

ASS. REC. BY: Rasyl REF: CS3/MSG18018648/RI v6-7 Special Instructions: _____

Survivor: Mehmet Irene of MSG Date/Time: 20-11-2018

From (Person): Irene of MSG Bill to: _____

Estimated Cost: _____

OD ☒ TP FWS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMD 36295 Insured: SKU 72724

at Workshop n/a: One zone Autocare Tel: 9230 8294

of 7500n lee street #01-05

Policy No: A80399042AVW Claim No: 572835/IT

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 10/10/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 1up? H.O.D. Endorsement: _____

Date/Time: 9.46pm 15/10/18 Person Contacted: ERIC Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (X) Estimate	Do not Finalize
	<u>SMD 36295 - NA / AIG / 8018472/24</u>	<u>DOA: 10/10/18</u>
	<u>SKU 72724 - CS3 / AIG / 7011718 / RI k9 3y2</u>	<u>DOA: 10/6/2017</u>
	<u>Dismantle: 10/10/2018</u>	
	<u>After repair: 18/10/2018</u>	

Submit by 04.12.2018

* Please upload a copy of the (PART 2 COE relates) of the subject car which is about 9 years old.

6/12/18 Submit LS \$ 6900 (Red 2800, 2970, 9 days)

URGENT

Note: mv: \$ 12K (est) LTA: \$ 7455 NV: \$ 4542

RECEIVED 11 DEC 2018

[Signature]
6/12/2018

08/12/18
BURYING

From

REF:

7122X

08 APR 2019 July

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMD 3629S
at Workshop m/s ONE ZONE AUTO CARE

of 7, Snow Lake ST #61-05

Insured: MSLH

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

92308294-ERIC

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: 12K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 8 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SMD 3629S Yr Regn: 2009 / July

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA VIOS 6 AUTO cc 1497

Colour: GRAY A/C: Insured / Std / NI / NA

Sp. Reading: 143898 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MR053HY9305123919

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / 6/Rim / STD A/Rim or

Tyre Size: F: 185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 5 mm

L/Bal: 5 mm

D.O.A: 10/10/18

Rear

R/Bal: 5 mm

L/Bal: 5 mm

D.O.I: 15/10/18

Survey held at ONE ZONE

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FRONT 1/3 & REAR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PRS

Range 7000/- - 8000/-

Repair days 8

19/10/2018

TAGM

19/10/18

Date/Time. File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time. File Return to?

2)

Days Of Repair: 8

Resurvey No. of Trip: 2

Survey Fee:

Transportation

S + RS. SI

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Weekend (\$

Report Format : PRS

Lump Sum / I.B.I: (\$

120

10

130

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Oct 2018		12 Oct 2018 15:13 Edit Adj Rpt	\$50.00 Edit Estimates	\$50.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	CHUA PING GEE, ID: S1805114A, Tel: +6596234862, Email: PINGGEE.CHUA@YAHOO.COM.SG								
Main Claimant:	MAJESTY CAR LEASING, Co. Reg. No.: 53387122X								
Vehicle Reg. No.:	SMD3629S	Date of Loss:	10/10/2018 18:00 - :59 [110 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 572835	Policy/Cover Note No.:	A80399042AVW (Comprehensive) Coverage: 29/05/2018 - 28/05/2019						
Vehicle Reg. No. (Insured):	SKU7272U	Policy No. (Claimant):							
		Excess:	\$500.00						
Repairer:	One Zone Autocare (HQ) 7 SOON LEE STREET, #01-05 I SPACE BUILDING, 627608 Jurong Island - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 22/11/2018]								
Driver/Custodian (Insured):	CHUA PING GEE (51 / Female), NRIC: S1805114A, Tel: +6596234862								
Adj. Remarks:	on WP, SJE - DISAGREED / LIABILITY 100% Please appoint LKK AUTO CONSULTANTS to conduct the survey. Kindly contact MR ERIC @ 9230 8294 directly .								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
■ MSIG_SG (20/11/2018): Report Send Back Alerts - SMD3629S (TP)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date:	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Catherine Chong (LKK Auto)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Tuesday, 20 November, 2018 2:33 PM
To: KKLau; Veron Chen (LKKAuto); Shiao Chan (LKKAuto); Denise Tay (LKKAuto); Admin-D (LKKAuto)
Subject: Please prepare paper survey report of SMD3629S; Our claim no.: 572835/IT
Importance: High

URGENT

Good afternoon Veron,

We refer to your PRI report dated 24.10.18.

Please prepare and upload your paper survey report on the subject vehicle asap.

In addition, please upload a copy of the PARF & COE rebates of the subject car which is about 9 years of age.

We hope to receive your paper survey asap or within the next 14 days by 4.12.18.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

CROSSBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.6180Z.2018.OZ

Your Ref: SKU7272U 572835

TO: CHUA PING GEE
50 Coronation Road West
#01-04
Singapore 269264

cc: MSIG Insurance (Singapore) Pte Ltd
(Motor Claims Dept)
16 Raffles Quay
#24-01 Hong Leong Building
Singapore 048581

Dear Sirs

MAJESTY CAR LEASING
22 Sin Ming Lane
#06-76 Midview City
Singapore 573969

We are instructed by the abovenamed to claim damages against you in connection with an accident on 10 October 2018 at about 18:35 hours along Woodlands Avenue 12 (before right turn to Woodlands Avenue 5) involving our clients' vehicle no. SMD3629S and vehicle registration number SKU7272U driven by you at the material time.

We are instructed that the accident was caused by the negligence of you in the driving, management and control of vehicle registration number SKU7272U.

As a result of the accident, our clients' vehicle registration number SMD3629S was damaged and our clients have been put to loss and expense, particulars of which are as follows:-

A	Damages		
a.	Cost of Repairs	\$	9,700.00
b.	Loss of Use (16 days x \$80.00 per day) (inclusive of 2 Sundays and 2 days Pre-Repair Inspection Notice)	\$	1,280.00
B	Disbursements		
a.	LTA Search	\$	7.49
b.	GIA Report	\$	43.00
c.	Survey Report Fees	\$	751.00
C	LEGAL COSTS (AT THIS STAGE)	\$	963.00
		\$	12,744.49

CONFIDENTIALITY CAUTION

THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CROSSBORDERS LLC

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

REG/CS/PAY/FA

20 NOV 2018

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

15 NOV 2018

BY CERTIFICATE OF
POSTING

WITHOUT PREJUDICE

BY PDX

WITHOUT PREJUDICE

Yours,
1. Upload
2. Whl #2
here
20/11/18

We enclose herewith copies of the following documents in support of our clients' claim:-

- a) GIA Report & Traffic Accident Report lodged by the driver of our clients' vehicle no. SMD3629S with sketch plan together with photographs of our client's vehicle no. SMD3629S;
- b) GIA Report lodged by you (SKU7272U) with sketch plan together with photographs of your motor vehicle no. SKU7272U;
- c) GIA Report lodged by the driver of vehicle no. SMF201B with sketch plan together with photographs of motor vehicle no. SMF201B;
- d) Result of LTA search on your vehicle registration no. SKU7272U;
- e) Repair Invoice from One Zone Autocare;
- f) Vehicle Assessment Report & Invoice from Sincere Appraisal Services Pte Ltd;
- g) Seventy-Six (76) colour photographs depicting the damage to our clients' motor vehicle no. SMD3629S; and
- h) Vehicle Owner Particulars of our clients' vehicle no. SMD3629S.

We have on 11 October 2018 notified your insurers **MSIG Insurance (Singapore) Pte Ltd** of the accident and pre-repair inspection of our client's vehicle was carried out by your insurer.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter **within 14 days** of your receipt of this letter, failing which our clients will have no alternative but to commence proceedings against you without further notice to you or your insurer.

Please also note that if you have a counterclaim against our clients arising out of the accident, you are required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents **within 8 weeks** of your receipt of this letter.

Yours faithfully



CrossBorders LLC

Email: corene@crossbordersllc.com (secretary)

encs

cc: SMD3629S

> Back to ~~My~~ Monitoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Business
Owner ID: 7122X

Vehicle Details

Vehicle No.: SMD3629S
Vehicle to be Exported: Yes
Intended Deregistration Date: 14 Nov 2018
Vehicle Make: TOYOTA
Vehicle Model: VIOS E AUTO
Primary Colour: Silver
Manufacturing Year: 2009
Engine No.: 1NZK946960
Chassis No.: MR053HY9305123919
Maximum Power Output: 80.0 kW (107 bhp)
Open Market Value: \$12,717.00
Original Registration Date: 24 Jul 2009
First Registration Date: 24 Jul 2009
Transfer Count: 2
Actual ARF Paid: \$12,717.00
Intended PARF Rebate Details
PARF Eligibility: Yes
PARF Eligibility Expiry Date: 23 Jul 2019
PARF Rebate Amount: \$6,358.00
Intended COE Rebate Details
COE Expiry Date: 23 Jul 2019
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$14,310.00
COE Rebate Amount: \$988.00
Total Rebate Amount: \$7,346.00

The information contained herein is correct as at 14 Nov 2018

OK

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business
Owner ID:	7122X
Vehicle Details:	
Vehicle No.:	SMD3629S
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS E AUTO
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	1NZX946960
Chassis No.:	MR053HY9305123919
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,717.00
Original Registration Date:	24 Jul 2009
First Registration Date:	24 Jul 2009
Transfer Count:	2
Actual ARF Paid:	\$12,717.00
Importation Details:	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Jul 2019
PARF Rebate Amount:	\$6,358.00
COE Details:	
COE Expiry Date:	23 Jul 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$14,310.00
COE Rebate Amount:	\$1,100.00
Total Rebate Amount:	\$7,458.00

The information contained herein is correct as at 16 Oct 2018

OK

$$\begin{array}{r} 2,000 \\ 7458 \\ \hline 4542 \end{array}$$

One Zone Autocare
No 7 Soon Lee Street
Ispace Building #01-05
Singapore 627608
Business Reg. no: 53150343K

INVOICE

Name: Majesty Car Leasing	Date of Invoice: 26/10/2018
One Zone Autocare No 7 Soon Lee Street Ispace Building #01-05 Singapore 627608	

Claim Type: Third Party	Date of Accident: 10/10/2018
Vehicle Reg No: SMD3629S	Claimant: Majesty Car Leasing
Vehicle Make/Model: Toyota Vios E Auto	
Description	Amount (S\$)
Lump Sum Repair as per recommendation	9,700.00
Total	9,700.00
Singapore Dollar: Nine thousand and seven hundred dollars only.	



SINCERE
APPRAISAL SERVICES PTE LTD

SINCERE APPRAISAL SERVICES PTE LTD Co.Reg no: 201800639R

60 Paya Lebar Road #07-41 Paya Lebar Square Singapore 409051

Tel : 6636 4628 Fax : 6636 4638 E-mail : sincereappraisal@gmail.com

INVOICE

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413

Invoice No: 261018-739
Our ref: 739/TP/2018
Date: 26/10/2018

Claim Type: Third Party
Vehicle Reg No: SMD3629S
Vehicle Make/Model: Toyota Vios E Auto

Date of Loss: 10/10/2018
Claimant: Majesty Car Leasing

Description	Amount (S\$)
1. Professional Fee (including Transport, 76 Photographs and Miscellaneous charges)	751
Total	751
Singapore Dollar: Seven hundred and fifty one dollars only.	

Cheques should be crossed A/C PAYEE and made payable to Sincere Appraisal Services Pte Ltd



Sincere Appraisal Services Pte Ltd



SINCERE
APPRAISAL SERVICES PTE LTD

VEHICLE DAMAGE INSPECTION REPORT

Our Ref: 739/TP/2018

Date: 26/10/2018

REFERENCE

Date of loss: 10/10/2018
Claimant: Majesty Car Leasing

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMD3629S	Make &	Toyota
Reg date:	24/7/2009	Model	Vios E Auto
Colour:	Silver	Engine No:	1NZX946960
Type:	Motor Car	Chassis No:	MR053HY9305123919
Type of Claims:	Third Party	Odometer No:	143898km
		Engine Cap:	1497cc

CONDITION OF VEHICLE AT THE TIME OF SURVEY (STATIC ONLY)

General Condition: Good	Steering: Good	Engine Modification: Nil
Paint work: Good	Handbrake: Good	Pre-accident
	Footbrake: Good	Damage: Nil

CONDITION OF TYRES

Front Left Size:	Michelin 185/60R15 70%	Front Right Size:	Michelin 185/60R15 70%
Rear Left Size:	Michelin 185/60R15 70%	Rear Right Size:	Michelin 185/60R15 70%

The above percentages represent the remaining life of the tyre threads

COST OF REPAIRS

	Repairer S\$	Adjuster S\$
Parts	S 7,679.78	S 7,091.93
Labour	S 5,890.00	S 5,040.00
Calculated Cost (S\$) :	<u>S 13,569.78</u>	<u>S 12,131.93</u>

Recommended Lump Sum Repair Cost (S\$) : S 9,700.00

Date of Assignment: 11/10/2018
Date Inspected: 11/10/2018
Est. repair Period: 12 days

