

INE CASE OWNER

YA

SE

CC4, ASM 180 20963, TI Ka's

LKK:

IDAC:

82786

1

Surveyor:

Taufirh

DOI:

ASSIGNMENT
10/9/19

Date / Time:

20/11/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJA 1893J

Name of Insured:

Ronald Sutardja

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

15/11/2018

Is driver the owner?

(YES NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S 8m 01329

Policy No.:

Make / Model:

Norton 10

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFW 4366B

INSRS:
WSP:
Tel:
Liability:
RMKS:

pml

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

URGENT

Date / Time

SFW 4366B, X; SJA 1893J, X

STAGE

DATE / PIC

Non-Reporting ltr (1st): 20/11/18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: -215-719 - Kharchan

After call ltr to OI: e-mail only

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20/11/18 - NO OI GIA REPORT IN YES.

24/11/18 - OI GIA report in YES.

24/11/18 10:30am - Kharchan - called OI - No answer

25/11/18 1:40pm - Kharchan - called OI/OID - No answer. Sent e-mail.

215 (182) 2:19pm - Kharchan - OI/OID called. Informed on TP claim, agreed to settle and OI/OID will be affected. If applicable OI/OID informed that TP damage is very minimal.

16/11/19 - File -> close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Cautine

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2139.24

(OI REAR END TP)

Loss of Rental (LOR):

S\$

(- days)

Loss of Use (LOU):

S\$

3w.w (\$ 1w x 3 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

2.0

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

2441.24

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2441.24

Name 1:

Performance Motors Ltd

Payee 2. (Strike if N.A.)

S\$

Name 2:

Payee 3. (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$7500

COPY SENT

Taufik

AXH

209631 TLP

ASSIGNMENT

SFW4366B

20/4, Oct

From

Date

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

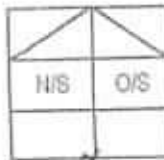
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

9102K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

gan

Veh No:

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW X3

cc 1997

Colour

white

AC: Insured / Std / NI / NA

Sp Reading

33289

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBAWJ920X 0LE00814

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/50 R18

R:

24

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

mm

Rear

6

mm

R/Bal.

R/Bal.

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

10/4/19E 1030

Survey held at

PHL

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP # 1999.29 (Red # 5495.29) 73%

Date/Time, File Post 102



: Preli. Report

: Final Report

11

Date/Time, File Post 102

12

Date/Time, File Post 102

Date/Time, File Post 102

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + 18. 24

Hours:

Value:

10/3

Arct Fee:



: Site Insp 15



: Interview 15



: Tech. Insp 15



: Material Insp 15

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449777

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64794601 (AfterSales)
64794624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

14 NOV 2018

Estimate No. : b1 49156
Date Estimated : 17/11/2018
Prepared By : Gary Poh Chai Hoon

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Lim Wan Pey
119 Jalan Jurong Kechil
#02-19

Singapore 598678

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFW4366B	LE00814	28/10/2014	X3 sDrive20	0

DESCRIPTION

To replace rear bumper and attachment include knocking

painting rear bumper

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries.

VALUE

1,700.00

1,038.00

177.00

80.00

Total Labour 1: 2,995.00

DESCRIPTION

TAILPIPE TRIM ALU LOOK
RR BUMPER CARRIER ECE
RR LH BUMPER MIDDLE MOUNTING
RR RH BUMPER MIDDLE MOUNTING
RR BUMPER LH MOUNT
RR BUMPER RH MOUNT
COVER MIDDLE BOTTOM
REAR BUMPER CLADDING (PDC/SCHWARZ)
REAR BUMPER PANEL PRIMED (XLINE/PDC)
UNDERRIDE GUARD PRIMED REAR (X LINE)
DECOUPLING RING PDC TORQUE CONVERTE
BUMPER PDC SENSOR (SCHWARZ)

QTY	PRIC	VALUE
1	124.85	124.85
1	756.50	756.50
1	137.75	137.75
1	137.75	137.75
1	192.15	192.15
1	192.15	192.15
1	70.40	70.40
1	202.25	202.25
1	1,444.70	1,444.70
1	260.00	260.00
4	5.05	20.20
4	236.85	947.40

Total Parts : 4,485.10

Performance Motors Limited

A member of the Sime Darby Group
Co Reg. No. 197401559W, GST Reg. No. M2-00300E1-K



Final Report

Estimate No. : **b1 49156**
Date Estimated : **17/11/2018**
Prepared By : **Gary Poh Chai Hoon**

- ESTIMATE REPAIR FOR -

Lim Wan Pey
1 Shelford Road
#03-02

Singapore 288533

- ACCOUNT - 238

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFW4366B	WBAWY920X0LE00	28/10/2014	X3 sDrive20	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	238 DISC. %	NETT
To make good rear bumper and replace rear bumper cladding, To remove and install body parts in order to carry out painting job.	850.00	10	765.00 ✓
To respray rear bumper	934.00	10	840.60 ✓
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	10	135.00 ✓
Sundries.	40.00	0	40.00 ✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# REAR BUMPER CLADDING (PDC/SCHWARZ)		1.00		205.11 ✓
# EXPANDING RIVET BLACK		10.00		13.58 ✓
#				
#				

SUPPLEMENTARY ITEMS

Total Labour :	1,780.60
Total Parts :	218.69
Total Repair Costs less Excess:	1,999.29
GST @7%:	139.95
Grand Total :	2,139.24

OD	GO PARTY	DIT
FAX TO FAX NO	26/11/19	3
FAX TO FAX NO		
TEL		
PL		

LOSS OF USE = \$100 X3 DAYS
GIA SEARCH FEE - \$2.00

Hsiao Tong (LKKAUTO)

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>
Sent: Thursday, 26 September 2019 4:24 PM
To: Taufikh (LKKAUTO)
Cc: Vic (LKKAUTO)
Subject: DIRECT SETTLEMENT FINAL REPORT - SFW4366B
Attachments: SKM_C45819092614151.pdf

Dear Taufikh

For your perusal :

Labour	\$1780.60
Parts	\$ 218.69
Total	\$1999.29

Owner is claiming LOSS OF USE = \$100 X 3 DAYS.
 GIA SEARCH FEE - \$2.00

Note : 3 working days.

Please reply me directly.

Best Regards

Sharon Heng
Performance Motors Ltd
Body & Paint
DID : 63190123
Fax : 64743229

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-----Original Message-----

From: service.pml@simedarby.com.sg [mailto:service.pml@simedarby.com.sg]
Sent: Thursday, 26 September, 2019 2:16 PM
To: Sharon Heng L K
Subject: Message from KM_C458



<TP - Mandate IA> - S8M013L9 [ACCIDENT INVOLVING SJA 1893J(OI) & SFW 4366B(TP) ON 15/11/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,441.24(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 27-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27/9/2019

Survey Details:

Date of loss	15-Nov-18
Date of appointment	20-Nov-18
Date of survey	10-Sep-19
Location of survey	PERFORMANCE MOTORS LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SFW4366B
Make and Model	B.M.W. X3 SDRIVE 20I LED SR NAV
Date of registration	28-Oct-14
Parf Rebate	
Market Value	\$ 102,000.00
Parf Rebate	\$ 79,622.00
Nett Loss	\$ 22,378.00

Repair details:

Initial Estimate	\$ 7,481.10
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 205.11
Check items (estimate)	NIL
Labour	\$ 1,780.60
Supplementary	\$ 13.58
Total	\$ 1,999.29
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Remarks:

100% B27.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$	2,139.24
Loss of use	\$	300.00 (3days x \$100.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees	\$	2.00
Others		NIL
Proposed Total	\$	2,441.24

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 27 September 2019 3:38 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 82786, vehicle number SFW43668

27/9/19 1:55 PM *** Please proceed - ANG Yvonne

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Friday, 27 September, 2019 1:56 PM
To: admin-d@lkkauto.com
Subject: New message for service request 82786, vehicle number SFW43668

AXA Insurance has sent you a message for claim number S8M013L9.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 ■ Road Transport Act, 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO.	: VPA/P1675498	Account No. : 11615
Coverage	: Comprehensive	
Sum Insured	: Market Value At The Time Of Loss	
Name of Policy Holder	: LIM WAN PEY	
Vehicle Registration No.	: SFW4366B	
Period of Insurance	: From 28/10/2018 To 27/10/2019 (Both Dates Inclusive)	

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

- (a) The Policyholder
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner
- (b) Any other person who is driving on the Policyholder's order or with his permission
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess : SGD 600.00

An Additional Excess is applicable as follows:

S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.

S\$5,000.00 for Undeclared Young and Inexperienced Driver.

(Please refer to your policy on the terms & conditions)

* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOTCAS2 on 04/10/2018

IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189)).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.



Service Request Details

Claim

S8M013L9

Reference

None 

Loss Date

November 15, 2018

Request Date

November 20, 2018

Due Date

November 27, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

20-11-2018 @ 949am
Caroline veh not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SFW4366B

Make

TPVD BMW

Model

X3

Service Address

...

Primary Contact/Insured

RONALD SUTARDJA

6 LINCOLN ROAD, #03-11, 308345, Singapore

MOTOR.OPERATIONS@GNM.COM.SG

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From: PBSP <pml-pbsp@sime-darby.com.sg>
Sent: Monday, 19 November, 2018 6:28 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018
Attachments: SFW4366B.pdf; SKM_558e18111918150.pdf

Categories: Namrata

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 November, 2018

RONALD SUTARDJA
6 LINCOLN ROAD
#03-11
SINGAPORE 308345

Dear Sir,

OUR REF : CC4/ASM18020963/ha3 // S8M013L9
YOUR REF : SJA 1893J
ACCIDENT INVOLVING SJA 1893J AND SFW 4366B ON 15/11/2018 ALONG/AT
NEWTON ROAD (NEAR NEWTON CIRCUS)

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



(M Sino Tan)

AXA Insurance Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref

Our Ref

Date

Subject

10 October 2019

ACCIDENT INVOLVING VEHICLES SFW4366B & SJA1893J ON 15.11.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	: S\$ 2139.24
Loss of use	: S\$ 300.00 (S\$100.00 x 3 days)
GIA search fee	: S\$ 2.00
Total	: S\$ 2441.24

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel AfterSales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 2 May 2019 1:39 PM
To: SANTOSGRACE123@GMAIL.COM
Subject: ACCIDENT INVOLVING SJA1893J AND SFW4366B ALONG NEWTON ROAD ON 15/11/2018

MR. RONALD SUTARDJA
6 LINCOLN ROAD
#03-011
SINGAPORE 308345

Dear Sir,

OUR REF : CC4/ASM18020963/ha3
YOUR REF : SJA1893J [Driver: GRACE NATALIA SUKAMTO]
ACCIDENT INVOLVING SJA1893J AND SFW4366B ALONG NEWTON ROAD ON 15/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s PERFORMANCE MOTORS LTD acting on behalf of the owner of SFW4366B against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SFW4366B. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre.**
The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SFW 4366B & SJA 1693J ON 15/11/16.

I, Lim Wan Pey owner of Vehicle Registration No. SFW 4366B
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name : _____ (Date)

NRIC No.:

In the presence of:



Name : _____ (Date)

NRIC No.:



redefining / insurance

SFW 4366 B

CLAIM REF : S8M013L9
INSURED : Ronald Sutardja

DISCHARGE VOUCHER

We/I [Lim Wan Pey], NRIC NO. S76 T3419D hereby agree to accept the sum of dollars [Two Thousand Four Hundred Forty One & Cent Twenty Four Only] (S\$ 2441.24) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [STA 1893 J] as a result of an accident along [Newton Road (Near Newton Circus)] on [15/11/18] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SFW 4366 B]

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [STA 1893 J] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [STA 1893 J].

Dated this 16th day of Oct 2017 19

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : _____

Occupation/ Business : _____

Address : _____

Telephone No. : _____

Witness's Name : _____

Witness's Signature : _____

Witness's NRIC No. : _____



103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747775288, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/330 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**SERVICE TAX INVOICE**

Repair Order No. : B1 1394974	Page No. : 1 of 2
Date IN : 10/09/2019	Invoice Number : 2159175 / WSB
Motor Claim Advisor: Gary Poh Chai Hoon	Invoice Date : 08/10/2019
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Ms Lim Wan Pey
1 Shelford Road
#03-02

Singapore 288533

- INVOICE TO - 238

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN. NO. SFW4366B	CHASSIS NO. WBAWY920X0LE00814	REGN. DATE 28/10/2014	MODEL X3 SDRIVE20	MILEAGE 33289
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- - - - LABOUR 1 - - - -

To make good rear bumper and replace rear bumper cladding.

To remove and install body parts in order to carry out painting job.

To respray rear bumper.

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 15.11.2018. 3RD PARTY CAR : SJA1893J.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO CONSULTANTS PTE LTD ON 10.9.2019 AT 10.30 AM. AUTHORISED REPAIR BY MR VIC ALPEH FROM LKK ON 28.12.2018 VIA E-MAIL.

PROPOSE LOSS OF USE = \$100X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Retail**Price DISC%****NETT**

850.00 10.00 765.00

934.00 10.00 840.60

150.00 10.00 135.00

40.00 0.00 40.00

0.00 0.00 0.00

0.00 0.00 0.00

0.00 0.00 0.00

Total Labour 1: 1,780.60**- - - - PARTS - - - -**

REAR BUMPER CLADDING (PDC/SCHWARZ)

EXPANDING RIVET BLACK

Retail**Qty Price DISC%****NETT**

1 211.45 3.00 205.11

10 1.40 3.00 13.58

Total Parts : 218.69

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770260, Kampong Arang Road
East Coast Centre
Singapore 438160
Tel. 63190888 (AfterSales)
Fax. 63449777315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190538 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**SERVICE TAX INVOICE**

Repair Order No. : B1 1394974	Page No. : 2 of 2
Date IN : 10/09/2019	Invoice Number : 2159175 / WSB
Motor Claim Advisor: Gary Poh Chai Hoon	Invoice Date : 08/10/2019
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

Labour Charges :	1,740.60	Total Labour & Parts Charges :	S\$ 1,999.29
Parts Charges :	218.69	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	40.00	Invoice Total Amount Exclude GST :	S\$ 1,999.29
		GST @ 7% :	S\$ 139.95
		Invoice Total Amount Include GST :	S\$ 2,139.24

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 2,139.24**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-178383

Date of Request: 17/11/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 17/11/2018
Enquiry By Caroline Tan Shirui
TP Vehicle No. SJA1893J
Accident Date 15/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJA1893J	AXA Insurance Pte Ltd	22/01/2018-21/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-178383

Date of Request: 17/11/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 17/11/2018
Enquiry By Caroline Tan Shirui
TP Vehicle No. SJA1893J
Accident Date 15/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJA 1893J (Insd veh)	Model:	B.M.W. X3
	SFW 4366B (TP veh)		
Date of Accident:	15/11/2018		

Global Sum Settlement	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	\$	8,022.37
Final Repair Cost	\$	2,139.24
Loss of Use	\$	300.00
Rental (if any)	\$	3days at \$100.00 per day
LTA / GIA Search Fee	\$	2.00
Others:	\$	0.00

Final Settlement Sum	\$	2,441.24
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)		
A) For Non GIA Registered Workshop: Agreed Liability _____(%)		
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No- BOLA Scenario No: _____		
BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	PERFORMANCE MOTORS LIMITED	\$ 2,441.24

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

17/10/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18020963/T1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:YVONNE ANG

Date : 17-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJA 1893J	Veh. Inspected	SFW 4386B
Policy No.	GA324656	Coverage (\$)	0.00
Claim No.	S8M013L9	Excess (\$)	0.00
Assign From		Assign Date	20/11/2018

2. Vehicle Particulars & Condition

Make & Model	B.M.W. X3	c.c	1997
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WBAWY920X0LE00814	Colour	WHITE
Odometer	33289	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/50 R18	PIRELLI	6 mm
L/H Front Tyre	245/50 R18	PIRELLI	6 mm
R/H Rear Tyre	245/50 R18	PIRELLI	6 mm
L/H Rear Tyre	245/50 R18	PIRELLI	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	15/11/2018	Inspection Date	10/09/2019
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

5a. RemarksA)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFW 4366B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	80.00	40.00
1	TAILPIPE TRIM ALU LOCK (SN) (CONSISTENT)	NOT NECESSARY	124.85	-
1	RR BUMPER CARRIER ECE (SN) (CONSISTENT)	NOT NECESSARY	756.50	-
1	RR LH BUMPER MIDDLE MOUNTING (SN) (CONSISTENT)	NOT NECESSARY	137.75	-
1	RR RH BUMPER MIDDLE MOUNTING (SN) (CONSISTENT)	NOT NECESSARY	137.75	-
1	RR BUMPER LH MOUNT (SN) (CONSISTENT)	NOT NECESSARY	192.15	-
1	RR BUMPER RH MOUNT (SN) (CONSISTENT)	NOT NECESSARY	192.15	-
1	COVER MIDDLE BOTTOM (SN) (CONSISTENT)	NOT NECESSARY	70.40	-
1	REAR BUMPER CLADDING (PDC/SCHWARZ) (SN) (CONSISTENT)	CUT	205.11	205.11
1	REAR BUMPER PANEL PRIMED (XLINE/PDC) (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	1,444.70	-
1	UNDERRIDE GUARD PRIMED REAR (X LINE) (SN) (CONSISTENT)	NOT NECESSARY	260.00	-
4	DECOUPLING RING PDC TORQUE CONVERTE (SN) (CONSISTENT)	NOT NECESSARY	20.20	-
4	BUMPER PDC SENSOR (SCHWARZ) (SN) (CONSISTENT)	NOT NECESSARY	947.40	-
10	EXPANDING RIVET BLACK (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	13.58	13.58
			4,582.54	258.69
	LABOUR			
	TO REPLACE REAR BUMPER AND ATTACHMENT INCLUDE KNOCKING.INCLUSIVE OF THE REPAIR OF REAR BUMPER PANEL PRIMED (XLINE/PDC).		1,700.00	765.00
	PAINTNG REAR BUMPER.		1,038.00	840.60
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION .		177.00	135.00
			-	-
			-	-
			-	-
			2,915.00	1,740.60
	GRAND TOTAL		7,497.54	1,999.29

Report Ref No. CC4/ASM18020963/T1pa3q2

**RECOMMENDED COST OF REPAIRS****1,999.29**

Report Ref No. CC4/ASM18020963/T1pa3q2

MOHAMAD TAUFIKH**M.MATAI, AMSAE-A****Automotive Assessor****HO LEONG CHUAN****Automotive Assessor**

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SAM013L9
Reference	CC4/ASM1B020963/T1pa3q2
Loss Date	13 November 2018
Report Date	20 Nov 2018 9:13:55 AM
Request Date	30 May 2019
Due Date	

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Walk for Approve Invoice

Auto Invoice x2

Vehicle Information

Incident Vehicle Registration #

SFW4366B

Make

TPVD BMW

Model

X3

Service Address

...

Primary Contact/Insured

RONALD SUTARDIA
6 LINCOLN ROAD, #03-11, 308345, Singapore
MOTOR.OPERATIONS@GNM.COM.SG

Claim Handler

ANG Yvonne
6568804461
yvonne.ang@aaa.com.sg

Additional Instructions

NON-REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	17 October 2019

 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others / SUB TYPE	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019 DATE CALCULATED
 LOOI.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 CIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 LETTER TO CI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 TP-Mandate IA dtd 270919.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
 PAGE_COE_Relate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019
 LKK_Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE SCHEDULED
TP ESTIMATE - SUPP_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	September 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	11 September 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	11 September 2019
From LKK-Vic.tif	Letters and Correspondence	Investigator / Adjustor	LOH Cynthia	28 May 2019
To LKK_no updates since Nov 18.tif	Letters and Correspondence	Investigator / Adjustor	LOH Cynthia	28 May 2019
TP-GIA REPORT.PDF	Reports & Statement	GIA Report	LOH Cynthia	28 December 2018
OI-GIA.PDF	Reports & Statement	GIA Report	LOH Cynthia	28 December 2018
EMAIL FROM WORKSHOP WITH ESTIMATE & SPW43.6dB TP-GIA REPORT.mpg	Letters and Correspondence	Workshop	DHIWAR Namrata	20 November 2018
Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018