

Surveyor: PAM

REF:

CC3/AL/18020966/RHbez

9676m

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLH 7870A

at Workshop m/s PREMIUM

of \_\_\_\_\_

Insured: A14

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

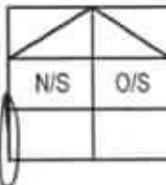
Sum Insured: \_\_\_\_\_ Excess: TBA

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 143K

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLH 7870A Yr Regn: 2016 / NOV

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: AUDI A5 2.0 TFSI QU c.c. 1984

Colour: BLUG A/C: Insured / Std / NI / NA

Sp. Reading: 17873 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU2228R5HA044616

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake: Order / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: 235/60R18

R: 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 16/11/18 D.O.I. 19/11/18

Survey held at PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

26/11/18 @ 11:41am SLH 7870A - x

26/11/18 @ 12:12pm report to victor via messenger.

26/11/18 @ 12:12pm authorise repair by victor koh

26/11/18 @ 2:14pm inform premium authorise repair excess \$1600/-

part by part \$20,261.68 (Red 12662.32! 38%)

RECEIVED 7 JUN 2019

Date/Time, File Pass to?

: Prefl. Report

Days Of Repair: 14

11/16 Typist

: Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee:	<u>200</u>
Transportation:	
S + RS	
Photos	
Others	<u>11</u>
TOTAL	<u>211</u>

2)

Add Fee:  : Site Insp (\$ \_\_\_\_\_)

: Interview (\$ \_\_\_\_\_)

: Tech. Invs (\$ \_\_\_\_\_)

: Weekend (\$ \_\_\_\_\_)

Report Format: OD  
Lump Sum / I.B.L. (\$ 20,261.68)

Surveyor: P. Khan

REF: CC3/ALH18020966/RHbez

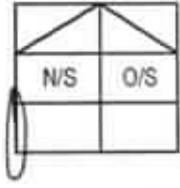
9676m

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD /  TP /  WS /  TP RES /  OD RES /  EVA /  INV /  MV  
 To Inspect Vehicle No: SLH 7870A  
 at Workshop m/s PREMIUM  
 of \_\_\_\_\_  
 Insured: AIG  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: TBA  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SLH 7870A Yr Regn: 2016 / NOV  
 Type:  M.Car /  M.Cycle /  Bus /  Van /  Lorry /  Taxi /  Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: AUDI A5 2.0 TFSI QU c.c. 1984  
 Colour: BLUG A/C: Insured / Std / NI / NA  
 Sp. Reading: 17873 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WAU2228R5HAD44616  
 Gen. Cond:  Good /  Fair /  Poor /  Burnt  
 Steering:  border /  Jammed /  Leaked /  Burnt or \_\_\_\_\_  
 Brake:  border /  Jammed /  Leaked /  Burnt or \_\_\_\_\_  
 Modi: Nil /  S/Rim /  STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 235/60R18  
 R: 1 -

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.



BS /  DUN /  EXNOVA /  GY /  FS /  LIZA /  MIC /  OHTSU /  PIR /  SUMI /  
 TOYO / YOKO or \_\_\_\_\_

Bal. or Market Value: 143K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>16/11/18</u>	D.O.I. <u>19/11/18</u>

CA /  REV /  REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Survey held at PREMIUM  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
N/S  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>SLH 7870A - x</u>
<u>25/11/18 @ 4:41pm</u>	<u>report to victor via messenger.</u>
<u>26/11/18 @ 12:17pm</u>	<u>authorise repair by victor koh</u>
<u>26/11/18 @ 2:14pm</u>	<u>inform premium authorise repair excess \$1600/-</u>
	<u>part by part \$20,261.67 (Red 12662.32! 38%)</u>

RECEIVED 07 JUN 2019

Date/Time, File Pass to?  : Pref. Report  
 : Final Report  
11/16 TUPST  
 Date/Time, File Return to?

Days Of Repair: 14  
 Resurvey No. of Trip: 1

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)  
 : Tech. Invs (\$ \_\_\_\_\_)  
 : Weekend (\$ \_\_\_\_\_)

Survey Fee:	<u>200</u>
Transportation:	_____
Photos:	_____
Others:	<u>11</u>
TOTAL	<u>211</u>

Report Format: OD  
 Lump Sum /  I.B.L. (\$ 20,261.67)

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	9676M
Vehicle Details	
Vehicle No.:	SLH7870A
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QU (180 BHP)
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CNC176853
Chassis No.:	WAUZZZ8R5HA044616
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$37,083.00
Original Registration Date:	18 Nov 2016
First Registration Date:	18 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$43,917.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Nov 2026
PARF Rebate Amount:	\$32,937.00
Intended COE Rebate Details	
COE Expiry Date:	17 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,206.00
COE Rebate Amount:	\$44,928.00
<b>Total Rebate Amount:</b>	<b>\$77,865.00</b>

The information contained herein is correct as at 20 Nov 2018

OK

Note: This document has not been finalised.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 20 Nov 2018

### Preliminary Advice

Vehicle No	: SLH7870A	Accident Date	: 16/11/2018
Make	: AUDI Q5	Policy No.	:
Assignment Date	: 20/11/2018	Excess	: S\$0.00
Date of Inspection	: 19/11/2018	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	32,924.00
Revised Amount	:S\$	20,868.00
Check Items (Estimated)	:S\$	2,743.00
Total	:S\$	23,611.00
Lump Sum Repair	:S\$	

### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	143,000.00
COE / PARF Rebate	:S\$	77,865.00
Salvage Value	:S\$	
Margin for Repair	:S\$	65,135.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Monday, 26 November 2018 2:14 PM  
**To:** Claims; Shiau Chan (LKKAuto); assignments; SUR  
**Subject:** RE: OD CLAIMS FOR SLH 7870 A (VEH IN)

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLH 7870A (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, 23 November 2018 3:12 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIMS FOR SLH 7870 A (VEH IN)

Dear Shiau Chan ,

Please find the attached undertaking form and AIG interview form for your perusal.

