108-10-30 REF: NS/INC 1802	URHZ/Nober S RUMINISTERS
ASSI	GNMENT
From: Date:	Veh No: SMB 2035 Yr Regn: 8 DEC 1 20 11 Type: M.Car / M.Cycle / Bus Van / Lorry / Taxi / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or Make: MAN 422 c.c - 10,518
To Inspect Vehicle No:	A/C: (Instr.d/Std/NI/NA
at Workshop m/s	Sp.Reading 517, 968 T/Radio Insured Std / NI / NA
of	EnglNo:
Policy No. 5085942280-02 081118-131118	C/No: WMAA 22 ZZ 8 B 700 1.177
Claims No. MT/1019716-002	Gen. Cond: Good / Fair / Poor / Burnt
Evress'	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
	Tyre Size: F: 275/70 R 22.5
(Policy Condition)	R:
Remark: The veh had commenced its N/S 0/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or FIRENZA
Bal, or Market Value:	Front
IDAC Accident Rport: Consistent? ; Yes or No	R/Bal. 5 mm R/Bal. 5 mm
GIA / PR Seen: Consistent?: Yes or No	UBal. 5 mm UBal. mm
Est. Repairs: 4 days Res.: Yes or No	D.O.A. 12/11/18 U.O.I. 16/11/18
Lum Sum: % 3 Val.: Yes or No	Survey held at SMFT WOODLAND J
CA / REV / REP. / 24 HRS Vehicle: IN/OUT	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Dale: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision
Date / Time Action / Instruction Sm8 2033 - X	INC L/J
SJM 37818 - X	IR J 1850.00 / 4 Day 15 4
2/01/19 Continue US \$ 1.850/- Co	
(\$ 2,191.30 Rd - 529.)	
RECEIVED 2	5 LAN 2019 /2019
Dale/Time, File Pass 197 : Prell: Report	Days Of Repair:
Daley fille, Field and January 1	Resurvey No. of Trip: Survey Fee:
Oale/fime, File Return to?	Transportation:
Add Fee	
2)	:Interview (\$) Pholos
Report Format:	: Tech. Inv3 (\$), others
Lump Sum / I.B.I: (\$ 1,20- 45)	:Weekend (\$)

eBaoTech										Gener	alClaim
Hello, NAC_PAYA_UBI_80	0601					- Section) Chang	e Languag	a A Cha	CONTRACTOR OF STREET	
My Desktop Notice of Loss	Pol	icy Query					Citality	e canguag	e Char	nge Password	› Log Ou
Notice of Loss	Policy					Date o	of Accident	[12/11/2018	13:49	
	venicie	No.(For Motor)	SJM328	30B		Certifi	cate Number	[
						Search					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence	Expiry Date
	0	5085942280- 02		STARS RENTAL & LEASING	53312317L	GFT	Third Party		SJM3280B	Date 08/11/2018	13/11/2018
					C	ontinue					3.00

Denise Tay (LKKAuto)

From:

mtreg <mtreg@income.com.sg>

Sent:

Tuesday, 22 January 2019 1:13 PM

To:

Denise Tay (LKKAuto)

Subject:

FW: REQUEST CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia

Senior Admin Assistant, Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Tuesday, January 22, 2019 8:44 AM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST CLAIM NUMBER

TP Claims against NTUC Income: Follow-

Through Survey

Date:

22/1/2019

S/No	Income	Claimant (Owner /	Claimant	Income	Date of	Time of	Estimate	Tentative
	Reference	Taxi Company)	Vehicle	Vehicle	Accident	Accident		
			No.	No.				
1	MT/1012820-	SMRT BUS	SMB	СВ	21/9/2018	13:35	\$ 7,019.80	\$
	002		1520U	6864M				
2	MT/1024579-	COMFORT	SHD	SJF	19/12/2018	18:00	\$ 4,379.40	\$
	002	TRANSPORTATION	4374D	9635J				
		PTE LTD						
3	MT/1019716-	SMRT BUS	SMB	SJM	12/11/2018	17:30	\$ 4,627.63	\$
	002		2035	3280B				

Claim received from LKK Auto

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	14/11/2018 14:27
Date Of Accident	12/11/2018 17:30
Exact Location Of Accident	NICOLL HIGHWAY JUNCTION WITH RAFFLES BOULEVARD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SMB203S
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	MAN
Model	BUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	DII027592MFBP
Cover Note Number	
Driver	

Driver

Name of Driver LAWRENCE ASANUMUTHU

Passport No/FIN G2468369P
Date Of Birth 30/07/1969
Occupation OUTDOOR
Date Of Driving Pass 18/06/2014

Driving Experience 4 YEARS AND 4 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-80000000

Fax Number

Contact Number

EMail Address NOEMAIL

Address

6 ANG MO KIO ST 62

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles involved in the accident 3
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

I was travelling straight along the above mentioned location when suddenly I heard a loud bang came from the rear of my bus. I checked from my bus view mirror and saw that one private vehicle, SJM3280B had collided onto my bus left rear portion. The said private car was actually hit by a cement mixer lorry, WC5324U. The driver later lost control and hit onto my bus and resulted my bus left rear body panel dented. I exchanged particulars with 3rd party driver and left the scene. No pax on board and no injuries reported. That's all.

Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJM3280B

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR
Name of Driver LIN ZIQING

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

WC5324U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

COMMERCIAL VEHICLE

RAMALINGAM

IMPORTANT NOTICE

SKETCH PLAN

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- facts may allow insurance companies to repudiate policy liability. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

(a)

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me:
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me. external cover of envelopes/mail packages); and/or which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes

- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- the information so collected under (d) above may be shared / disclosed:

(e) (d) (c) (b)

- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
- (ii) for complying with requirements under any regulations, laws or court orders.

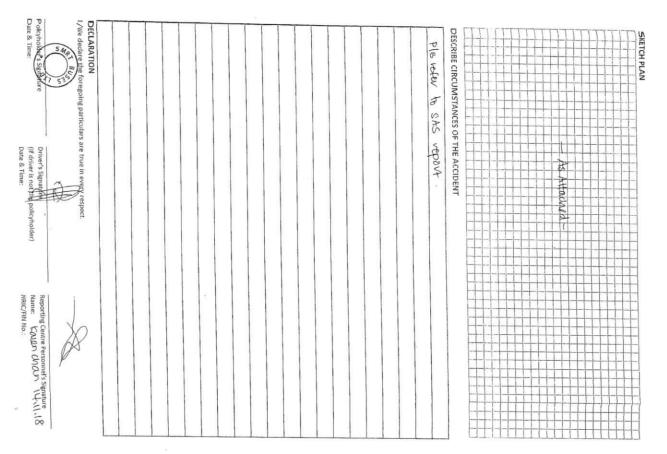


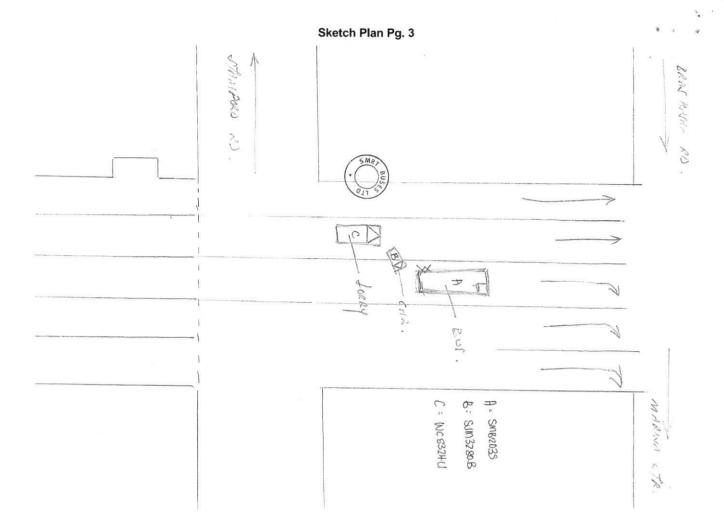
(if driver is notithe policyholder)
Date & Time:

Name: Eaun Chair

NRIC/FIN No.: 14.11.18

Sketch Plan Pg. 2







SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

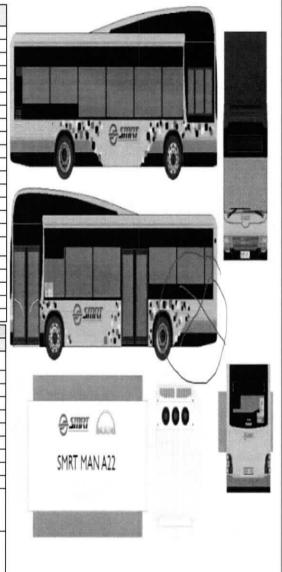
Date Generated : 16/11/2018

User ID : KimBock

Section A - Accident Details					
Registration Number	SMB203S				
Case Reference Number	BUS/11/18/5022				
Registration Date	12/8/2011				
Company Type	SMRT Buses Ltd				
Make	MAN				
Model	A22				
Name of Driver	Lawrence Asanumuthu				
Type of Accident	Head to Rear				
Accident Date and Time	11/12/2018 5:30 PM				
Accident Reported Date and Time	11/12/2018 10:45 PM				
Is Surveyor Required?	No				
Survey by					
Vehicle is Towed Back?	No				
Towed Back Date and Time					
Replacement Vehicle issued?	No				
Job Card Number					
Special Instruction to ARC, if any	Left rear portion damaged TP: SJM3280B (NTUC)				
Prepared Date and Time	11/15/2018 5:28 PM				
Chassis Number					
Mileage					
Work Shop					
Repair Completion Date and Time					

	Section B - Summary of Rep	pair Estimates
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$0.00
Total Spray Cost	\$600.00	\$0.00
Total Spare Part Cost	\$909.57	\$0.00
Total Other Cost	\$960.00	\$0.00
TOTAL COST	\$4,589.57	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	15/11/2018 6:04 PM	
Signature	B	×
Remarks		

Section C - Quotation and Accident Invoice Details						
Quotation Number Invoice Number						
Quotation Date	Invoice Date					
Invoice Amount	Prepared Date					





SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 16/11/2018

User ID : KimBock

Dort 1 Labor			Secti	on D - Deta	ails of Repair E	stimates			
Part 1 - Labo	ur Works								
Job Scope				Quotation f	rom AR	70 No.		Adjusted by Surveyo	or, if applicable
	INSTALL ALL ABO	OVE ITEMS AND	REPAIR OTHERS	\$2,120,00		281			
Total Labour	201207112101			\$2,120.00					
Part 2 - Spray	y Painting & Pan	el Beating Rela	ited Works			A POTO TO			
Job Scope				Quotation f	rom ARC			Adjusted by Surveyo	or, if applicable
TO PUTTY & R	ESPRAY			\$600.00					
Total Spray Pa	ainting & Panel Be	ating		\$600.00					
Part 3 - Other	Costs - Accider	nt and Accident	t Repair Related Expens	se	No. of Participation			170 1000	
Job Scope				Quotation for	rom ARC			Adjusted by Surveyor, if applicable	
ADVERTISEME	ENT STICKER			\$960.00					
Total Other Co	sts			\$960.00					
Part 4 - Spare	Parts / Material	Usage			Listnes Maine				
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
								The state of the s	in direction of the second
	BODY LH	A01001-CW558	PANEL,SIDE:L8,FOR MAN A22 BUS	1.00	\$330.70	10.00	\$297.63	Replace	
6010002	BODY LH	A01001-CW558 S06006-CW571		1.00	\$330.70 \$266.00	10.00	\$297.63 \$239.40	Replace Replace	
6010002 6010314	P.E.E.M.TON		MAN A22 BUS PANEL,FRAME SIDE:L10,FOR MAN A22	11.515	2002.7000	1000000	*********	120.400000	
6010002 6010314 6010338	BODY LH ENGINE		MAN A22 BUS PANEL,FRAME SIDE:L10,FOR MAN A22 BUS BELT:FOR AIR	1.00	\$266.00	10.00	\$239.40	Replace	
6010002 6010314 6010338 4006314	BODY LH ENGINE	S06006-CW571	MAN A22 BUS PANEL,FRAME SIDE::10,FOR MAN A22 BUS BELT:FOR AIR CON,MAN A22 BUS ADHESIVE:DIRECT	1.00	\$266.00 \$153.93	10.00	\$239.40 \$138.54	Replace Replace	
6010002 6010314 6010338 4006314	BODY LH ENGINE CONSUMABLE	S06006-CW571 Sikaflex-265 SIKA® Primer-	MAN A22 BUS PANEL, FRAME SIDE:L10, FOR MAN A22 BUS BELT: FOR AIR CON, MAN A22 BUS ADHESIVE: DIRECT GLAZING	1.00	\$266.00 \$153.93 \$37.00	10.00	\$239.40 \$138.54 \$74.00	Replace Replace	
6010002 6010314 6010338 6010338 4006314 4006313	BODY LH ENGINE CONSUMABLE CONSUMABLE	S06006-CW571 Sikaflex-265 SIKA® Primer-	MAN A22 BUS PANEL,FRAME SIDE:L10,FOR MAN A22 BUS BELT:FOR AIR CON,MAN A22 BUS ADHESIVE:DIRECT GLAZING PRIMER (SIKA 206 G+P)	1.00 1.00 2.00	\$266.00 \$153.93 \$37.00 \$80.00	10.00 10.00 0.00	\$239.40 \$138.54 \$74.00 \$80.00	Replace Replace Replace Replace	
6010002 6010314 6010338 4006314 4006313 4006315 Total	BODY LH ENGINE CONSUMABLE CONSUMABLE CONSUMABLE	Sikaflex-265 SIKA® Primer-206 G+P	MAN A22 BUS PANEL,FRAME SIDE:L10,FOR MAN A22 BUS BELT:FOR AIR CON,MAN A22 BUS ADHESIVE:DIRECT GLAZING PRIMER (SIKA 206 G+P)	1.00 1.00 2.00	\$266.00 \$153.93 \$37.00 \$80.00 \$80.00	10.00 10.00 0.00	\$239.40 \$138.54 \$74.00 \$80.00	Replace Replace Replace Replace	
6010002 6010314 6010338 4006314 4006313 4006315 Total	BODY LH ENGINE CONSUMABLE CONSUMABLE CONSUMABLE	Sikaflex-265 SIKA® Primer-206 G+P	MAN A22 BUS PANEL, FRAME SIDE: L10, FOR MAN A22 BUS BELT: FOR AIR CON, MAN A22 BUS ADHESIVE: DIRECT GLAZING PRIMER (SIKA 206 G+P) ACTIVATOR	1.00 1.00 2.00	\$266.00 \$153.93 \$37.00 \$80.00 \$80.00	10.00 10.00 0.00	\$239.40 \$138.54 \$74.00 \$80.00	Replace Replace Replace Replace Replace	Surveyor Check





Case Reference Number :

BUS/11/18/5022

Type of Repair : Accident Repair

Vehicle Registration Number: SMB203S

Company Type : SMRT Buses Ltd

Estimation ID : EST-4541-ID Assigned By : Bus Claims Manager

Toom

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time: 12/11/2018 09:30 AM

Vehicle Age(In Months): 83

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

				SMRT Recommenda	tion							Surveyor Appr	roval
ВОМ Туре	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
Standard	Main	BODY LH	6010002	PANEL,SIDE:L8,FOR MAN A22 BUS	1	330.70	330.70	10.00	297.63	Replace	1	297.63	Replace *
Standard	Main	BODY LH	6010314	PANEL,FRAME SIDE:L10,FOR MAN A22 BUS	1	266.00	266.00	10.00	239.40	Replace	0	0	Not Giv€ ▼
Standard	Main	ENGINE	6010330	BELT:FOR AIR CON,MAN A22 BUS	1	153.93	153.93	10.00	138.54	Replace	0	0	Not Giv€ ▼
Standard	Main	CONSUMABLE	4006314	ADHESIVE:DIRECT GLAZING	2	37.00	74.00	0.00	74.00	Replace	2	74.00	Replace *
Standard	Main	CONSUMABLE	4006313	PRIMER (SIKA 206 G+P)	1	80.00	80.00	0.00	80.00	Replace	1	80.00	Replace *
Standard	Main	CONSUMABLE	4006315	ACTIVATOR	1	80.00	80.00	0.00	80.00	Replace	0	0	Not Giv€ ▼
						1	Total Spare	Part Cost	909.57		Surveyor Total		
						Lum	np Sum Disc	count (%)	0.00		Lump Sum Dis		
											(%)		
						F	inal Spare	Part Cost	909.57		Final Sur Total		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED	2,120.00	1,325	
	AREAS.		100	
Total:		2,120.00	1,325.00	
	200			
pray (Cost Detail			
S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
	į.		a great	
	ł		1 = 2	
Total:	Lawrence and the second	600.00	528.00	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks	
1	TO PUTTY & RISPRAY	600.00	528		
Total:		600.00	528.00		

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks	
1	ADVERTISEMENT STICKER	960.00	960.00	NEC /	X nn
Total:		960.00	960.00		

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
otal Spare Part Detail	909.57	361.30
otal Labour Cost	2,120,00	1,325.00
otal Spray Painting	600.00	528.00
other	960.00	960.00
Overall Total	4,589.57	3,174.30
ump Sum Repair Option		Z .
ump Sum Total	0.00	3,150.00
Surveyor Approved Amount		3,150.00
No of Repair Days*	5	4
Remarks		LUMP SUM REPAIR. 4 DAYS. AFTER REPAIR PHOTOS.
Surveyor Name		Naz
Signature	**	
Survey Date	16/11/2018	LKK Auto Consultants hence notify the Repairer of the following: To resurvey before/arte and painting
HAZ CICK 16/11/18 LIS 4 Days	2011	To display damaged part's, during resurvey Parts prices are submer committee Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company
TTELLERAR PHOTOS		Acknowledged by Repairer Signature: Date:



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

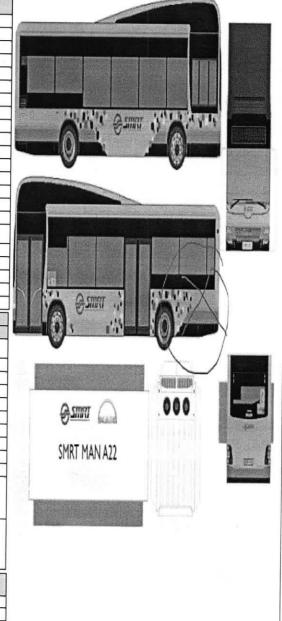
Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 18/01/2019

User ID : CatherineLee

	Section A - Acciden	t Details				
Registration Number	SMB203S					
Case Reference Number	BUS/11/18/5022	BUS/11/18/5022				
Registration Date	08/12/2011					
Company Type	SMRT Buses Ltd	SMRT Buses Ltd				
Make	MAN	Section (Charles and Charles a				
Model	A22					
Name of Driver	Lawrence Asanumuthu	AACOMO				
Type of Accident	Head to Rear					
Accident Date and Time	12/11/2018 5:30 PM					
Accident Reported Date and Time	12/11/2018 10:45 PM					
Is Surveyor Required?	Yes					
Survey by						
Vehicle is Towed Back?	No					
Towed Back Date and Time						
Replacement Vehicle issued?	No					
Job Card Number						
Special Instruction to ARC, if any	Left rear portion damaged TP: SJM3280B (NTUC)					
Prepared Date and Time	15/11/2018 5:28 PM	15/11/2018 5:28 PM				
Chassis Number	WMAA22ZZ8B7001177	WMAA22ZZ8B7001177				
Mileage						
Work Shop						
Repair Completion Date and Time	Section B - Summary of Re	pair Estimates				
Repair Completion Date and Time	Section B - Summary of Re					
Repair Completion Date and Time Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost	Quotation from ARC \$2,120.00	Adjusted by Surveyor, if applicable \$1,325.00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost	Quotation from ARC \$2,120.00 \$600.00	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Part Cost	Quotation from ARC \$2,120.00	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$361.30				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Part Cost Fotal Other Cost	Quotation from ARC \$2,120.00 \$600.00 \$361.30	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60)				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST	Quotation from ARC \$2,120.00 \$600.00 \$361.30 \$960.00	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60) \$1,843.70				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total	Quotation from ARC \$2,120.00 \$600.00 \$361.30 \$960.00 \$4,041.30	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60) \$1,843.70 \$1,850.00				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Part Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days	Quotation from ARC \$2,120.00 \$600.00 \$381.30 \$960.00 \$4,041.30 \$4,050.00	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60) \$1,843.70 \$1,850.00 4.0				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$2,120.00 \$600.00 \$361.30 \$960.00 \$4,041.30 \$4,050.00 5.0	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60) \$1,843.70 \$1,850.00				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By	Quotation from ARC \$2,120.00 \$800.00 \$381.30 \$960.00 \$4,041.30 \$4,050.00 5.0 Kim Bock Sim	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60) \$1,843.70 \$1,850.00 4.0				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$2,120.00 \$800.00 \$381.30 \$960.00 \$4,041.30 \$4,050.00 5.0 Kim Bock Sim	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60) \$1,843.70 \$1,850.00 4.0				
Repair Completion Date and Time Summary of Repair Estimates Fotal Labour Cost Fotal Spray Cost Fotal Spray Cost Fotal Spray Cost Fotal Other Cost FOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$2,120.00 \$800.00 \$381.30 \$960.00 \$4,041.30 \$4,050.00 5.0 Kim Bock Sim	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$361.30 (\$370.60) \$1,843.70 \$1,850.00 4.0 Naz LUMP SUM REPAIR. 4 DAYS. AFTER REPAIR PHOTOS.				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	Quotation from ARC \$2,120.00 \$800.00 \$361.30 \$960.00 \$4,041.30 \$4,050.00 5.0 Kim Bock Sim 15/11/2018 6:04 PM	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60) \$1,843.70 \$1,850.00 4.0 Naz LUMP SUM REPAIR. 4 DAYS. AFTER REPAIR PHOTOS.				
Repair Completion Date and Time Summary of Repair Estimates Total Labour Cost Total Spray Cost Total Spray Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date	Quotation from ARC \$2,120.00 \$600.00 \$361.30 \$960.00 \$4,041.30 \$4,050.00 5.0 Kim Bock Sim 15/11/2018 6:04 PM	Adjusted by Surveyor, if applicable \$1,325.00 \$528.00 \$381.30 (\$370.60) \$1,843.70 \$1,850.00 4.0 Naz LUMP SUM REPAIR. 4 DAYS. AFTER REPAIR PHOTOS.				





SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated: 18/01/2019

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	and the last		Sect	ion D - Det	ails of Repair I	Estimates	The state of the last	WHEEL SHALL	124 15 96 10
Part 1 - Labo	ur Works								
Job Scope				Quotation	from AR			Adjusted by Survey	or, if applicable
TO REMOVE 8	INSTALL ALL AB	OVE ITEMS AND	REPAIR OTHERS	\$2,120.00				\$1,325.00	
Total Labour				\$2,120.00				\$1,325.00	
Part 2 - Spra	y Painting & Par	el Beating Rel	ated Works				DEPTHOLE LAN	A STATE OF THE STATE OF	
Job Scope				Quotation	from ARC			Adjusted by Survey	or, if applicable
TO PUTTY & RESPRAY			\$600.00				\$528.00		
Total Spray Pa	inting & Panel Be	ating		\$600.00				\$528.00	
Part 3 - Other	Costs - Accide	nt and Acciden	t Repair Related Expen	se		A 1010 SANS			
Job Scope			SINKT Audit	Quotation f	rom ARC	instinute		Adjusted by Surveyo	or, if applicable
ADVERTISEME	NT STICKER			\$960.00				\$0.00	A STATE OF THE STA
Lump Sum Adji	Lump Sum Adjustment by Surveyor			\$0.00				(\$370.60)	
Total Other Costs			\$960.00			(\$370.60)			
Part 4 - Spare	Parts / Material	Usage	Substantial Section		AND DES				
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010002	BODY LH	A01001-CW558	PANEL,SIDE:L8,FOR MAN A22 BUS	1.00	\$330.70	10.00	\$297.63	Replace	Replace
6010314	BODY LH	S06006-CW571	PANEL, FRAME SIDE: L10, FOR MAN A22 BUS	1.00	\$266.00	100.00	\$0.00	Replace	Not Given
4006314	CONSUMABLE	Sikaflex-265	ADHESIVE:DIRECT GLAZING	2.00	\$37.00	0.00	\$74.00	Replace	Replace
4006313	CONSUMABLE	SIKA® Primer- 206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Replace
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	100.00	\$0.00	Replace	Not Given
6010330	Body	5029	TRIM, WHEELARCH: FOR MB OC500 LE BUS	1.00	\$124.20	100.00	\$0.00	Replace	Not Given
Total					\$917.90		\$451.63		
Added Spare	Parts / Material	Jsage After Su	rveyor Signed off						
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
						7,01		THE CHOCK	Surveyor Check

PARTS \$451.63

LABOUR \$1325.00

SPRAY \$ 528.00

LESS 20% LIS \$1843.70

LU TOTAL \$1850.00 / 4 REPAIR DAYL



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTL	NTUC INCOME INSURANCE CO-OPERATIVE LTD			Ref: NS/INC18020942/Nsbe2			
	O II TOOME II TOO	V 1102 00 01 21 V 111 V 2 21 D		110/1110 100200 11	2/110002		
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date:	28-01-2019				
			Code:	INC4			
1.		Policy Particulars	:- THIR	D PARTY CLAIM	The transfer of the latest the la		
	Insured Veh.	SJM 3280B	Veh. I	nspected	SMB 203S		
	Policy No.	5085942280-02	Cover	age (\$)	0.00		
	Claim No.	MT/1019716-002	Exces	s (\$)	0.00		
	Assign From		Assign Date		16/11/2018		
2.		Vehicle Parti	culars 8	& Condition			
	Make & Model	MAN A22	c.c		10518		
	Engine No.	HIDDEN	Year o	of Reg.	2011		
	Chassis No.	WMAA22ZZ8B7001177	177 Colour Steering		MULTI COLOUR		
	Odometer	517968			IN ORDER		
	Brakes	IN ORDER	Modification		STANDARD ALLOY RIM		
	General	FAIR					
3.		Conditi	ons of	Tyres			
		Size	Make		Balance		
	R/H Front Tyre	275/70 R22.5	FIREN	ZA	5 mm		
	L/H Front Tyre	275/70 R22.5	FIREN	ZA	5 mm		
	R/H Rear Tyre	275/70 R22.5 (D)	FIRENZA FIRENZA		5 mm		
	L/H Rear Tyre	275/70 R22.5 (D)			5 mm		
4.		Descripti					
	THE VEHICLE SU	STAINED DAMAGES AT THE N/S	REAR I	PORTION.			
	DAMAGES SEE D	ETAILS.					
5.		Genera	l Inform	ation			
	Accident Date	12/11/2018	Insped	ction Date	16/11/2018		
	Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE L	TD			
		60 WOODLANDS INDUSTRIAL	PARK E	4 SINGAPORE 7577	705		
5a.	20 27 20		emarks				
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W					
5b.							
	ESTIMATED NORMAL PERIOD FOR REPAIR: 4 Working Days						
	3-7						



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 203S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	PANEL, SIDE:L8, FOR MAN A22 BUS	DEFORMED	330.70	330.70
1	PANEL, FRAME SIDE:L10, FOR MAN A22 BUS	SERVICEABLE	266.00	-
1	BELT:FOR AIR CON, MAN A22 BUS	NOT NECESSARY	153.93	-
	LESS 10% DISCOUNT		-	-33.07
			750.63	297.63
	SPECIAL NETT ITEMS			
2	ADHESIVE:DIRECT GLAZING @\$37.00 (SN)	NECESSARY	74.00	74.00
1	PRIMER (SIKA 206 G+P) (SN)	NECESSARY	80.00	80.00
1	ACTIVATOR (SN)	SERVICEABLE	80.00	-
1	ADVERTISEMENT STICKER (SN)	NOT NECESSARY	960.00	-
			1,194.00	154.00
	LABOUR			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		2,120.00	1,325.00
	TO PUTTY & RESPRAY.		600.00	528.00
			2,720.00	1,853.00
	GRAND TOTAL		4,664.63	2,304.63

RECOMMENDED COST OF LUMP SUM REPAIRS	THE KIND OF THE STREET	1,850.00
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)		

Report Ref No. NS/INC18020942/Nsbe2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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