Shirley Hiew (LKK Auto)

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com> From: Sent: Wednesday, 21 November 2018 10:48 AM To: ronald.yap@eurokars.com.sg Cc: **SUR** Subject: RE: SLC 3925D OD (AXA) Dear Ronald, As instructed by our client, please proceed at repair cost not exceeding \$12,500.00 (inclusive supplementary) to repair the insured vehicle SLC 3925D (Excess \$ 600/-) on part by part basis. If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection. All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair. *Our client reserve their right **not to pay** if there is no valid approval obtained before repair. Thank you. Best Regards, Shirley Hiew | Case Handler **LKK Auto Consultants Pte Ltd** Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com] Sent: Wednesday, 21 November 2018 10:35 AM To: ronald.yap@eurokars.com.sg Cc: SUR <sur@lkkauto.com> Subject: RE: SLC 3925D OD (AXA) Hi Ronald, Noted. Thank you. Best Regards, Shirley Hiew | Case Handler **LKK Auto Consultants Pte Ltd**

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315

From: ronald.yap@eurokars.com.sg [mailto:ronald.yap@eurokars.com.sg]

Sent: Wednesday, 21 November 2018 10:04 AM

To: ShirleyHiew@lkkauto.com

Cc: sur@lkkauto.com

Subject: RE: SLD 3925D OD (AXA)

Dear Shirley,

As spoke with Rasul just now, I agreed to undertake the repair within the limit given - \$12,500.

Thank You,

Ronald Yap Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605 T: 6395 8899 H: 9127 7928 ronald.yap@eurokars.com.sq

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From: Ronald Yap

Sent: 20 November 2018 17:32

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: SUR < sur@lkkauto.com >; Jess Francis Amurao Carlos < jess.francis@eurokars.com.sg >

Subject: RE: SLD 3925D OD (AXA)

Hi Shirley,

Can we have your max limit? The total adjusted estimate is already at \$12250.80 (including 10% disc).

Check items are not yet included.

Let us have your favorable response please.

Thank You,

Ronald Yap Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605 T: 6395 8899 H: 9127 7928 ronald.yap@eurokars.com.sg

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: 20 November 2018 17:26

To: Ronald Yap < ronald.yap@eurokars.com.sg

Cc: SUR < sur@lkkauto.com > Subject: SLD 3925D OD (AXA)

Hi Ronald,

 $As \ spoken, \ Kindly \ check \ the \ repair \ cost \ limit \ whether \ you \ are \ able \ to \ repair \ the \ vehicle \ not \ exceeding \$ 12,000.00$

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)