Vic (LKKAuto)

From: Vic (LKKAuto)

Tuesday, 28 May, 2019 11:21 AM Sent:

To: LOH Cynthia

Cc: Admin A; Vic (LKKAuto); Vivian Lau (LKKAuto); KKLau; Khanchna (LKK Auto) Subject: RE: TOP URGENT: S8M013L9 REQ FOR DIRECT SETTLEMENT - SFW4366B &

SJA1893J ON 15.11.2018 *** LKK REF": CC4/ASM18020963/ha3

Dear Cynthia,

We refer to your below email.

Please be informed that we are pending for TP workshop appointment to survey the claimant's vehicle.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: LOH Cynthia [mailto:cynthia.loh@axa.com.sg]

Sent: Tuesday, 28 May, 2019 11:11 AM

To: Admin A; Vivian Lau (LKKAuto); Vic (LKKAuto); KKLau

Subject: TOP URGENT: S8M013L9 REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK

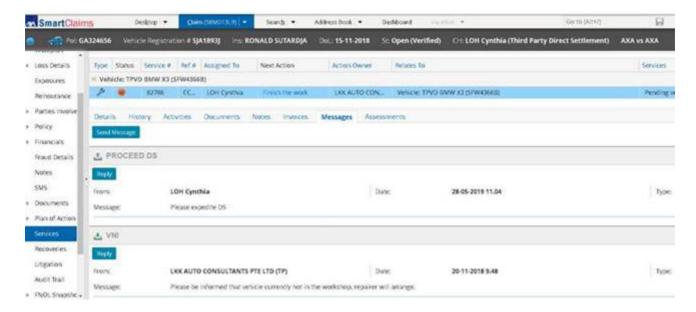
REF": CC4/ASM18020963/ha3

Importance: High

Dear LKK,

Please assist with the email below.

Both also AXA's Insured – there's no updates since last year, please expedite DS asap.



Thanks & Regards,



Cynthia Loh

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741

www.axa.com.sg





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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, December 11, 2018 4:25 PM

To: LOH Cynthia <cynthia.loh@axa.com.sg>

Subject: URGENT: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":

CC4/ASM18020963/ha3

Dear Cynthia

Both parties are insured with AXA. Our customer is getting frustrated with the delay.

Please assist to advise LKK on the liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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