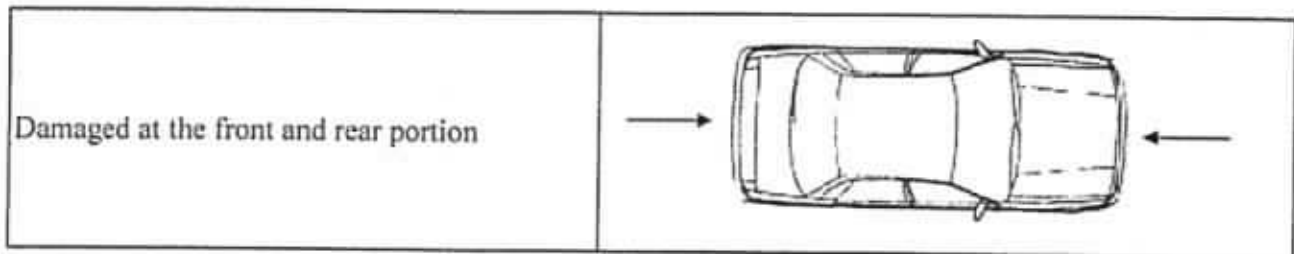
Inspected At: One Zone Autocare
No 7 Soon Lee Street
Ispace Building #01-05
Singapore 627608

SINCERE APPRAISAL SERVICES PTE LTD Co.Reg no: 201800639R

60 Paya Lebar Road #07-41 Paya Lebar Square Singapore 409051

Tel : 6636 4628 Fax : 6636 4638 E-mail : sincereappraisal@gmail.com

POINT OF IMPACT



BRIEF CIRCUMSTANCES OF ACCIDENT

The Insured's vehicle collided onto the Third Party's Vehicle along Woodlands Avenue 12.

GENERAL DESCRIPTION OF DAMAGES

Our visual inspection of the vehicle revealed that the damages noted are at the front and rear portion.

SPECIAL REMARKS

We have inspected the actual damages found on the vehicle and recommend the replacement of parts and repairs accordingly. The estimated repair cost is \$13,569.78. The repairer has agreed to undertake the repairs at our adjusted lump sum amount of \$9,700.00.

We have not authorised the repair. Under normal circumstances, estimated 12 working days are required to repair the vehicle.

We are pleased to advise that the inspection work was carried out accordingly, and hereby submit our Inspection Report and photographs.



Dave Chang
Automotive Appraiser
AUTO, ENG, CAE, CGI
MIRTE, MSAAA, MTM

Automotive Appraiser: Dave Chang

Please note that this report is solely based on our findings at the time and place of inspection. This inspection has been carried out to our best knowledge and ability. Any other liability is hereby excluded.

ANNEX A

REPAIR DETAILS

Recommended Parts

No	Qty	Description	Condition	Repairer's Amount	Adjuster's Amount
1	1	Front bumper assy	warped/dented	\$ 586.90	\$ 586.90
2	2	Front bumper retainer	bent/necessary	\$ 86.50	\$ 86.50
3	2	Front bumper bracket	bent/necessary	\$ 86.50	\$ 86.50
4	1	Front bumper tow cover	warped/necessary	\$ 62.20	\$ 62.20 X M
5	1	Front bumper reinforcement	deformed	\$ 246.80	\$ 246.80
6	1	Front grille assy	warped/bent	\$ 175.20	\$ 175.20 X SVL
7	1	Front grille emblem	necessary	\$ 68.30	\$ 68.30 X SVL
8	1	Front left headlamp	bent/cut	\$ 387.30	\$ 387.30
9	1	Front right headlamp	bent/cut	\$ 387.30	\$ 387.30
10	1	Front bonnet assy	repair	\$ 783.80	\$ - R
11	1	Front bonnet lock	bent/necessary	\$ 68.40	\$ 68.40 X SVL
12	1	Front support panel assy	bent/dented	\$ 372.80	\$ 372.80
13	1	Front support panel inner garnish	warped/bent	\$ 175.60	\$ 175.60
			2329.70	\$ 3,487.60	\$ 2,703.80
		Less 25%	256	\$ 871.90	\$ 675.95
			1747.21	\$ 2,615.70	\$ 2,027.85

Special Nett Items

1	12	Front bumper clips	necessary	\$ 50.00	\$ 50.00 30
2	6	Front grille clips	necessary	\$ 20.00	\$ 20.00 X M
3	1	Front no plate with garnish	necessary	\$ 80.00	\$ 80.00 35
4	6	Front support panel inner garnish clips	necessary	\$ 30.00	\$ 30.00 ✓
				\$ 180.00	\$ 180.00 95

Total parts

\$ 2,795.70 \$ 2,207.85

ANNEX A

REPAIR DETAILS

Recommended Parts

No	Qty	Description	Condition	Repairer's Amount	Adjuster's Amount
1	1	Rear bumper assy	deformed	\$ 584.20	\$ 584.20
2	2	Rear bumper bracket	bent/necessary	\$ 88.30	\$ 88.30
3	2	Rear bumper side retainer(long)	bent/necessary	\$ 88.90	\$ 88.90
4	2	Rear bumper side retainer(short)	bent/necessary	\$ 88.60	\$ 88.60
5	1	Rear bumper left reflector	missing	\$ 161.80	\$ 161.80
6	1	Rear bumper right reflector	bent	\$ 161.80	\$ 161.80 <i>300</i>
7	1	Rear bootlid assy	bent/necessary	\$ 893.80	\$ 893.80
8	1	Rear bootlid lock mechanism	bent/necessary	\$ 106.20	\$ 106.20
9	1	Rear bootlid lock catch	bent/necessary	\$ 62.40	\$ 62.40
10	1	Rear bootlid weatherstrip	warped/necessary	\$ 168.70	\$ 168.70
11	1	Rear bootlid centre logo	necessary	\$ 68.30	\$ 68.30
12	1	Rear bootlid 'vios' emblem	necessary	\$ 64.60	\$ 64.60
13	1	Rear bootlid 'E' emblem	necessary	\$ 62.80	\$ 62.80
14	1	Rear bootlid outer garnish	warped/bent	\$ 128.60	\$ 128.60
15	1	Rear end lower panel	deformed	\$ 483.20	\$ 483.20
16	1	Rear end lower panel top garnish	bent/necessary	\$ 88.30	\$ 88.30
17	1	Rear left taillamp	bent/cut	\$ 568.30	\$ 568.30
18	1	Rear right taillamp	bent/cut	\$ 568.30	\$ 568.30
19	1	Rear spare tyre side tray sponge	necessary/warped	\$ 150.20	\$ 150.20
20	2	Rear side sponge cover	necessary/warped	\$ 220.10	\$ 220.10
21	1	Rear exhaust muffler assy	bent	\$ 769.20	\$ 769.20 <i>x</i>
22	2	Rear exhaust muffler rubber mounting	necessary	\$ 36.40	\$ 36.40 <i>x</i>
23	1	Rear exhaust muffler chrome pipe	cut/bent	\$ 179.10	\$ 179.10 <i>x</i>
				<i>4645.60</i>	\$ 5,792.10
Less 25%				<i>25%</i>	\$ 1,448.03
				<i>3484.20</i>	\$ 4,344.08

Special Nett Items

1	10	Rear bumper clips	necessary	\$ 50.00	\$ 50.00 <i>30</i>
2	4	Rear bootlid outer garnish clips	necessary	\$ 20.00	\$ 20.00
3	4	Rear end lower panel top garnish clips	necessary	\$ 20.00	\$ 20.00
4	1	Rear end lower panel sealant	necessary	\$ 120.00	\$ 120.00 <i>60</i>
5	2	Rear bumper reverse sensor	malfunction	\$ 250.00	\$ 250.00 <i>200</i>
6	1	Rear no plate with garnish	necessary	\$ 80.00	\$ 80.00 <i>x nn</i>
				\$ 540.00	\$ 540.00
Total parts				\$ 4,884.08	\$ 4,884.08 <i>330</i>

