

ASS. REC. BY:

REF: CS/AGI18020930/ d3 Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Lincoln Yeo

of

AGI

Date/Time:

20/11/18 11:33am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8LL6306Z

Insured:

at Workshop m/s

Progressive Car Care

Tel:

6741 5336

of

Blk 3022A Ubi Rd 1 #01-15/46

Policy No:

Claim No:

Sum Insured:

Excess:

\$600.00

Make of Veh:

(Client's Record)

D.O.A.

16/11/2018

CA

REV

/ REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:54am @ 20/11/18

Person Contacted:

pei wen

Vehicle IN /

OUT

Date/Time

Action/Instruction (✓) Estimate

8LL6306Z - CS/AGI18008562/Kw3n2

D.O.A: 5/4/18

22/11/18

vehicle not in

4/12/18

vms may be owner withdraw claim, waiting owner to send confirmation letter.

21/12/18

still not yet receive confirmation letter from owner.

8/12/18

owner withdraw claim Rdy, pending confirmation letter only. wkep say  
can close as owner no more claiming. ~~Close~~ 12/1/2019

## Nivitha (LKK Auto)

---

**From:** Motor Claims <motorclaims@budgetdirect.com.sg>  
**Sent:** Tuesday, 20 November 2018 11:33 AM  
**To:** SUR; assignments@lkkauto.com  
**Cc:** Albert Hong  
**Subject:** RE: PROGRESSIVE/OD/SLL 6306 Z / DOA 16.11.2018/EST \$3966.49  
**Attachments:** 19112018171403.pdf; SLL6306Z.PDF

Hi Team,

Please arrange with Lily Progressive on OD Survey for this case.  
Policy Excess: S\$600.00

Thank You.

Warmest Regards,

**Lincoln Yeo**  
**Manager, Claims**

T +65 6540 2180  
F +65 6725 0853 (Claims)  
M +65 8382 8999  
E [lincoln.yeo@budgetdirect.com.sg](mailto:lincoln.yeo@budgetdirect.com.sg)

**Budget  
Direct  
insurance**

**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue  
#03-01, Singapore Shopping Centre  
Singapore 239924  
[budgetdirect.com.sg](http://budgetdirect.com.sg)

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

---

**From:** Lily <bhlm@procarcare.com.sg> **On Behalf Of** Claims  
**Sent:** Monday, 19 November 2018 5:18 PM  
**To:** Motor Claims <motorclaims@budgetdirect.com.sg>  
**Cc:** Claims <claims@procarcare.com.sg>  
**Subject:** PROGRESSIVE/OD/SLL 6306 Z / DOA 16.11.2018/EST \$3966.49

Dear Sirs,

Please refer to attached and arrange for survey

Vehicle is not in workshop

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



**PROGRESSIVE**  
CAR CARE PTE LTD

*\*With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd** has been rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses ([@procarcare.com.sg](mailto:@procarcare.com.sg)). We look forward to your continued support.*

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## Nivitha (LKK Auto)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 8 January 2019 2:38 PM  
**To:** 'Motor Claims'; assignments  
**Cc:** 'Albert Hong'; SUR  
**Subject:** RE: PROGRESSIVE/OD/SLL 6306 Z / DOA 16.11.2018/EST \$3966.49

Resend

Dear Sir/Mdm,

Please be informed that according to the repairer, Owner already withdraw claim.

We will close this file at our end without billing.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Nivitha (LKK Auto) [mailto:[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)]  
**Sent:** Tuesday, 8 January 2019 2:33 PM  
**To:** 'Motor Claims' <[motorclaims@budgetdirect.com.sg](mailto:motorclaims@budgetdirect.com.sg)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Albert Hong' <[albert.hong@budgetdirect.com.sg](mailto:albert.hong@budgetdirect.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: PROGRESSIVE/OD/SLL 6306 Z / DOA 16.11.2018/EST \$3966.49

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already withdraw claim.

We will close this file at our end without billing.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Nivitha (LKK Auto) [mailto:[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)]  
**Sent:** Tuesday, 20 November 2018 11:56 AM  
**To:** 'Motor Claims' <[motorclaims@budgetdirect.com.sg](mailto:motorclaims@budgetdirect.com.sg)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Albert Hong' <[albert.hong@budgetdirect.com.sg](mailto:albert.hong@budgetdirect.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: PROGRESSIVE/OD/SLL 6306 Z / DOA 16.11.2018/EST \$3966.49



Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Albert Hong <[albert.hong@budgetdirect.com.sg](mailto:albert.hong@budgetdirect.com.sg)>

**Subject:** RE: PROGRESSIVE/OD/SLL 6306 Z / DOA 16.11.2018/EST \$3966.49

Hi Team,

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Policy Excess: S\$600.00

Thank You.

Warmest Regards,

**Lincoln Yeo**  
**Manager, Claims**

T +65 6540 2180

F +65 6725 0853 (Claims)

M +65 8382 8999

E [lincoln.yeo@budgetdirect.com.sg](mailto:lincoln.yeo@budgetdirect.com.sg)

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Subject: PROGRESSIVE/OD/SLL 6306 Z / DOA 16.11.2018/EST \$3966.49

Dear Sirs,

Please refer to attached and arrange for survey

Vehicle is not in workshop

Regards,

Lily LIM  
Claims Advisory  
Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)  
W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



*\*With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

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