

INS. CASE OWNER:

CC 4, Asm 180

LKK:
IDAC:

82619

ASSIGNMENT

Surveyor:

DOI:

Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia

Repair Cost:

SS

Loss of Rental (LOR):

SS

Loss of Use (LOU):

SS

Loss of Income (LOI):

SS

LOR only

LOU only

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS

Global Sum SS: 3000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Payee 2: (Strike if N.A.)

SS

Payee 3: (Strike if N.A.)

SS

Name 1:

Name 2:

Name 3:

20883161p

Surveyor: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD/TP/WS/TPRES/ODRES/EVA/INV/MV

To Insp'd Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 7034X Yr Regn: 4 Mar 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/ / Prime Mover /

Truck / Trailer or

Make: Hyundai I40 cc 1685

Colour: Yellow A/C: Insd / Std / NI / NA

Sp. Reading: 410623 T/Radio: Insd / Std / NI / NA

Eng/No: _____

C/No: 1CMHLB44464085891

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Good / Jammed / Leaked / Burnt or

Brake: Inorder / Good / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD Alloy or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wentaka

Front 7 Rear 7

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 16/11/18 D.O.I. 19/11/18

Survey held at CDGE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front / Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 2284.68 (Red \$ 1371.86 / 30%)

AxA
R

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

VEHICLE # SHC7034X
AXA
305240015

DATE : 16/11/2018

[illegible]

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order:

JC NO.: 305240015

STOMER

CITYCAB PTE LTD

VMS

7010070

STOMER NO.

383 SIN MING DRIVE

DRESS

Singapore SINGAPORE 575717

65551188

(O)

(R)

(P)

REGN NO.: SHC7034X

MILEAGE

MAKE: HYUNDAI

FUEL

E.....1/2.....F

MODEL I-40

DATE/TIME IN 17.11.2018 08:40

YR OF MANU 04.03.2016

TARGET DATE

CHASSIS CODE KMHLB41UMGU085491

COMPLETION DATE/TIME:

SCOUNT CARD NO.

JOB DESCRIPTION

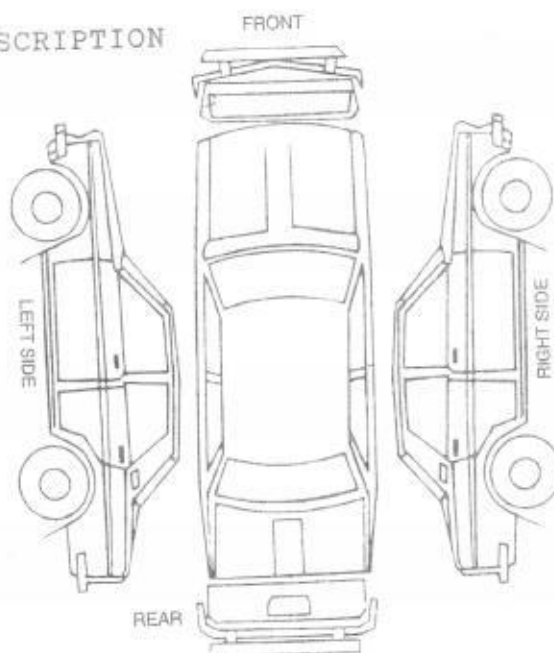
Accident Date: 16.11.2018

NATURE: 3P 16.11.2018

S/NO

LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

K:

DL:

le No.:

SHC7034X

CHIANG

Exit Pass

Vehicle No.:

SHC7034X

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

To be kept by Security Guard

returned to Service Reception upon collection

REPAIR ESTIMATE*

AVA

MAKE :

MODEL : HYUNDAI i40

Chang

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 7034X

DATE : 17.11.2018

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>X rep</i>			\$ 544.50
	Front Bumper Bracket Top (LH/RH) <i>X su</i>		\$ 22.40	\$ 44.80
	Front Bumper Retainer Mounting <i>X su</i>		\$ 9.20	\$ 18.40
SUB TOTAL				\$ 607.70
LESS 20%				\$ 121.54
DISCOUNTED TOTAL				\$ 486.16
	Front Number Plate <i>/ su</i>			\$ 25.00
	Front No Plate Trim Cover <i>X su</i>			\$ 30.00
TOTAL				\$ 55.00
ESTIMATE TOTAL				\$ 541.16

Labour chargePanel Beating
Spray Painting

LKK Auto Consultants hence notify the Repairer of the following:

To resurvey before spray painting to display damaged parts for resurvey

- Parts prices are on "market" basis
- Third party work is on "market" basis
- No extra work is to be done
- Such work is to be approved by the Repairer

Signature: _____
Date: _____

200
400
300 200

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 21.11.2018

Time: 10:32:54

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS : CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO	:	305240015
REGN NO	:	SHC7034X
MILEAGE	:	0000000000
MAKE	:	HYUNDAI
MODEL	:	I-40
DATE OF REGN	:	04.03.2016
DATE/TIME IN	:	17.11.2018 08:40
ACCIDENT DATE	:	16.11.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 830.00

TOTAL : 2,284.68

MVA NAME & SIGNATURE
DATE :AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :



<IA UPLOADED> - S8M013D5 [ACCIDENT INVOLVING SLN 56Z(OI)/ SHC 7034X(TP)/ OTHERS ON 16/11/2018]

Type

🔗 Question

Message

Liability: 100%. 3 vehicles chain collision whereby OI was last car. Third party had provided video footage. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong - 21 Feb 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 21/2/2019

Survey Details:

Date of loss	16-Nov-18
Date of appointment	19-Nov-18
Date of survey	19-Nov-18
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC7034X
Make and Model	HYUNDAI I40 1.7 CRDI F/L
Date of registration	4-Mar-16
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 3,656.54
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,454.68
Check items (estimate)	\$ -
Labour	\$ 830.00
Total	\$ 2,284.68
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>3 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party.

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	2,444.61	
Loss of use		NIL	no. of days
Loss of rental	\$	417.48	(3.5days x \$119.28)
Loss of income	\$	175.00	(3.5days x \$50.00)
LTA search fees	\$	2.00	
Others		NIL	
Proposed Total	\$	3,039.09	

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 21 February 2019 5:22 PM
To: 'William Tan Thoo Seng'
Subject: RE: Yr ref : CC4/ASM18020883/K1pa3 (SLN 56 Z) VS SHC 7034 X D.O.A.; 16.11.18

Without Prejudice

Dear Mr William,

Thank you for your email.

We propose settlement at a global sum of \$3,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

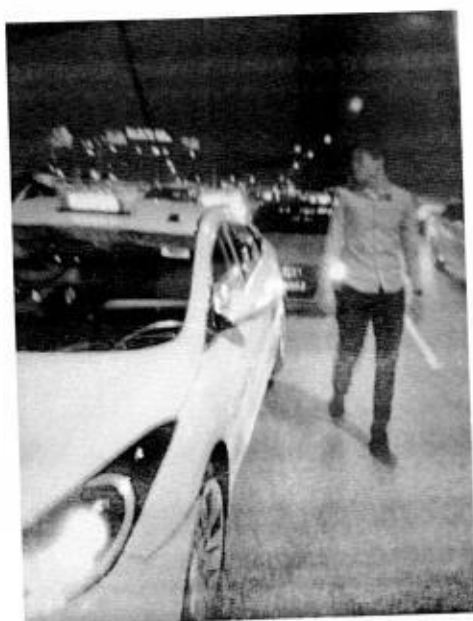
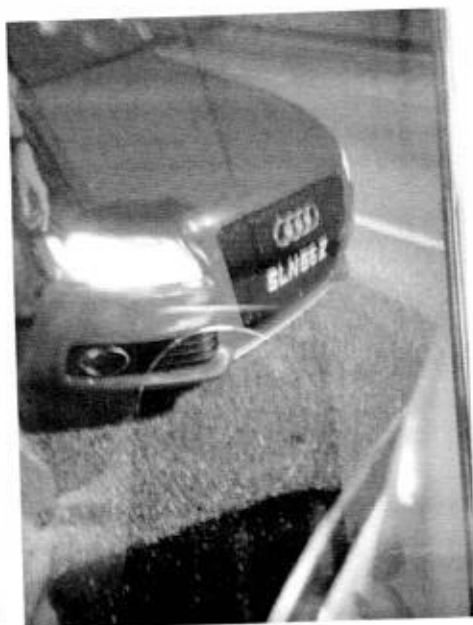
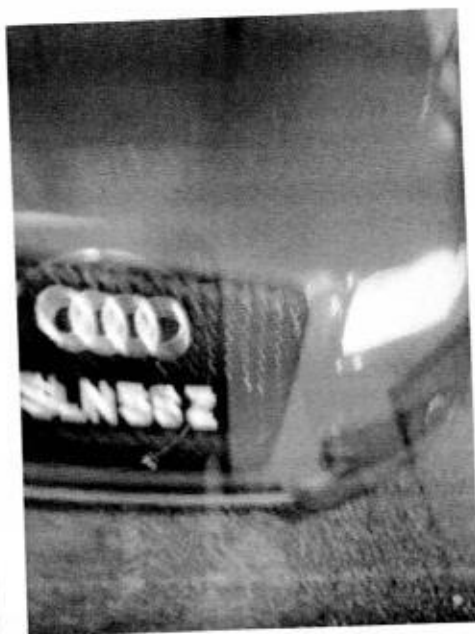
From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Thursday, 21 February 2019 2:45 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Fw: Yr ref : CC4/ASM18020883/K1pa3 (SLN 56 Z) VS SHC 7034 X D.O.A.; 16.11.18

From: William Tan Thoo Seng
Sent: Thursday, 21 February 2019 2:43 PM
Cc: kklau@lkkauto.com
Subject: Fw: Yr ref : CC4/ASM18020883/K1pa3 (SLN 56 Z) VS SHC 7034 X D.O.A.; 16.11.18

BOLA : 100%

Chain Collisions (CC3-2)

Without Prejudice.



« Service Request Details

Policy

S8M013D5

Reference

None 

Event Date

November 16, 2018

Request Date

November 19, 2018

Claim Date

November 26, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Status

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Vehicle Registration #

6HC7034X

File

TPVD

11/19/2018

HYUNDAI

Service Address

11/19/2018

Primary Contact/Insured

TAN EE KHENG
BLOCK 114, SIMEI STREET 1, 10-626, 520114, Singapore

FEIHUAMBPL@GMAIL.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions
NON-REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Message						

Catherine Chong (LKK Auto)

From: Chiang Liat Choon <chianglc@cdge.com.sg>
Sent: Monday, 19 November, 2018 8:15 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Fw: SHC7034X VS SLN56Z THIRD PARTY CLAIMS
Attachments: img-Y19081036-0001.pdf

Categories: Shailendra

Dear Sir,

Attached herewith repair estimate.

Best Regards

Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Monday, 19 November 2018 8:10 AM
To: Chiang Liat Choon
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 9
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 November, 2018

TAN EE KHENG
BLOCK 114 SIMEI STREET 1
#10-626
SINGAPORE 520114

Dear Sir,

OUR REF : CC4/ASM18020883/K1pa3 // S8M013D5
YOUR REF : SLN 56Z
ACCIDENT INVOLVING SLN 56Z / SHC 7034X AND SHA 7874Z ON 16/11/2018
ALONG/AT CTE (SLE) BEFORE MOULMEIN EXIT

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 3 December 2018 8:43 AM
To: 'motor.doc@axa.com.sg'
Cc: Admin A; 'CHAN Kian Chuan'
Subject: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Monday, 3 December 2018 1:36 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Hi,

As of 03/12/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, December 03, 2018 8:43 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 11 December 2018 5:46 PM
To: 'motor.doc@axa.com.sg'
Cc: Admin A; 'CHAN Kian Chuan'
Subject: RE: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Monday, 3 December 2018 1:36 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Hi,

As of 03/12/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Monday, December 03, 2018 8:43 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Hsiao Tong (LKKAuto)

From: KADRI Mateen <mateen.kadri@axa.com.sg>
Sent: Wednesday, 12 December 2018 12:46 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Hi,

As of 12/12/2018, our insured had yet to file an accident report.

Thank you.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, December 11, 2018 5:46 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: RE: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Monday, 3 December 2018 1:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Hi,

As of 03/12/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, December 03, 2018 8:43 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: <Request for Insured GIA Report> S8M013D5 ; Insured Veh: SLN 56Z ; Third Party Veh: SHC 7034X; DOA: 16/11/2018 *LKK REF: CC4/ASM18020883/K1pa3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

13 DEC 2018

1st Reminder

TAN EE KHENG
BLK 114 SIMEI STREET 1
#10-626
SINGAPORE 520114

Dear Madam,

OUR REF : CC4/ASM18020883/K1pa3 // S8M013D5
YOUR REF : SLN 56Z
ACCIDENT INVOLVING SLN 56Z / SHC 7034X / OTHERS ALONG/AT CTE (SLE) B4
MOULMEIN EXIT ON 16/11/2018 (22:20HRS)

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 21 DEC 2018.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHC 7034X** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **21 DEC 2018**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

COMFORTDELGRO ENGINEERING

Our Ref : CC18100501/ SHC7034X /WT(st)
Your Ref :
Date : 26-Nov-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 109506048W

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7034X YOUR INSURED SLN 56Z
AND OTHER SHA7874Z ON 16.11.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7034X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLN 56Z we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,444.61
2	4 days Loss of Rental @ \$ 119.28 per day	\$ 477.12
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 2,923.73

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 3,243.73

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 9 pcs.
b) LTA search slip/s of : SLN 56Z
c) GIA / Police report/s of : SHC7034X
d) Letter of authority from owner / hirer / operator
(X) Photocopy/s of Accident Scene Photo/s () Hirer's 3 Years IRAS
() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

DATE : 17.11.2018

A/A

VEHICLE NO : SHC 7034X

MAKE :

MODEL : HYUNDAI i40

Chuang

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>X repair</i>			\$ 544.50
	Front Bumper Bracket Top (LH/RH) <i>X su</i>		\$ 22.40	\$ 44.80
	Front Bumper Retainer Mounting <i>X su</i>		\$ 9.20	\$ 18.40
SUB TOTAL				\$ 607.70
LESS 20%				\$ 121.54
DISCOUNTED TOTAL				\$ 486.16
	Front Number Plate <i>/ su</i>			\$ 25.00
	Front No Plate Trim Cover <i>X su</i>			\$ 30.00
TOTAL				\$ 55.00
ESTIMATE TOTAL				\$ 541.16

Labour charge

Panel Beating

Spray Painting

LKK Auto Consultants hence notify the Repairer of the following:

To resurvey before repair to fix painting

To display damaged parts including return

- Parts prices are to be on a "no profit" basis
- Third party survey is to be on a "no profit" basis
- No claim for labour or materials
- Such estimates may be resurveyed and is subject to final approval from insurance Company

Signature: _____

Date: _____

200
400
300 200

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR ESTIMATE*

DATE : 17.11.2018

MAKE

MODEL ; HYUNDAI i40

[illegible]

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305240015
Date : 21/11/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHC7034X

Fax :

16/11/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SLN56Z
2. The finalized amount shall be:

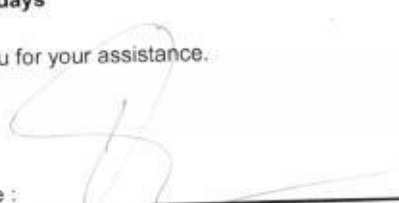
(a) Spare Parts after List discount	<u>\$1,454.68</u>
(b) Labour Charges	<u>\$830.00</u>
Total for Part-By-Part Repair Cost	<u>\$2,284.68</u>
(c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less:	<u> </u>
Final Lumpsum Repair cost	<u> </u>

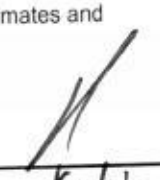
3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : Kalmh
Date : 21/11/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 21.11.2018

Time: 10:32:54

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305240015
REGN NO : SHC7034X
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 04.03.2016
DATE/TIME IN : 17.11.2018 08:40
ACCIDENT DATE : 16.11.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-2164-A	I40V3 GRILLE ASSY-RADIATO	1	1,110.10	20.00	888.08
0002 04-01-0103-2175-G	I40V3 SYMBOL MARK-H	1	39.50	20.00	31.60
0003 04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	553.00	20.00	442.40
0004 04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10	22.00	20.00	17.60
0005 FNPS	NO PLATE(S)	1 L	25.00	2.00-	25.00
0006 04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00	0.20	50.00

SUB-TOTAL : 1,454.68

JOB NATURE

0000 L	PANEL BEATING FRT	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 L	PANEL BEATING REAR	200.00
0003 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0004 20-05	REMOVE/REFIX REVERSE SENSOR	30.00



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 JAN 2019

TAN EE KHENG
BLK 114 SIMEI STREET 1
#10-626
SINGAPORE 520114

Dear Sir/ Mdm

OUR REF : CC4/ASM18020883/K1pa3
YOUR REF : SLN 56Z
ACCIDENT INVOLVING SLN 56Z/ SHC 7034X/ OTHERS ALONG/AT CTE (SLE)
BEFORE MOULMEIN ROAD EXIT ON 16/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHC 7034X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
 (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHC7034X , SLN56Z , SHA7874Z
CTE(SLE) BF MOULMEIN EXIT

ON 16-Nov-18 22:20

I / We

WONG KONG MIN

(Hirer) NRIC No.: S1283214A

and/or

NAH HAK HENG

(Relief) NRIC No.: S1440477E

Taxi Number

SHC7034X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

17-Nov-2018

Name of Hirer
Hirer NRICWONG KONG MIN
S1283214A

Signature :

Address

165 HOUGANG AVENUE 1 #04-1600
530165

Contact No.

81127487

Name of Relief
Relief NRICNAH HAK HENG
S1440477E

Signature :

Address

113 HOUGANG AVE 1 #05-1238
530113

Contact No.

98320566



redefining / insurance

CLAIM REF
INSURED

: S8M013D5
: TAN EE KHENG

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 17/11/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of CityCab Pte Ltd and the Hirer WONG KONG MIN of vehicle no. SHC 7034X.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **THREE THOUSAND** only (**S\$3,000.00**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SLN 56Z) arising out of an accident with (SHC 7034X) on 16/11/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SLN 56Z arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SLN 56Z.

Dated this 26 day of February 2019

Signed by

(AUTHORISED SIGNATORY)

Company Stamp

Witness :

Name :

I/C No :

Address :

CLASIS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508569

CLASIS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508569

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC7034X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
04.03.2016

CHASSIS CODE
KMHLB41UMGU085491

INV. NO/DATE
91409883 26.11.2018

JOB NO.
305240015

ODOMETER READING

DATE/TIME IN
17.11.2018 08:40

Description : 3P 16.11.2018

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0103-2164	I40V3 GRILLE ASSY-RADIATO	1	1,110.10	20.00	888.08
0002	04-01-0103-2175	I40V3 SYMBOL MARK-H	1	39.50	20.00	31.60
0003	04-01-0103-0579	I40VC COVER ASSY-RR BUMPE	1	553.00	20.00	442.40
0004	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0005	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
0006	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL			:			1,454.68

JOB NATURE

0001	L	PANEL BEATING FRT	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91409883	2,444.61	

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC7034X

INV. NO/DATE
91409883 26.11.2018

MAKE
HYUNDAI

JOB NO.
305240015

MODEL
I-40

ODOMETER READING

DATE OF REG
04.03.2016

DATE/TIME IN
17.11.2018 08:40

CHASSIS CODE
KMHLB41UMGU085491

S/No	Part No.		Qty	Unit Price	%Disc	Net
0003	L	PANEL BEATING REAR	200.00		200.00	
0004	23-502	SPRAYPAINT ON AFFECTED AREA	200.00		200.00	
0005	20-05	REMOVE/REFIX REVERSE SENSOR	30.00		30.00	
SUB-TOTAL			:			830.00

Items total	2,284.68
Add GST @ 7.000 %	159.93
Invoice amount	2,444.61

Issued by : CHEWBEELENG 26.11.2018 10:41:56
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91409883	2,444.61	

Our Ref: CC18110501



Date: 26 November 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/11/2018 @ 22:20 hrs
ALONG	CTE(SLE) B4 MOULMEIN EXIT
INVOLVING	SLN56Z, SHA7874Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7034X** (the "Taxi"). The Taxi was hired to **WONG KONG MIN IC NO S1283214A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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<https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fu...>

Invoice

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-178341
Date of Request: 17/11/2018

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date: 17/11/2018
Enquiry By: Chris Lim Gan Koon
TP Vehicle No: SLN56Z
Accident Date: 16/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLN56Z	AXA Insurance Pte Ltd	19/12/2017-18/12/2018	6338 7288

Thank You.

The Images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

SAC 7034X

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RECORDS MANAGEMENT CENTRE

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6 Raffles Quay #18-00, Singapore 048580

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Operating Hours: Monday to Friday 9am to 5pm

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TAX INVOICE

Our Ref No: GR-18-178341

Date of Request: 17/11/2018

Your Ref No:

Online Purchase

Soon Hock Motor Pte Ltd
Blk 10 Ang Mo Kio Industrial Park 2A
#01-05/06 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 17/11/2018
Enquiry By Chris Lim Gan Koon
TP Vehicle No. SLN56Z
Accident Date 16/11/2018

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN 56Z (Insd veh)	Model:	HYUNDAI I40
	SHC 7034X (TP veh)		
Date of Accident:	16/11/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		3,912.50
Final Repair Cost	:	\$		2,444.61
Loss of Token Sum	:	\$		175.00 3.5 days at \$50.00 per day
Rental (if any)	:	\$		417.48 3.5 days
LTA / GIA Search Fee	:	\$		2.00

Others:	:	\$	0.00
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Final Settlement Sum (Global Sum)	:	\$	3,000.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No:	
		28	
BOLA Liability: _____ 100 (%)		Assessed Liability (*): _____ 100 (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 3,000.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

07/03/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18020883/K1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 07-03-2019

Code : ASM



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLN 56Z	Veh. Inspected	SHC 7034X
Policy No.	GA293846/1	Coverage (\$)	0.00
Claim No.	S8M013D5	Excess (\$)	0.00
Assign From		Assign Date	19/11/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU085491	Colour	YELLOW
Odometer	410623	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	16/11/2018	Inspection Date	19/11/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7034X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER COVER (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 544.50	-
2	FRONT BUMPER BRACKET (LH/RH) @\$22.40 (CONSISTENT)	SERVICEABLE	✓ 44.80	-
2	FRONT BUMPER RETAINER MOUNTING @\$9.20 (CONSISTENT)	SERVICEABLE	✓ 18.40	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	✓ 553.00	553.00
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	✓ 22.00	22.00
1	FRONT RADIATOR GRILLE (ADDITIONAL) (CONSISTENT)	CRACKED	✓ 1,110.10	1,110.10
1	MARK H-SYMBOL (ADDITIONAL) (CONSISTENT)	NECESSARY	✓ 39.50	39.50
	LESS 20% DISCOUNT		✓ -466.46	-344.92
			1,865.84	1,379.68
SPECIAL NETT ITEMS				
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	CRACKED	✓ 25.00	25.00
1	FRONT NO PLATE TRIM COVER (SN) (CONSISTENT)	SERVICEABLE	✓ 30.00	-
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	✓ 135.70	-
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NECESSARY	✓ 50.00	50.00
			240.70	75.00
LABOUR				
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER.		✓ 800.00	400.00
	SPRAY PAINTING CHARGE.		✓ 600.00	400.00
	WIRING CHARGE.	NOT NECESSARY	✓ 30.00	-
	REVERSE SENSOR.		✓ 120.00	30.00
			1,550.00	830.00
GRAND TOTAL			3,656.54	2,284.68
RECOMMENDED COST OF REPAIRS				2,284.68

Report Ref No. CC4/ASM18020883/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S8M013D5
Reference	CC4/ASM18020883/K1aa3a2
Loss Date	16 November 2018
Report Date	19 Nov 2018 9:13:03 AM
Request Date	19 November 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step Wait for Approve invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #	SHC7034X
Make	TPVD
Model	HYUNDAI
Service Address	

...

Primary Contact/Insured

TAN EE KHENG
BLOCK 114, SIMBI STREET 1, 10-626, 520114,
Singapore

PEIHUAMBPL@GMAIL.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@ava.com.sg

Additional Instructions NON-REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

+ Upload Documents

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED

Accident Statement

Reports & Statement

Merimen

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	15 March 2019
IA dd 210219.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 February 2019
SHC7034X doa 161118 - TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	21 February 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 February 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 February 2019
 TP_ESTIMATE_-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 February 2019
 Letter to OL_NR 1st Reminder dd 131218.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 December 2018
 PRI FROM WORKSHOP WITH TP GJA.mng	Forms / Claim Documents	Others	KUMAR Shalendra	19 November 2018
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 November 2018