SMC 8815T DOA - 18/11/2018 FINALIZE (URGENT)

Dear Thana,

Please confirm final fig of \$ 16,609.00 @ 10 days of repairs before GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>

Sent: Friday, 31 January 2020 11:18 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: Re: STATUS UPDATE - URGENT

Greetings Ms. Shirley ,

Attached are the estimate for both vehicles.

Kindly finalize COR.

Kindly reply.

Thank You.

Best Regards ,

S.Thanaletchumi (Ms)

JACK CARS ENTERPRISE PTE LTD

Office : 67488824

Mobile : 91701900

Fax : 67488834

Email : thana@jackcars.com.sg

On Fri, Dec 20, 2019 at 4:21 PM Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com> wrote:

URGENT

Dear Thana,

Kindly update us the status of the mentioned vehicle below as soon as possible.

- 1.SMC 8815T – DOA : 18/11/2018
- 2.SLQ 8925Y – DOA : 30/10/2018

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Sent Message

This mail is associated with :

***SMC8815T (CMTD1805080)
[SJV1188B]**

TP
LAM SUN KEONG
Nov 18 2018 6:00AM
[SIM CHOON WEE KENNY]
Jack Cars Enterprise Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 22/11/2018 15:37 PM.
To shawn.ngo@sompo.com.sg
CC sur@lkkauto.com
Subject SMC8815T (CMTD1805080) [SJV1188B]

Dear Shawn,

Please be informed that we have inspected the vehicle SMC 8815T on 21/11/2018.

We are pending for estimate from repairer.

Thank you,
Best Regards,
Shirley Hiew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/11/2018 12:51
Date Of Accident	18/11/2018 06:00
Exact Location Of Accident	ALONG BEACH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC8815T
Insured/Policyholder	
Name Of Registered Owner	LAM SUN KEONG
NRIC No	S1392801J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97299173
Alternative Phone No	OFFICE-97299173

Vehicle Particulars

Manufacturer	TOYOTA
Model	NOAH-2.0 S (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	51001361

Driver

Name of Driver	LAM JIH TZONG NIGEL
NRIC No	S9045285A
Date Of Birth	23/11/1990
Occupation	OUTDOOR
Date Of Driving Pass	20/07/2011
Driving Experience	7 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81833413
Fax Number	
Contact Number	
Email Address	JTLAM.NIGEL@GMAIL.COM

Address	B/55 TAMPINES CENTRAL #13-11
Postcode	528617
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - U-TURN
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	T/20181118/2036
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

----- REFER TO ATTACHMENT -----

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJV1188B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	LAM JIH TZONG NIGEL
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SMC8815T
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries to me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

10/11/2012
17:00 HRS

JACK CARS ENTERPRISE PTE L...
BLK 3007 UBI ROAD 1
#01-448 / 450 / 452
SINGAPORE 408701
Tel: 6748-8832
Reporting Centre Personnel's Signature
Name:
NRN/TFN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Handwritten text in the accident description area:

RTOR 10 Traffic Police Report
7 / 2019 1118 / 3036

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 19 / 11 / 2019

@ 1700425

JACK CARS ENTERPRISE PTE LTD
BLK 3007 UBI ROAD 1
#01-448 / 450 / 452
SINGAPORE 408701
TEL: 6748 8824 FAX: 6748 8834

Reporting Centre Personnel's Signature
Name:
Phone No.:



**SINGAPORE
POLICE FORCE**



T/20181118/2036

1 of 3

Police Station Of Origin:
Tampines North NPP
461 Tampines Street 44 #01-56 SINGAPORE
520461
Tel No: 1800-7818999

Report No. T/20181118/2036

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 18/11/2018 14:13	Vide Report No.:	Station Diary No.: 19
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Informant's Particulars

Name of Informant: LAM JIH TZONG NIGEL			Address: 55 TAMPINES CENTRAL 7 #13-11 SINGAPORE 528617	
ID Type / ID No.: NRIC NO / S9045285A			Contact No.:	Mobile: 81833413
Nationality: SINGAPORE CITIZEN			Home/Office:	
			Email:	
Sex: Male	Age: 27	Date of Birth: 23/11/1990	Type of Informant: Driver	
Race: Chinese			Language: English	Institution / School Name:
Occupation: FINANCIAL ADVISOR			Driving Licence Information: Class: 3	Date of Expiry:

General Information of the Accident

General Information of the Accident				
Type of Accident:	Injury Conveyed By Ambulance	Drink Driver: No	Date/Time of Accident 18/11/2018 06:00	Type of Location: Straight Road
Location: Along Road 1 BEACH ROAD				
BUSTOP 01411				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Traffic Light - Working	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Head To Side			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SMC8815T	Car	TOYOTA	TOYOTA NOAH	Silver	Seriously Damaged	0

Details of Person Involved

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	



**SINGAPORE
POLICE FORCE**



T/20181118/2036

2 of 3

Report No. T/20181118/2036

Police Station Of Origin:
Tampines North NPP
461 Tampines Street 44 #01-56 SINGAPORE
520461
Tel No: 1800-7818999

CONTINUATION OF REPORT

Driver Name	LAM JIH TZONG NIGEL		ID No	S9045285A
Related Vehicle	SMC8815T (Car)		Contact No.	81833413
Hospital/Clinic	TAN TOCK SENG HOSPITAL		Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	18/11/2018	Date Discharge	18/11/2018	
No. of Days granted Medical Leave	NIL	Degree of Injury	Slight	
Driver Name	KENNY SIM		ID No	S7319876C
Related Vehicle	NIL		Contact No.	NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL	
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	

Brief Details.

On 18/11/2018 at about 0600hrs I was driving along Beach Road and everything was fine. While I was driving on lane 2 of a 2 lane road, one unknown vehicle made a U-turn and collided into the driver side of my car and caused damaged to the door panel and front right side of my vehicle.

After the accident occurred the driver stopped and I requested to use his handphone to make a call. At this juncture the other driver suddenly left and later came back about 15mins later. He came back without his car and he then gave me his NRIC.

I was subsequently conveyed to hospital. I have In-car CCTV installed in my vehicle.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin
Tampines North NPP
461 Tampines Street 44 #01-55 SINGAPORE
520461
Tel No. 1800-7818999



T/20181118/2036

3 of 3

Report No. T/20181118/2036

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

1

1

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G /

Staff Sgt HAIRUL AZLY BIN HANAFFI

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Sr Staff Sgt SYED ZAYID MUHAMMAD BIN

SYED ABDUL WAHID ALHINDUAN

Contact No. 65476394

Authentication Stamp

NP168

Signature Of Informant:

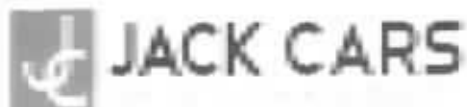
Date/Time:

18/11/2018 14:13

Classification Of Case:

SINGAPORE
POLICE FORCE

SIGNATURE



ESTIMATE

DATE OF ACCIDENT : 18/11/2018
VEHICLE : SMC8815T
MAKE & MODEL : TOYOTA NOAH ZWR800321591
INSURANCE : SOMPO INSURANCE
SURVEYOR : LKK

