

INS. CASE OWNER:

Bennite

CC 3, MG 180 20944, R1 pa3

LKK:
IDAC:

Surveyor:

Resul

ASSIGNMENT
DOI: 23/11/18

Date / Time: 20/11/18

Registered in Merimen: 20/11/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SLT 1300 E
Name of Insured : Rahayu Binte Buang.
Insured Tel No. : HP: _____
Excess Sec II :SS D.O.A: 22/10/18
Is driver the owner? (YES / NO) Nature of Accident :

Claim No. : _____
Policy No. : _____
Make / Model : _____
Place of Accident : Water Pr.

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SJY 5054 L



INSRS:
WSP: volkswagen
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

21/11/18 SJY 5054 L - 05/HSB 10019433 / KF ; DOA: 25/10/18
22/11/18 @ 10:00am called OI, Ms Rahayu. Not pickup.
7/1/19 - FICE -> MA kurn to close.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
Repair Cost:	SS	days) Reduction:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 31/1/19	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100 (Agreed/Assessed)	BOLA S/N No.:	NIC	
Repair Cost:	SS 3928.92			
Loss of Rental (LOR):	SS	(days)		
Loss of Use (LOU):	SS 180.00	(\$60 x 3 days)		
Loss of Income (LOI):	SS	(\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	SS 2.00			
Medical:	SS -			
Disbursement:	SS -	(e.g. Tow/ Independent)		
Legal Cost	SS -			
Total:	SS 4110.92	Global Sum SS:		
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 4110.92	Name 1:	Volkswagen Centre Singapore	
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

11/2/19
1) Claim status: No / Reject/Private Settle
2) Report Format:
3) Survey fee: \$320.00

REF: ALG

20944 / 12/18? 35287

ASSIGNMENT

From: _____ Date: 23-11-2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJY 5054L

at Workshop m/s: Volkswagen

of: 247 Alexandra Rd

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition) 11am

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

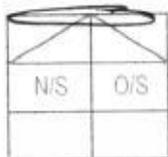
GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT



Veh No: 5JY 5054L Yr Regn: 2010 SEP

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Volkswagen Jetta 1.4 TSI cc 1390

Colour: GRAY A/C: Insured / Std / NI / NA

Sp. Reading: 99173 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVV2221KZAM095755

Gen. Cond: Good Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front R/Bal: 6 mm Rear R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 22/10/18 D.O.I. 23/11/18

Survey held at: 518, JELAPANG RD

Des. of Damage: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

* Kindly check the damages consistency as insured driver reported that her car 'NO DAMAGE' TP car only had a dent on number plate. TP & OI CIA got scene photo.

PIP of 3671.89 (Red of 5967.81 / 624).

Date/Time, File Pass to? : Preli. Report : Final Report

1) _____

Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: Site Insp (\$ _____) Interview (\$ _____) Tech Invs (\$ _____) Weekend (\$ _____)

3) Encls _____

4) Others _____

TOTAL _____

VGS Singapore

247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

CHOW CHOEN SERN
518 JELAPANG ROAD
#15-263
Singapore, 670518
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV008683
Quote No. SER/QUO/1801836
QuoteDate 01/11/18
Salesperson Jessica Boudville
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA SPORT 1.4 TSI DSG 118KW	74,495	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SJY5054L	WVWZZZ1KZAM095755	08/09/10	Jessica Boudville
Engine Code	Labor Type	Engine No.	Model Code
	M2	CAV 159482	1K23Q5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80 80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480 480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280 280.00
Sum Labor					5,760.00
P 1K0807183	LHS BUMPER BRACKET INNER	1	Pieces		? 27.30
P 1K0807184	RHS BUMPER INNER BRACKET	1	Pieces		? 27.30
P 1K0807217AAGRU	FRONT BUMPER Predecessor 1K0807217E GRU	1	Pieces		1,133.86 1,133.86
P 1K0807285B 9B9	FRT NUMBER PLATE HOLDER	1	Pieces		? 36.73
P 1K0807889B	LH BUMPER BRACKET OUTER	1	Pieces		? 24.92
P 1K0807890B	RHS BUMPER OUTER BRACKET	1	Pieces		? 24.92
P 1K5807109E	FRT CROSS MEMBER Use Predecessor 1K5807109B	1	Pieces		? 507.74
P 1K5807248B	FRONT BUMPER FOAM Use Predecessor 1K5807248A	1	Pieces		58.03 58.03
P 1K5853653C 9B9	FRONT CENTER GRILLE Use Predecessor 1K5853653A 9B9	1	Pieces		? 487.03
P 1K5853761A 2ZZ	FRONT GRILLE CHROME	1	Pieces		? 857.72
P 1KM898653	GRILLE REPAIR KIT	1	Pieces		? 552.47
P 3C0853600A MQH	VW SIGN Use Predecessor 1K5853600 MQ	1	Pieces		? 141.68
Sum carried forward					9,639.70

Payments to: - BBN: - Acc.-No.:

VGS Singapore
 247
 Alexandra Road
 159934 Singapore

Phone No. +65 6305 7299
 Fax No. +65 6474 3643
 E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

CHOW CHOEN SERN
 518 JELAPANG ROAD
 #15-263
 Singapore, 670518
 Singapore

VAT Registration No. M20098505-2
 Tax No. 199101494Z

Service Quote

Customer No. CV008683
 Quote No. SER/QUO/1801836
 QuoteDate 01/11/18
 Salesperson Jessica Boudville
 Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA SPORT 1.4 TSI DSG 118KW	74,495	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SJY5054L	WVWZZZ1KZAM095755	08/09/10	Jessica Boudville
Engine Code	Labor Type	Engine No.	Model Code
	M2	CAV 159482	1K23Q5

Continued 9,639.70

Sum Item 3,879.70

Sum Labor 5,760.00

Sum Item 3,879.70

Total SGD 9,639.70

7% GST 9,639.70 674.78

Total SGD Incl. GST 10,314.48

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Rasul
Hp 90010068
3 days
23/11/18 @ 1215
Resumy 54 part

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 November 2018 10:45 AM
To: Kong, Charmaine (VWG Singapore)
Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore); assignments; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SJYU5054L & SLT1300E ON 22.10.18 *** LKK REF: CC3/AIG18020944/pa3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 20 November 2018 2:44 PM
To: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SJYU5054L & SLT1300E ON 22.10.18 ***
LKK REF: CC3/AIG18020944/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Tuesday, 20 November, 2018 1:45 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SJYU5054L & SLT1300E ON 22.10.18

Dear LKK,

Please revert on liability. Will arrange for survey after customer get back on his schedule.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

**Back with a
bold new look.**

The new Polo.



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]

Sent: Tuesday, 20 November, 2018 1:35 PM

To: Kong, Charmaine (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 November 2018 10:47 AM
To: assignments
Cc: Admin A
Subject: *IMPORTANT* REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SJYU5054L & SLT1300E ON 22.10.18 *** LKK REF: CC3/AIG18020944/pa3

Hi Assign Team,

Kindly assist to inform surveyor to check the damages consistency as insured driver reported that her car "NO DAMAGE", TP car only had a dent on number plate. TP & OI GIA GOT SCENE PICTURE. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 November 2018 10:45 AM
To: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SJYU5054L & SLT1300E ON 22.10.18 *** LKK REF: CC3/AIG18020944/pa3

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

Hsiao Tong (LKKAuto)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Friday, 11 January 2019 6:28 PM
To: Ong, Germaine (VWG Singapore); Rasul (LKKAuto); Hsiao Tong (LKKAuto)
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SJY5054L - FINALISE
Attachments: MyDocument_2019_01_11_05_53_54.pdf

Hi,

LOD invoices attached FYA please.

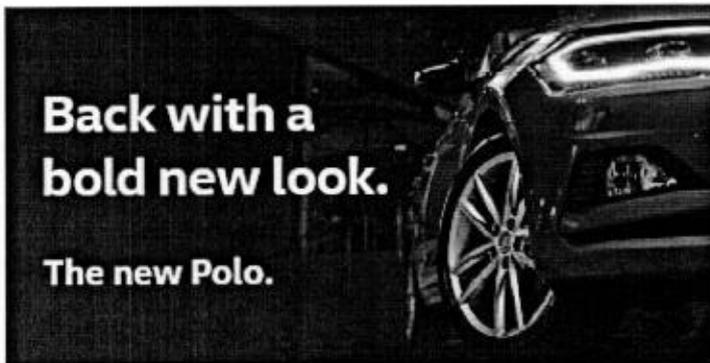
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Ong, Germaine (VWG Singapore)
Sent: Thursday, 13 December, 2018 2:26 PM
To: Rasul (LKK Auto) <Rasul@lkkauto.com> (Rasul@lkkauto.com)
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); Kong, Charmaine (VWG Singapore); Foo, John (VWG Singapore)
Subject: SJY5054L - FINALISE

Dear Rasul,

Please confirmed

COR \$3671.89 before GST

Total 3 working days for repairs

Best Regards

Pearlyn Cheong

Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLT1300E

Claimant's Vehicle No. SJY5057L

Accident on 22-10-18 involving vehicle/s No. _____

_____ along/at WATTEN DR.

BREAKDOWN OF PAYMENT/S

- 1. Repair Cost S\$ 3928.92 Payable to Volkswagen Centre Singapore
- 2. Loss-of-Use/
Car Rental S\$ 3 days x 80 = 240 Payable to Volkswagen Centre Singapore
- 3. ~~Medical and~~
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SJY 5054L and RT 1300E on 27/10/18
Own vehicle's number Other vehicle's number Date of accident
along Water DR
Accident location

BY THE LETTER OF AUTHORITY, I/we, Chow Choen Sen
Name of Policy Holder & IC / Passport number
of S 7003528F owner of Vehicle Registration
Number

Number SJY 5054L Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

_____ Year _____.

Signed & Delivered By :



Policy Holder

Witness By:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 31 January 2019 2:21 PM
To: 'Kong, Charmaine (VWG Singapore)'; Ong, Germaine (VWG Singapore); Rasul (LKKAuto)
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SJY5054L - FINALISE *LKK REF: CC3/AIG18020944/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,928.92
2. Loss of Use (3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 4,110.92</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Friday, 11 January 2019 6:28 PM
To: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: RE: SJY5054L - FINALISE

Hi,

LOD invoices attached FYA please.

Hsiao Tong (LKKAuto)

From: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, 1 February 2019 12:13 PM
To: Hsiao Tong (LKKAuto); Kong, Charmaine (VWG Singapore); Ong, Germaine (VWG Singapore); Rasul (LKKAuto)
Cc: Cheong, Pearlyn (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SJY5054L - FINALISE *LKK REF: CC3/AIG18020944/R1pa3

Dear Hsiao Tong,

Offer accepted. Please forward us DV, if any, and kindly process payment.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, January 31, 2019 2:21 PM
To: Kong, Charmaine (VWG Singapore); Ong, Germaine (VWG Singapore); Rasul (LKKAuto)
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SJY5054L - FINALISE *LKK REF: CC3/AIG18020944/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18020944/R1pa3

28 NOV 2018

RAHAYU BINTI BUANG
723 CLEMENTI WEST STREET 2
#16-176
SINGAPORE 120723

Dear Sir/Madam,

**ACCIDENT INVOLVING SLT 1300E & SJY 5054L ALONG/AT WATTEN DRIVE
ON 22/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJY 5054L against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Chow Choen Sern (the third party claimant) of HDB Pangnan Valley, 578 Selegie Rd (address), owner of 504 5054 L (vehicle no.) hereby authorize #15-705 Sipar 670578 Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. 504 5054 L that was damaged pursuant to the accident which occurred on 22/10/18 (date) along Watten Dr (location) involving vehicle no/s SLT 1300 E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23 (day) of 10 (month) 2018 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK Auto Consultants Pte Ltd ("name of surveyor") with respect to the amount claimed for S\$ 3928.92 (repair costs), S\$ 180.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SJY 5054L that was damaged pursuant to the accident which occurred on 22/10/18 (date) along Watten Drive (location) involving vehicle no/s SLT1300E

This is pursuant to the inspection conducted on 23/11/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chow Choen Sern ("third party claimant") of vehicle no. SJY 5054L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJY 5054L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

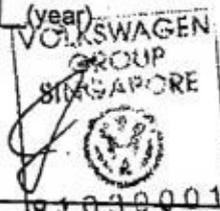
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 day of Feb (month) 2019 (year)



MPB

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P55392

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO.: 18IP3063
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore
Post Code: 079120

VEH NO.: SJY5054L
DATE: 13/12/18 Pickup:
VIN NO.: WVVZZZ1KZAM095755 KM: 99,458
GEARBOX CODE: MGM Engine No.:
MODEL: JETTA SPORT 1.4 TSI DSG 118KW
SA: Cheong Peartyn
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT DOA 22.10.2018 SURVEYOR LKK RASUL TP VEHICLE SLT1300E					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
8	FRONT BUMPER	1.00	PCS	1,133.86	1,133.86
9	FRONT BUMPER FOAM	1.00	PCS	58.03	58.03

GST (7%) AMOUNT: 257.03
TOTAL AMOUNT: 3,928.92

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-169673

Date of Request: 01/11/2018

Your Ref No: Online Purchase

 Volkswagen Centre Singapore
 247 Alexandra Road
 Singapore 159934

Dear Sir/Madam,

 Enquiry Date 01/11/2018
 Enquiry By Pearlyn Cheong Pei Fang
 TP Vehicle No. SLT1300E
 Accident Date 22/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-169673
Date of Request: 01/11/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 01/11/2018
Enquiry By Pearlyn Cheong Pei Fang
TP Vehicle No. SLT1300E
Accident Date 22/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT1300E	AIG Asia Pacific Insurance Pte. Ltd.	19/10/2018-18/10/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Nov 2018 Edit Reg		23 Nov 2018 00:00 Edit Adj Rpt	S\$3,671.89 Edit Estimates	S\$3,671.89 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: RAHAYU BINTI BUANG , ID: S2204611Z									
Main Claimant: CHOW CHOEN SERN , ID: S7003528F									
Vehicle Reg. No.:	SJY5054L	Date of Loss:	22/10/2018 13:00 - :59 [97 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5467973952SG	Policy/Cover Note No.:	1700067124 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLT1300E	Policy No. (Claimant):	PNPV2018-00011260						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 29/11/2018]								
ASSOCIATED MAIL RECEIVED				View All	Compose Case Mail				
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/>									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJY5054L (5467973952SG)
[SLT1300E]
TP
CHOW CHOEN SERN
Oct 22 2018 1:00PM
[RAHAYU BINTI BUANG]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
Letters/Correspondences														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit	<input type="checkbox"/>		
Photos/Images														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	10/12/18 14:23	Odometer Reading										Load JPG	<input checked="" type="checkbox"/>			
2	10/12/18 14:23	Chassis Number										Load JPG	<input checked="" type="checkbox"/>			
3	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
4	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
5	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
6	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
7	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
8	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
9	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
10	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
11	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
12	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
13	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
14	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
15	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
16	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
17	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
18	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
19	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
20	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
21	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
22	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
23	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
24	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
25	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
26	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
27	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
28	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
29	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
30	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
31	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
32	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
33	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			
34	10/12/18 14:23	General View										Load JPG	<input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	10/12/18 14:23	General View	Load JPG	<input checked="" type="checkbox"/>
36	10/12/18 14:23	General View	Load JPG	<input checked="" type="checkbox"/>
37	10/12/18 14:23	General View	Load JPG	<input checked="" type="checkbox"/>
38	10/12/18 14:23	General View	Load JPG	<input checked="" type="checkbox"/>
39	10/12/18 14:23	General View	Load JPG	<input checked="" type="checkbox"/>
40	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
41	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
42	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
43	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
44	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
45	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
46	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
47	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
48	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
49	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
50	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
51	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
52	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
53	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
54	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
55	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
56	31/01/19 12:40	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/11/18 14:08	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	Load PDF	
2	20/11/18 14:42	TP GIA REPORT	Load PDF	
3	27/11/18 18:45	TP ESTIMATE - MARKED	Load PDF	
4	12/02/19 08:58	WORKSHOP INVOICE	Load PDF	
5	12/02/19 08:58	AUTHORISATION TO ACT FORM	Load PDF	
6	12/02/19 08:58	Release Voucher	Load PDF	
7	12/02/19 08:58	GIA SEARCH	Load PDF	
8	12/02/19 08:58	LETTER TO OI	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/11/18 11:20	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLT1300E (Insd veh)	Model:	VOLKSWAGEN JETTA 1.4 TSI (A)
	SJY5054L (TP veh)		
Date of Accident:	22/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	10,314.48	
Final Repair Cost	:	\$	3,928.92	
Loss of Use	:	\$	180.00	3.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	4,110.92	

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 4,110.92
2)		:	\$
3)		:	\$

HUEY YON
LKK Auto Consultants Pte Ltd

12 Feb
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18020944/R1PA3N2
Date: 12/02/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700067124
Claimant Vehicle No : SJY5054L	Insured Vehicle No :	SLT1300E
Date of Loss: 22/10/2018	Nature of Claim: TP	Claim No: 5467973952SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJY5054L	Engine No:	CAV159482
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Chassis No:	WVWZZZ1KZAM095755
Reg. Date:	08/09/2010 (Man. Year: 2010)	Odometer:	99173 km
Colour:	Grey		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,959.70	1,271.89	2,687.81	67.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,639.70	3,671.89	5,967.81	61.91
+ GST 7.00/7.00% (S\$)	674.78	257.03	417.75	61.91
Nett Amount (S\$)	10,314.48	3,928.92	6,385.56	61.91
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		2.00		
	Nett Liability (S\$)	4,110.92		

INSPECTION

Date of Assignment:	23/11/2018		
Date Inspected:	23/11/2018	Inspected At:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*LHS BUMPER BRACKET INNER	Not Necessary	27.30 FS	*- FS
3	1		*RHS BUMPER BRACKET INNER	Not Necessary	27.30 FS	*- FS
4	1		*FRONT BUMPER	Deformed	1,133.86 FS	*1,133.86 FS
5	1		*FRT NUMBER PLATE HOLDER	Not Necessary	36.73 FS	*- FS
6	1		*LH BUMPER BRACKET OUTER	Not Necessary	24.92 FS	*- FS
7	1		*RHS BUMPER OUTER BRACKET	Not Necessary	24.92 FS	*- FS
8	1		*FRT CROSS MEMBER	Not Necessary	507.74 FS	*- FS
9	1		*FRONT BUMPER FOAM	Cracked	58.03 FS	*58.03 FS
10	1		*FRONT CENTER GRILLE	Not Necessary	487.03 FS	*- FS
11	1		*FRONT GRILLE CHROME	Not Necessary	857.72 FS	*- FS
12	1		*GRILLE REPAIR KIT	Not Necessary	552.47 FS	*- FS
13	1		*VW SIGN	Not Necessary	141.68 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **3,959.70** **1,271.89**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >