

**Re: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 9/5/2021 1:08 PM

To: Darla Balingit <darla@autoncars.com.sg>

Cc: zk@gal.com.sg <zk@gal.com.sg>; Admin A <admin-a@lkkauto.com>

**6th REMINDER**

**Without Prejudice**

Dear Sirs/Mdm,

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Repair Tax Invoice bill to India International Insurance Pte Ltd.**
- **Authorisation to Act signed by your client.**
- **GIRO FORM (if not provided to III before)**

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 17 March 2021 2:02 PM

**To:** Darla Balingit <darla@autoncars.com.sg>

**Cc:** zk@gal.com.sg <zk@gal.com.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

**5th REMINDER**

**Without Prejudice**

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- **Authorisation to Act signed by your client.**
- **GIRO FORM (if not provided to III before)**

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Sunday, 31 January 2021 11:45 AM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

**4th REMINDER**

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

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Thank you.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)

**Sent:** Wednesday, 18 November 2020 11:28 AM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

**3<sup>rd</sup> REMINDER**

**Without Prejudice**

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- **Repair Tax Invoice bill to India International Insurance Pte Ltd.**
- **Authorisation to Act signed by your client.**
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Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 10 November 2020 1:57 PM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

**2nd REMINDER**

**Without Prejudice**

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Thank you for your acceptance.

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Thank you.

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**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 24 August 2020 12:35 PM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Subject:** FW: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

**REMINDER**

**Without Prejudice**

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Thank you.

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 24 July 2020 12:38 PM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Subject:** RE: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

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- **Repair Tax Invoice bill to India International Insurance Pte Ltd.**
- **Authorisation to Act signed by your client.**
- **GIRO FORM (if not provided to III before)**

Thank you.

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Sent:** Thursday, 23 July 2020 1:05 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

Hi Hsiao Tong,

We would like to accept the proposed settlement of \$2,547.00

Thank you!

On Wed, Jul 22, 2020 at 9:32 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear sirs/Mdm,

We refer to our email dated 26/06/2020.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 26 June 2020 10:35 AM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Subject:** RE: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,247.00
2. Loss of Use (5days x \$60.00)	\$ 300.00
<b>Total</b>	<b>\$ 2,547.00</b>

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Sent:** Tuesday, 9 June 2020 12:00 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

Hi Hsiao Tong

Please see attached LOD and other supporting documents

Thank you!

On Tue, Jun 9, 2020 at 11:15 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

2<sup>nd</sup> REMINDER

Without Prejudice

Hi Darla,

Attachment does not belongs to the subject ref.

Kindly resend LOD and other supporting documents for SKR4476J.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be**

deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 20 April 2020 3:10 PM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Fw: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

REMINDER

Without Prejudice

Hi Darla,

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 22 February 2020 1:21 PM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>



**Subject:** FW: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

Without Prejudice

Hi Darla,

Attachment does not belongs to the subject ref.

Kindly resend LOD and other supporting documents for SKR4476J.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Sent:** Tuesday, 18 February 2020 11:46 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

Dear Hsiao Tong,

Please see attached LOD and other supporting documents for SKR4476J

Kindly send us the settlement offer

Thank you!

On Thu, Sep 5, 2019 at 8:09 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

Further to our below email.

**\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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Best Regards,

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 28 August 2019 8:33 AM

**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

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**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 9 August 2019 1:17 PM  
**To:** Darla Balingit <[darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** <Request for LOD & Docs> Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 \*\*LKK REF CC4/III18020970/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,100.00(before GST)** with **05 repair days**.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Vic (LKKAuto)  
**Sent:** Monday, 3 December, 2018 3:07 PM  
**To:** Darla Balingit  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** Your Ref: SKR 4476J\_ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018 LKK REF CC4/III18020970/Aha3

Your Ref: SKR 4476J  
Our Ref: CC4/III18020970/Aha3

"WITHOUT PREJUDICE"

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SHC 1465A AND SKR 4476J ON 15/11/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

--

Best Regards,  
Darla Balingit  
**Auto N Cars Services Pte Ltd**

m: +65 8499 3326  
o : +65 6555 2909 Fax : 6841 7181  
e: [darla@autoncars.com.sg](mailto:darla@autoncars.com.sg)  
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