

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 27 November 2018 9:43 AM
To: Patricia Kueh Anak Slin; Mei Kwan (LKKAuto)
Cc: Admin A; CS A Team; Paul Ong Qing Yong
Subject: RE: TP Claim for SLU1088M *** LKK REF: CC4/ASM18020882/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>

Sent: Monday, 26 November 2018 4:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>

Subject: RE: TP Claim for SLU1088M *** LKK REF: CC4/ASM18020882/ea3

Dear Mei Kwan,

Any news for the liability clear?

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Patricia Kueh Anak Slin
Sent: Friday, 23 November, 2018 10:27 AM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M *** LKK REF: CC4/ASM18020882/ea3

Dear Mei Kwan,

Any news for the liability clear?

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 19 November, 2018 3:18 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M *** LKK REF: CC4/ASM18020882/ea3

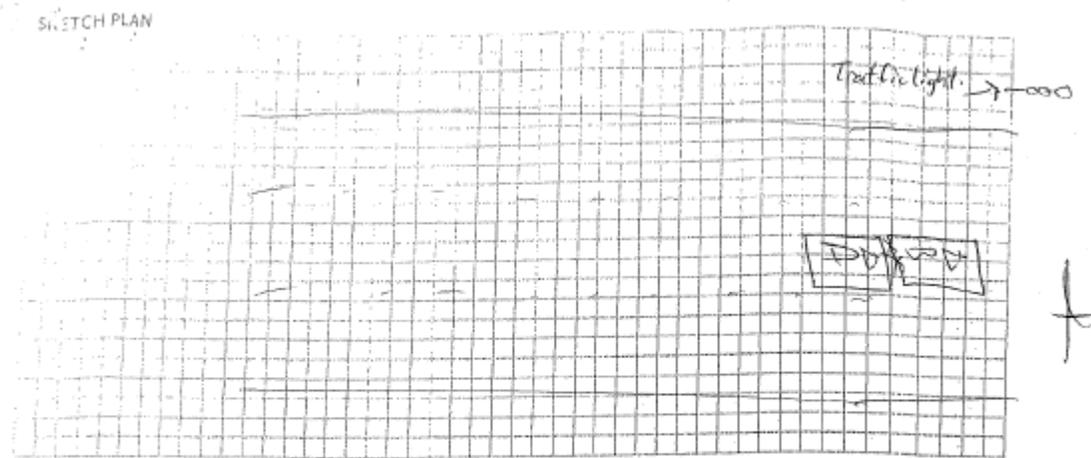
'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

<p>I was travelling star straight. Vehicle B do a jammed brake. I can't brake in time and rear ended vehicle B.</p>

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>

Sent: Monday, 19 November, 2018 1:53 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claim for SLU1088M

Dear Catherine,

Noted with thanks.

Best Regards,

Patricia Kueh
 Service Consultant
 Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
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www.wearnesauto.com patricia.kueh@wearnes.com

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 19 November, 2018 1:11 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Patricia,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin [<mailto:patricia.kueh@wearnes.com>]
Sent: Monday, 19 November, 2018 12:52 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Catherine,

Yes...Can re-arrange to 4pm.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



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249 Alexandra Road Singapore 159935
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www.wearnesauto.com patricia.kueh@wearnes.com

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 19 November, 2018 10:20 AM

To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Patricia,

Please be informed that we already got appointment at 2pm, can we re-arrange to 4pm?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin [<mailto:patricia.kueh@wearnes.com>]
Sent: Friday, 16 November, 2018 6:11 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Hi Catherine,

Confirmation on car surveying is on 20/11/18 at 2pm.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 16 November, 2018 4:58 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Patricia,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin [<mailto:patricia.kueh@wearnes.com>]
Sent: Friday, 16 November, 2018 4:54 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Catherine,

The vehicle still using by owner. Will arrange for surveying on 20/11/18 and get back to you by Monday (19/11/18).

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 16 November, 2018 3:51 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Subject: TP Claim for SLU1088M

Dear Patricia,

Kindly assist check the vehicle currently got in the workshop?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)