

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 28 December, 2018 5:04 PM
To: PBSP
Cc: Admin A; assignments; Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF": CC4/ASM18020963/ha3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: PBSP [mailto:pml-pbsp@sime-darby.com.sg]
Sent: Wednesday, 26 December, 2018 5:25 PM
To: Vic (LKKAUTO)
Cc: Admin A; assignments
Subject: Re: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF": CC4/ASM18020963/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, 21 December 2018 12:15:26 PM
To: PBSP
Cc: 甯珺 @; assignments; Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":
CC4/ASM18020963/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will follow up on the matter.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simeдарby.com.sg>]
Sent: Friday, 21 December, 2018 11:48 AM
To: Vic (LKKAUTO)
Cc: Admin A; assignments
Subject: Re: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":
CC4/ASM18020963/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, 11 December 2018 4:11:43 PM
To: PBSP
Cc: 甯珺 @; assignments; Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF": CC4/ASM18020963/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Tuesday, 11 December, 2018 12:50 PM
To: Vic (LKKAUTO)
Cc: Admin A; assignments
Subject: Re: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF": CC4/ASM18020963/ha3

URGENT REMINDER

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Monday, 10 December 2018 9:15:31 AM

To: Vic (LKKAuto)

Cc: 甯瑒 ©; assignments

Subject: Re: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":
CC4/ASM18020963/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Thursday, 6 December 2018 10:43:54 AM

To: Vic (LKKAuto)

Cc: 甯瑒 ©; assignments

Subject: Re: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":
CC4/ASM18020963/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Tuesday, 4 December 2018 11:58:38 AM

To: Vic (LKKAuto)

Cc: 甯瑒 ©; assignments

Subject: Re: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":
CC4/ASM18020963/ha3

Dear Vic,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, 27 November 2018 3:52:46 PM
To: PBSP
Cc: 甯珺 @; assignments; Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":
CC4/ASM18020963/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simeдарby.com.sg>]
Sent: Friday, 23 November, 2018 9:33 AM
To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Cc: CS A Team; Admin A; assignments
Subject: Re: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":
CC4/ASM18020963/ha3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 20 November 2018 3:16:37 PM

To: PBSP; Vic (LKKAUTO)

Cc: CS A Team; 甯璿 @; assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018 *** LKK REF":
CC4/ASM18020963/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 19 November, 2018 6:28 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT - SFW4366B & SJA1893J ON 15.11.2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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