Thank you.

Best Regards,  
George Wong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902273W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6690 0293 hp. +65 96511433

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Denise Tay (LKKAuto)

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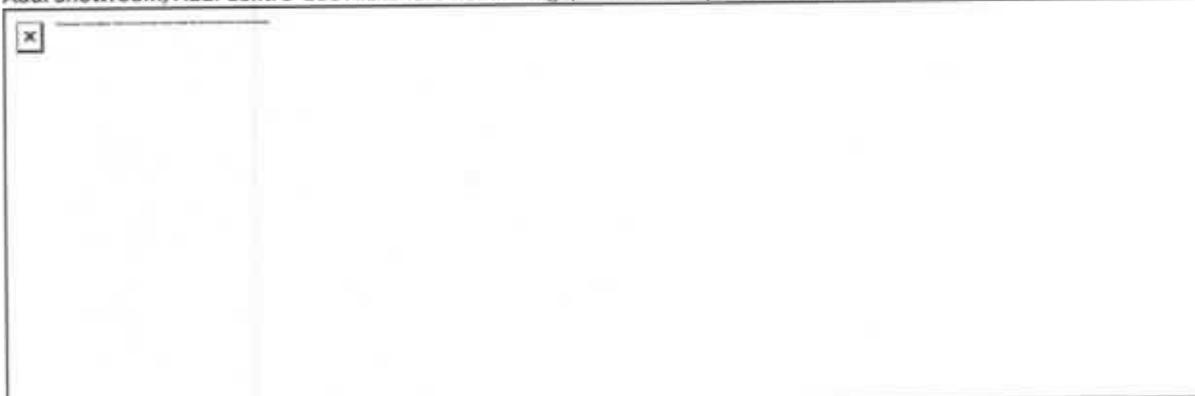
**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Tuesday, 21 May 2019 4:33 PM  
**To:** Denise Tay (LKKAuto); Adrian Ling (LKKAuto); SUR  
**Cc:** 'Boo seng yak'; jiyee.yap@premiumauto.com.sg; 'Chang Chee Sing'; 'Nora Khai'  
**Subject:** RE: FINAL REVISION - SLH7870A - OD AIG - SURVEYED 19 NOV 18

Hi Adrian / Denise,

We counter propose 14 days to repair this vehicle, kindly allow.  
Waiting for your reply.

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 189902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]  
**Sent:** Thursday, 9 May, 2019 2:33 PM  
**To:** Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** RE: FINAL REVISION - SLH7870A - OD AIG - SURVEYED 19 NOV 18

Dear Mr Boo,

confirm repair cost of \$20,261.68 @ 12 days of repairs instead of 14.

Please provide Discharge voucher and Tax Invoice for our closure.

Best Regards,

Denise Tay | Case Handler  
LKK Auto Consultants Pte Ltd

## View Received Message

This mail is associated with :

**\*SLH7870A (44766903835G)**  
OD  
Nov 16 2018 9:30AM  
[PREMIUM LEASING PTE LTD]  
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 26/11/2018 12:17 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$20868.00) - SLH7870A - Claim Handler: Dally Amri, Mimi Zarina

Approved:20868.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/11/2018 17:37
Date Of Accident	16/11/2018 09:30
Exact Location Of Accident	SOMERSET LIANG COURT APARTMENT BASEMENT CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH7870A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PREMIUM LEASING PTE LTD
Co Reg No	201009676M
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64712123

### Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	WALLIS BRONWYN LEE
Passport No/FIN	G3118047R
Date Of Birth	31/05/1975
Occupation	INDOOR
Date Of Driving Pass	07/08/2013
Driving Experience	5 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93376121
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	SOMERSET LIANG COURT APARTMENT
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PAID DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of Intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS EXITING THE BASEMENT CAR PARK VIA UPWARD, SPIRAL RAMP AT LIANG COURT CAR PARK. I SCRAPED THE PASSENGER SIDE ALONG AN UNSIGHTED, PROTRUDING COLUMN OF THE RAMP WALL.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repealate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

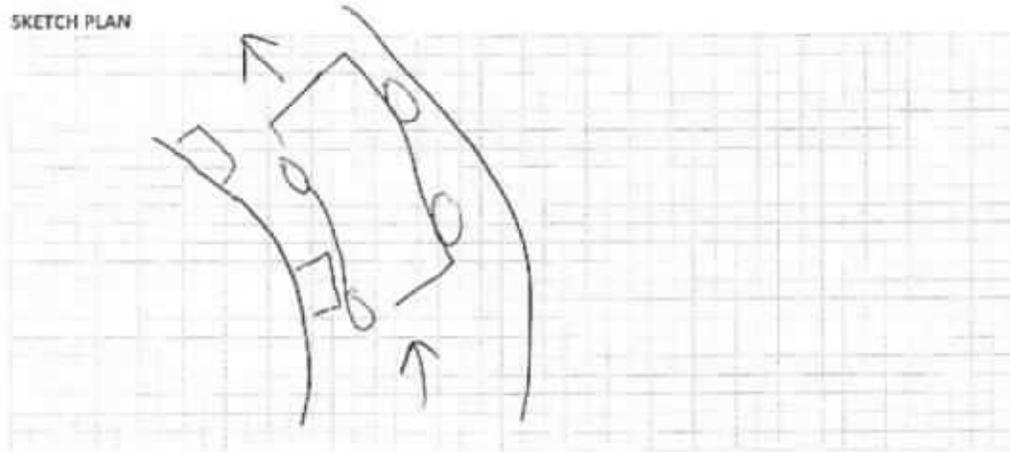
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: *ANNA SENECH, HOYE*  
MOC/IN No: *625871038*



Sketch Plan #2

SKETCH PLAN



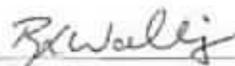
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was exiting the basement carpark via upward, spiral ramp at Liang Court Carpark. I scraped the passenger side along an unsighted, protruding column of the ramp wall.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
Policyholder's signature  
Date & Time:

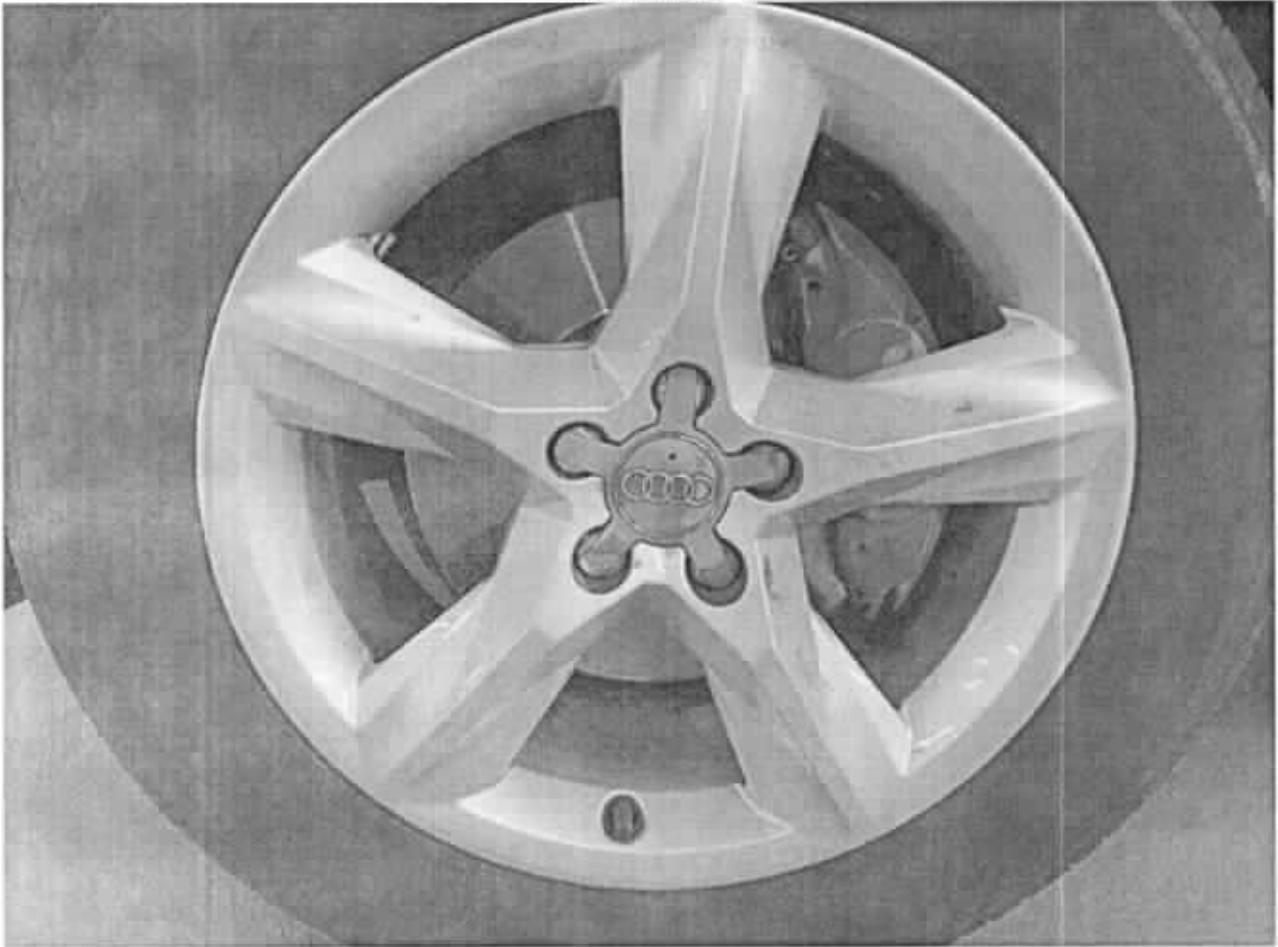
  
Driver's signature  
(If driver is not the policyholder)  
Date & Time:

  
  
Reporting Officer's Signature  
Name: *Wong Siu Shan*  
NRIC/PRN No.: *84187153*

Accident Photo



Accident Photo





HOTLINE TEL: (65) 6495-8888  
FAX: (65) 6413-3727

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1969  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MZ 400

COMPREHENSIVE COMMERCIAL MOTOR	OWN DAMAGE EXCESS	SS1,600.00	(1)
	WINDSCREEN EXCESS	SS100.00	
CERTIFICATE NO. 999994451/100786633-00000	<i>(for policies with effect from 1st November 2002)</i>		
	SUM INSURED	SS1.00	
	INSURING WITH COE/PARF	YES	
1) VEHICLE REGISTRATION NO.	SLH7870A		
2) NAME OF INSURED	Premium Leasing Pte Ltd		
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	21 Jul 2018		
4) DATE OF EXPIRY OF INSURANCE	20 Jul 2019		
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *			
Any person who is driving on the Insured's order or with their permission.			
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.			
6) LIMITATION AS TO USE *			
Use for the carriage of passengers or goods in connection with the Insured's business. Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired. The Policy does not cover: 1) Use for racing, pace-making, reliability trial or speed-testing. 2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.			
LOSS OF USE	NOT INCLUDED		
* NAMED DRIVER	N/A		
HIRE PURCHASE COMPANY	UNITED OVERSEAS BANK LTD		
* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.			

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore: 14 Sep 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.