PARTS		CONDITION	AMOUNT
1.	FRONT BUMPER Distorted		\$ 2100
2.	FRONT BUMPER LOWER GRILLE New		\$ 750
3.	FRONT BUMPER BRACKET - RIGHT New		\$ 85
4.	BONNET GRILLE Cracked		\$ 680
5.	FENDER - RIGHT Distorted		\$ 630
6.	FENDER BEAM - RIGHT Distorted	827	\$ 650
7.	HEADLAMP - RIGHT Smashed		\$ 2900
8.	HEADLAMP CONTROL UNIT - RIGHT New		\$ 3300
9.	FOG LAMP COVER - RIGHT At		\$ 120
10.	MUDGUARD - RIGHT Torn		\$ 89
11.	FRONT RIGHT KNUCKLE Damaged		\$ 580
12.	FRONT RIGHT ABSORBER Bent		\$ 450
13.	FRONT RIGHT ABSORBER MOUNTING New		\$ 180
14.	FRONT RIGHT ABSORBER BEARING New		\$ 140
15.	FRONT RIGHT STOPPER New		\$ 95
16.	FRONT RIGHT LOWER ARM Bent		\$ 370
17.	FRONT RIGHT DRIVE SHAFT Reported		\$ 530
18.	FRONT RIGHT ANTI ROLL BAR New		\$ 480
19.	FRONT RIGHT ANTI ROLL BAR LINK Bent		\$ 125
20.	FRONT RIGHT WHEEL BEARING Damaged		\$ 450
21.	CROSSMEMBER Bent		\$ 1125



JACK CARS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

22.	AIRCON PIPE BRACKET <i>per</i>	Acknowledged by Repairer	\$ 56	<i>+</i>
23.	WIPER TANK <i>dislaid</i>	Signature:	\$ 370	<i>✓</i>
24.	WIPER MOTOR <i>could</i>	Date:	\$ 160	<i>✓</i>
25.	FUSE BOX <i>checked</i>		486. \$ 2750	<i>✓</i>
26.	AIR BOX <i>Not in</i>		\$ 420	<i>+</i>
27.	FRONT SUPPORT BEAM <i>Bent</i>		\$ 560	<i>✓</i>
28.	FRONT SUPPORT PANEL <i>Pyris</i>	11187	\$ 870	<i>✓</i>
29.	FRONT SUPPORT BEAM SPONGE <i>ok hand</i>	11717	\$ 230	<i>✓</i>
		8787.75		
	SPECIAL NETT	8390.25		
1.	RIGHT TYRE <i>Punctured</i>		\$ 180	<i>✓</i>
2.	RIGHT RIM <i>wt</i>		\$ 370	<i>✓</i>
3.	"HYBRID" EMBLEM <i>per</i>	695	\$ 85	<i>✓</i>
4.	CLIPS <i>per</i>		\$ 130	<i>60</i>
	LABOUR			
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA		\$ 2900	<i>1200</i>
2.	TO PANEL BEAT & RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS		\$ 3200	<i>800</i>
3.	TO CHECK WIRING & REWIRE		\$ 80	<i>50</i>
4.	TO REMOVE & REINSTALL HEADLAMP & PROGRAMMING <i>Undercarriage</i>		\$ 280	<i>250</i>
5.	TO CHECK LIGHTING SYSTEM & WATER TEST FOR ANY LEAKAGE		\$ 130	<i>50</i>
6.	ANTI RUST TREATMENT	2410	\$ 120	<i>60</i>
	PARTS - 25% :	\$ 15,933.75		
	SPECIAL NETT :	\$ 765		
	<i>Supplementary 5113.73 5113.75</i> LABOUR :	\$ 6,710		
	<i>total: 17006.48 16609.00</i> TOTAL :	\$ 23,408.75	<i>28955</i>	
	<i>C/P/P</i> 7% GST :	\$ 1,638.61		
	GRAND TOTAL :	\$ 25,047.36		

Adrian Lim P/P 21/11/18. *copy*
14.



JACK CARS

DRIVE WITH ASSURANCE

SUPPLEMENTARY

DATE OF ACCIDENT : 18/11/2018
VEHICLE : SMC8815T
MAKE & MODEL : TOYOTA NOAH
INSURANCE : SOMPO INSURANCE
SURVEYOR : LKK AUTO ADRIAN

PARTS		CONDITION	AMOUNT
1.	CRANK CASE <i>cracked</i>		\$ 980 ✓
2.	OIL NOZZLE <i>new</i>		\$ 105 ✓
3.	CON ROD <i>Bent</i>		\$ 450 ✓
4.	PISTON <i>Damaged</i>		\$ 320 ✓
5.	PISTON RING <i>Damaged</i>		\$ 125 ✓
6.	DRIVE SHAFT <i>Bent</i>		\$ 980 ✓
7.	DRIVE SHAFT OIL SEAL <i>new</i>	4765	\$ 55 ✓
8.	CRANK SHAFT <i>Damaged</i>	3573.73	\$ 2100 ✓
			1750
	SPECIAL NETT		
1.	ENGINE OIL <i>new</i>		\$ 100 ✓
2.	OIL FILTER <i>new</i>	190	\$ 25 ✓
3.	GASKET GLUE <i>new</i>		\$ 65 ✓



JACK CARS

DRIVE WITH ASSURANCE

	LABOUR		
1.	GASKET TOP OVERHAUL		\$ 520
2.	LABOUR CHARGE	1350	\$ 1000
	PARTS -25 % :	\$ 3,836.25	
	SPECIAL NETT :	\$ 190	
	LABOUR :	\$ 1,520	
	TOTAL :	\$ 5,546.25	
	7% GST :	\$ 388.23	
	GRAND TOTAL :	\$ 5,934.48	

450
900

total. 5113.73
(Supplementary.)

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- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO18021010/ASD3N2
Date: 26/02/2020

REFERENCE

Handling Insurer: Sompo Insurance Singapore Pte. Ltd. Policy No: D18MTPV01009900
Claimant Vehicle No : SMC8815T **Insured Vehicle No :** SJV1188B
 Date of Loss: 18/11/2018 Nature of Claim: TP Claim No: CMTD1805080

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMC8815T**
 Make & Model: TOYOTA NOAH HYBRID, 1.8 X CVT (A) Engine No: 2ZR0B58695
 Reg. Date: 26/07/2018 (Man. Year: 2018) Chassis No: ZWR800321591
 Colour: Silver Odometer: 11593 km
 Engine Capacity: 1797 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,725.00	12,849.00	7,876.00	38.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,230.00	3,760.00	4,470.00	54.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	28,955.00	16,609.00	12,346.00	42.64
+ GST 7.00/7.00% (S\$)	2,026.85	1,162.63	864.22	42.64
Nett Amount (S\$)	30,981.85	17,771.63	13,210.22	42.64

INSPECTION

Date of Assignment: 20/11/2018
 Date Inspected: 21/11/2018 Inspected At: BLK 3007 UBI ROAD 1 #01-450
 SINGAPORE 408700
 REPAIRER: JACK CARS ENTERPRISE PTE LTD
 Estimated Period of Repair: 14.0 days

Adjuster: ADRIAN LING**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 26 Feb 2020)

Parts: M1-MPV TOYOTA NOAH HYBRID 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMC8815T)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	2,100.00 FL	*1,450.00 FL
2	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	750.00 FL	*- FL
3	1		*FRONT BUMPER BRACKET-RIGHT	Necessary	85.00 FL	*85.00 FL
4	1		*BONNET GRILLE	Cracked	680.00 FL	*680.00 FL
5	1		*FENDER-RIGHT	Distorted	630.00 FL	*630.00 FL
6	1		*FENDER BEAM-RIGHT	Distorted	650.00 FL	*327.00 FL
7	1		*HEADLAMP-RIGHT	Smashed	2,900.00 FL	*2,900.00 FL
8	1		*HEADLAMP CONTROL UNIT-RIGHT	Not Necessary	3,300.00 FL	*- FL
9	1		*FOG LAMP COVER-RIGHT	Cut	120.00 FL	*120.00 FL
10	1		*MUDGUARD-RIGHT	Torn	89.00 FL	*89.00 FL
11	1		*FRONT RIGHT KNUCKLE	Damaged	580.00 FL	*580.00 FL
12	1		*FRONT RIGHT ABSORBER	Bent	450.00 FL	*450.00 FL
13	1		*FRONT RIGHT ABSORBER MOUNTING	Not Necessary	180.00 FL	*- FL
14	1		*FRONT RIGHT ABSORBER BEARING	Not Necessary	140.00 FL	*- FL
15	1		*FRONT RIGHT STOPPER	Not Necessary	95.00 FL	*- FL
16	1		*FRONT RIGHT LOWER ARM	Bent	370.00 FL	*370.00 FL
17	1		*FRONT RIGHT DRIVE SHAFT	Repeated	530.00 FL	*- FL
18	1		*FRONT RIGHT ANTI ROLL BAR	Not Necessary	480.00 FL	*- FL
19	1		*FRONT RIGHT ANTI ROLL BAR LINK	Bent	125.00 FL	*125.00 FL
20	1		*FRONT RIGHT WHEEL BEARING	Damaged	450.00 FL	*450.00 FL
21	1		*CROSSMEMBER	Bent	1,125.00 FL	*1,125.00 FL
22	1		*CRANK CASE	Cracked	980.00 FL	*980.00 FL
23	1		*OIL NOZZLE	Necessary	105.00 FL	*105.00 FL
24	1		*CON ROD	Bent	450.00 FL	*450.00 FL
25	1		*PISTON	Damaged	320.00 FL	*320.00 FL
26	1		*PISTON RING	Damaged	125.00 FL	*125.00 FL
27	1		*DRIVE SHAFT	Bent	980.00 FL	*980.00 FL
28	1		*DRIVE SHAFT OIL SEAL	Necessary	55.00 FL	*55.00 FL
29	1		*CRANK SHAFT	Damaged	2,100.00 FL	*1,750.00 FL
30	1		*AIRCON PIPE BRACKET	Not Necessary	56.00 FL	*- FL
31	1		*WIPER TANK	Distorted	370.00 FL	*370.00 FL
32	1		*WIPER MOTOR	Cracked	160.00 FL	*160.00 FL
33	1		*FUSE BOX	Cracked	2,750.00 FL	*486.00 FL
34	1		*AIR BOX	Not Necessary	420.00 FL	*- FL
35	1		*FRONT SUPPORT BEAM	Bent	560.00 FL	*560.00 FL
36	1		*FRONT SUPPORT PANEL	Repair	870.00 FL	*- FL
37	1		*FRONT SUPPORT BEAM SPONGE	Deformed	230.00 FL	*230.00 FL
38	1		*RIGHT TYRE	Punctured	180.00 FS	*180.00 FS
39	1		*RIGHT RIM	Cut	370.00 FS	*370.00 FS
40	1		*HYBRID EMBLEM	Necessary	85.00 FS	*85.00 FS
41	1		*CLIPS	Necessary	130.00 FS	*60.00 FS
42	1		*ENGINE OIL	Necessary	100.00 FS	*100.00 FS
43	1		*OIL FILTER	Necessary	25.00 FS	*25.00 FS
44	1		*GASKET GLUE	Necessary	65.00 FS	*65.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 27,315.00 16,837.00

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
- List Item Discount on L Items 25.00/25.00% (S\$)					6,590.00	3,988.00
Total Parts (S\$)					20,725.00	12,849.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	New	2,900.00	1,200.00
2	TO PANEL BEAT & RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS	New	3,200.00	800.00
3	TO CHECK WIRING & REWIRE	New	80.00	50.00
4	TO CHECK LIGHTING SYSTEM & WATER TEST FOR ANY LEAKAGE	New	130.00	50.00
5	ANTI RUST TREATMENT	New	120.00	60.00
6	GASKET TOP OVERHAUL	New	520.00	450.00
7	LABOUR CHARGE	New	1,000.00	900.00
8	TO REMOVE & REINSTALL UNDERCARRIAGE	New	280.00	250.00
Gross Labour Cost (S\$)			8,230.00	3,760.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >