

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 28 May, 2019 11:21 AM  
**To:** LOH Cynthia  
**Cc:** Admin A; Vic (LKKAUTO); Vivian Lau (LKKAUTO); KKLau; Khanchna (LKK Auto)  
**Subject:** RE: TOP URGENT: S8M013L9 REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 \*\*\* LKK REF": CC4/ASM18020963/ha3

Dear Cynthia,

We refer to your below email.

Please be informed that we are pending for TP workshop appointment to survey the claimant's vehicle.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** LOH Cynthia [mailto:[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)]  
**Sent:** Tuesday, 28 May, 2019 11:11 AM  
**To:** Admin A; Vivian Lau (LKKAUTO); Vic (LKKAUTO); KKLau  
**Subject:** TOP URGENT: S8M013L9 REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 \*\*\* LKK REF": CC4/ASM18020963/ha3  
**Importance:** High

Dear LKK,

Please assist with the email below.

Both also AXA's Insured – there's no updates since last year, please expedite DS asap.

Thanks & Regards,



**Cynthia Loh**

Specialist, Motor Claims Department

**AXA Insurance Pte Ltd**

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741

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**From:** PBSP [<mailto:pml-pbsp@simeдарby.com.sg>]

**Sent:** Tuesday, December 11, 2018 4:25 PM

**To:** LOH Cynthia <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>

**Subject:** URGENT: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 \*\*\* LKK REF": CC4/ASM18020963/ha3

Dear Cynthia

Both parties are insured with AXA. Our customer is getting frustrated with the delay.

Please assist to advise LKK on the liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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