554128-232  
PREMIUM AUTOMOBILES PTE LTD  
55 UBI ROAD 1  
ALEX CUSTOMER SERVICE CENTRE  
SINGAPORE 408689

Authorized Representative

ORIGINAL

500254

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1315/2018/GW  
Date : 19-Nov-18

**Vehicle IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : Premium Leasing Pte Ltd  
Address : 9 Lee Keng Rd  
Singapore 159090  
Telephone : (HP) 6471 2123  
Type of Claim : Own Damage Claims  
Policy No. : 999994451/100786633-00000  
Vehicle No : **SLH 7870 A**  
Model Code : Q5 2.0 TFSI qu  
Model / Year : Nov-16  
Engine No : CNC 176853  
Chassis No : WAUZZZ8R5HA04416  
Mileage : 17873KM  
Date In : 16-Nov-18  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 16-Nov-18  
Place of Accident : Somerset Liang Court Apartment Basement Car park

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax**

**Estimated Labour Charges for Accident Vehicle SLH 7870 A.**

<b>S/N</b>	<b>Nature of Jobs</b>	<b>Estimated Charges</b>
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓
2	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00 ✓
3	To renew lhs 1/4 glass to facilitate fender renewal.	S/N \$ 300.00 ✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✓
<b>SUB- TOTAL LABOUR CHARGES</b>		<b>: \$ 3,660.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLH 7870 A.

S/N	Nature of Jobs	Estimated Charges
6	To dismantle rear bumper, rear lid and lhs rear door. Cut out and weld lhs rear fender. To repair rear bumper. Renew lhs rear door and lhs wing mirror assy. Re-organize rear crash management components. Reinstall all parts removed.	\$ <del>7,000.00</del> 4400 ✓
7	To respray rear bumper, lhs rear fender, lhs rear door lhs sill panel, door entrances, roof channel, drain panel, end panelling, door cover, door handle and lhs wing mirror cover. To carry out stone treatment and joint sealer works.	\$ <del>5,700.00</del> 2500 ✓ 3300
8	To renew lhs <sup>rear</sup> front rim and carry out wheel alignment.	S/N \$ 280.00 ✓
9	To carry out diagnostic check.	S/N \$ 192.00 ✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 16,832.00</b>

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax**

**Material List for Accident Vehicle Regn No. SLH 7870 A**

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT EXTERIOR MIRROR MOUNTING -LH <i>repair</i>	\$ 1,087.00	
2	FRONT MIRROR CAP-LH <i>repair</i>	\$ 370.00	
3	FRONT TURN SIGNAL INDICATOR-LH <i>scd</i>	\$ 143.00	<del>90.00</del> 114.40
4	FRONT MIRROR GLASS-LH <i>X scd</i>	\$ 1,094.00	
5	REAR DOOR-LH <i>scd</i>	\$ 2,692.00	2153.60
6	REAR OUTER DOOR SEAL-LH <i>scd</i>	\$ 184.00	146.80
7	BONDING AGENT <i>scd</i>	\$ 43.00	34.16
8	CLEANING SOLUTION <i>scd XAN</i>	\$ 64.00	
9	REAR STONE CHIP PROTECTION FILM-LH <i>scd XAN</i>	\$ 67.00	
10	REAR DOOR ATTACHEMENT PARTS-LH <i>? XAN</i>	\$ 106.00	
11	REAR DOOR CATCH-LH <i>X scd</i>	\$ 127.00	
12	REAR DOOR CATCH COVER-LH <i>X scd</i>	\$ 14.00	
13	SEAL FOR SILL PANEL-LH <i>scd</i>	\$ 192.00	153.20 **
14	REAR DOOR SEAL INNER-LH <i>scd XAN</i>	\$ 184.00	
15	REAR DOOR HANDLE-LH <i>scd</i>	\$ 152.00	121.20
16	REAR DOOR HANDLE TRIM-LH <i>scd</i>	\$ 112.00	89.60
17	REAR DOOR CAP-LH <i>XAN</i>	\$ 35.00	
18	REAR DOOR HOUSING-LH <i>? scd X</i>	\$ 16.00	
19	REAR DOOR HANDLE SENSOR-LH <i>? X scd</i>	\$ 228.00	
20	REAR DOOR MOUNTING BAR-LH <i>X scd</i>	\$ 274.00	
<b>SUB - TOTAL SPARE PARTS</b>		<b>\$ 7,184.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Telefax**

**Material List for Accident Vehicle Regn No. SLH 7870 A**

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	REAR WINDOW SLOT SEAL WITH TRIM STRIP-LH <i>? X N</i>	\$	270.00
22	REAR SIDE WINDOW TRIM STRIPS-LH <i>X SVL</i>	\$	282.00
23	REAR WINDOW REGULATOR WITHOUT MOTOR-LH <i>? X SVL</i>	\$	267.00
24	REAR DOOR COVER-LH <i>sch /</i>	\$	359.00
25	DOUBLE SIDE ADHESIVE TAPE <i>ne /</i>	\$	53.00
26	REAR SILL TRIM STRIP-LH <i>ch /</i>	\$	123.00
27	REAR SECTIONAL PARTS - SIDE PANEL-LH <i>ne /</i>	\$	3,913.00
28	REAR SIDE WINDOW-LH <i>ne / photo?</i>	\$	446.00
29	MOLDING ROOF-LH <i>? X SVL</i>	\$	543.00
30	REAR BUMPER GUIDE SECTION-LH <i>X N</i>	\$	46.00
31	REAR ALUMINIUM RIM-LH <i>sch /</i>	\$	914.00
32	RUBBER VALVE <i>ne /</i>	4 \$	12.00
33	ACRYLIC SEALANT <i>ne /</i>	S/N \$	180.00 ✓
34	CAVITY WAX <i>ne /</i>	S/N \$	140.00 ✓
35	STONE CHIP <i>ne /</i>	S/N \$	180.00 ✓
36	METAL FILLER POWDER <i>ne /</i>	S/N \$	280.00 ✓
37	1/4 GLASS SEALANT <i>ne /</i>	S/N \$	100.00 ✓
38	SUNDRIES <i>? ne /</i>	\$	800.00
<b>TOTAL SPARE PARTS</b>		:	<b>\$ 16,092.00</b>
<b>TOTAL LABOUR</b>		:	<b>\$ 16,832.00</b>
<b>GRAND TOTAL</b>		:	<b>\$ 32,924.00</b>

287.20  
42.64  
98.40  
3130.40  
356.80  
131.20  
9.92  
80.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Rasul - Hp 90010068  
: 19/11/18 @ 1200  
: REVERT  
: 12 days  
: EXCESS : TBA  
: Resurvey by paint

## Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

LKN Auto Consulting hence notify the Repairer of the following:

- To resurvey  under spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1315/2018/GW  
Date : 19-Nov-18

**Vehicle IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian, Rasul*

*We took 14 days - ok - jb 8 Apr 19*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : Premium Leasing Pte Ltd  
Address : 9 Lee Keng Rd  
Singapore 159090  
Telephone : (HP) 6471 2123  
Type of Claim : Own Damage Claims  
Policy No. : 999994451/100786633-00000  
Vehicle No : **SLH 7870 A**  
Model Code : Q5 2.0 TFSI qu  
Model / Year : Nov-16  
Engine No : CNC 176853  
Chassis No : WAUZZZ8R5HA04416  
Mileage : 17873KM  
Date In : 16-Nov-18  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 16-Nov-18  
Place of Accident : Somerset Liang Court Apartment Basement Car park

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLH 7870 A.

<u>S/N</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	\$ 280.00
2	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages	S/N	\$ 280.00	\$ 280.00
3	To renew lhs 1/4 glass to facilitate fender renewal.	S/N	\$ 300.00	\$ 300.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	\$ 1,400.00
<b>SUB- TOTAL LABOUR CHARGES</b>		:	<b>\$ 3,660.00</b>	<b>\$ 3,660.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLH 7870 A.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Commendation
			\$ 3,660.00
			c/f
	To dismantle rear bumper, rear lid and lhs rear door. Cut out and weld lhs rear fender. To repair rear bumper.		
6	Renew lhs rear door and lhs wing mirror assy. Re-organize rear crash management components. Reinstall all parts removed.	\$ 7,000.00	\$ 4,400.00
	To respray rear bumper, lhs rear fender, lhs rear door lhs sill panel, door entrances, roof channel, drain		
7	panel, end panelling, door cover, door handle and lhs wing mirror cover. To carry out stone treatment and joint sealer works. <i>(Surveyor underpaid)(Pls refer Adrian)</i>	\$ 5,700.00	\$ 3,300.00
8	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
9	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
	<b>TOTAL LABOUR CHARGES</b>	<b>: \$ 16,832.00</b>	<b>\$ 11,832.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLH 7870 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT EXTERIOR MIRROR MOUNTING -LH	\$ 1,087.00	
2	FRONT MIRROR CAP-LH	\$ 370.00	
3	FRONT TURN SIGNAL INDICATOR-LH	\$ 143.00	\$ 114.40
4	FRONT MIRROR GLASS-LH	\$ 1,094.00	
5	REAR DOOR-LH	\$ 2,692.00	\$ 2,153.60
6	REAR OUTER DOOR SEAL-LH	\$ 184.00	\$ 146.80
7	BONDING AGENT	\$ 43.00	\$ 34.16
8	CLEANING SOLUTION	\$ 64.00	
9	REAR STONE CHIP PROTECTION FILM-LH	\$ 67.00	
10	REAR DOOR ATTACHEMENT PARTS-LH	\$ 106.00	
11	REAR DOOR CATCH-LH	\$ 127.00	
12	REAR DOOR CATCH COVER-LH	\$ 14.00	
13	SEAL FOR SILL PANEL-LH	\$ 192.00	\$ 153.20
14	REAR DOOR SEAL INNER-LH	\$ 184.00	
15	REAR DOOR HANDLE-LH	\$ 152.00	\$ 121.20
16	REAR DOOR HANDLE TRIM-LH	\$ 112.00	\$ 89.60
17	REAR DOOR CAP-LH	\$ 35.00	
18	REAR DOOR HOUSING-LH	\$ 16.00	
19	REAR DOOR HANDLE SENSOR- LH	\$ 228.00	
20	REAR DOOR MOUNTING BAR-LH	\$ 274.00	
<b>SUB - TOTAL SPARE PARTS</b>		<b>\$ 7,184.00</b>	<b>\$ 2,812.96</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLH 7870 A

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
				\$ 2,812.96
21	REAR WINDOW SLOT SEAL WITH TRIM STRIP-LH		\$ 270.00	
22	REAR SIDE WINDOW TRIM STRIPS-LH		\$ 282.00	
23	REAR WINDOW REGULATOR WITHOUT MOTOR-LH		\$ 267.00	
24	REAR DOOR COVER-LH		\$ 359.00	\$ 287.20
25	DOUBLE SIDE ADHESIVE TAPE		\$ 53.00	\$ 42.64
26	REAR SILL TRIM STRIP-LH		\$ 123.00	\$ 98.40
27	REAR SECTIONAL PARTS - SIDE PANEL-LH		\$ 3,913.00	\$ 3,130.40
28	REAR SIDE WINDOW -LH		\$ 446.00	\$ 356.80
29	MOLDING ROOF-LH		\$ 543.00	
30	REAR BUMPER GUIDE SECTION-LH		\$ 46.00	
31	REAR ALUMINIUM RIM-LH		\$ 914.00	\$ 731.20
32	RUBBER VALVE	4	\$ 12.00	\$ 9.92
33	ACRYLIC SEALANT	S/N	\$ 180.00	\$ 180.00
34	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
35	STONE CHIP	S/N	\$ 180.00	\$ 180.00
36	METAL FILLER POWDER	S/N	\$ 280.00	\$ 280.00
37	1/4 GLASS SEALANT	S/N	\$ 100.00	\$ 100.00
38	SUNDRIES		\$ 800.00	\$ 80.16
<b>TOTAL SPARE PARTS</b>			<b>\$ 16,092.00</b>	<b>\$ 8,429.68</b>
<b>TOTAL LABOUR</b>			<b>\$ 16,832.00</b>	<b>\$ 11,832.00</b>
<b>GRAND TOTAL</b>			<b>\$ 32,924.00</b>	<b>\$ 20,261.68</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLH 7870 A**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1315/2019/MAS

31 May 2019

Dear Sir,

**RE: INSURANCE CLAIM FOR SLH 7870 A, Audi Q5 2.0 TFSI Qu**

With reference to the above-mentioned vehicle, no. **SLH 7870 A**, claimant, **Premium Leasing Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85013810 – S\$19,968.00
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLH 7870 A

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119908  
Main Telephone: 6396 2222  
Main Telefax: 6471 2733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 119908  
Telephone: 6396 2222  
Telefax: 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408722  
Telephone: 6396 2222

Customer Service  
Service Appointment: 6346 2222  
6828 1233  
Your Breakdown Service  
customer.care@premiumauto.com.sg

**INSURANCE TAX INVOICE**  
Company Reg. No: 199902271W  
GST Reg. No. 199902271W

Page 1 15:03

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013810 Date : 27/05/2019 Order : SLH7870A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLH7870A (V 31774)	Regn Date: 18/11/2016	Mileage: 17875	WIP No.: 32659
Model: Q5 2.0 TFSI quattro (180 bhp)	Chassis: WAUZZZ8R5H044616	Engine: DNC 176853	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee ( 33 )			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	300.00	1.00	300.00
S	BODYWORK	M: TO DISLUDGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST,	1400.00	1.00	1,400.00
				Sub-Total	
				7% GST	
				Grand Total	



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159908  
Main Telephone: 6388 2222  
Main Telefax: 6471 2733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159908  
Telephone: 6388 2222  
Facsimile: 6475 1023

UBI Service Centre  
55 Ubi Road 1  
Singapore 408711

Customer Service  
Service Appointment  
Breakdown Service  
Email: customer.care@premiumauto.com.sg

6388 2222  
9628 1233

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 2 15:03

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013810 Date : 27/05/2019 Order : SLH7870A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLH7870A (V 31774) Regn Date: 18/11/2016 Mileage: 17875 WIP No.: 32659

Model: Q5 2.0 TFSI quattro (180 bhp) Chassis: WAUZZZ8R5HA044616 Engine: CNC 176853 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS, DISLodge ROOF LINER AND DISENGAGE CURTAIN AIRBAG M:	4400.00	1.00	4,400.00
S	BODYWORK	TO DISMANTLE REAR BUMPER, REAR LID AND LHS REAR DOOR, CUT OUT AND WELD LHS REAR FENDER, TO REPAIR REAR BUMPER, RENEW LHS REAR DOOR AND LHS WING MIRROR ASSY, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED M:	3300.00	1.00	3,300.00
S	BODYWORK	TO RESPRAY REAR BUMPER, LHS REAR FENDER, LHS REAR DOOR, LHS SILL PANEL, ROOF CHANNEL, END PANELLING, DOOR COVER, DOOR HANDLE AND LHS WING MIRROR COVER, TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK M:	280.00	1.00	280.00
				Sub-Total	
				7% GST	
				Grand Total	



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119088  
Main Telephone: 6384 2222  
Main Telefax: 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 119088  
Telephone: 6384 2222  
Telefax: 6471 3733

Ubi Service Centre  
55 Ubi Road 1

Customer Service  
Senior Appointment  
Senior Breakdown Service  
(Email)

6384 2222  
6471 3733  
customer.care@premiumaudi.com.sg

## INS TAX INVOICE

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 3 15:03

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013010 Date : 27/05/2019 Order : SLH7870A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLH7870A (V 31774) Regn Date: 18/11/2016 Mileage: 17875 WIP No.: 32659

Model: Q5 2.0 TFSI quattro (180 bhp) Chassis: WAUZZZ8R5HA044616 Engine: CNC 176853 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT, CAVITY WAX, STONE CHIP, METAL FILLER POWDER AND 1/4 GLASS SEALANT	880.00	1.00	880.00
X	ABR0601025CG	(A) (GER) RIM 18" V29	1.00	914.00	731.20
X	ABR0009837	SUBPART	1.00	3913.00	3,130.40
X	ABR0045299T NVB	(A) (SK) SIDE WINDO	1.00	446.00	356.80
X	ABR0033051B	DOOR	1.00	2692.00	2,153.60
X	A4L0949101A	TURN SIGNAL	1.00	143.00	114.40
X	ABK0037199	CLIP	10.00	0.70	5.60
X	A6X0027951B	PLUG	2.00	2.50	4.00
X	ABR0039901C	FOIL	1.00	70.60	56.48
X	ABR0053375A 01C	(A) (GER) SCUFF PLAT	1.00	123.00	98.40
X	ABR0039119F	SEAL	1.00	191.50	153.20
X	ABR0027771	(V) (Ger) FOIL (07/12/1	2.00	3.90	6.24
X	ABR0037239 22Z	TRIM	1.00	112.00	89.60
Sub-Total					
7% GST					
Grand Total					



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6396 2223  
Main Telefax: 6471 3783

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone: 6396 2223  
Telefax: 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408713

Customer Service  
Service Appointment  
Singapore 159938

6396 2223  
6528 1233

## INSURANCE TAX INVOICE

Company Reg. No. 198902271W

GST Reg. No. 199902271W

customer.care@premiumauto.com.sg

Page 4 15:03

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013810 Date : 27/05/2019 Order : SLH7870A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLH7870A (V 31774) Regn Date: 18/11/2016 Mileage: 17875 WIP No.: 32659

Model: G5 2.0 TFSI quattro (180 bhp) Chassis: WAUZZZ8R5HA044616 Engine: DMC 176853 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee ( 33 )

