

22/03/2018

ASS. REC. BY:

REF: CS/FCI 18020887/R/qd3<sup>52</sup>

Special Instruction:

Surveyor: Rasu

ASSIGNMENT (Office)

From (Person): CWS Eileen Lee

of FCI

Date/Time: 19/11/18 @ 2:40pm

Estimated Cost:

Bill to:

OD  TP  WS  TP RES  OD RES  EVA  INV  MV  CS

To Inspect Vehicle No: SHD 2167Z

Insured: SHB 6318P

at Workshop m/s Prime Auto

Tel: 68610908

of 6 Benoi place

Policy No:

Claim No: D1800818EMSH

Sum Insured:

Excess:

Make of Veh:

D.O.A. 16/11/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS cup

H.O.D. Endorsement:

Date/Time: 3:17pm 19/11/18

Person Contacted: Chissy

Vehicle  IN  OUT

Date/Time	Action/Instruction (✓) Estimate
	SHD 2167Z - CC4 / III 17023367 / 11h63q2 DOA: 6/12/2017
	SHB 6318P - CS3 / FCI 12006301 / Kun DOA: 25/3/2012
21/11/18 @ 3:33pm	verified to Eileen Lee by email.
05/12/18 @ 2:31pm	confirmed with Alice final fig \$7761.99, 5 days. (Cred \$ 2405.39, 24%)



**MOTOR SURVEY ASSIGNMENT**

<b>Date</b>	16-11-2018	<b>Our Ref No.</b> D18008188MFSH
<b>Accident Date</b>	16-11-2018	<b>Claim Type.</b> Third Party
<b>Insured Vehicle</b>	SHB6318P	<b>Third Party Vehicle.</b> SHD2167Z
<b>Survey Location</b>	6 BENOI PLACE	
<b>Contact Person.</b>	CHRISSY TEO	
<b>Contact No.</b>	68610908/ 0	<b>Fax No.</b> 65152948
<b>Survey Type</b>	WITHOUT PREJUDICE: LIABILITY UNCLEAR:	
<b>Appointed Surveyor</b>	LKK AUTO CONSULTANTS PTE LTD	
<b>Contact Person</b>	NA	<b>Fax No.</b> 68416315
<b>Contact Number.</b>	NA	

**FOR DIRECT SETTLEMENT**

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

**THIRD PARTY SURVEY REQUEST**

<b>Cc : Workshop</b>	PRIME AUTO CLAIMS SERVICE PTE. LTD.	<b>Attention.</b> NIL
<b>Cc : TP Solicitor</b>	NA	<b>TP Solicitor Fax No.</b> NA
<b>Officer Incharge</b>	EILEEN LEE	

**IMPORTANT NOTE**

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
This is a computer generated letter, no signature required.

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 5 December 2018 2:31 PM  
**To:** aliceleong@primeautoclaims.com; Rasul (LKKAuto)  
**Cc:** Admin A; SUR  
**Subject:** RE: FINALIZE TO SHD2167Z

Dear Alice,

WITHOUT PREJUDICE

Confirm final fig \$7,761.99 before GST and 5 repair days.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Friday, 30 November 2018 3:55 PM  
**To:** aliceleong@primeautoclaims.com; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: FINALIZE TO SHD2167Z  
**Importance:** High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CS/FCI18020887/R1qd3	Rasul / Shiau Chan

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alice Leong <[alicелеong@primeautoclaims.com](mailto:alicелеong@primeautoclaims.com)>  
**Sent:** Friday, 30 November 2018 9:49 AM  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 21 November 2018 3:33 PM  
**To:** 'CWS Motor Claims'; assignments  
**Cc:** 'Eileen Lee'; SUR  
**Subject:** RE: SURVEY ASSESSMENT - D18008188MFSH/1  
**Attachments:** CSFCI18020887R1qd3.pdf

Dear Eileen,

Enclosed herewith preliminary advice of SHD 2167Z.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 19 November 2018 3:44 PM  
**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Eileen Lee' <[EileenLee@msfirstcapital.com.sg](mailto:EileenLee@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D18008188MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Monday, 19 November 2018 2:40 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Eileen Lee <[EileenLee@msfirstcapital.com.sg](mailto:EileenLee@msfirstcapital.com.sg)>  
**Subject:** PRI: SURVEY ASSESSMENT - D18008188MFSH/1

Dear Sir/Mdm,

We refer to the above reference.  
Please find attached the necessary documents for survey.  
Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18008188MFSH

Date: 21 November 2018

Our Ref: CS/FCI18020887/R1qd3

The Motor Claims Department  
First Capital Insurance Ltd

Dear Sir/Madam,

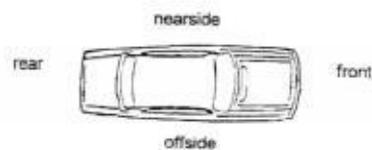
**INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 2167Z**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 19/11/2018 at the premises of M/s PRIME AUTO, and have the following to report:-

Workshop Estimate Amount	: S\$ <u>9,165.53</u> .
Revised Estimate Amount	: S\$ <u>8,336.94</u> .
“Check” Items Amount	: S\$ <u>288.59</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the n/s front portion.



Yours faithfully

Rasul  
Automotive Assessor

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/11/2018 15:47
Date Of Accident	16/11/2018 04:00
Exact Location Of Accident	TRAFFIC LIGHT JUNCTION OF NORTH BRIDGE ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD2167Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PRIME CAR RENTAL & TAXI SERVICES PTE LTD
Co Reg No	199606293Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-68982000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	VELLFIRE HYBRID 2.5X CVT

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	5068045737-04
Cover Note Number	

### Driver

Name of Driver	MOHAMED YUNUS BIN ABDUL RAHIM
NRIC No	S1639597H
Date Of Birth	27/03/1964
Occupation	OUTDOOR
Date Of Driving Pass	10/03/2010
Driving Experience	8 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98818109
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK. 116 PASIR RIS STREET 11 #01-543 SINGAPORE
Postcode	510116
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED STATEMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE SIZE TOO BIG
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHB6318P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	LEE BOON JIAW EDDY
NRIC/Passport Number	S1242165F
Contact Number	96657800
Address	
Postcode	
Insurance Company Name	MS FIRST CAPITAL INSURANCE LTD
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Accident Sketch Plan Pg. 1

SKETCH PLAN

Refer to sketch plan

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to attached statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:



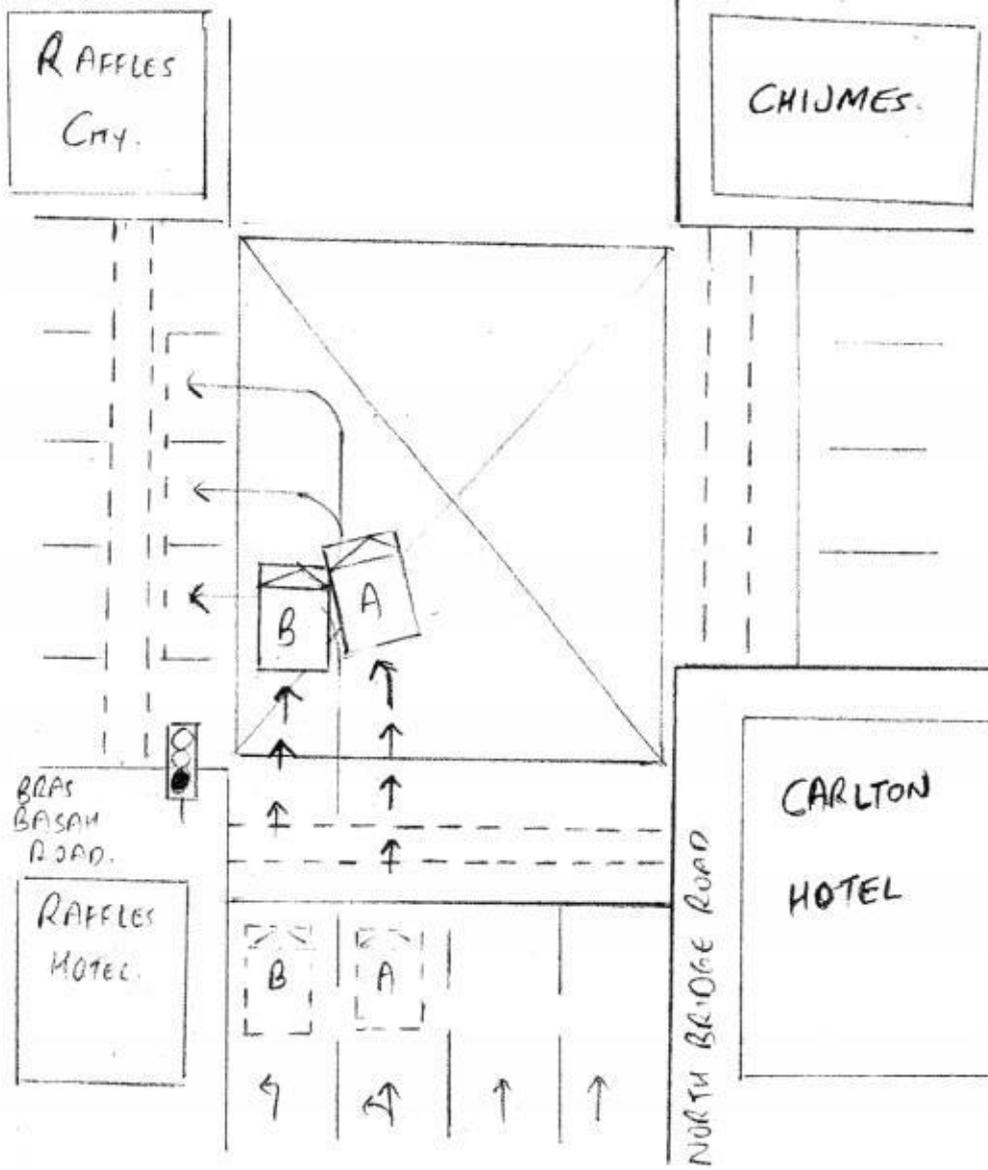
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Signature]* 16/11/18 15:7hrs.

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

*[Signature]*

Accident Sketch Plan Pg. 1



A SHD21672

B SUB6318P

On 16.11.2018 @ approximately 0400 hrs, my taxi SHD2167Z was stationary at the traffic light junction of North Bridge Road on lane 3 (this lane is going straight or turning left) as traffic light was in red. My taxi left turning signal was on. When the traffic light changed green, I proceed to turn left into Bras Basah Road. In the midst of left turning, one Comfort taxi SHB6318P which travelled on lane 4 (this lane strictly left turning only), driving straight instead of turned left. As a result, SHB6318P collided to my moving taxi left front bumper, left front door and etc.

After the accident, we moved our vehicles to the road side and alighted to check our vehicles damages. We then exchanged particulars. Driver of SHB6318P, Mr. Lee Boon Jiaw Eddy (NRIC: S1242165F) offered me private settlement but due to my taxi belongs to my company thus I decided to lodge an accident report. My taxi in-car camera captured the occurring of the accident. No one was injured in this accident.

A handwritten signature in black ink, appearing to be the name of the driver or the person making the statement.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	6293Z
<b>Vehicle Details</b>	
Vehicle No.:	SHD2167Z
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Nov 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VELLFIRE HYBRID 2.5X CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	2ARH803389
Chassis No.:	AYH300037234
Maximum Power Output:	145.0 kW (194 bhp)
Open Market Value:	\$44,445.00
Original Registration Date:	12 Jun 2017
First Registration Date:	12 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$54,223.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Jun 2025
PARF Rebate Amount:	\$40,667.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	11 Jun 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$40,500.00
COE Rebate Amount:	\$33,197.00
<b>Total Rebate Amount:</b>	<b>\$73,864.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 21 Nov 2018

OK

> Back to OneMotoring

## Enquire Transfer Fee

Vehicle Details			
Vehicle No.:	SHD2167Z		
Vehicle Type:	H11 - Public Transport Taxi (Station Wagon)		
Vehicle Attachment 1:	Air-Con (Taxi)		
Vehicle Scheme:	Taxi (Company)		
Vehicle Make:	TOYOTA		
Vehicle Model:	VELLFIRE HYBRID 2.5X CVT		
Chassis No.:	AYH300037234		
Propellant:	Petrol-Electric		
Engine No.:	2ARH803389		
Motor No.:	2JM2FM803389		
Engine Capacity:	2493 cc		
Power Rating:	155.0 kW		
Maximum Power Output:	145.0 kW ( 194 bhp )		
Maximum Laden Weight:	2495 kg		
Unladen Weight:	2110 kg		
Year Of Manufacture:	2016		
Original Registration Date:	12 Jun 2017		
Lifespan Expiry Date:	11 Jun 2025		
COE Category:	A - Car up to 1600cc & 97kW (130bhp)		
PQP Paid:	\$40,500.00		
COE Expiry Date:	11 Jun 2025		
Road Tax Expiry Date:	11 Dec 2018		
PARF Eligibility Expiry Date:	11 Jun 2025		
Inspection Due Date:	11 Dec 2018		
Intended Transfer Date:	21 Nov 2018		
CO2 Emission:	140.00 (g/km)		
CEV/VES Rebate Utilised Amount:	-		
CO Emission:	-		
HC Emission:	-		
NOx Emission:	-		
PM Emission:	-		
The current road tax expiry is 11 Dec 2018. You may renew the road tax from 12 Sep 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 11 Dec 2018, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
<b>Amount Payable (From 12 Dec 2018 to 11 Jun 2019)</b>			
	<b>Amount Before GST (S\$)</b>	<b>GST Amount (S\$)</b>	<b>Amount After GST (S\$)</b>
Transfer Fee:	25.00	-	25.00
<b>Sub Total:</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment):	510.00	-	510.00
<b>Total Amount Payable:</b>			<b>535.00</b>
<b>Message</b>			
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.			

You may print this page for reference.

OK

Print



# Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 17.11.2018

MS First Capital Insurance Ltd  
36 Robinson Road #16-01  
City House  
Singapore 068877

Attn: Motor Claims Dept

## RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2167Z TOYOTA VELLFIRE HYBRID 2.5X (2016)

### To Supply

1 ) 1pc	Front bumper <i>DC</i> ✓		\$	1,785.00
2 ) 1set	Front bumper clip <i>new</i> ✓		\$	30.00
3 ) 1pc	Front bumper left side retainer <i>new</i> ✓		\$	120.35
4 ) 1pc	Front bumper lower absorber <i>? Xsu</i>		\$	135.49 X
5 ) 1pc	Left bumper fog lamp garnish <i>SCU</i> ✓		\$	114.50
6 ) 1pc	Front bumper left head lamp <i>SCU</i> ✓		\$	3,525.00
7 ) 1pc	Front bumper left reverse sensor <i>new</i> ✓	@ \$381.60	\$	381.60
8 ) 1pc	Front bumper left reverse sensor cover <i>new</i> ✓	@ \$22.70	\$	22.70
9 ) 1pc	Left front fender <i>PH</i> ✓		\$	1,447.70
10 ) 1pc	Left front fender cowling <i>? SCU</i>		\$	249.30 X
11 ) 1pc	Tyre sport rim <i>SCU (price?) Xsu</i>		\$	2,062.40 X
				Sub total parts \$ 9,874.04
				Less: 25% discount \$ (2,468.51)
				\$ 7,405.53

### To Supply S.Nett Parts

1 ) 1pc	"Prime Royal" sticker <i>new</i> ✓		\$	80.00
				Sub total S.Nett Parts \$ 80.00

### L/charges

1 )	To tuff kote.		\$	<del>50.00</del> 30
2 )	To remove & replace front parking sensors & sensor cover. Check wiring.		\$	50.00 ✓

- 3 ) To remove & replace left front tyre sport rim. To balance tyre \$ ~~50.00~~ <sup>30</sup>
- 4 ) To focus front bumper left lamp. \$ 30.00
- 5 ) To remove front bumper, left head lamp & left front fender. Replace the above parts. Align & adjust front bonnet & front bumper. \$ ~~700.00~~ <sup>500</sup>
- 6 ) To putty, respray painting front bumper, left front fender & left front door in pearl white. To polish. \$ ~~800.00~~ <sup>500</sup>

Sub total L/charges \$ 1,680.00  
 Estimated Grand total \$ 9,165.53

Resue  
 HP 90010068 2/11/18  
 5 days  
 4s  
 19/11/18 @ 1745  
 Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

10167.38

*sthan chen*



# Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 17.11.2018

MS First Capital Insurance Ltd  
36 Robinson Road #16-01  
City House  
Singapore 068877

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2167Z TOYOTA VELLFIRE HYBRID 2.5X (2016)

### To Supply

1 ) 1pc	Front bumper <i>DC ✓</i>		\$	1,785.00
2 ) 1set	Front bumper clip <i>AM ✓</i>		\$	30.00
3 ) 1pc	Front bumper left side retainer <i>AM ✓</i>		\$	120.35
4 ) 1pc	Front bumper lower absorber <i>? x 80 ✓</i>		\$	135.49 X
5 ) 1pc	Left bumper fog lamp garnish <i>SC ✓</i>		\$	114.50
6 ) 1pc	Front bumper left head lamp <i>SC ✓</i>		\$	3,525.00
7 ) 1pc	Front bumper left reverse sensor <i>AM ✓</i>	@ \$381.60	\$	381.60
8 ) 1pc	Front bumper left reverse sensor cover <i>AM ✓</i>	@ \$22.70	\$	22.70
9 ) 1pc	Left front fender <i>PH ✓</i>		\$	1,447.70
10 ) 1pc	Left front fender cowling <i>? x 80 ✓</i>		\$	249.30 X
11 ) 1pc	Tyre sport rim <i>SC ✓ (price?) x 80 ✓</i>		\$	2,062.40 X

Sub total parts	\$	9,874.04	<i>7426.85</i>
Less: 25% discount	\$	(2,468.51)	<i>-1856.71</i>
	\$	7,405.53	<i>5570.14</i>

### To Supply S.Nett Parts

1 ) 1pc	"Prime Royal" sticker <i>AM ✓</i>		\$	80.00
				<i>80</i>
Sub total S.Nett Parts				\$ 80.00

### L/charges

1 )	To tuff kote.		\$	<del>50.00</del> <i>30</i>
2 )	To remove & replace front parking sensors & sensor cover. Check wiring.		\$	50.00

- |  |    |                                     |
|--|----|-------------------------------------|
| 3 ) To remove & replace left front tyre sport rim. To balance tyre   | \$ | <del>50.00</del> <sup>30</sup> AM X |
| 4 ) To focus front bumper left lamp.   | \$ | <del>30.00</del>                    |
| 5 ) To remove front bumper, left head lamp & left front fender. Replace the above parts. Align & adjust front bonnet & front bumper. | \$ | <del>700.00</del> 500               |
| 6 ) To putty, respray painting front bumper, left front fender & left front door in pearl white. To polish.                          | \$ | <del>800.00</del> 500               |

Sub total L/charges	\$	1,680.00	1110.00
Estimated Grand total	\$	9,165.53	

Repair  
 HP 90010068  
 5 days  
 4/5 P/P  
 19/11/18 @ 1745  
 Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Parts - \$ 5570.14  
 S.lett - \$ 80.00  
 L/charges - \$ 1110.00  
 Supplementary - \$ 1001.85  


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 \$ 7761.99  
 5 days  
 P/P



# Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
6 Benoi Place Singapore 629927  
Tel: 6861 0908 Fax: 6515 2948

Date: 20.11.2018

MS First Capital Insurance Ltd  
36 Robinson Road #16-01  
City House  
Singapore 068877

Attn: Motor Claims Dept

RE: SUPPLEMENTARY COST OF REPAIR TO VEHICLE SHD2167Z TOYOTA VELLFIRE HYBRID 2.5X (2016)

To Supply

1 ) 1pc Front chrome grille

\$ 1,335.80 CRA

Sub total parts	\$	1,335.80
Less: 25% discount	\$	(333.95)
	\$	<u>1,001.85</u>



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MS FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18020887/R1qd3s2

36 ROBINSON ROAD  
#16-01 CITY HOUSESINGAPORE 068877

Date : 06-12-2018



Code : FCI2

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHB 6318P	Veh. Inspected	SHD 2167Z
Policy No.		Coverage (\$)	0.00
Claim No.	D18008188MFSH	Excess (\$)	0.00
Assign From	EILEEN LEE	Assign Date	19/11/2018

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA VELLFIRE	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	AYH300037234	Colour	WHITE
Odometer	140363	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/65R16	GOODRIDE	6 mm
L/H Front Tyre	215/65R16	GOODRIDE	6 mm
R/H Rear Tyre	215/65R16	GOODRIDE	6 mm
L/H Rear Tyre	215/65R16	GOODRIDE	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	16/11/2018	Inspection Date	19/11/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

### 5a. Remarks

A) DAMAGES CONSISTENT TO ACCIDENT REPORT.  
B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **5 Working Days**



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2167Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	DEFORMED	1,785.00	1,785.00
1	SET FRONT BUMPER CLIP	NECESSARY	30.00	30.00
1	FRONT BUMPER LEFT SIDE RETAINER	NECESSARY	120.35	120.35
1	FRONT BUMPER LOWER ABSORBER	SERVICEABLE	135.49	-
1	LEFT BUMPER FOG LAMP GARNISH	SCRATCHED	114.50	114.50
1	FRONT BUMPER LEFT HAND LAMP	SCRATCHED	3,525.00	3,525.00
1	FRONT BUMPER LEFT REVERSE SENSOR	NOT WORKING	381.60	381.60
1	FRONT BUMPER LEFT REVERSE SENSOR COVER	NECESSARY	22.70	22.70
1	LEFT FRONT FENDER	BENT	1,447.70	1,447.70
1	LEFT FRONT FENDER COWLING	SERVICEABLE	249.30	-
1	TYRE SPORT RIM	SERVICEABLE	2,062.40	-
1	FRONT CHROME GRILLE (ADDITIONAL)	CRACKED	1,335.80	1,335.80
	LESS 25% DISCOUNT		-2,802.46	-2,190.66
			8,407.38	6,571.99
<b>SPECIAL NETT ITEMS</b>				
1	"PRIME ROYAL" STICKER (SN)	NECESSARY	80.00	80.00
			80.00	80.00
<b>LABOUR</b>				
	TO TUFF KOTE.		50.00	30.00
	TO REMOVE & REPLACE FRONT PARKING SENSORS & SENSOR COVER. CHECK WIRING.		50.00	50.00
	TO REMOVE & REPLACE LEFT FRONT TYRE SPORT RIM. TO BALANCE TYRE.	NOT NECESSARY	50.00	-
	TO FOCUS FRONT BUMPER LEFT LAMP.		30.00	30.00
	TO REMOVE FRONT BUMPER, LEFT HEAD LAMP & LEFT FRONT FENDER. REPLACE THE ABOVE PARTS. ALIGN & ADJUST FRONT BONNET & FRONT BUMPER.		700.00	500.00
	TO PUTTY, RESPRAY PAINTING FRONT BUMPER, LEFT FRONT FENDER & LEFT FRONT DOOR IN PEARL WHITE. TO POLISH.		800.00	500.00
			1,680.00	1,110.00
<b>GRAND TOTAL</b>			<b>10,167.38</b>	<b>7,761.99</b>

Report Ref No. CS/FCI18020887/R1qd3s2



RECOMMENDED COST OF REPAIRS			7,761.99
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Report Ref No. CS/FCI18020887/R1qd3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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