

## Hsiao Tong (LKKAuto)

---

**From:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Sent:** Wednesday, 28 November 2018 4:05 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Alfred Toh  
**Subject:** RE: Direct Settlement - Accident Involving SLA6590B (OI : CTI - SNM18D05397C02) AND SMA4063H (TP : LKK REF - CC6/CTI18020915/pb3) on 15.11.2018

Hi Hsiao Tong,

Thank you for your advice.

Please proceed to reject third party claims.

Thank you.

Regards,

**Ong Chin Kiat**  
Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6174  
Fax (65) 6224 7174 / 6224 7478  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, 28 November, 2018 3:50 PM  
**To:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLA6590B (OI : CTI - SNM18D05397C02) AND SMA4063H (TP : LKK REF - CC6/CTI18020915/pb3) on 15.11.2018

Hi Chin Kiat,

Thank you for your video.

We are of the view that our insured is not liable for the accident as our insured vehicle was stationary and hit by third party who was reversing out of the parking lot.

In view of this, we propose to reject third party claim.

For your comments/ instruction please.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>

**Sent:** Wednesday, 28 November 2018 3:01 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLA6590B (OI : CTI - SNM18D05397C02) AND SMA4063H (TP : LKK REF - CC6/CTI18020915/pb3) on 15.11.2018

**Without Prejudice**

Dear Shu Pei,

We attached a copy of your our insured rear view video footage for your reference.

Insured was stationary when third party was making reverse out of the parking lot.

Please let us have your advice before proceeding with any direct settlement with City Auto.

Thank you.

Regards,

**Ong Chin Kiat**

Assistant Claims Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Lucas Lee

**Sent:** Thursday, 22 November, 2018 3:47 PM

**To:** 'Shu Pei (LKKAuto)' <[shupei@lkkauto.com](mailto:shupei@lkkauto.com)>

**Cc:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLA6590B (OI : CTI - SNM18D05397C02) AND SMA4063H (TP : LKK REF - CC6/CTI18020915/pb3) on 15.11.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Monday, 19 November, 2018 7:06 PM

**To:** Claims Dept of CTI

**Cc:** Ong Chin Kiat; Lucas Lee; Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SLA6590B (OI : CTI - TBA) AND SMA4063H (TP : LKK REF - CC6/CTI18020915/pb3) on 15.11.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

---

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

---