ANNEX B

REPAIR DETAILS

Recommended Labour

No	Description	Repairer's Amount	Adjuster's Amount
1	Labour for panel beating, cut, weld, straighten front affected area and replace front damaged parts.	\$ 900.00	\$ 800.00 <i>500</i>
2	To putty and spray painting front portion.	\$ 900.00	\$ 800.00 <i>200 + 300</i>
3	To check wiring and focus front headlamp.	\$ 50.00	\$ 30.00
4	To remove and install front bonnet lock mechanism.	\$ 80.00	\$ 60.00 <i>40 X Δ</i>
5	To apply anti rust proofing to front affected area.	\$ 120.00	\$ 100.00 <i>X 5/40 Δ</i>
6	Labour for panel beating, cut, weld, straighten rear affected area and rear damaged parts.	\$ 1,400.00	\$ 1,200.00 <i>700 + 100 Δ</i>
7	To putty and spray painting rear portion.	\$ 1,400.00	\$ 1,200.00 <i>900</i>
8	To check rear lighting and wiring.	\$ 50.00	\$ 30.00
9	To remove and install rear bootlid lock mechanism.	\$ 80.00	\$ 60.00 <i>40 X Δ</i>
10	To remove and install rear inner garnish and trim to facilitate the repair.	\$ 140.00	\$ 120.00 <i>60</i>
11	To repair, straighten and align both rear fender assy.	\$ 350.00	\$ 300.00 <i>150 X</i>
12	To apply anti rust proofing to rear affected area.	\$ 140.00	\$ 120.00 <i>80</i>
13	To remove and install rear exhaust muffler assy.	\$ 100.00	\$ 80.00 <i>X</i>
14	To remove and install rear bumper reverse sensor.	\$ 80.00	\$ 60.00
15	Towing service.	\$ 100.00	\$ 80.00 <i>X</i>
Total labour :		\$ 5,890.00	\$ 5,040.00 <i>2790</i>

ANNEX C

REPAIR DETAILS

Adjusted Repair Cost

	Repairer's Amount	Adjuster's Amount
Total parts :	\$ 7,679.78	\$ 7,091.93
Total labour :	\$ 5,890.00	\$ 5,040.00
Total repair cost :	\$ 13,569.78	\$ 12,131.93

Adjusted Repair Cost (Lump Sum Repair)

\$ 9,700.00

1747.27
 95.00
 3484.20
 3301.00
 2790.00
 8446.47
 43-6,750
 98 days
 202
 6757.17

Enquire Vehicle & Owner Information (Vehicle No. SKU7272U As At 10 Oct 2018 / 18:35:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: AJ.TK.OZ

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S1B05114A
Owner Name: CHUA PING GEE
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 50
Registered Street Name: CORONATION ROAD WEST
Registered Unit No.: # 01 - 04
Registered Building Name: -
Registered Postal Code: 269264

Current Vehicle Details

Vehicle No.: SKU7272U
Make Description/Model: VOLKSWAGEN / BEETLE 1.2 TSI AT 5C13D5 HID SR
Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Oct 2018		12 Oct 2018 15:13 Edit Adj Rpt	S\$6,900.00 Edit Estimates	S\$6,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHUA PING GEE , ID: S1805114A, Tel: +6596234862, Email: PINGGEE.CHUA@YAHOO.COM.SG									
Main Claimant: MAJESTY CAR LEASING , Co. Reg. No.: 53387122X									
Vehicle Reg. No.: SMD3629S		Date of Loss: 10/10/2018 18:00 - :59 [110 Months and 16 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 572835		Policy/Cover Note No.: A80399042AVW (Comprehensive) Coverage: 29/05/2018 - 28/05/2019							
Vehicle Reg. No. (Insured): SKU7272U		Policy No. (Claimant):							
		Excess: S\$500.00							
Repairer: One Zone Autocare (HQ) 7 SOON LEE STREET, #01-05 1 SPACE BUILDING, 627608 Jurong Island - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 22/11/2018]									
Driver/Custodian (Insured): CHUA PING GEE (51 / Female), NRIC: S1805114A, Tel: +6596234862									
Adj Asg. Remarks: on WP, SJE - DISAGREED / LIABILITY 100% Please appoint LKK AUTO CONSULTANTS to conduct the survey. Kindly contact MR ERIC @ 9230 8294 directly .									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (20/11/2018): Report Send Back Alerts - SMD3629S (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									






Claim Documents

*SMD3629S (572835)
[SKU7272U]

TP
MAJESTY CAR LEASING
Oct 10 2018 6:00PM
[CHUA PING GEE]
One Zone Autocare

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images								3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	18/10/18 10:47	General View		Load JPG	<input checked="" type="checkbox"/>					
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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126	22/10/18 12:42	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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143	22/10/18 12:42	Photo After Spray		<input checked="" type="checkbox"/>
144	22/10/18 12:42	Photo After Spray		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	12/10/18 08:55	TPD SMD3629S GIA REPORT		<input type="checkbox"/>
2	12/10/18 08:55	OI SKU7272U GIA REPORT		<input type="checkbox"/>
3	12/10/18 10:17	Reject to TP Lawyer & appoint LKK AUTO		<input type="checkbox"/>
4	20/11/18 12:01	LOD with supporting documents		<input type="checkbox"/>
5	20/11/18 12:01	TPD SMD3629S - COLOUR PHOTO A.		<input type="checkbox"/>
6	20/11/18 12:01	TPD SMD3629S - COLOUR PHOTO B		<input type="checkbox"/>
7	20/11/18 14:33	Instruction to LKK to prepare paper survey report and to upload a copy of the PARF & COE rebate		<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/12/18 11:26	Log card (if available)		<input checked="" type="checkbox"/>
2	06/12/18 14:36	PRS Invoice		<input type="checkbox"/>
3	06/12/18 14:36	Colour Photo		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18018648/R1VBE2-1
Date: 06/12/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A80399042AVW
Claimant Vehicle No :	SMD3629S	Insured Vehicle No :	SKU7272U
Date of Loss:	10/10/2018	Nature of Claim:	TP
		Claim No:	572835

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMD3629S	Engine No:	1NZX946960
Make & Model:	TOYOTA VIOS, 1.5 E (A)	Chassis No:	MR053HY9305123919
Reg. Date:	24/07/2009 (Man. Year: 2009)	Odometer:	143898 km
Colour:	Grey		
Engine Capacity:	1497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/60 R15	Rear Tyre Size:	185/60 R15
Front Left Side:	Michelin 5 mm	Rear Left Side:	Michelin 5 mm
Front Right Side:	Michelin 5 mm	Rear Right Side:	Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,679.77	5,656.47	2,023.30	26.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,890.00	3,000.00	2,890.00	49.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,569.77	8,656.47	4,913.30	36.21
Approved Total (Overridden) (S\$)		6,900.00		
Nett Amount (S\$)	13,569.77	6,900.00	6,669.77	49.15

INSPECTION

Date of Assignment:	12/10/2018	
Date Inspected:	15/10/2018 Inspected At:	One Zone Autocare (HQ) 7 SOON LEE STREET, #01-05 I SPACE BUILDING Singapore 627608
Estimated Period of Repair:	9.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

MARKET VALUE: \$12,000.00(EST)-LTA REIMBURSEMENT VALUE: \$7,458.00=NETT VALUE: \$4,542.00

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 06 Dec 2018)
Parts: 143	TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMD3629S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER ASSY	Warped / Dented	586.90 FL	*586.90 FL
2	2		*FRONT BUMPER RETAINER	Bent / Necessary	86.50 FL	*86.50 FL
3	2		*FRONT BUMPER BRACKET	Bent / Necessary	86.50 FL	*86.50 FL
4	1		*FRONT BUMPER TOW COVER	Not Necessary	62.20 FL	*- FL
5	1		*FRONT BUMPER REINFORCEMENT	Deformed	246.80 FL	*246.80 FL
6	1		*FRONT GRILLE ASSY	Serviceable	175.20 FL	*- FL
7	1		*FRONT GRILLE EMBLEM	Serviceable	68.30 FL	*- FL
8	1		*FRONT LEFT HEADLAMP	Bent / Cut	387.30 FL	*387.30 FL
9	1		*FRONT RIGHT HEADLAMP	Bent / Cut	387.30 FL	*387.30 FL
10	1		*FRONT BONNET ASSY	Repair	783.80 FL	*- FL
11	1		*FRONT BONNET LOCK	Serviceable	68.40 FL	*- FL
12	1		*FRONT SUPPORT PANEL ASSY	Bent / Dented	372.80 FL	*372.80 FL
13	1		*FRONT SUPPORT PANEL INNER GARNISH	Warped / Bent	175.60 FL	*175.60 FL
14	12		*FRONT BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
15	6		*FRONT GRILLE CLIPS	Not Necessary	20.00 FS	*- FS
16	1		*FRONT NO PLATE WITH GARNISH	Necessary	80.00 FS	*35.00 FS
17	6		*FRONT SUPPORT PANEL INNER GARNISH CLIPS	Necessary	30.00 FS	*30.00 FS
18	1		*REAR BUMPER ASSY	Deformed	584.20 FL	*584.20 FL
19	2		*REAR BUMPER BRACKET	Bent / Necessary	88.30 FL	*88.30 FL
20	2		*REAR BUMPER SIDE RETAINER (LONG)	Bent / Necessary	88.90 FL	*88.90 FL
21	2		*REAR BUMPER SIDE RETAINER (SHORT)	Bent / Necessary	88.60 FL	*88.60 FL
22	1		*REAR BUMPER LEFT REFLECTOR	Missing	161.80 FL	*161.80 FL
23	1		*REAR BUMPER RIGHT REFLECTOR	Serviceable	161.80 FL	*- FL
24	1		*REAR BOOTLID ASSY	Bent / Necessary	893.80 FL	*893.80 FL
25	1		*REAR BOOTLID LOCK MECHANISM	Bent / Necessary	106.20 FL	*106.20 FL
26	1		*REAR BOOTLID LOCK CATCH	Bent / Necessary	62.40 FL	*62.40 FL
27	1		*REAR BOOTLID WEATHERSTRIP	Warped / Necessary	168.70 FL	*168.70 FL
28	1		*REAR BOOTLID CENTRE LOGO	Necessary	68.30 FL	*68.30 FL
29	1		*REAR BOOTLID VIOS EMBLEM	Necessary	64.60 FL	*64.60 FL
30	1		*REAR BOOTLID E EMBLEM	Necessary	62.80 FL	*62.80 FL
31	1		*REAR BOOTLID OUTER GARNISH	Warped / Bent	128.60 FL	*128.60 FL
32	1		*REAR END LOWER PANEL	Deformed	483.20 FL	*483.20 FL
33	1		*REAR END LOWER PANEL TOP GARNISH	Bent / Necessary	88.30 FL	*88.30 FL
34	1		*REAR LEFT TAILLAMP	Bent / Cut	568.30 FL	*568.30 FL
35	1		*REAR RIGHT TAILLAMP	Bent / Cut	568.30 FL	*568.30 FL
36	1		*REAR SPARE TYRE SIDE TRAY SPONGE	Necessary / Warped	150.20 FL	*150.20 FL
37	2		*REAR SIDE SPONGE COVER	Necessary / Warped	220.10 FL	*220.10 FL
38	1		*REAR EXHAUST MUFFLER ASSY	Not Necessary	769.20 FL	*- FL
39	2		*REAR EXHAUST MUFFLER RUBBER MOUNTING	Not Necessary	36.40 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
40	1		*REAR EXHAUST MUFFLER CHROME PIPE	Not Necessary	179.10 FL	*- FL
41	10		*REAR BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
42	4		*REAR BOOTLID OUTER GARNISH CLIPS	Necessary	20.00 FS	*20.00 FS
43	4		*REAR END LOWER PANEL TOP GARNISH CLIPS	Necessary	20.00 FS	*20.00 FS
44	1		*REAR END LOWER PANEL SEALANT	Necessary	120.00 FS	*60.00 FS
45	2		*REAR BUMPER REVERSE SENSOR	Malfunction	250.00 FS	*200.00 FS
46	1		*REAR NO PLATE WITH GARNISH	Not Necessary	80.00 FS	*- FS

F=Franchise part S=SpcNett L=ListItemDisc

Sub Total (\$)	9,999.70	7,400.30
- List Item Discount on L Items 25.00/25.00% (\$)	2,319.93	1,743.83
Total Parts (\$)	7,679.77	5,656.47

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN FRONT AFFECTED AREA AND REPLACE FRONT DAMAGED PARTS	New	900.00	500.00
2	TO PUTTY AND SPRAY PAINTING FRONT PORTION	New	900.00	500.00
3	TO CHECK WIRING AND FOCUS FRONT HEADLAMP	New	50.00	30.00
4	TO REMOVE AND INSTALL FRONT BONNET LOCK MECHANISM	New	80.00	40.00
5	TO APPLY ANTI RUST PROOFING TO FRONT AFFECTED AREA	New	120.00	0.00
6	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN REAR AFFECTED AREA AND REAR DAMAGED PARTS	New	1,400.00	800.00
7	TO PUTTY AND SPRAY PAINTING REAR PORTION	New	1,400.00	900.00
8	TO CHECK REAR LIGHTING AND WIRING	New	50.00	30.00
9	TO REMOVE AND INSTALL REAR BOOTLID LOCK MECHANISM	New	80.00	0.00
10	TO REMOVE AND INSTALL REAR INNER GARNISH AND TRIM TO FACILITATE THE REPAIR	New	140.00	60.00
11	TO REPAIR, STRAIGHTEN AND ALIGN BOTH REAR FENDER ASSY	New	350.00	0.00
12	TO APPLY ANTI RUST PROOFING TO REAR AFFECTED AREA	New	140.00	80.00
13	TO REMOVE AND INSTALL REAR EXHAUST MUFFLER ASSY	New	100.00	0.00
14	TO REMOVE AND INSTALL REAR BUMPER REVERSE SENSOR	New	80.00	60.00
15	TOWING SERVICE	New	100.00	0.00
Gross Labour Cost (S\$)			5,890.00	3,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >