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Person Contacted:

Action / Instruction

witten

To inspect Vehicle No.

at Workshop mile

al

Imuned

Policy No.

Claims No

Sum Insured

Make of Veh.

Date:

Date / Time

(Client's Record)

(Policy Condition)

Des. of Damages | Frt / Rear //

The U/C / Chassis frame / Body Structure affected due to collision

PIP-\$4011 20 (Red \$1551.80 25 ()

ConsTine: File Page 107	: Prell. Report	Day	s Of Repair:		
	: Final Report	Res	survey No. of Trip:	Survey Fes	
Date Cone, File Rature to?		Add Fee:	Site Inap (\$	)C = H_DSL	
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

			rnationale Des Experts En Autom	
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG18020	991/pb3
CHA	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date : 20-11-2018	
1.		Policy Particu	lars :- THIRD PARTY CLAI	M
	Insured Vah.	SJS 1156J	Veh. Inspected	SCK 303H
	Policy No.	1 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	20/11/2018
2.	1015	Vehicle I	Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	•	Steering	
	Brakes		Modification	
	General			
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Desc	ription of Damages	
5.		Ge	neral Information	
	Accident Date	17/11/2018	Inspection Date	
	Survey held at	PREMIUM AUTOMOBILES	PTE LTD	
	658	55 UBI ROAD 1 . SINGAPORE 408699		
5a.			Remarks	
		ON WAS CONDUCTED ON A	"WITHOUT PREJUDICE" BAS	

# Premium Automobiles \$5 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

# Telefax

# Estimated Labour Charges for Accident Vehicle SCK 303 H

S/n	Nature of Jobs			Estimated Charges	Surveyor's Recommendation
1	To repair rhs rear door and rhs rear fender.		5	900.00	750
2	To respray rhs rear door, rhs sill panel trim and rhs rear fender.		5	2,300.00	1650
3	To renew rhs rear rim and carry out wheel alignment.	S/N	5	280.00	1
4	To reapply paint coating for affected area.	S/N	S	450.00	1 4 V8000
	TOTAL LABOUR CHARGES	:	\$	3,930.00	10 To

# Premium Automobiles 55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

#### Telefax

# Material List for Accident Vehicle Regn No. SCK 303 H

5/N	Parts Description			Damaged I S/Nett	Parts & Prices Remark
1	1 SET OF CLIP ATTACHMENT PARTS		s	91.00	x
2	1 SET OF ADHESIVE TAPE ATTACHMENT PARTS ALL		5	14.00	×.
3	RUBBER VALVE AME an	4	s	12.00	he.
4	REAR RHS RIM Lt			TBC	- 659.10
5	SUNDRIES ? MN		\$	300.00	×
	TOTAL SPARE PARTS CHARGES	3	\$	417.00	•
	TOTAL LABOUR CHARGES		\$	3,930.00	
	GRAND TOTAL		\$	4,347.00	•
			_		

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

1. 10411

Name

Surveyed Date

**Authorised Date** 

Excess Cost

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey beforelafter spray painting
- . To display damaged partial during insurvey
- . Parts prices are subject to confirmation
- . Third party survey is no a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

: Att Authorised, Ot Pays

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premlumauto.com.sg / claims@premlumauto.com.sg

#### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/TP/1322/2018/JT

Date : 20-Nov-18

Kindly arrange for survey.

Your insured vehicle no. SJS 1156 J.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Mark Poh Geong Yeow

Address : 25 Woodleigh Close

#02-03

Vehicle No : SCK 303 H

Model Code : Audi A6 C7 2.0 TFSI Mu

Model / Year : Nov-13 Engine No : CDN 364484

Chassis No : WAUZZZ4G3EN037947

Mileage : -

Date In :

Liability :

Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 17-Nov-18

Place of Accident : Along PIE/Changi Airport just before Sims Exit

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

Estimate : Accident Repairs

Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183

Reference : PA/TP/1325/2018/GW

Date : 20-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

#### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Mark Poh Geong Yeow

Address : 25 Woodleigh Close

#02-03

Singapore 357920

 Telephone
 : HP +6597381374

 Type of Claim
 : Third Party Claims

 Policy No.
 : PNPV2018-00013488

Vehicle No : SCK 303 H

Model Code : Audi A6 C7 2.0 TFSI Mu

 Model / Year
 : Nov-13

 Engine No
 : CDN 364484

Chassis No : WAUZZZ4G3EN037947

Mileage :

Date In :

Liability :

Excess Cost

Estimated By : Johnny Boo / Allan Wu

Accident Date : 17-Nov-18

Place of Accident : Along PIE/Changi Airport Just bef Exit Sims Ave

HI Adrian

4 days - ok - jb - 7 jan 19

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

# Telefax

# Estimated Labour Charges for Accident Vehicle SCK 303 H

S/n	Nature of Jobs			Estimated Charges	Surveyor's Recommendation		
1	To repair rhs rear door and rhs rear fender.		\$	900.00	s	750.00	
2	To respray rhs rear door, rhs sill panel trim and rhs rear fender.		\$	2,300.00	s	1,650.00	
3	To renew rhs rear rim and carry out wheel alignment.	S/N	\$	280.00	\$	280.00	
зА	Added labour charges	S/N	\$	192.00	\$	192.00	
4	To reapply paint coating for affected area. (By owner)	S/N	\$	450.00	\$	480.00	
	TOTAL LABOUR CHARGES	:	\$	4,122.00	s	3,352.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

# Material List for Accident Vehicle Regn No. SCK 303 H

				Damaged Pa	rts &	Prices
S/N	Parts Description			S/Nett		Remark
3	1 SET OF CLIP ATTACHMENT PARTS		\$	91.00		
2	1 SET OF ADHESIVE TAPE ATTACHMENT PARTS		\$	14.00		
3	RUBBER VALVE	4	\$	12.00		
4	REAR RHS RIM		\$	824.00	\$	659.20
5	SUNDRIES		\$	300.00		
	TOTAL SPARE PARTS CHARGES	2	\$	1,241.00	\$	659.20
	TOTAL LABOUR CHARGES		\$	4,122.00	s	3,352.00
	GRAND TOTAL		\$	5,363.00	\$	4,011.20
			_			

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# **Premium Automobiles Pte Ltd**

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

# Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way Date #07-16 AIG Building Service Advisor Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/TP/1325/2018/GW 20-Dec-18

JOHNNY BOO

Pages

ONE

Regn No

SKC303H

Model No

A6 C7 2.0T

Quantity	Description		Ur	nit Price	A	mount
Parts						
				#REF!		
LABORS		7				
1	To carry out diagnostic	SN	\$	192.00	\$	192.00
		TOTAL	\$	192.00	\$	192.00

For Premium Automobiles Pte Ltd

Authorised Signature



## Hsiao Tong (LKKAuto)

From:

Boo seng yak <boojohnny@gmail.com>

Sent:

Monday, 7 January 2019 4:04 PM

To:

Adrian Ling (LKKAuto); Hsiao Tong (LKKAuto); CS A Team; Admin A; Carrine Leong;

jiayee.yap@premiumauto.com.sg; Chang Chee Sing

Subject:

FINAL REVISION - SKC303H - TP AIG - SURVEYED 5 DEC 18

Attachments:

PA13252018 - SKC 303 H - Audi A6 C7 2.0 TFSI Mu REAR + RHS (AIG).xls

SCK 3U3 H

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4011.20 @4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 30 November 2018 10:15 AM

To:

'Claims'

Cc:

Admin A

Subject:

RE: Accident between SCK 303 H and your insured SJS 1156 J (AIG) on 17/11/2018

\*\*\*LKK REF:CC3/AIG18020991/pb3

#### Without Prejudice

Dear Sirs/ Mdm.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 29 November 2018 1:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: Accident between SCK 303 H and your insured SJS 1156 J (AIG) on 17/11/2018\*\*\*LKK

REF:CC3/AIG18020991/pb3

Dear Hsiao Tong,

Can-update us on liability clearance?

Thank you.

Best Regards, Tony Foong Claims Advisor

#### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audl.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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http://www.audi.com.sg/sea/brand/sg/audi\_promotions/promotions/car\_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 27 November, 2018 10:53 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: Accident between SCK 303 H and your insured SJS 1156 J (AIG) on 17/11/2018\*\*\*LKK

REF:CC3/AIG18020991/pb3

Dear Hsiao Tong,

Any update on liability clearance status?

Thank you.

Best Regards, Tony Foong Claims Advisor

#### Premium Automobiles Pte Ltd (Neg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi\_promotions/promotions/car\_promotions/new-audi-q2-2017.html

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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 22 November, 2018 4:04 PM

To: 'Hsiao Tong (LKKAuto)' < chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: Accident between SCK 303 H and your insured SJS 1156 J (AIG) on 17/11/2018\*\*\*LKK

REF:CC3/AIG18020991/pb3

Dear Hsiao Tong,

As requested, attached the video for your kind reference.

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Many thanks!

Best regards, Jeffery Tan

#### Premium Automobiles Pte Ltd (Reg No 199002271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 22 November, 2018 3:47 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident between SCK 303 H and your insured SJS 1156 J (AIG) on 17/11/2018\*\*\*LKK

REF:CC3/AIG18020991/pb3

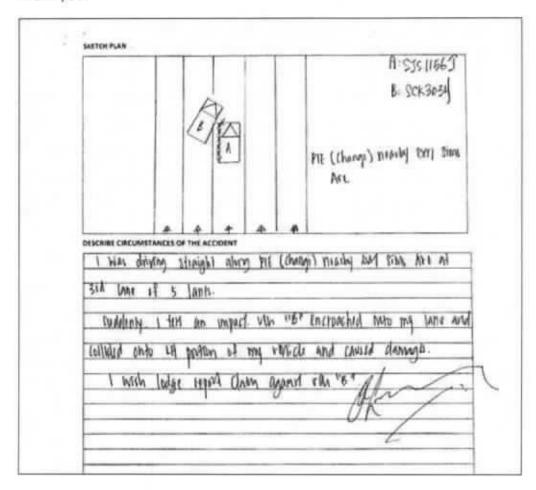
#### Without Prejudice

Hi Tony.

Please be informed that liability is unclear. Attached is a copy of insured accident statement for your perusal.

We would like to request a copy of your client's car video footage as stated in his GIA report for our necessary action,

Thank you.



Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg > Sent: Thursday, 22 November 2018 1:11 PM
To: Shu Pei (LKKAuto) < shupei@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: Accident between SCK 303 H and your insured SJS 1156 J (AIG) on 17/11/2018\*\*\*LKK

REF:CC3/AIG18020991/pb3

Dear Hsiao Tong,

Did your insured report the accident?

Thank you.

Best Regards, Tony Foong Claims Advisor

#### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi\_promotions/promotions/car\_promotions/new-audi-q2-2017.html

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 20 November, 2018 5:29 PM To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: Accident between SCK 303 H and your insured SJS 1156 J (AIG) on 17/11/2018\*\*\*LKK

REF:CC3/AIG18020991/pb3

Dear Jeffery,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

#### Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Tuesday, 20 November 2018 12:26 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin-B <admin-

b@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: Accident between SCK 303 H and your insured SJS 1156 J (AIG) on 17/11/2018

Dear all,

Kindly assist in the Third Party Direct Settlement for the above mentioned vehicle.

We propose for 100% Direct Settlement in our clients favour.

Attached our GIA report and estimate for your kind reference.

As the owner is now overseas, we will only arrange the survey only after his return. Meantime kindly advise on the liability clearance.

Many thanks!

Best regards, Jeffery Tan

#### Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Motor Claims Dept Yr Ref: CC3/AIG18020991/pb3

Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept

PA/TP/1325/2018/MAS

30 Apr 2019

from
Telephone +65Telefax +65EMeil
Our department
Our Ref
Your Ref
Date

Dear Sir.

RE: INSURANCE CLAIM FOR SCK 303 H, Audi A6 C7 2.0 TFSI Mu

With reference to the above-mentioned vehicle, no. SCK 303 H, claimant, Mr. Mark Poh Geong Yeow, please find the related document as per attached.

- A copy of the Original invoice no. 85013717 S\$4,291.98
- 2. A copy of Authorization to Act duly signed by client
- 3. A copy of the Release Voucher attached
- 4. A copy of Breakdown of Payment attached
- Loss of Use S\$400.00 (\$\$100.00 x 4 working days)
- 6. GIA Search Fee S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SCK 303 H

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Paris Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

V

# BREAKDOWN OF PAYMENT

Vehicle No: SCK30	3H	
Accident on17/11/2	018 at ALON	IG PIE BEFORE EXIT SIMS AVE
Involving vehicle/s	SJS1156J	
1) Repair cost	5 4,291.98	Payable to: <u>Premium Automobiles Pte Ltd</u>
2) GIA/ <del>LTA s</del> earch fee	\$ 7.00	Payable to: <u>Premium Automobiles Pte Ltd</u>
3) Loss of Use or Rental Car	s_400.00	Payable to: MARK POH GEONG YEOW
4) Medical fees	\$	Payable to:
5) Others	\$	Payable to:



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG18020991/pb3

03 DEC 2018

CHRISTINE LOH CHWEE TIN 60 GREENLEAF DRIVE SINGAPORE 279557

Dear Sir/Madam.

### ACCIDENT INVOLVING SJS 1156J & SCK 303H ALONG/AT PIE (CHANGI) NEARBY EXIT SIMS AVE ON 17/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SCK 303H against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

# AUTHORISATION TO ACT (AIG Express Third Party Claim)

I. MARK POH GEONG YEOW	(the third party claimant) of 25 WOODLEIGH CLOSE
#02-03 SINGAPORE 357920	(address), owner of SCK303H (vehicle no.)
hereby authorizePREMIUM AUTOMOBII	LES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs an	d/or rental and/or loss of use ("claim") for my vehicle
no. SCK303H that was damaged purs	uant to the accident which occurred on 17/11/2018
(date) alongALONG PIE BEFORE E	XIT SIMS AVE (location) involving vehicle no/s
SJS1158J ("the accident").	
	above mentioned claim in a manner that they deem fit
payment cheque/s being made in favour of the	the workshop.
I further acknowledge that any settlement t	he workshop may reach on my behalf is on a without
prejudice and without admission of liability	basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.	
Dated this (day) ofPEC	_(month) 20_1 (year)
Jul.	TOMORICO TO
Signed by "the third party claimant"	Signed by "the workshop"
(with chan if applicable)	(with chon)

# RELEASE VOUCHER (AIG Express Third Party Claim)

"We'l. PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we'll
have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK
AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for
S\$4291,98 (Repair Cost), S\$ 400.00 (Loss of sometwise), S\$ 2.00 (Disbursement), for vehicle no.
SCK303H that was damaged pursuant to the accident which occurred on 17/11/2018 (date) along
ALONG PIE BEFORE EXIT SIMS AVE (location) involving vehicle no/s SJS1156J This is
pursuant to the inspection conducted on 5/12/2018 (date) at "the workshop".
We/I confirm that we/I are/am authorized by the ownerMARK POH GEONG YEOW
("the third party claimant") of vehicle no. SCK303H make the claim as set out in the above paragraph
and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I
enclose herein the letter of authority given by "the third party claimant".
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages. loss
and/or expense that they will or have already incurred in the event that "the third party claimant" after the
above said agreement lodges a further claim against the former for any loss and expenses suffered
pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SCK303H
(vehicle no.) as a result of the accident.
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third
party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice
and without admission of liability basis.
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive
urisdiction over any dispute arising out of the same.
Dated thin 3 (day) of MAY (month) 2019 (year)
( Julionos)
I'Mb
WI WI

Signed by appointed surveyor

Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd

Audi Centre Singapore 28: Alexandra Buatl Singapore 159936 Man Telephone 6836 2223 Man Telephone 6836 2223 Man Telephone 6471 2213 Page 1 15185

HOTOR CLAIM DEPT

AIG BUILDING

#07-16

78 SHENTON WAY

Alexandra Service Centre £81 Avexandra Road

Singapore 159938 Telephone 6388 2223 Telefal 6475 1023

Util Service Centre **Customer Service** INS SINGUEST NVOICE STORY PREMIUM STORY

1626 1231

Company Reg: No. 199982271W

Invoice: 85813717

Date : 26/04/2019

Order : SCK0303H

Account: A0006

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

ATS BUILDING

78 SHENTON WAY

#87-16

Term : 30

SINGAPORE 079120

Regn No.: SCN0303H (V 21601)

SINGAPORE 079120 079120

Regn Date: 20/11/2013

Mileage: 93838

WIP No.: 32436

Model: A6 C7 2.0 TFSI NU 4G207H (MY 1 Chassis: WAUZZZ4G3EN037947

AIG ASIA PACIFIC INSURANCE PTE LTD

Engine: CDN 364484

Dept: U

VSB No. 1

You have been assisted by :- UB-Jiayee

( 87 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO REPAIR RHS REAR DOOR AND RHS REAR FENDER	750, 00	1.00	750.00
103	BODYWORK	TO RESPRAY ANS REAR DOOR, ANS SILL PANEL TRIM AND ANS REAR FENDER	1650.00	1.00	1,650.00
S	BODYWORK	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	288.08	1.00	288.88
S	BODYWORK	TO CARRY DUT DIAGNOSTIC CHECK	192.00	1,00	192.00
2	OTHERS	TO REAPPLY PAINT COATING FOR AFFECTED AREA (BY OWNER)	488.00	1.00	480.00
X	ABR0601025BM	(A) (SK) WHEEL (06/12/1 Less 020%	1.00	824.00	659, 20
Par				Sub-Total	4,811.28
Sub) Mer	let 2,872.00	aconum a	OMO	7% GST	288.78
iba		S Ab	<u>s)</u>	Grand Total	4,291.98

Received by

For & on behalf of Premium Automobiles Pte Ltd



#### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No:

GR-18-178382

Date of Request:

17/11/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1 Singapore 408699

Dear Sir/Madam,

Enquiry Date

17/11/2018

Enquiry By

Jeffrey Tan Eng Su

TP Vehicle No.

SJS1156J

Accident Date

17/11/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS1156J	AIG Asia Pacific Insurance Pte. Ltd.	29/07/2018-28/07/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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#### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-18-178382

Date of Request:

17/11/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1 Singapore 408699

Dear Sir/Madam,

Enquiry Date

17/11/2018

Enquiry By

Jeffrey Tan Eng Su

TP Vehicle No.

SJS1156J

Accident Date

17/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [ ] Cash [ ] Cheque

Merimen e-Claims

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING					
Case	Notified	Est Submitted	Ad) Assigned	Adj Rpt	Adj Submitted	Ins Auth ed	Status
Main	20 Nov 2018 Edit Reg		05 Dec 2018 00:00 Edit Adj Rpt	S\$4,011.20 Edit Estimates	5\$4,011.20 View Rpt		Pending for Survey Report Cancel Case
	Main	∏ R	eference	Claim De	tails	Documents	Show All
CLAIM SU	BFOLDER DE	TAILS			[Created	by adjuster]	
Insured:	CHRISTIN	HE LOH CHWEE T	TIN, ID: 502992941				
Main Claimant:	MARK PO	H GEONG YEOW	ID: 516375171				
Vehicle Reg No.:						m LTA Reg Date (Man Yr)]	
Claim Type	TP / 831	TP / 8318012017SG			Cover 210015425	68 (Comprehensive	)
Vehicle Reg No. (Insured):	53511563	Policy No. (Claimant): PNPV2018-00013488					
				Excess			
Repairer:			e Ltd (UBI) 55 Ubi R				
Handling Insurer:		Pacific Insuranc lan.Ler@aig.com	e Pte. Ltd. (Expres	s) - Tel: 65-6419-	3000 [Handled b	y Ler, Bernard-J	Q]
Claimant's Insurer:	FWD Sing	apore Pte. Ltd.	(HQ) - Tel: 6727 570	00			
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	6-3561 [Handle	d by ADRIAN LIN	G] [Final Rp	t due 29/11/2018]
ASSOCIAT	ED MAIL RE	CEIVED				Viev	v All Compose Case Mail
There are n	o mail for this	case.					
ALL ASSO	CIATED TAS	ks∃			View All   5	Search Tasks C	reate New Task   Complete
Due Date	e Priority	Type Task	Group Subject	Handler	Assigned By	Completed On	Created On Done

#### Claim Documents

\*SCK303H (83180120175G) [53511563] TP MARK POH GEONG YEOW Nov 17 2018 7:00AM [CHRISTINE LOH CHWEE TIN] Premium Automobiles Pte Ltd

Vid	eo		1 per	page V	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/11/18 17:16	SCK 303H vs S3S 11563 - TP VIDEO	0	Load MP4	
2	28/11/18 12:12	SCK 303H vs SJS 1156J - OI VIDEO_cut	0	Load MP4	
Let	ters/Corresponder	nces	1 per	page V	Ø
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
Pho	otos/Images		3 per	page 🔻	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1.	17/12/18 12:11	General View	0	Load 3PG	V
2	17/12/18 12:11	Chassis Number	0	Load JPG	Ø
3	17/12/18 12:11	General View	0	Load 3PG	N
4	17/12/18 12:11	General View	0	Load JPG	52
5	17/12/18 12:11	General View	0	Load JPG	V
6	17/12/18 12:11	General View	0	Load 3PG	2
7	17/12/18 12:11	General View	0	Load JPG	8
B	17/12/18 12:11	General View	0	Load JPG	V
9	17/12/18 12:11	General View	0	Load JPG	V
10	17/12/18 12:11	General View	0	Load JPG	2
11	17/12/18 12:11	General View	0	Load JPG	V
12	17/12/18 12:11	General View	0	Load JPG	V
13	17/12/18 12:11	General View	0	Load JPG	V
14	17/12/18 12:11	General View	0	Load JPG	8
15	17/12/18 12:11	General View	0	Load JPG	V
16	17/12/18 12:11	General View	0	Load JPG	V
17	17/12/18 12:11	General View	0	Load JPG	V
Doc	umentation		1 per	page V	V
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	
1	20/11/18 17:14	TP ESTIMATE	0	Load PDF	
2	20/11/18 17:14	TP GIA REPORT	0	Load PDF	
3	07/12/18 08:57	TP ESTIMATE- MARKED	0	Load PDF	
4	14/05/19 12:07	WORKSHOP INVOICE	0	Load PDF	
5	14/05/19 12:07	AUTHORISATION TO ACT FORM	0	Load PDF	
6	14/05/19 12:07	Release Voucher	0	Load PDF	
7	14/05/19 12:07	GIA SEARCH	0	Load PDF	
В	14/05/19 12:07	LETTER TO OI	0	Load PDF	
No:	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnall	Print
1	21/11/18 10:07	OI GIA REPORT	0	Load PDF	

Merimen e-Claims Page 2 of 2

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM		

# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJS1156J (Insd veh)			Model:	Α	AUDI A6 2.0 TFSI MU (A)	
	SCK303H (TP veh)					The second secon	
Date of Accident:	17/11/2	2018					
Global Sum Settlen	ent :	[ ] Yes		[X] No			
Repair Estimate			: \$	5,594.1	7		
Final Repair Cost			: \$	4,291.	98		
Loss of Use			: \$	400.	00 4	.00 days	at \$100.00 per day
Rental (if any)			: \$	0.	00	days	
LTA / GIA Search F	ee		: \$	2.	00		
Others:			: \$	0.	00		
			: \$				
Final Settlement Su	m		: \$	4,693.	98		
Is Third Party Wor below)		(27)		X ] YES	[ ]	NO	(Kindly indicate
A) For Non GIA R	egistere	d Workshop:		Agreed Liabi	lity	(9	%)
B) For GIA Regist  BOLA Liability:  * Assessed Lia	10	00(%)	r chain (	15 Assessed Lia	ability (*):_		OLA Scenario No:  (%)  LA does not apply.
Remarks							
Payment Instruction			/n				
Premium Auto	mobiles	Pte Ltd		: \$			4,693.98
2)				: \$			
3)				: \$			
JOANNE	LEE KH/	ANG MIN		14 May 2019			
LKK Auto C	onsultar	nts Pte Ltd		Date			

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

## LKK Auto Consultants Pte Ltd (Co. Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18020991/APB3Q2

Date:

14/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100154258

Claimant Vehicle

**SCK303H** 

Insured Vehicle No:

SJS1156J

No: Date of Loss:

17/11/2018

Nature of Claim:

TP

Claim No: 8318012017SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

**SCK303H** 

Make & Model:

AUDI A6, 2.0 TFSI MU (A)

Engine No:

CDN364484

90232 km

Reg. Date:

20/11/2013 (Man. Year: 2013)

Chassis No: Odometer.

WAUZZZ4G3EN037947

Colour: Engine Capacity:

1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

245/45 R18

Rear Tyre Size:

245/45 R18

Front Left Side: Front Right Side: Pirelli 6 mm Pirelli 6 mm Rear Left Side: Rear Right Side:

Pirelli 6 mm Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		1,076.20	659.20	417.00	38.75
Miscellaneous Items		0.00	0.00	0.00	
Labour		4,152.00	3,352.00	800.00	19.27
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	5,228.20	4,011.20	1,217.00	23.28
	+ GST 7.00/7.00% (S\$)	365.97	280.78	85.19	23.28
	Nett Amount (S\$)	5,594.17	4,291.98	1,302.19	23.28
	+ Loss of Use (4.0 x S	\$100.00/day) (S\$)	400.00		
	+ Doo	/Search Fee (S\$)	2.00		
		Nett Liability (S\$)	4,693.98		

INSPECTION

Date of Assignment:

05/12/2018

Date Inspected:

05/12/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1 Singapore 408699

Estimated Period of Repair:

4.0 days

Adjuster Report Page 2 of 4

Adjuster: ADRIAN LING Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

# REPAIR DETAILS

# Recommended Parts

No.	Qty Pa	rt No. Particulars	Condition	Repairer's	Amount
1	1	<b>*SET OF CLIP ATTACHMENT PARTS</b>	Not Necessary	91.00FS	*-FS
2	1	*SET OF ADHESIVE TAPE ATTACHM	ENT PARTS Not Necessary	14.00FS	*-FS
3	4	*RUBBER VALVE	Not Necessary	12.00 FS	*-FS
4	1	*REAR RHS RIM	Cut	659.20 FS	*659.20 FS
5	1	*SUNDRIES	Not Necessary	300.00FS	*-FS
F=Fre	anchise part.	S=SpcNett		ptreAudit-seco	74204000C
			Total Parts (S\$)	1,076.20	659.20

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPAIR RHS REAR DOOR AND RHS REAR FENDER	New	900.00	750.00
2	TO RESPRAY RHS REAR DOOR ,RHS SILL PANEL TRIM AND RHS REAR FENDER	New	2,300.00	1,650.00
3	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
4	TO REAPPLY PAINT COATING FOR AFFECTED AREA	New	480.00	480.00
5	TO CARRY OUT DIAGNOSTIC	New	192.00	192.00
	Gross Labo	ur Cost (S\$)	4,152.00	3,352.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >