

15/8/2010

INS. CASE OWNER:

CC 4/LPC1802

LKK:  
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess See II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MTH

Repair Cost:

45

SS 3,350.00

( 5 days)

Reduction:

33

%

Email

Call

FINAL SETTLEMENT

Date/Time: 20.04.19

Confirm with MS WONG

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28. Ass. Lia:

Repair Cost:

WHS

SS 3,584.50

OI EXIT PARKING LOT HIT PARKED TP.

Loss of Rental (LOR):

SS -

( days)

Loss of Use (LOU):

SS 350.00

(\$ 50 x 5 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 3,834.50

Global Sum SS:

FINAL PAYMENT

Date/Time: 20.04.19

Confirm with: MS WONG

Email

Call

Payee 1:

SS 3,834.50

Name 1:

Hup Hup Workshop PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT  
20/5/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 7480

REFERENCE *Tanp*

REF:

LPC

ASSIGNMENT

COE 2021 Jan

1968 April

From:

Date:

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SV/625A

Yr Regn:

Type ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen 1300

c.c

1285

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

40136

T/Radio: Insured / Std / NI / NA

Eng/No:

CTNo:

118587127

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size:

F:

165/115

R:

1 1

BS / DUN / EXNOVA / GY / FS / LIZA / MID / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

22/11/18

Survey held at

Myr Myr w/s

Des. of Damages: ☒ Fr / ☒ Rear / ☒ O/S / ☒ N/S / ☒ U/C / ☒ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

GB C 95235

45: 43,350 (RED: 1650 38%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS \$

) Photos:

) Others:

)

TOTAL

Report Format :

Lump Sum / L.B. (\$) :

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18020987/T1eb3		
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555		Date : 20-11-2018		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKP 9723Z	Veh. Inspected	SV 1625A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	14/11/2018	Inspection Date	22/11/2018	
Survey held at	HUP HUP WORKSHOP PTE LTD 27-A JURONG PORT ROAD #01-29 SINGAPORE 619101			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607196R

511 BLAQUE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC18020987/T1eb3

Date: 27.11.2018

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SV1625A**

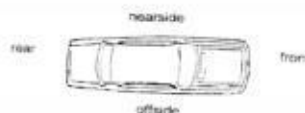
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.11.2018 at the premises of M/s Hup Hup Workshop Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,000.00
Revised Estimate Amount	: S\$	4,200.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser

# QUOTATION

合合車廠私人有限公司

**HUP HUP WORKSHOP PTE. LTD.**

27-A, JURONG PORT ROAD, #01-29, SINGAPORE 619101

TEL: 6265 5270, 6261 3407, 6265 1966 FAX: 6261 8456

Business Regn. / GST Regn. No. 19-8004325-G

Date: 19/11/2018

M/s LONPAC INSURANCE BHD

VEHICLE NO. SV 1625A

MAKE Volkswagen 1300 CC

Our Ref: HHW/TP 2400/2018

Your Ref:

- |       |                            |
|-------|----------------------------|
| 1 pc  | Front bumper               |
| 1 pc  | Front bumper top bar       |
| 2 pcs | Front bumper brackets      |
| 2 pcs | Front bumper side brackets |
| 2 pcs | Front bumper centre guard  |

bt ✓  
3000.00

Labour charge to knock, repair front LH fender, front centre panel, bonnet, front bumper interior parts; dismantle, align, replace front bumper assy.

600  
1000.00

Spray paint on bonnet, front LH fender, front centre panel.

600  
1000.00

5000.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

合合車廠私人有限公司

HUP HUP WORKSHOP PTE. LTD.

*Taufik*

Authorized Signature

Taufik 97495749  
-wp

22/11/18 @ 1230

Resurvey new parts  
sur@lkkauto.com.

5 days.

N.B.: Estimate does not include 7% GST

**Nivitha (LKK Auto)**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 19 November 2018 3:06 PM  
**To:** Admin-D (LKKAuto)  
**Cc:** MT\_Claim\_SG; hupwshop@hotmail.com  
**Subject:** FW: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )  
**Attachments:** SKM\_224e18111914540.pdf; SKM\_224e18111914550.pdf

Our Ref : 18/18/18/VP05/021116

Dear Catherine.

Kindly proceed to survey accordingly.

3.12pm @ 19/11/18  
person @ Ms. Wong  
VNI

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** HUPHUP WORKSHOP [mailto:hupwshop@hotmail.com]  
**Sent:** Monday, 19 November, 2018 2:46 PM  
**To:** MT\_Claim\_SG  
**Subject:** RE: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )

Dear sirs,

Attached herewith are the Repair Estimate & Accident Report.

Kindly arrange to survey our client's vehicle.

Thanks & Best regards  
Wong (Ms)  
Hup Hup Workshop  
Tel: 6265 1966

**Shu Pei (LKKAuto)**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 28 November 2018 9:07 AM  
**To:** Shu Pei (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )  
**Attachments:** 28112018090158.pdf; 28112018090610.pdf

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, 27 November, 2018 5:58 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SV 1625A at M/s Hup Hup Workshop Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 19 November 2018 3:14 PM  
**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Monday, 19 November 2018 3:06 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [hupwshop@hotmail.com](mailto:hupwshop@hotmail.com)  
**Subject:** FW: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )

Our Ref : 18/18/18/VP05/021116

Dear Catherine.

Kindly proceed to survey accordingly.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** HUPHUP WORKSHOP [<mailto:hupwshop@hotmail.com>]  
**Sent:** Monday, 19 November, 2018 2:46 PM  
**To:** MT\_Claim\_SG  
**Subject:** RE: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )

Dear sirs,

Attached herewith are the Repair Estimate & Accident Report.

Kindly arrange to survey our client's vehicle.



Thanks & Best regards

Wong (Ms)

Hup Hup Workshop

Tel: 6265 1966



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Saturday, 1 December 2018 1:56 PM  
**To:** 'hupwshop@hotmail.com'  
**Subject:** RE: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Monday, 19 November 2018 3:06 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [hupwshop@hotmail.com](mailto:hupwshop@hotmail.com)  
**Subject:** FW: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )

Our Ref : 18/18/18/VP05/021116

Dear Catherine.

Kindly proceed to survey accordingly.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** HUPHUP WORKSHOP [<mailto:hupwshop@hotmail.com>]  
**Sent:** Monday, 19 November, 2018 2:46 PM  
**To:** MT\_Claim\_SG  
**Subject:** RE: VEHICLE NO: SV 1625A VOLKSWAGON ( TP PARTY CLAIM )

Dear sirs,

Attached herewith are the Repair Estimate & Accident Report.

Kindly arrange to survey our client's vehicle.

Thanks & Best regards

Wong (Ms)

Hup Hup Workshop

Tel: 6265 1966



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18020987/T1eb3n2

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 24-05-2019



Code : LPC2

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKP 9723Z	Veh. Inspected	SV 1625A
Policy No.		Coverage (\$)	0.00
Claim No.	18/18/18/VP05/021116	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	19/11/2018

### 2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN 1300	c.c	1285
Engine No.	HIDDEN	Year of Reg.	1968
Chassis No.	118587127	Colour	WHITE
Odometer	40136	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	165 R15	MICHELIN	6 mm
L/H Front Tyre	165 R15	MICHELIN	6 mm
R/H Rear Tyre	165 R15	MICHELIN	6 mm
L/H Rear Tyre	165 R15	MICHELIN	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.
---

### 5. General Information

Accident Date	14/11/2018	Inspection Date	22/11/2018
Survey held at	HUP HUP WORKSHOP PTE LTD 27-A JURONG PORT ROAD #01-29 SINGAPORE 619101		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SV 1625A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
2	FRONT BUMPER CENTRE GUARD }	BENT	3,000.00	3,000.00
1	FRONT BUMPER }		-	-
1	FRONT BUMPER TOP BAR }		-	-
2	FRONT BUMPER BRACKETS }		-	-
2	FRONT BUMPER SIDE BRACKETS}		-	-
			3,000.00	3,000.00
	<b>LABOUR</b>			
	LABOUR CHARGE TO KNOCK, REPAIR FRONT LH FENDER, FRONT CENTRE PANEL, BONNET, FRONT BUMPER INTERIOR PARTS; DISMANTLE, ALIGN, REPLACE FRONT BUMPER ASSY.		1,000.00	600.00
	SPRAY PAINT ON BONNET, FRONT LH FENDER, FRONT CENTRE PANEL.		1,000.00	600.00
			2,000.00	1,200.00
	<b>GRAND TOTAL</b>		<b>5,000.00</b>	<b>4,200.00</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>3,350.00</b>

Report Ref No. CC4/LPC18020987/T1eb3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.