

## Mei Kwan (LKKAuto)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Tuesday, 20 November, 2018 5:09 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Poh Kin (LKKAuto); CS A Team; Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SLZ9168L (OI : EQI - TBA) AND SKE7348U (TP : LKK REF - CC6/EQI18020953/ea3) on 17/11/2018  
**Attachments:** Video - SLZ9168L.MOV; SLZ9168L.PDF  
**Categories:** HMK

Dear Mei Kwan

Attached insured's accident report and video footage for your attention.  
Please do not settle this claim more than 50% liability.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, November 20, 2018 2:31 PM  
**To:** Joel Goh  
**Cc:** Poh Kin (LKKAuto); CS A Team; Admin A  
**Subject:** Direct Settlement - Accident Involving SLZ9168L (OI : EQI - TBA) AND SKE7348U (TP : LKK REF - CC6/EQI18020953/ea3) on 17/11/2018

**EQI ref: TBA**  
**LKK REF: CC6/EQI18020953/ea3**

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CarCrafters Singapore Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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