

ASS. REC. BY:

REF:

CS/Ed118020954/usbnz

Special Instruction:

Surveyor:

MARCEL

ASSIGNMENT (Office)

From (Person):

Yee Pei Li

of

EGL

Date/Time:

20.11.2018 1206pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC 7333M

Insured:

XE 8558U

at Workshop m/s

Think One

Tel:

908 8488

of

No. 18 Defu Ave 2

Policy No:

Claim No:

XE 8558U / SL / pl

Sum Insured:

Excess:

Make of Veh:

D.O.A.

31.10.2018

(Client's Record)

CA / REV / REP. / REV 24 HRS. WP.

26/11/2018 @ 10:30am - 11am

H.O.D. Endorsement:

Date/Time:

20/11/2018 1300pm

Person Contacted:

Kuen

Vehicle IN /

OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

PC 7333M - NA / INC 18010644 / 74

DCA - 09062018

XE 8558U - X

27/11/18

@ 17:54 p.m. revised PA to PC L: via email.

REF: EGI

## ASSIGNMENT

From: Date: 26/11/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: PC 7333M

at Workshop n/s: Think One Autocare

of No. 18 Defu Ave 2

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: 10:30am - 11am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 1up

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: PC 7333M Yr Regn: 8 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Yutong ZK6119H C.C. 6690

Colour: white/green A/C: Insured / Std / NI / NA

Sp. Reading: 16431 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: L2YTBTE6XJ102063x

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim or

Tyre Size: F: 11R 22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Double coin

Front

R/Bal: 6 mm R/Bal: 6/6 mm

L/Bal: 6 mm L/Bal: 6/6 mm

D.O.A: 3.1.10.18 D.O.I: 26.11.18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Ref O/S.

The U/C / Chassis frame / Body Structure affected due to collision.

14/12/18 2/5 \$4000 confirmed with Karen.

14/12/18 Continued 2/5 \$4,000/- @ 3 days with Marcus  
(\$24,396.30 - Red - 86%.)

RECEIVED 14 DEC 2018

Date/Time: File Pass to?

14/12/18

1)

24.31

Date/Time: File Return to?

2)

☐ : Preli. Report☒ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Others

Report Format:

Lump Sum / I.B.I: (\$ 4,000/- 1/5 )

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

TOTAL

350



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: XE8558U/SL/pl

Date: 27 November 2018

Our Ref: CS/EGI18020954/Usb

The Motor Claims Department  
ERGO INSURANCE PTE LTD

Dear Sir/Madam,

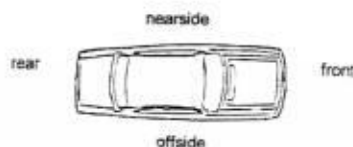
**PRELIMINARY ADVICE OF VEHICLE NO. PC 7333M .**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 26/11/2018 at the premises of M/s Think One Autocare Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$ 28,396.30 .
Revised Estimate Amount	: S\$ 9,082.90 .
"Check" Items Amount	: S\$ - .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

**Description of Damage:**

The vehicle sustained damages at the front o/s portion.



**Comments/ Present Status:**

Damages Consistent.

Repair days: 3 Days

Yours faithfully,  
Marcus Chua  
Automotive Assessor

# ERGO

Date: 20.11.2018  
Our Reference: XE 8558U/SL/pl  
Your Reference: PC 7334M

Sent via Fax ☐  
or  
Email ☐ karentan@thinkone.com.sg

To: THINK ONE AUTOCARE PTE LTD

### Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: PC 7333M  
Insured's Vehicle: XE 8558U  
Date Of Accident: 31.10.2018

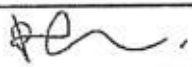
We acknowledge receipt of your request for PRS on: 19.11.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked \*.

\*LKK

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

<input checked="" type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's GIA report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
<input type="checkbox"/>	Our Insured's driver has not reported the accident to us to date.
<input checked="" type="checkbox"/>	Others: <u>OFFICER-IN-CHARGE - STEVE LIM</u>

Prepared by:	<u>Pei Li</u>	6829 9194	<u>claims@ergo.com.sg</u>
Signature:			FAX : 6829 9247

### Assessor use only:

Assignment Date: \_\_\_\_\_  
Assignment Time: \_\_\_\_\_

Remarks:

### Workshop use only:

#### Assessor attended workshop on:

Date: \_\_\_\_\_  
Time: \_\_\_\_\_  
Inspector: \_\_\_\_\_

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our inspection is on a without admission to liability basis.

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	6025N
<b>Vehicle Details</b>	
Vehicle No.:	PC7333M
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Nov 2018
Vehicle Make:	YUTONG
Vehicle Model:	ZK6119H AUTO
Primary Colour:	Multi-Colour
Manufacturing Year:	2018
Engine No.:	ISB67E6C29022315096
Chassis No.:	LZYTBT6XJ1020634
Maximum Power Output:	-
Open Market Value:	\$144,538.00
Original Registration Date:	10 Aug 2018
First Registration Date:	10 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$7,227.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	09 Aug 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$30,889.00
COE Rebate Amount:	\$29,975.00
<b>Total Rebate Amount:</b>	<b>\$29,975.00</b>

The information contained herein is correct as at 26 Nov 2018

OK

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Tuesday, 27 November 2018 5:54 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)'  
**Cc:** SUR; assignments; Admin-D (LKKAuto)  
**Subject:** RE: XE8558U / TP : PC7333M/LKK / DOA : 31/10/2018  
**Attachments:** PC 7333M - Preli Advise.pdf

Dear Pei Li,

Enclosed preliminary revised of vehicle PC 7333M.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Tuesday, 20 November 2018 1:33 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: XE8558U / TP : PC7333M/LKK / DOA : 31/10/2018

Dear Pei Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]  
**Sent:** Tuesday, 20 November, 2018 12:06 PM  
**To:** 'admin-d@lkkauto.com' <admin-d@lkkauto.com>  
**Cc:** SUR ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** OI : XE8558U / TP : PC7333M/LKK / DOA : 31/10/2018

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **THINK ONE AUTOCARE PTE LTD**,

ADDRESS : NO 18 DEFU AVENUE 2  
SINGAPORE 539522

PERSON TO CONTACT : KAREN TAN @ 9128 8488 / 6844 3300

ERGO OFFICER-IN-CHARGE : STEVE LIM

***Note: To survey on WITHOUT PREJUDICE basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate, insured and third party's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,  
Yee Pei Li  
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9194  
Tel. : +65 6829 9199  
Fax : +65 6829 9247

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers

## Catherine Chong (LKK Auto)

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Tuesday, 20 November, 2018 12:06 PM  
**To:** 'admin-d@lkkauto.com'  
**Cc:** SUR (sur@lkkauto.com)  
**Subject:** OI : XE8558U / TP : PC7333M/LKK / DOA : 31/10/2018  
**Attachments:** XE8558U - SAS.pdf; PC7333M - SAS.pdf; PC7333M - ESTIMATE.pdf; PC7333M - PRS FORM.pdf

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

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Attached are estimate, insured and third party's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,  
Yee Pei Li  
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9194  
Tel.: +65 6829 9199  
Fax: +65 6829 9247

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ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers



Think One Autocare Pte Ltd  
No.18 Defu Avenue 2  
Singapore 539522  
Tel: 6844 3300 Fax: 6842 4988

PC7333M Yutong ZK6119H

No	Qty	Parts Description	Estimated Parts Price
1	1	Front bumper complete assy	\$ 3,800.00
2	1	Front bumper right bracket	\$ 175.00
3	1	Front panel assy	\$ 8,900.00
4	1	Front centre logo	\$ 250.00
5	1	Front right headlamp	\$ 1,013.00
6	1	Front right bumper lower fog lamp	\$ 280.00
7	1	Front windscreen glass assy	\$ 8,175.00
8	1	Front windscreen glass top moulding	\$ 606.00
9	1	Front wiper assy	\$ 708.00
			\$ 23,907.00
Less 10%			\$ 2,390.70
			\$ 21,516.30
<u>Special Nett Items</u>			
1	1	Front no plate	\$ 80.00
2	1set	Front panel sticker	\$ 350.00
			\$ 430.00
<b>Total Parts</b>			<b>\$ 21,946.30</b>

not Attach  
Link

Total p.h. other repair

26/11/18

3 day

ptc

1/5 \$4000

P-4295  
102  
3865.5

**Think One Autocare Pte Ltd**  
**No.18 Defu Avenue 2**  
**Singapore 539522**  
**Tel: 6844 3300 Fax: 6842 4988**

**PC7333M Yutong ZK6119H**

No	Description	Labour Charges	
1	Labour for panel beating, cut, weld, straighten front right affected area and replace front right damaged parts.	\$ 2,500.00	480
2	To putty and spray painting front right portion.	\$ 2,500.00	300
3	To check wiring and focus front headlamp.	1 1/2 \$ 50.00	x
4	To apply anti rust proofing to front right affected area.	1 1/2 \$ 250.00	x
5	To remove and install front windscreen glass to facilitate the repair.	\$ 800.00	400
6	To remove and install front wiper assy.	1 1/2 \$ 350.00	x
<b>Total labour :</b>		<b>\$ 6,450.00</b>	

**Total parts : \$ 21,946.30**

**Total labour : \$ 6,450.00**

**Total repair cost : \$ 28,396.30**

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD			Ref : CS/EGI18020954/Usbn2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985			Date : 18-12-2018	
			Code : EGI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	XE 8558U	Veh. Inspected	PC 7333M	
Policy No.		Coverage (\$)	0.00	
Claim No.	XE8558U/SL/pl	Excess (\$)	0.00	
Assign From	YEE PEI LI	Assign Date	20/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	YUTONG ZK6119H	c.c	6690	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	LZYTBT6XJ1020634	Colour	WHITE / GREEN	
Odometer	16431	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	11 R22.5	DOUBLE COIN	6 mm	
L/H Front Tyre	11 R22.5	DOUBLE COIN	6 mm	
R/H Rear Tyre	11 R22.5 (D)	DOUBLE COIN	6/6 mm	
L/H Rear Tyre	11 R22.5 (D)	DOUBLE COIN	6/6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	31/10/2018	Inspection Date	26/11/2018	
Survey held at	THINK ONE AUTOCARE PTE LTD NO.18 DEFU AVENUE 2 SINGAPORE 539522			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 7333M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER COMPLETE ASSY	NOT NECESSARY	3,800.00	-
1	FRONT BUMPER RIGHT BRACKET	NOT NECESSARY	175.00	-
1	FRONT PANEL ASSY	TO REPAIR SEE LABOUR	8,900.00	-
1	FRONT CENTRE LOGO	NOT NECESSARY	250.00	-
1	FRONT RIGHT HEADLAMP	NOT NECESSARY	1,013.00	-
1	FRONT RIGHT BUMPER LOWER FOG LAMP	NOT NECESSARY	280.00	-
1	FRONT WINDSCREEN GLASS ASSY	DENTED / WARPED	8,175.00	3,980.00
1	FRONT WIPER ASSY	TO REPAIR SEE LABOUR	708.00	-
1	FRONT WINDSCREEN GLASS TOP MOULDING	NECESSARY	606.00	315.00
	LESS 10% DISCOUNT		-2,390.70	-429.50
			21,516.30	3,865.50
<b>SPECIAL NETT ITEMS</b>				
1	FRONT NO PLATE (SN)	NOT NECESSARY	80.00	-
1	SET FRONT PANEL STICKER (SN)	NOT NECESSARY	350.00	-
			430.00	-
<b>LABOUR</b>				
	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN FRONT RIGHT AFFECTED AREA AND REPLACE FRONT RIGHT DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF FRONT PANEL ASSY AND FRONT WIPER ASSY.		2,500.00	480.00
	TO PUTTY AND SPRAY PAINTING FRONT RIGHT PORTION.		2,500.00	300.00
	TO CHECK WIRING AND FOCUS FRONT HEADLAMP.	NOT NECESSARY	50.00	-
	TO APPLY ANTI RUST PROOFING TO FRONT RIGHT AFFECTED AREA.	NOT NECESSARY	250.00	-
	TO REMOVE AND INSTALL FRONT WINDSCREEN GLASS TO FACILITATE THE REPAIR.		800.00	400.00
	TO REMOVE AND INSTALL FRONT WIPER ASSY.	NOT NECESSARY	350.00	-
			6,450.00	1,180.00
<b>GRAND TOTAL</b>			<b>28,396.30</b>	<b>5,045.50</b>

Report Ref No. CS/EGI18020954/Usbn2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,000.00
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Report Ref No. CS/EGI18020954/Usbn2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.