

Mei Kwan (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Monday, 3 December, 2018 3:44 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Categories: HMK

Hi Li Li,

Yes.

We have surveyed the TP vehicle.

We will be proceeding to submit our report to your good-office.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 3 December 2018 3:22 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Hi Joy

Is there any bill incurred at your end?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 30 November, 2018 3:40 PM
To: 'Claims Dept'; Joy Irene (LKKAUTO); ONG LI LI; assignments
Cc: MT_Claim_SG; Admin A
Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Dear Sir/Mdm,

Thank you for the email.

Dear Joy,

Kindly assist

FYNA Our Ref : CC4/LPC18020886/Gja3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 30 November 2018 3:33 PM
To: 'ONG LI LI' <long@lonpac.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Dear all,

Kindly drop the case from your end as our client have decided to settle with your insured directly.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Tuesday, 27 November, 2018 9:23 AM
To: Claims Dept <claims@premiumauto.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Without Prejudice

Dear Jeffrey

Despite reminders, our Insured has still not reported the accident and we are following up on this matter.

Please liaise with LKK Auto Consultants Pte Ltd for your client's claim.

Thank you.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 26 November, 2018 6:15 PM
To: ONG LI LI; 'Admin-D (LKKAuto)'
Cc: MT_Claim_SG; 'Claims Dept'
Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Dear Li Li,

Any update on this case?

Have your insured filed the accident report?

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 23 November, 2018 10:57 AM

To: Claims Dept <claims@premiumauto.com.sg>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Without Prejudice

Dear Jeffrey

We have not received our Insured's GIA report yet.

We are still following up on his report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 23 November, 2018 9:13 AM

To: ONG LI LI; 'Admin-D (LKKAUTO)'

Cc: MT_Claim_SG; 'Claims Dept'

Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Dear Li Li,

Have your insured filed the report during the past few day?

We have already made arrangement with the insured for a survey with LKK next week.

Kindly look into the matter and revert on the status of this case.

Many thanks!

Best regards,

Jeffery Tan

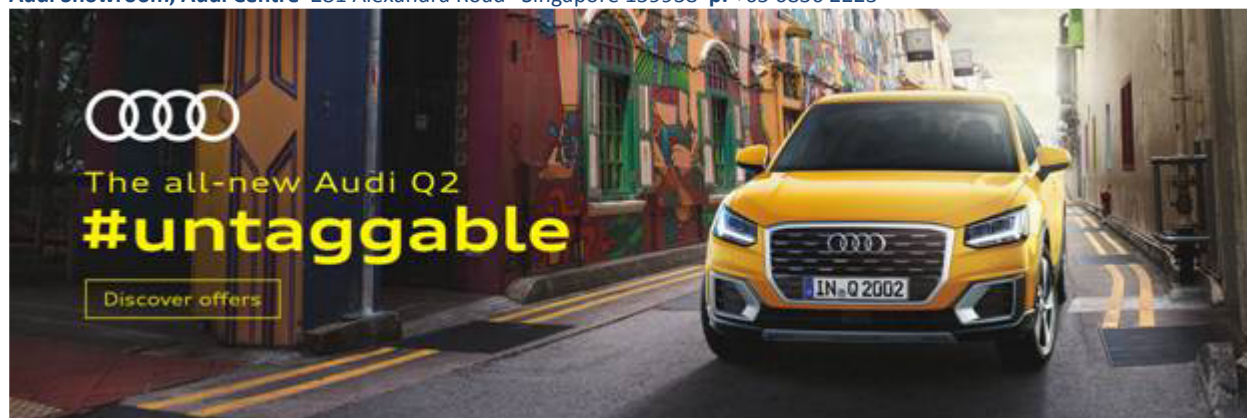
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 21 November, 2018 9:06 AM

To: Claims Dept <claims@premiumauto.com.sg>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018 Our Ref: 18/18/18/VC00/021126

Without Prejudice

Dear Jeffrey

Our Insured has not reported the accident to us yet. Do you still want us to survey the vehicle? If so, please liaise with LKK Auto Consultants Pte Ltd.

Alternatively, you may want to advise your client to claim OD.

Please let us know your client's decision.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 21 November, 2018 8:21 AM

To: GERALD POH WEE BIN; 'Admin-D (LKKAUTO)'

Cc: MT_Claim_SG; 'Claims Dept'

Subject: RE: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018

Dear Gerald,

Have your insured filed the accident report?

Kindly advise. We are contacting our insured to come in for the survey as well.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 19 November, 2018 10:39 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Claims <claims@premiumauto.com.sg>

Subject: FW: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018

Our Ref : 18/18/18/VC00/021126

Dear Catherine,

Kindly proceed to conduct the survey and revert on Direct Settlement.

Our insured has yet to lodge the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 19 November, 2018 9:09 AM

To: MT_Claim_SG

Cc: 'Claims Dept'

Subject: Accident between SLJ 1242 S and your insured GBB 6722 B (Lonpac) on 15/11/2018

Dear all,

Kindly assist in the Third Party Direct settlement for the mentioned vehicle.

We propose for 100% Direct Settlement in our clients favour.

Herein attach our GIA report and estimate for your kind reference.

Kindly advise the surveyor firm engaged for this case so we can arrange for the survey accordingly.

Many thanks!

Best regards,
Jeffery Tan

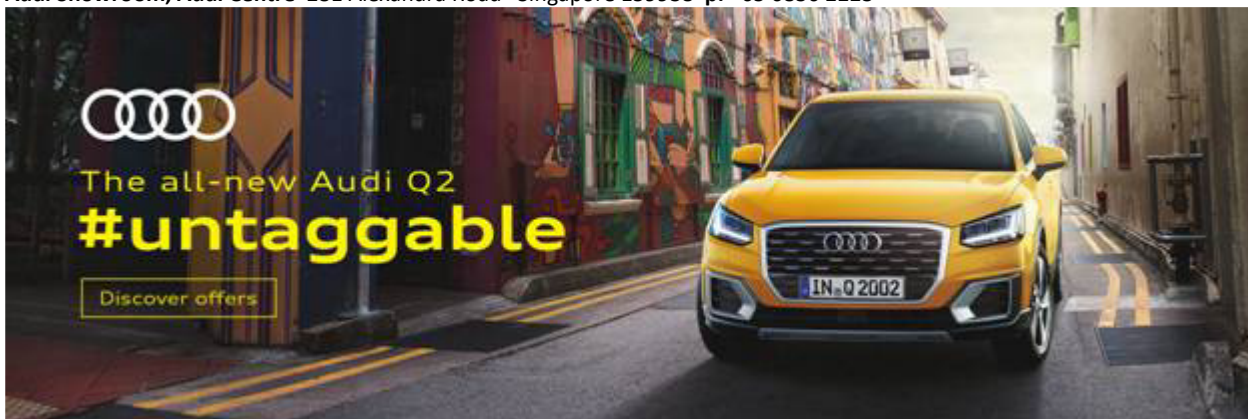
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p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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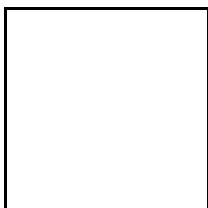


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