		Details		Qty	Unit Price	Amount
X	A8R0837207 GRU	(A) (SK) HANDLE	Less 020%	1.00	151.50	121.20
X	A8R0839911L	SEAL LH	Less 020%	1.00	183.50	146.80
X	A311601361	RUBBER VAL	Less 020%	4.00	3.10	9.92
X	AD 355205A2	BONAGENT	Less 020%	1.00	42.70	34.16
X	AD 438515A1	ADHERSIVE TAPE	Less 020%	1.00	53.30	42.64
X	AN 90648102	NUT	Less 020%	2.00	4.90	7.84
X	A8R0853969L GRU	(A) (SK) COVER	Less 020%	1.00	359.00	287.20

Parts 7,545.68  
Labour 0.00  
Sublet 12,712.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 18,661.68

7% GST 1,306.32

Grand Total 19,968.00



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLH7870A**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1315/2019/TF  
19 March 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

1

total pages

**Make & Model** : Audi Q5 2.0 TFSI quattro  
**Vehicle Chassis No.** : WAUZZZ8R5HA044616  
**Vehicle Regn No.** : **SLH7870A**  
**Vehicle Mileage** : 17875 KM  
**Vehicle Owner** : Premium Leasing Pte Ltd  
**Certificate No** : 999994451/100786633  
**Own Damage Excess** : \$1,712.00 (Inclusive 7% GST)  
**Accident Date** : 16 November 2018  
**Place** : Somerset Liang Court Basement carpark  
**Repair Cost** : \$ 19,968.00  
**WIP No.** : 32659  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.



**Owner / Insured Signature** : \_\_\_\_\_  
**Time** : \_\_\_\_\_  
**Date** : \_\_\_\_\_ 16/3/19



### CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1988  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MZ 400

COMPREHENSIVE COMMERCIAL MOTOR	OWN DAMAGE EXCESS	SS1,600.00 (1)
	WINDSCREEN EXCESS	SS100.00
CERTIFICATE NO. 999994451/100786633-00000	<small>(for policies with effect from 1st November 2002)</small>	
	SUM INSURED	SS1.00
	INSURING WITH COE/PARF	YES
1) VEHICLE REGISTRATION NO.	SLH7870A	
2) NAME OF INSURED	Premium Leasing Pte Ltd	
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	21 Jul 2018	
4) DATE OF EXPIRY OF INSURANCE	20 Jul 2019	
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *		
Any person who is driving on the Insured's order or with their permission.		
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle		
6) LIMITATION AS TO USE *		
Use for the carriage of passengers or goods in connection with the insured's business Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired. The Policy does not cover 1) Use for racing, pace-making, reliability trial or speed-testing. 2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.		
LOSS OF USE	NOT INCLUDED	
* NAMED DRIVER	N/A	
HIRE PURCHASE COMPANY	UNITED OVERSEAS BANK LTD	
<small>* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</small>		

I/ We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 14 Sep 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.

804128-222  
PREMIUM AUTOMOBILES PTE LTD  
55 UBI ROAD 1  
AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 406699

Authorised Representative

ORIGINAL

59005K

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Nov 2018 15:33		20 Nov 2018 15:14 <a href="#">Edit Adj Rpt</a>	<b>S\$20,261.68</b> <a href="#">Edit Estimates</a>	<b>S\$20,261.68</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>PREMIUM LEASING PTE LTD</b> , Co. Reg. No.: 201009676M								
Vehicle Reg. No.:	<b>SLH7870A</b>	Date of Loss:	16/11/2018 09:00 - :59 [23 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 4476690383SG</b>	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Dally Amri, Mimi Zarina</b> ] MimiZarina.DallyAmri@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 29/11/2018]								
Driver/Custodian:	WALLIS BRONWYN LEE (43 / Female), NRIC: G3118047R, Tel: +6593376121 Email: NOEMAIL								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (26/11/2018): <b>Alert - Adj Mandate Approved (S\$20868.00) - SLH7870A - Claim Handler: Dally Amri...</b></li> <li>AIG_SG (26/11/2018): <b>SLH7870A / OD / 16/11/2018 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SLH7870A (4476690383SG)  
OD  
Nov 16 2018 9:30AM  
[PREMIUM LEASING PTE LTD]  
Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			View	View in Browser
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/11/18 16:40	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	20/11/18 15:29	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
3	20/11/18 15:29	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
4	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
5	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
6	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
7	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
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9	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
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11	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
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13	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
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15	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
16	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
17	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
18	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
19	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
20	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
21	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
22	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
23	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
24	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
25	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
26	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
27	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
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29	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
30	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
31	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
32	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
33	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
34	20/11/18 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
35	20/11/18 15:29	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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36	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
37	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
38	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
39	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
40	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
41	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
42	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
43	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
44	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
45	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
46	20/11/18 15:29	General View		<input checked="" type="checkbox"/>
47	07/06/19 13:50	Reinspection Photo		<input checked="" type="checkbox"/>
48	07/06/19 13:50	Reinspection Photo		<input checked="" type="checkbox"/>
49	07/06/19 13:50	Reinspection Photo		<input checked="" type="checkbox"/>
50	07/06/19 13:50	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/11/18 15:30	Singapore Accident Statement		<input type="checkbox"/>
2	20/11/18 15:30	Certificate of Insurance		<input type="checkbox"/>
3	20/11/18 15:30	ESTIMATE		<input type="checkbox"/>
4	21/11/18 15:32	BACK DRIVING LICENSE		<input checked="" type="checkbox"/>
5	21/11/18 15:32	FOREIGN Driving License		<input checked="" type="checkbox"/>
6	21/11/18 15:32	FRONT DRIVING LICENSE		<input checked="" type="checkbox"/>
7	23/11/18 15:20	UNDERTAKING AND INTERVIEW FORM		<input type="checkbox"/>
8	26/06/19 17:25	Workshop Invoice		<input type="checkbox"/>
9	26/06/19 17:25	Discharge Voucher		<input type="checkbox"/>

### Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/11/18 17:54	Accident Statement		<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/11/18 17:52	Accident Photo		<input checked="" type="checkbox"/>
2	16/11/18 17:52	Accident Photo		<input checked="" type="checkbox"/>
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6	16/11/18 17:52	Accident Photo		<input checked="" type="checkbox"/>
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14	16/11/18 17:54	Accident Photo		<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/11/18 17:45	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	16/11/18 17:45	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG18020966/R1TB2

**Date:** 26/06/2019

#### REFERENCE

Insured/Claimant: PREMIUM LEASING PTE LTD  
Date of Loss: 16/11/2018

Policy No:  
Nature of Claim: OD Claim No: 4476690383SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SLH7870A</b>	Engine No:	CNC176853
Make & Model:	AUDI Q5, 2.0 TFSI Quattro (A)	Chassis No:	WAUZZZ8R5HA044616
Reg. Date:	18/11/2016 (Man. Year: 2016)	Odometer:	17873 km
Colour:	Blue		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$143,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	235/60 R18	Rear Tyre Size:	235/60 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,092.00	8,429.68	7,662.32	47.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,832.00	11,832.00	5,000.00	29.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>32,924.00</b>	<b>20,261.68</b>	<b>12,662.32</b>	<b>38.46</b>
<b>- Excess (S\$)</b>	<b>1,600.00</b>	<b>1,600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>31,324.00</b>	<b>18,661.68</b>	<b>12,662.32</b>	<b>40.42</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,192.68</b>	<b>1,306.32</b>	<b>886.36</b>	<b>40.42</b>
<b>Nett Amount (S\$)</b>	<b>33,516.68</b>	<b>19,968.00</b>	<b>13,548.68</b>	<b>40.42</b>

#### INSPECTION

Date of Assignment:	20/11/2018		
Date Inspected:	19/11/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	14.0 days		

**Adjuster:** MOHD RASUL

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT EXTERIOR MIRROR MOUNTING - LH	Repair	1,087.00 FS	*- FS
2	1		*FRONT MIRROR CAP - LH	Repair	370.00 FS	*- FS
3	1		*FRONT TURN SIGNAL INDICATOR - LH	Scratched	143.00 FS	*114.40 FS
4	1		*FRONT MIRROR GLASS - LH	Serviceable	1,094.00 FS	*- FS
5	1		*REAR DOOR - LH	Bent	2,692.00 FS	*2,153.60 FS
6	1		*REAR OUTER DOOR SEAL - LH	Necessary	184.00 FS	*146.80 FS
7	1		*BONDING AGENT	Necessary	43.00 FS	*34.16 FS
8	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
9	1		*REAR STONE CHIP PROTECTION FILM - LH	Not Necessary	67.00 FS	*- FS
10	1		*REAR DOOR ATTACHMENT PARTS - LH	Not Necessary	106.00 FS	*- FS
11	1		*REAR DOOR CATCH - LH	Serviceable	127.00 FS	*- FS
12	1		*REAR DOOR CATCH COVER - LH	Serviceable	14.00 FS	*- FS
13	1		*SEAL FOR SILL PANEL - LH	Necessary	192.00 FS	*153.20 FS
14	1		*REAR DOOR SEAL INNER - LH	Not Necessary	184.00 FS	*- FS
15	1		*REAR DOOR HANDLE - LH	Scratched	152.00 FS	*121.20 FS
16	1		*REAR DOOR HANDLE TRIM - LH	Scratched	112.00 FS	*89.60 FS
17	1		*REAR DOOR CAP - LH	Not Necessary	35.00 FS	*- FS
18	1		*REAR DOOR HOUSING - LH	Serviceable	16.00 FS	*- FS
19	1		*REAR DOOR HANDLE SENSOR - LH	Serviceable	228.00 FS	*- FS
20	1		*REAR DOOR MOUNTING BAR - LH	Serviceable	274.00 FS	*- FS
21	1		*REAR WINDOW SLOT SEAL WITH TRIM STRIP - LH	Not Necessary	270.00 FS	*- FS
22	1		*REAR SIDE WINDOW TRIM STRIPS - LH	Serviceable	282.00 FS	*- FS
23	1		*REAR WINDOW REGULATOR WITHOUT MOTOR - LH	Serviceable	267.00 FS	*- FS
24	1		*REAR DOOR COVER - LH	Scratched	359.00 FS	*287.20 FS
25	1		*DOUBLE SIDE ADHESIVE TAPE	Necessary	53.00 FS	*42.64 FS
26	1		*REAR SILL TRIM STRIP - LH	Cracked	123.00 FS	*98.40 FS
27	1		*REAR SECTIONAL PARTS - SIDE PANEL - LH	Buckled	3,913.00 FS	*3,130.40 FS
28	1		*REAR SIDE WINDOW - LH	Necessary	446.00 FS	*356.80 FS
29	1		*MOLDING ROOF - LH	Serviceable	543.00 FS	*- FS
30	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	46.00 FS	*- FS
31	1		*REAR ALUMINIUM RIM - LH	Scratched	914.00 FS	*731.20 FS
32	4		*RUBBER VALVE	Necessary	12.00 FS	*9.92 FS
33	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
34	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
35	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
36	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
37	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
38	1		*SUNDRIES	Necessary	800.00 FS	*80.16 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>16,092.00</b>	<b>8,429.68</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	New	280.00	280.00
2	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	New	280.00	280.00
3	TO RENEW LHS 1/4 GLASS TO FACILITATE FOR FENDER RENEWAL.	New	300.00	300.00
4	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEATS, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLodge ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC.	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER, REAR LID AND LHS REAR DOOR. CUT OUT AND WELD LHS REAR FENDER. TO REPAIR REAR BUMPER. RENEW LHS REAR DOOR AND LHS WING MIRROR ASSY. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	7,000.00	4,400.00
7	O RESPRAY REAR BUMPER, LHS REAR FENDER, LHS REAR DOOR, LHS SILL PANELLNG, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL, END PANELLING, DOOR COVER, DOOR HANDLE AND LHS WING MIRROR COVER. TO CARRY OUT STONE TREATMENT AND JOINT SEALER WORKS..	New	5,700.00	3,300.00
8	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>16,832.00</b>	<b>11,832.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >