

## Veron Chen (LKKAUTO)

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**From:** Mastura <mastura@premiumauto.com.sg>  
**Sent:** Wednesday, 3 April 2019 3:49 PM  
**To:** Veron Chen (LKKAUTO); 'Claims'; SUR  
**Subject:** LOD - OWN DAMAGE CLAIM FOR SKT 9658 H - DOA: 14/11/2018  
**Attachments:** SAftersales19040315381.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian shortly.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 20 November 2018 10:23 AM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SKT 9658 H-DOA: 14/11/2018

Dear James,

As instructed by our client, please proceed to repair the **insured vehicle SKT 9658H (Excess TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 19 November 2018 6:46 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OWN DAMAGE CLAIM FOR SKT 9658 H

Dear All,

Kindly advice approval and excess for the above mention vehicle.

Survey was done this afternoon.

Thanks.

Best Regards,

**James Tan**

Claims Advisor

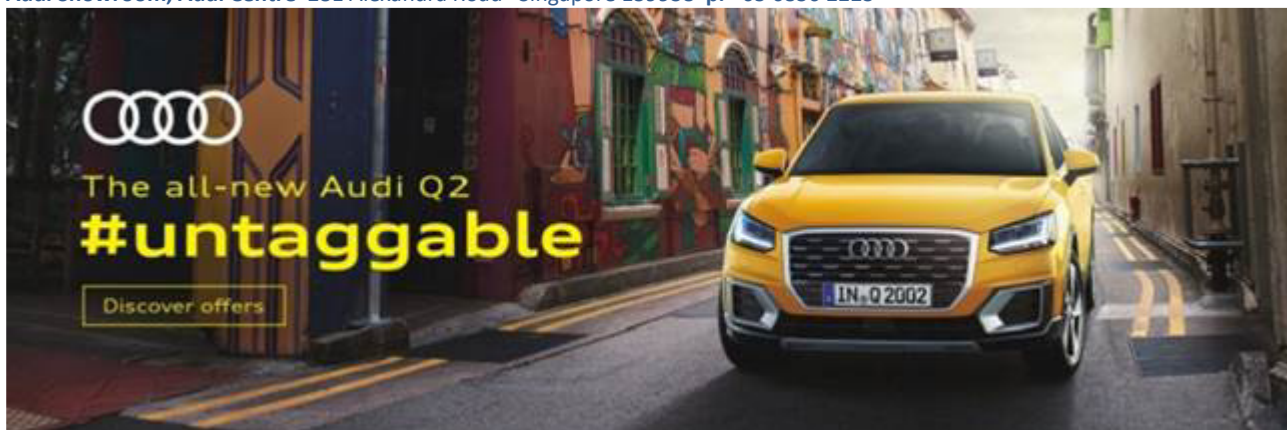
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