

Signature

Taylor

REF: ASMIAXA)

2882/110

ASSIGNMENT

From: _____ Date: 20-11-2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLU 1088M

at Workshop m/s: Wearnes

of: 249 Alexandra Rd

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: Patricia Kueh

(Policy Condition) 4pm

Remark: The veh had commenced its owner waiting repair at the time of inspection.

Bal. or Market Value: \$187K.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLU1088M- Yr Regn: 2017 NSW

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Land Rover Range Rover Evoque 1999

Colour: Bronze A/C: Insured / Std / NI / NA

Sp. Reading: 013259 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: SALVA2AGXHH245629

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/55R19

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

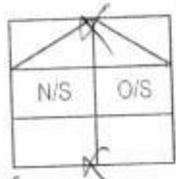
TOYO / YOKO or _____

Front		Rear
R/Bal. 6 mm		R/Bal. 6 mm
L/Bal. 6 mm		L/Bal. 6 mm
D.O.A.		D.O.I. 20/11/18 2:42pm

Survey held at: Wearnes Lang Kee

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time	Action / Instruction
	PIP: 12,913.58 (RBD: 11,796.42 48%)

Date/Time. File Pass to? : Preli. Report

1) : Final Report

Date/Time. File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

_____ \$ + RS. _____ \$

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Others: _____

TOTAL _____

SERVICE ESTIMATE

94457 - C00001
Mr Heah Kwan Seek
88 Surin Avenue

SL: SERVICE SALES - PC

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1

Inv.date. : 16/11/2018

WIP No. : 38632

Veh.In/Out:

*Tel.No. : Mobile: 96238490

Reg.No. : SLU1088M

Reg.date. : 17/11/2017

Mileage : 0

Chassis No: SALVA2AGXHH245629

Singapore 535656

Closed by : Paul Ong Qing Yong

Svc Consultant :

Remarks : Mr Heah Kwan Seek

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
			1200			2400	✓
802	TO REPLACE FRONT BUMPER,FRT BRACKET,FRT SENSOR,FRT BEAM, REAR BUMPER,REAR SKID PLATE, REAR SENSOR,REAR BEAM,ETC	0	6000.00	0		6,000.00	S
800	TO PUTTY SPRAY PAINT ON FRT BUMPER,REAR BUMPER,ETC	0	3000.00	0		3,000.00	S
802	TO REPLACE REAR EXHAUST	0	1200.00	0		1,200.00	S ? plus to XMS
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	486.00	0		486.00	S ✓
	BUMPER - FRONT	1.0 EA	2497.30			2,497.30	S de - 5,247.57
	MOULDING - BUMPER BA LH	1.0 EA	224.70			224.70	S X/M
	MOULDING - BUMPER BA RH	1.0 EA	224.70			224.70	S de - 202.23
	COVER - TOW HOOK	1.0 EA	599.70			599.70	S ? } X
	BUMPER BRACKET FRT R	1.0 EA	80.90			80.90	S ? } M
	BUMPER BRACKET FRT L	1.0 EA	47.50			47.50	S ? } M
	BUMPER BRACKET FRT R	1.0 EA	46.90			46.90	S ? } M

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jiah 97445749
WP

20/11/18 @ 4:20 pm

Resurvey before paint

5-6 days

sure@lkkauto.com

SERVICE ESTIMATE

94457 - C00001
Mr Heah Kwan Seek
88 Surin Avenue

SL: SERVICE SALES - PC

GST Reg.No:M28920628X

Inv.No. . : B&P 0 Page 2

Inv.date. : 16/11/2018

WIP No. . : 38632

Veh.In/Out:

*Tel.No. . : Mobile: 96238490

Reg.No. . : SLU1088M

Reg.date. : 17/11/2017

Mileage . : 0

Chassis No: SALVA2AGXHH245629

Singapore 535656

Closed by : Paul Ong Qing Yong

Svc Consultant :

Remarks : Mr Heah Kwan Seek

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
-------	-------------	----------	-------	-------	-----	--------	---

	BUMPER BRACKET FRT L	1.0 EA	46.90			46.90	\$?
	DEFLECTOR - AIR	1.0 EA	112.30			112.30	\$?
	DEFLECTOR - AIR	1.0 EA	112.30			112.30	\$?
	BUMPER BRACKET FRT C	1.0 EA	398.70			398.70	\$?
	WASHER COVER RH EVOQ	1.0 EA	61.30			61.30	\$?
	WASHER COVER LH EVOQ	1.0 EA	70.90			70.90	\$ X
	RADIATOR GRILLE EVO	1.0 EA	863.00			863.00	\$?
	BUMPER BEAM FRT EVOQ	1.0 EA	1008.00			1,008.00	\$?
	BUMPER - REAR	1.0 EA	2652.50			2,652.50	\$ de 2,387.25
	HEAT SHIELD REAR EVO	1.0 EA	124.40			124.40	\$ bf 111.96
	BRACKET - BUMPER MOU	1.0 EA	60.90			60.90	\$?
	BRACKET - BUMPER MOU	1.0 EA	68.10			68.10	\$?
	BUMPER BRACKET REAR	1.0 EA	120.40			120.40	\$?
	BUMPER BRACKET REAR	1.0 EA	80.40			80.40	\$?
	BUMPER MOULDING REAR	1.0 EA	131.20			131.20	\$ de 118.08
	BUMPER BEAM REAR EVO	1.0 EA	1225.20			1,225.20	\$? X 90
	MUFFLER - REAR	1.0 EA	1699.80			1,699.80	\$? + AM

SERVICE ESTIMATE

94457 - C00001
Mr Heah Kwan Seek
88 Surin Avenue

SL: SERVICE SALES - PC

GST Reg.No:M28920628X

Inv.No. . : B&P 0 Page 3

Inv.date. : 16/11/2018

WIP No. . : 38632

Veh.In/Out:

*Tel.No. . : Mobile: 96238490

Reg.No. . : SLU1088M

Reg.date. : 17/11/2017

Mileage . : 0

Chassis No: SALVA2AGXHH245629

Singapore 535656

Closed by : Paul Ong Qing Yong

Svc Consultant :

Remarks : Mr Heah Kwan Seek

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	EXHAUST CLAMP 65mm E	1.0 EA	87.70			87.70	S ?
	BODY PANEL SEALANT X	1.0 EA	883.20			883.20	S ? } m x
	ADHESIVE SEALER FL2	1.0 EA	549.10			549.10	S ?

			Gross Total.	24,764.00
Labour Total	10,686.00		Net.....	24,764.00
Parts Total	14,078.00		GST @ 7.0%	1,733.48
Package Total	0.00		Total.....	26,497.50
			Paid.....	0.00
			Please Pay..	26,497.50

GST: S=StdRated; 0=OutOfScope; Z=ZeroRated

27784.49

Supp

SERVICE ESTIMATE

Q - A00005
 AXA INSURANCE PTE LTD
 8 SHENTON WAY,
 #27-01 AXA TOWER,
 SINGAPORE 068811

SL: AXA INSURANCE PTE LTD

GST Reg.No:M28920628X

Inv.No. . . : B&P 0 Page 1
 Inv.date. : 22/01/2019
 WIP No. . . : 38632
 Veh.In/Out: 30/11/2018 08/12/2018
 *Tel.No. . . : 6338 7288
 Reg.No. . . : SLU1088M
 Reg.date . : 17/11/2017
 Mileage .. : 13,657
 Chassis No: SALVA2AGXHH245629

Closed by : Paul Ong Qing Yong
 Svc Consultant : ACC
 Remarks : Mr Heah Kwan Seek

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	INTERCOOLER EVOQUE	1.0 EA	1145.60	10		1,031.04	S bt
	LLR006715/RADIATOR F	1.0 EA	1216.10	10		1,094.49	S bt
	WIPER TANK POWERWASH	1.0 EA	154.70	10		139.23	S de
	LAMP - FOG - FRONT	1.0 EA	604.40	10		543.96	S ant
	AIR DEFLECTOR LOWER	1.0 EA	126.90	10		114.21	S de
	COOLANT 1L	2.0 EA	54.20	10		97.56	S ne

		Gross Total.	3,020.49
Labour Total	0.00	Net.....	3,020.49
Parts Total	3,020.49	GST @ 7.0%	211.43
Package Total	0.00	Total.....	3,231.92
		Paid.....	0.00
		Please Pay..	3,231.92

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

SERVICE ESTIMATE

0 - A00005
 AXA INSURANCE PTE LTD
 8 SHENTON WAY,
 #27-01 AXA TOWER,
 SINGAPORE 068811

SL: AXA INSURANCE PTE LTD

GST Reg.No:M28920628X

Inv.No. . : B&P 0 Page 1
 Inv.date. : 22/01/2019
 WIP No. . : 38632
 Veh.In/Out: 30/11/2018 08/12/2018
 *Tel.No. . : 6338 7288
 Reg.No. . : SLU1088M
 Reg.date .: 17/11/2017
 Mileage ..: 13,657
 Chassis No: SALVA2AGXHH245629

Closed by : Paul Ong Qing Yong
 Svc Consultant : ACC
 Remarks : Mr Heah Kwan Seek

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRONT BUMPER,FRT BRACKET,FRT SENSOR,FRT BEAM, REAR BUMPER,REAR SKID PLATE, REAR SENSOR,REAR BEAM,ETC	0	2400.00	0		2,400.00	S
800	TO PUTTY SPRAY PAINT ON FRT BUMPER,REAR BUMPER,ETC	0	2000.00	0		2,000.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	486.00	0		486.00	S
	BUMPER - FRONT	1.0 EA	2497.30	10		2,247.57	S
	BUMPER - REAR	1.0 EA	2652.50	10		2,387.25	S
	HEAT SHIELD REAR EVO	1.0 EA	124.40	10		111.96	S
	BUMPER MOULDING REAR	1.0 EA	131.20	10		118.08	S
	INTERCOOLER EVOQUE	1.0 EA	1145.60	10		1,031.04	S
	LLR006715/RADIATOR F	1.0 EA	1216.10	10		1,094.49	S
	WIPER TANK POWERWASH	1.0 EA	154.70	10		139.23	S
	LAMP - FOG - FRONT	1.0 EA	604.40	10		543.96	S



SERVICE ESTIMATE

0 - A00005 SL: AXA INSURANCE PTE LTD
 AXA INSURANCE PTE LTD
 8 SHENTON WAY,
 #27-01 AXA TOWER,
 SINGAPORE 068811

GST Reg.No:M28920628X
 Inv.No. . : B&P 0 Page 2
 Inv.date. : 22/01/2019
 WIP No. . : 38632
 Veh.In/Out: 30/11/2018 08/12/2018
 *Tel.No. . : 6338 7288
 Reg.No. . : SLU1088M
 Reg.date. : 17/11/2017
 Mileage . : 13,657
 Chassis No: SALVA2AGXHH245629

Closed by : Paul Ong Qing Yong
 Svc Consultant : ACC
 Remarks : Mr Heah Kwan Seek

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
	MOULDING - BUMPER BA	1.0 EA	224.70	10		202.23	S
	AIR DEFLECTOR LOWER	1.0 EA	126.90	10		114.21	S
	COOLANT 1L	2.0 EA	54.20	10		97.56	S

		Gross Total.	12,973.58
Labour Total	4,886.00	Net.....	12,973.58
Parts Total	8,087.58	GST @ 7.0%	908.15
Package Total	0.00	Total.....	13,881.73
		Paid.....	0.00
		Please Pay..	13,881.73

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

◀ Service Request Details

Claim

S8M01365

Reference

None 

Loss Date

November 14, 2018

Request Date

November 16, 2018

Due Date

November 23, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLU1088M

Make

TPVD LAND ROVER

Model
EVOQUE -2.0

Service Address

...

Primary Contact/Insured

CHIONG KAI WENG
BLK 409 BEDOK NORTH AVE 2, #06-04, 460409, Singapore
83335211

Claim Handler

PAY Daniel

zhihao.pay@axa.com.sg

Additional Instructions

-
- Messages
 - Invoices
 - History
 - Documents
 - Assessment
 - Metrics
 - Notes

New Message

Catherine Chong (LKK Auto)

From: Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>
Sent: Friday, 16 November, 2018 2:24 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: TP Claim for SLU1088M
Attachments: 0837_001.pdf; E-FILE SLU1088M.pdf

Categories: Pragati

Hi,

Please refer attachment and advise if we can settle direct for this case.

Best Regards,

Patricia Kueh

Wearnes Consultant
Paint



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935

D (65) 6378 9336

www.wearnesauto.com patricia.kueh@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 27 November 2018 9:43 AM
To: Patricia Kueh Anak Slin; Mei Kwan (LKKAuto)
Cc: Admin A; CS A Team; Paul Ong Qing Yong
Subject: RE: TP Claim for SLU1088M *** LKK REF: CC4/ASM18020882/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>
Sent: Monday, 26 November 2018 4:12 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: TP Claim for SLU1088M *** LKK REF: CC4/ASM18020882/ea3

Dear Mei Kwan,

Any news for the liability clear?

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Patricia Kueh Anak Slin
Sent: Friday, 23 November, 2018 10:27 AM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M *** LKK REF: CC4/ASM18020882/ea3

Dear Mei Kwan,

Any news for the liability clear?

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 19 November, 2018 3:18 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M *** LKK REF: CC4/ASM18020882/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

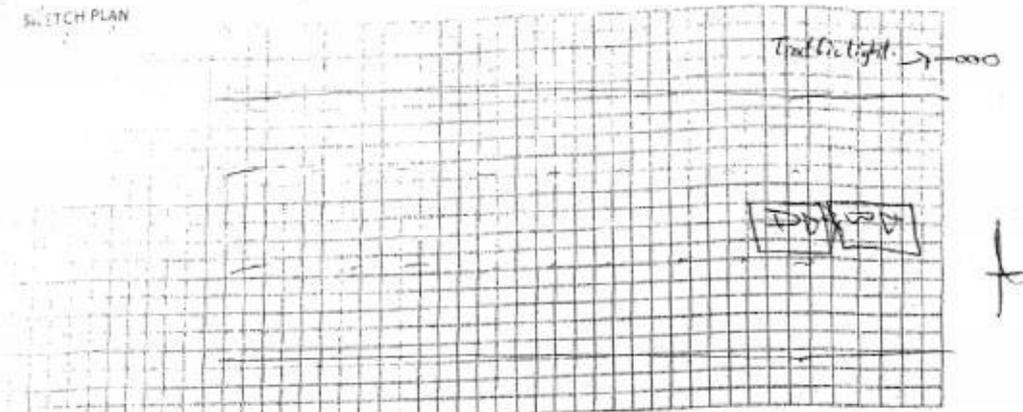
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling ~~star~~ straight. Vehicle B do a jammed brake. I can't brake in time and rear ended vehicle B.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin <patricia.kueh@wearnes.com>

Sent: Monday, 19 November, 2018 1:53 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP Claim for SLU1088M

Dear Catherine,

Noted with thanks.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 19 November, 2018 1:11 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Patricia,

Appointment confirmed.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin [<mailto:patricia.kueh@wearnes.com>]
Sent: Monday, 19 November, 2018 12:52 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Catherine,

Yes...Can re-arrange to 4pm.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 19 November, 2018 10:20 AM

To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Patricia,

Please be informed that we already got appointment at 2pm, can we re-arrange to 4pm?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin [<mailto:patricia.kueh@wearnes.com>]
Sent: Friday, 16 November, 2018 6:11 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Hi Catherine,

Confirmation on car surveying is on 20/11/18 at 2pm.

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 16 November, 2018 4:58 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Patricia,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Patricia Kueh Anak Slin [<mailto:patricia.kueh@wearnes.com>]
Sent: Friday, 16 November, 2018 4:54 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: TP Claim for SLU1088M

Dear Catherine,

The vehicle still using by owner. Will arrange for surveying on 20/11/18 and get back to you by Monday (19/11/18).

Best Regards,

Patricia Kueh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6378 9336
www.wearnesauto.com patricia.kueh@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 16 November, 2018 3:51 PM
To: Patricia Kueh Anak Slin <Patricia.kueh@wearnes.com>
Subject: TP Claim for SLU1088M

Dear Patricia,

Kindly assist check the vehicle currently got in the workshop?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

◀ MANDATE IA (S8M01365 / SLU 1088M)

Type

🔔 Question

Message

Liability: Insured rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$13,881.73 (w/GST) Loss of Rental: \$834.600 (6days x \$130)(w/GST) Total: \$14,716.33 Immediate Advice with Mandate and relevant document uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng
(06/05/2019)

[Reply](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 28 July 2019 8:47 AM
To: ANG Richard
Subject: S8M01365// LKK REF: CC4/ASM18020882/T1pa3 [SLU1088M vs SFX9317E on 14/11/2018]

Hi Richard,

We refer to the above matter.

We had inspected third party vehicle, SLU1088M at M/s WEARNES AUTOMOTIVE PTE LTD and third party proposed DS.

Kindly advise AXA PD claim officer for this matter as we are pending mandate approval.

Claim	S8M01365	Actions Next Step Finish the work Complete Work More ▾	Vehicle Information
Reference	CC4/ASM18020882/T1ea3 ✎		Incident Vehicle Registration # SLU1088M
Loss Date	14 November 2018		Make TPVD LAND RO
Report Date	16 Nov 2018 12:00:00 AM		Model EVOQUE -2.0
Request Date	28 January 2019		Service Address
Due Date	29 January 2020		...
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)		Primary Contact/Insured
Type of Loss	Third Party Vehicle Damage		CHIONG KAI WENG BLK 409 BEDOK NORTH AVE 2, # Singapore 83335211
Services	Standard workshop survey		Claim Handler
			YONG Johnny 6568804733 johnny.yong@axa.com.sg

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 5 August 2019 7:35 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 96082, vehicle number SLU1088M

5/8/19 4:17 PM *** Pls proceed DS with quantum as proposed - WANG Peter

-----Original Message-----

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]
Sent: Monday, 5 August, 2019 4:17 PM
To: admin-d@lkkauto.com
Subject: New message for service request 96082, vehicle number SLU1088M

AXA Insurance has sent you a message for claim number S8M01365.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Our Reference: **SLU1088M/7015266**
Your Reference: **SFX9317E**

By Email / Mail

12 February 2019

AXA INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS
Attn: Third Party Claim Department -

ACCIDENT INVOLVING SLU1088M & SFX9317E ON 14 Nov 2018.

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		13,881.73
Loss Of Rental	139.10 x 6 days	834.60
Others	LOU issue to Customer	
TOTAL		14,716.33

Kindly let us have your offer to Christine.yow@wearnes.com

Your soonest reply is much appreciated. Thank you.



Yours faithfully
Christine Yow
D (65) 6430 4899
Wearnes Automotive Pte Ltd
Bodyshop and Paint Division
249 Alexandra Road
Singapore 159935

This is a computer generated printout, no signature is required.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18020882/T1pa3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: DANIEL PAY

Date : 19-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFX 9317E	Veh. Inspected	SLU 1088M
Policy No.	GA104972	Coverage (\$)	0.00
Claim No.	S8M01365	Excess (\$)	0.00
Assign From	DANIEL PAY	Assign Date	16/11/2018

2. Vehicle Particulars & Condition

Make & Model	LAND ROVER RANGE ROVER EVOQUE	c.c	1999
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	SALVA2AGXHH245629	Colour	BRONZE
Odometer	013259	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	255/55 R19	PIRELLI	6 mm
L/H Front Tyre	255/55 R19	PIRELLI	6 mm
R/H Rear Tyre	255/55 R19	PIRELLI	6 mm
L/H Rear Tyre	255/55 R19	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	14/11/2018	Inspection Date	20/11/2018
Survey held at	WEARNES AUTOMOTIVE PTE LTD 249 ALEXANDRA ROAD SINGAPORE 159935		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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TEL: 6256 3561 FAX: 6256 4315

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 1088M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER - FRONT (SN) (CONSISTENT)	DEFORMED	2,497.30	2,247.57
1	MOULDING - BUMPER BA LH (SN) (CONSISTENT)	NOT NECESSARY	224.70	-
1	MOULDING - BUMPER BA RH (SN) (CONSISTENT)	DEFORMED	224.70	202.23
1	COVER - TOW HOOK (SN) (CONSISTENT)	NOT NECESSARY	599.70	-
1	BUMPER BRACKET FRT R (SN) (CONSISTENT)	NOT NECESSARY	80.90	-
1	BUMPER BRACKET FRT L (SN) (CONSISTENT)	NOT NECESSARY	47.50	-
1	BUMPER BRACKET FRT R (SN) (CONSISTENT)	NOT NECESSARY	46.90	-
1	BUMPER BRACKET FRT L (SN) (CONSISTENT)	NOT NECESSARY	46.90	-
1	DEFLECTOR - AIR (SN) (CONSISTENT)	NOT NECESSARY	112.30	-
1	DEFLECTOR - AIR (SN) (CONSISTENT)	NOT NECESSARY	112.30	-
1	BUMPER BRACKET FRT C (SN) (CONSISTENT)	NOT NECESSARY	398.70	-
1	WASHER COVER RH EVOQ (SN) (CONSISTENT)	NOT NECESSARY	61.30	-
1	WASHER COVER LH EVOQ (SN) (CONSISTENT)	NOT NECESSARY	70.90	-
1	RADIATOR GRILLE EVO (SN) (CONSISTENT)	NOT NECESSARY	863.00	-
1	BUMPER BEAM FRT EVOQ (SN) (CONSISTENT)	NOT NECESSARY	1,008.00	-
1	BUMPER - REAR (SN) (CONSISTENT)	DEFORMED	2,652.50	2,387.25
1	HEAT SHIELD REAR EVO (SN) (CONSISTENT)	BENT	124.40	111.96
1	BRACKET - BUMPER MOU (SN) (CONSISTENT)	NOT NECESSARY	60.90	-
1	BRACKET - BUMPER MOU (SN) (CONSISTENT)	NOT NECESSARY	68.10	-
1	BUMPER BRACKET REAR (SN) (CONSISTENT)	NOT NECESSARY	120.40	-
1	BUMPER BRACKET REAR (SN) (CONSISTENT)	NOT NECESSARY	80.40	-
1	BUMPER MOULDING REAR (SN) (CONSISTENT)	DEFORMED	131.20	118.08
1	BUMPER BEAM REAR EVO (SN) (CONSISTENT)	NOT NECESSARY	1,225.20	-
1	MUFFLER - REAR (SN) (CONSISTENT)	NOT NECESSARY	1,699.80	-
1	EXHAUST CLAMP 65MM E (SN) (CONSISTENT)	NOT NECESSARY	87.70	-
1	BODY PANEL SEALANT X (SN) (CONSISTENT)	NOT NECESSARY	883.20	-
1	ADHESIVE SEALER FL2 (SN) (CONSISTENT)	NOT NECESSARY	549.10	-
1	INTERCOOLER EVOQUE (SN) (CONSISTENT) (ADDITIONAL)	BENT	1,031.04	1,031.04
1	LLR006715/RADIATOR F (SN) (CONSISTENT) (ADDITIONAL)	BENT	1,094.49	1,094.49

Report Ref No. CC4/ASM18020882/T1pa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	WIPER TANK POWERWASH (SN) (CONSISTENT) (ADDITIONAL)	DEFORMED	139.23	139.23
1	LAMP - FOG - FRONT (SN) (CONSISTENT) (ADDITIONAL)	CUT	543.96	543.96
1	AIR DEFLECTOR LOWER (SN) (CONSISTENT) (ADDITIONAL)	DEFORMED	114.21	114.21
2	COOLANT 1L (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	97.56	97.56
			17,098.49	8,087.58
	LABOUR			
	TO REPLACE FRONT BUMPER, FRT BRACKET, FRT SENSOR, FRT BEAM, REAR BUMPER, REAR SKID PLATE, REAR SENSOR, REAR BEAM, ETC.		6,000.00	2,400.00
	TO PUTTY SPRAY PAINT ON FRT BUMPER, REAR BUMPER, ETC.		3,000.00	2,000.00
	TO REPLACE REAR EXHAUST.	NOT NECESSARY	1,200.00	-
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		486.00	486.00
			10,686.00	4,886.00
	GRAND TOTAL		27,784.49	12,973.58
	RECOMMENDED COST OF REPAIRS			12,973.58

Report Ref No. CC4/ASM18020882/T1pa3s2

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

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