

ASS. REC. BY:

REF: CS3/MSG18020937/Jcd3<sup>52</sup>

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

christina Wong

of

MSIG

Date/Time:

20/11/18 @ 9:44am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SJR 2232X

Insured:

YN 4407P

at Workshop m/s

Wee Hoe Auto

Tel:

6858 0019

of

19 Kim Chuan Terrace

Policy No:

B29074979 MKF

Claim No:

57 6186

Sum Insured:

Excess:

Make of Veh:

D.O.A.

14/11/18

(Client's Record)

CA / REV / REP. / REV 24 HRS

lwp

H.O.D. Endorsement:

Date/Time:

9:51am @ 20/11/18

Person Contacted:

Kiat

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SJR 2232X-NA/INC18020691/h4
	YN 4407P-NA/INC18020691/h4
22/11/18	Vehicle not in (call back again on monday).
	After repair: 6/12/2018



## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Nov 2018		20 Nov 2018 09:44 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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<b>CLAIM SUBFOLDER DETAILS</b>	<b>[Created by insurer]</b>
Insured: <b>KEYSTONE CABLE (S) PTE LTD</b> , Co. Reg. No.: 198104507R	
Main Claimant: <b>CAR41 PTE. LTD.</b> , Co. Reg. No.: 201541640H	
Vehicle Reg. No.: <b>SJR2232X</b>	Date of Loss: 14/11/2018 18:00 - :59 <b>[113 Months and 2 Days From LTA Reg Date (Man Yr)]</b>
Claim Type: <b>TP / 576186</b>	Policy/Cover Note No.: B29074979MKF (Comprehensive) Coverage: 15/04/2018 - 14/04/2019
Vehicle Reg. No. (Insured): <b>YN4407P</b>	Policy No. (Claimant):
	Excess:
Repairer: <b>Wee Hoe Auto Service (HQ)</b> 19 Kim Chuan Terrace, Singapore 537041, 537041 Kaki Bukit - Tel: 68580019	
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Christina Wong</b> - 6643 1311]	
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <b>[Imm.Advice due 21/11/2018]</b>	
Driver/Custodian (Insured): CHIA SHI DE (), NRIC: S9274222I, Tel: +6580000000	
Adj Asg. Remarks: Liability down. TP Disagree with our SJE list, proceed to appoint LKK as the SJE. Contact Person: Kiat / 6858 0019.	

**ASSOCIATED MAIL RECEIVED**

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS**

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/11/2018 11:45
Date Of Accident	14/11/2018 17:45
Exact Location Of Accident	UBI RD 3 JUNCTION WITH UBI AVE 2
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJR2232X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CAR41 PTE. LTD.
Co Reg No	201541640H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-67023121

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	PASSAT
Exact Purpose for which vehicle was being used at time of accident	GOING BACK OFFICE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	5076230393-02
Cover Note Number	-

### Driver

Name of Driver	LAVONE ASHLIE
NRIC No	S8607024C
Date Of Birth	18/03/1986
Occupation	INDOOR
Date Of Driving Pass	30/11/2015
Driving Experience	2 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-87877719
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 430B YISHUN AVE 11 #06-408
Postcode	762430
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : UNKNOWN GENDER: : MALE
Passenger 2	NAME: : UNKNOWN GENDER: : MALE
Passenger 3	NAME: : UNKNOWN GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I STOP AT THE TRAFFIC JUNCTION OF UBI RD 3 & UBI AVE 2. WHEN THE LIGHT TURN GREEN, VEH INFRONT OF ME MOVING AND STOP BEFORE THE PEDESTRIAN CROSSING, AS SUCH I STOP BEHIND THE VEH, ALL OF A SUDDEN I FELT AN IMPACT FROM BEHIND. AFTER THE INCIDENT, I ALIGHTED FROM MY VEH AND REALIZED VEH B (BEARING NO YN4407P) FROM BEHIND COLLIDED ONTO MY VEH REAR PORTION.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN4407P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



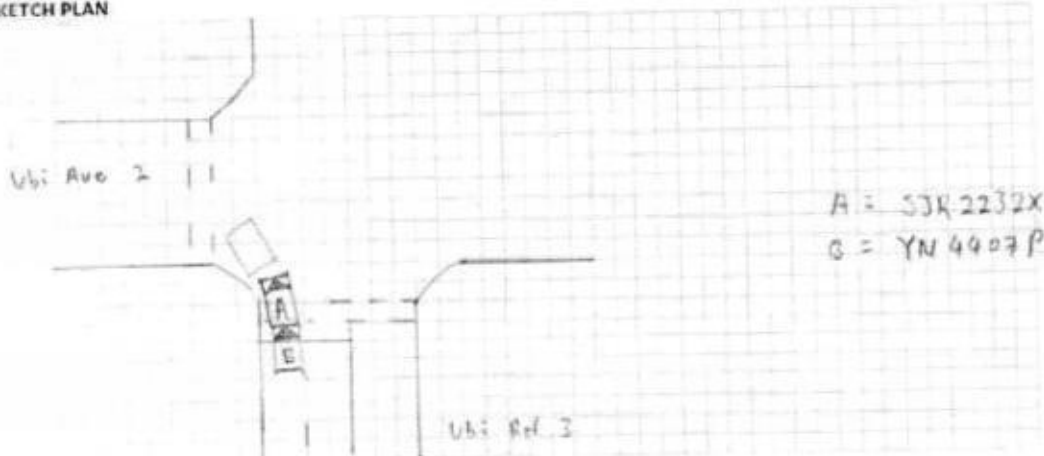
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Accident Sketch Plan

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to Statement

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	1640H
<b>Vehicle Details</b>	
Vehicle No.:	SJR2232X
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Dec 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT 1.8 TSI AT ABS D/AIRBAG 4DR 2WD
Primary Colour:	Brown
Manufacturing Year:	2009
Engine No.:	BZB098520
Chassis No.:	WVWZZZ3CZ9P070808
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$30,553.00
Original Registration Date:	12 Jun 2009
First Registration Date:	12 Jun 2009
Transfer Count:	1
Actual ARF Paid:	\$30,553.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Jun 2019
PARF Rebate Amount:	\$15,276.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	11 Jun 2019
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$9,180.00
COE Rebate Amount:	\$474.00
<b>Total Rebate Amount:</b>	<b>\$15,750.00</b>

The information contained herein is correct as at 05 Dec 2018

OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Nov 2018		20 Nov 2018 09:44 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by Insurer]

Insured:	KEYSTONE CABLE (S) PTE LTD, Co. Reg. No.: 198104507R		
Main Claimant:	CAR41 PTE. LTD., Co. Reg. No.: 201541640H		
Vehicle Reg. No.:	SJR2232X	Date of Loss:	14/11/2018 18:00 - :59 [113 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 576186	Policy/Cover Note No.:	B29074979MKF (Comprehensive) Coverage: 15/04/2018 - 14/04/2019
Vehicle Reg. No. (Insured):	YN4407P	Policy No. (Claimant):	
		Excess:	
Repairer:	Wee Hoe Auto Service (HQ) 19 Kim Chuan Terrace, Singapore 537041, 537041 Kaki Bukit - Tel: 68580019		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Imm.Advice due 21/11/2018]		
Driver/Custodian (Insured):	CHIA SHI DE (), NRIC: S9274222I, Tel: +6580000000		
Adj Asg. Remarks:	Liability down. TP Disagree with our SJE list, proceed to appoint LKK as the SJE, Contact Person: Kiat / 6858 0019.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SJR2232X (576186)**  
**[YN4407P]**  
**TP**  
**CAR41 PTE. LTD.**  
**Nov 14 2018 6:00PM**  
**[KEYSTONE CABLE (S) PTE LTD]**  
**Wee Hoe Auto Service**

Upload Documents Upload Photos Compose New Letter

View View in Browser

### Assessment Reports

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	1 per page	Thumbnail	Print
1	19/11/18 11:03	<b>Accident Statement</b> From: SC - Reg. No: YN4407P, Claimant: KEYSTONE CABLE (S) PTE LTD	1	Load HTM	

### Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per page	Thumbnail	Print
1	05/12/18 14:02	General View	1	Load JPG	
2	05/12/18 14:02	General View	1	Load JPG	
3	05/12/18 14:02	General View	1	Load JPG	
4	05/12/18 14:02	General View	1	Load JPG	
5	05/12/18 14:02	General View	1	Load JPG	
6	05/12/18 14:02	General View	1	Load JPG	
7	05/12/18 14:02	General View	1	Load JPG	
8	05/12/18 14:02	General View	1	Load JPG	
9	05/12/18 14:02	General View	1	Load JPG	
10	05/12/18 14:02	General View	1	Load JPG	
11	05/12/18 14:02	General View	1	Load JPG	
12	05/12/18 14:02	General View	1	Load JPG	
13	06/12/18 09:38	Photo After Spray	1	Load JPG	
14	06/12/18 09:38	Photo After Spray	1	Load JPG	
15	06/12/18 09:38	Photo After Spray	1	Load JPG	
16	06/12/18 09:38	Photo After Spray	1	Load JPG	
17	06/12/18 09:38	Photo After Spray	1	Load JPG	

### Documentation

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	1 per page	Thumbnail	Print
1	19/11/18 11:03	<b>SJR2232X GIA Rpt</b> From: SC - Reg. No: YN4407P, Claimant: KEYSTONE CABLE (S) PTE LTD	1	Load PDF	
2	19/11/18 11:03	<b>PRI</b>	1	Load PDF	
3	19/11/18 17:27	<b>Details of workshop frm TP</b>	1	Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/MSG18020937/JCD3S2  
**Date:** 17/12/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	B29074979MKF
<b>Claimant Vehicle No :</b>	SJR2232X	<b>Insured Vehicle No :</b>	YN4407P
Date of Loss:	14/11/2018	Nature of Claim:	TP
		Claim No:	576186

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SJR2232X</b>		
Make & Model:	VOLKSWAGEN PASSAT, 1.8 TSI AT ABS D/AIRBAG 4DR 2WD (A)	Engine No:	BZB098520
Reg. Date:	12/06/2009 (Man. Year: 2009)	Chassis No:	WVWZZZ3CZ9P070808
Colour:	Brown	Odometer:	225773 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	215/55R16	Rear Tyre Size:	215/55R16
Front Left Side:	Hankook 6 mm	Rear Left Side:	Hankook 6 mm
Front Right Side:	Hankook 6 mm	Rear Right Side:	Hankook 6 mm

The above values represent the remaining tyre treads depth

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

INSPECTION

Date of Assignment:	20/11/2018	
Date Inspected:	05/12/2018	Inspected At: Wee Hoe Auto Service (HQ) 19 Kim Chuan Terrace, Singapore 537041 Singapore 537041
Estimated Period of Repair:	4.0 days	

**Adjuster:** ONG HWEE JIE**Manager:** CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$3,800.00

REPAIR DETAILS

Reference		
Part Source:	MRM-SG Version: 1.0 (Last Synchronised: 17 Dec 2018)	
Parts:	143	VOLKSWAGEN PASSAT 1.8 TSI AT ABS D/AIRBAG 4DR 2WD (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's (Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SJR2232X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >